ACHSM*
ASIA-PACIFIC HEALTH
LEADERSHIP CONGRESS





CONGRESS PROGRAM

*Program subject to change

PRE-CONGRESS EVENTS			
Tuesday 21 October 2025 9.30am – 3.00pm	2025 ACHSM Board Meeting Venue: Darwin Convention Centre, Waterfront Room 3		
Tuesday 21 October 2025 4.00pm – 5.30pm	2025 ACHSM Annual General Meeting Venue: Darwin Convention Centre, Hall 4 Congress registration desk will be open between 3.00 – 5.30pm		
Tuesday 21 October 2025 Pre-dinner drinks from 6.15pm Dinner from 7.00pm Concludes 9.30pm	ACHSM Fellows Dinner (open to all ACHSM Fellows, registration essential) Venue: Darwin Convention Centre, Waterfront Rooms 1 & 2, Stokes Hill Road, Darwin NT Mary Harris Oration: Chris Hosking, Chief Executive Officer, NT Health KINDLY SUPPORTED BY HESTA Super with impact		

DAY 1: WEDNESDAY 22 October 2025			
8.00am	REGISTRATION OPEN – Main Entry, Darwin Convention Centre		
OFFICIAL OPENING	9.00am-9.30am		
ROOM	Hall 4, Darwin Convention Centre		
9.00am – 9.10am	WELCOME TO COUNTRY Traditional Larrakia Welcome to Country Ceremony & Traditional Larrakia Didgeridoo performance		
9.10am – 9.15am	ACHSM WELCOME Dr Neale Fong FCHSM CHE, ACHSM College President		
9.15am – 9.20am	OFFICIAL OPENING His Honour Professor the Honourable Hugh Heggie AO PSM, Administrator of the Northern Territory		



PLENARY 1 9.30am	1-10.30am Leadership in Action Wed 22 Oct		
CHAIRPERSON	Dr Neale Fong FCHSM CHE, ACHSM College President KINDLY SUPPORTED BY NORTHERN TERRITORY GOVERNMENT NThealth		
9.30am - 9.33am	SPONSOR ADDRESS		
	Chris Hosking, Chief Executive Officer, NT Health		
9.35am - 9.50am	INTERNATIONAL KEYNOTE ADDRESS: New Challenges in Pandemic Preparedness		
	Professor Dale Fisher, Director, Centre for Infectious Disease Emergencies Group Chief of Medicine, National University Health System, Professor of Medicine, Yong Loo Lin School of Medicine, National University of Singapore		
9.50am - 10.30am KEYNOTE PANEL:			
	Is Climate change the greatest public health challenge, and how does climate change affect all aspects of the health ecosystem		
	Professor Dale Fisher , Director, Centre for Infectious Disease Emergencies Group Chief of Medicine, National University Health System, Professor of Medicine, Yong Loo Lin School of Medicine, National University of Singapore		
	Dr Angie Bone, Professor of Practice at the Health and Climate Initiative of Monash University		
	Professor Paul Kelly FCHSM (Hon), Public Health Advisor, PK Public Health Advisory		
	Dr. Supriya Mathew , Associate Professor and co-lead of the Remote Health Systems and Climate Change Centre, Menzies School of Health Research		
	Facilitator: Dr Neale Fong, ACHSM College President		
10.30am - 10.35am	QUESTIONS TO THE PANEL		
10.35am	SESSION CONCLUDES		
10.35am-11.00am	MORNING TEA and NETWORKING – HALL 1		

PLENARY 2 11.00AI	PLENARY 2 11.00AM – 12.15PM First Nations and International Perspectives on Indigenous Health Delivery Wed 22 Oct			
ROOM	Hall 4, Darwin Convention Centre			
CHAIRPERSON	Dr Neale Fong, ACHSM College President			
11.05am – 12.00pm	KEYNOTE PANEL: Navigating the Challenges of Health Care Leadership in Indigenous and Pacific Communities Riana Manuel, Ngāti Pukenga, Ngāti Maru, Ngāti Kahungunu, New Zealand Dr Osborne Liko, Strategic Adviser – Health, Department of Prime Minister and National Executive Council (DPM&NEC), Papua New Guinea Rob McPhee, Chief Executive Officer, Danila Dilba Health Service Malcolm Laughton, Chief Aboriginal Health Practitioner, NT Health Facilitator: Dr Neale Fong, ACHSM College President			
12.00pm - 12.15pm	QUESTIONS TO THE PANEL			
12.15pm	SESSION CONCLUDES			
12.15pm – 1.00pm	LUNCH and NETWORKING – HALL 1 We encourage all our congress delegates to visit our valued sponsors and exhibitors during the meal breaks. And yes, there's coffee – courtesy of Charles Darwin University Coffee Cart at exhibition booth 11!			



ROOM: Waterfront 3	ROOM: Hall 4	ROOM: Damibila 1 & 2	ROOM: Waterfront 1	ROOM: Waterfront 2	
Stream 1 Integrated Care	Stream 2 Leadership and Strategic Planning	Stream 3 Digital, Virtual, Al Health	Stream 4 Rural and Remote Health	Stream 5 Health System Transformation	
5 X 15min oral presentations	8 X 14min oral presentations	8 X 13min oral presentations	4 X 18min oral presentations	7 X 14min oral presentations	
Chair: Jo Glover FCHSM CHE Projecting Future Demand for Oral Health Services in Queensland Using an Equity Lens, Dr Erin Brown, Manager, Queensland Health Reimagining cancer services in Victoria; the role of the Parkville Precinct and potential learnings for services across Australasia, Nick McCrossin, Executive Consultant, Johnstaff, Lisa Shaw-Stuart, Deputy COO, Peter MacCallum Cancer	Chair: Mark Avery FCHSM CHE Leading beyond the bottom line. A new playbook for sustained value in healthcare, Richard Ainley FCHSM, Partner, KordaMentha, Sean Lowry FCHSM CHE, Consultant, KordaMentha The CEO Experience in Victorian Public Hospitals: Challenges and Strategies for Leadership Stability, Dr Michelle Pizer, Organisational Psychologist and Executive Coach,	Chair: Jan Adams FCHSM CHE Patient Benefit in Healthtech Innovation, Prof Sharon Mickan FCHSM CHE, Consultant, Mosaic Health Consulting Tasmania's Digital Leap: Assessing Health Professional Readiness for EMR Implementation, Marc Bester AFCHSM Nurse Manager Clinical Informatics, Tasmania Health Service - Hospitals South, Dr Sheree Lloyd FCHSM CHE, Senior Lecturer,	Chair: Dr Karen Patterson FCHSM CHE & Adam Albert MCHSM Rural Generalism - a prevocational focus, Dr Danika Thiemt, Emergency Physician, Deputy Director of Medical Services, Royal Darwin Hospital, Dr Milly Bakker, Medical Administration Registrar, Royal Darwin Hospital Building Capability in the Aged and Home Care Workforce Through Innovative Reflective Learning, Dr	Chair: Todd Shipp Leadership, Collaboration and Innovation: Adopting an innovative interorganisational collaborative model to address wicked problems affecting the residential aged care sector in the Brisbane North region in Queensland, Carol Hope, Manager - Healthy Ageing, Brisbane North PHN, Sharon Sweeney FCHSM CHE, Executive Manager - Strategy and Commissioning, Brisbane North PHN	
Cross-sector collaboration to Address diabetes related potentially preventable hospitalisations and non-urgent outpatient appointments in WA, Sophie McGough, General Manager, Innovation, Diabetes WA Enhancing Patient Care and Operational Efficiency: Short Presentation on Transforming Care Coordination in a Mid-Sized Australian Health Service, Ben Wakeling AFCHSM, Director, Clinical Strategy and Outcomes, Illawarra Shoalhaven LHD	Julia Ogdin FCHSM CHE, Chief Executive, Terang & Mortlake Health Service Developing Nurse Leaders of Tomorrow, Assoc Prof Bernadette Eather AFCHSM, Chief Nurse & Clinical Services Director, Ramsay Health Care Australia Transitioning From Clinical Professional to Healthcare Leader — A Case Study, Affiliate Associate Professor John Rasa LMFCHSM CHE, Director, Australian Centre for Leadership Development	Tasmanian College of Business and Economics - University of Tasmania Challenges in Change Management for AI Projects, Brendon McMullen, Area Director Business Information & Performance, North Metropolitan Health Service of Western Australia, Pammy Yeoh, Director Business & Clinical Analytics, North Metropolitan Health Service of Western Australia Digital pathway for Improved Assessment, Management & Optimisation of patients for planned Surgery (DIAMONDS) Pilot,	Karen Patterson FCHSM CHE, Chief Nursing Officer, Ausmed Transforming Leadership and Strategy for High-Performance Healthcare in a Rural and Remote Emergency Response Setting: Lessons from The National Critical Care and Trauma Response Centre, Pieter Walker FCHSM CHE, Pieter Walker Consultancy, Michelle Foster FCHSM, Senior Director Operational Support National Critical Care and Trauma Response Centre More over page	Creating a healthcare system capable of supporting healthy ageing, Tracey Johnson, CEO, Inal Primary Care Protocol for Leading Health Services Innovation: A Hybrid Type 2 Mixed Method Implementation Trial for Developing and Assessing a Codesigned Graduate Certificate Program in Health Innovation, Dr Jennifer Kosiol FCHSM CHE, Senio Lecturer, Griffith University Revolutionising health and social care: innovative solutions for a	

Digital Collaboration for Innovation Insights, Prof Sharon Mickan FCHSM CHE, Consultant, Mosaic Health Consulting Leadership capability needed to close the skill gaps at each level, to better support the transition from clinician to leader: results of a longitudinal research study into health sector leadership, Sasha Burnham, Head of Research and Executive Director, DataDrivesInsight.com (DDI)

Five Years of Care to Lead:
Transforming Clinician-Leaders
Across Disciplines, Véronique Renel,
Director of Organisational
Development, South Metropolitan
Health Service WA

Driving value from the balcony: Value-based leadership and management, Dr Paul Eleftheriou MCHSM, Principal and Co-Lead of Digital Health, Nous Group

Clinician to Digital Pioneer: From Australia's First Chief Medical Information Officer to National Leadership, Dr Monica Trujillo FCHSM CHE, Chief Health and Risk Officer, Telstra Health **Dr Kanika Chaudhri,** Anaesthetics Senior Resident Medical Officer, Royal North Shore Hospital

Artificial Intelligence (AI) in Healthcare: Examining Western Australia's healthcare leaders' experience and perceptions on AI organisational readiness, Dr Ana Rita Sequeira AFCHSM CHM, Senior Lecturer in Health Policy, Murdoch University

Adopting AI for Clinical Coding for Sustainable Hospital Funding, Sallyanne Wissmann AFCHSM, CEO, Health Information Management Association of Australia

Leveraging Synthetic Data for Smarter Healthcare Facilities, Rhys Barker, Executive General Manager, Social Infrastructure, Ventia

Digital transformation in child development services: from paper to progress, Michelle Warnes MCHSM, Accounts Director ANZ, Personify Care Can we fix it? Yes, we can!
Integrating community paramedics
as an underutilised workforce in
rural and regional community
health services, A/Prof Louise
Reynolds AFCHSM, Chief Paramedic
Officer, Safer Care Victoria, Prof
Evelien Spelten, Professor, La Trobe
University

brighter tomorrow- a review of the literature, Tracey Silvester FCHSM CHE, Lecturer, Griffith University

Improve Ethnic Female Minority Representation in Healthcare Leadership: A Call to Action, Aishwarya (Ash) Gummadavelly, Healthcare Consultant, Affinity Healthcare

Strengthening public health emergency response systems and capacity in the Indo-Pacific. PHOENIX - an exercise in collaboration, Meredith Neilson FCHSM, PHOENIX Director of Engagement, Dr Maya Cherian, PHOENIX Director of Education, National Critical Care and Trauma Response Centre

Creating a transformational workforce strategy: utilising whole of organisation staff input, key opinion leaders, data and problem solving in strategy development, Christine
Thompson, Executive Director, People and Culture, East Metropolitan Health Service, Lara Moltoni AFCHSM CHM, Executive Director, Patient Experience and Clinical Excellence, East Metropolitan Health Service

2.35pm QUESTIONS TO THE PRESENTERS

2.45pm-3.15pm AFTERNOON TEA and NETWORKING — HALL 1

PLENARY 3 3.15pn	PLENARY 3 3.15pm - 5.25pm Rural and Remote Health / Al & Digital Health				
ROOM	Hall 4				
CHAIR	Rhys Barker, Ventia KINDLY SUPPORTED BY	ventia			
3.15pm – 3.18pm	SPONSOR ADDRESS - Rhys Barker, Ventia				
3.18pm – 3.40pm	KEYNOTE ADDRESS: DAVID BRIGGS ORATION <u>LINK</u> Professor Jenny May AM, National Rural Health Commissioner				
3.40pm – 4.15pm	KEYNOTE PANEL: The Complexities and Future Challenges for Health Leadership in Rural and Remote Communities Jeff Moffet FCHSM CHE, Chief Executive, WA Country Health Service Theresa Clasquin FCHSM, PhD candidate, Molly Wardaguga Institute for First Nations Birth Rights Dr Marco Briceno AFCHSM, Senior Medical Advisor, NT Health Facilitator: Professor Jenny May AM, National Rural Health Commissioner				
4.15pm – 4.20pm	QUESTIONS TO THE PANEL				
4.20pm – 5.05pm	INTERNATIONAL KEYNOTE ADDRESS (Virtual) + Q&A Andrew Grill, AI Expert Speaker, Leading Futurist, Bestselling Author, UK				
5.05pm – 5.20pm	QUESTIONS TO THE PRESENTER				
5.30pm – 7.30pm	WELCOME RECEPTION Darwin Convention Centre, Hall 1 (Expo Hall)				

DAY 2: THURSDAY 23 October					
CONCURRENT 2 8.00–9	CONCURRENT 2 8.00–9.30am WORKSHOPS Thurs 23 Oct				
ROOM: Waterfront 2	ROOM: Hall 4	ROOM: Waterfront 3	ROOM: Damibila 1 & 2		
Workshop 1	Workshop 2	Workshop 3	Workshop 4		
90-minute workshop	90-minute workshop	90-minute workshop	90-minute workshop		
The Integrity Game® - Building Leadership Resilience and Accountability in Healthcare FACILITATOR: Sue Mathieson MCHSM, Project Manager - FM Services Mobilisation Lead; Certified Integrity Game Coach and Mentor, Western Health Chair: Adam Stormont FCHSM CHE	Leading High-Performance Teams in Healthcare – Driving Leadership, Collaboration, and Innovation FACILITATORS: Assoc Prof. Bernie Harrison FCHSM CHE, Director, Improvement Academy, Australian Council on Healthcare Standards Pieter Walker FCHSM CHE, ACHS Improvement Academy Faculty, Pieter Walker Consultancy Chair: Julie Owen AFCHSM CHM	Psychological Safety in Healthcare: The missing link in workforce wellbeing initiatives critically needed to enhance team performance and patient safety FACILITATOR: Sasha Burnham, Head of Research and Executive Director, DataDrivesInsight.com (DDI) Chair: Leticia Whelan AFCHSM CHM	Cultivating a co-design mindset and skills in health service planning FACILITATORS: Christine Petrie, Manager System Planning Branch, Department of Health - Brisbane, Queensland Jodi Hallas, Acting Deputy Director General, Clinical Planning and Service Strategy, Department of Health - Brisbane, Queensland Chair: Dr Fowie NG FCHSM CHE		
9.30-10.00am	MORNING TEA and NETWORKING – Hall 1				

ROOM	Hall 4		
CHAIR	Professor Len Notaras AO, KINDLY SUPPORTED BY		
	National Critical Care and Trauma Response Centre (NCCTRC) NATIONAL CRITICAL CARE AND TRAUMA RESPONSE CENTRE		
10.00 – 10.02am	SPONSOR ADDRESS - Professor Len Notaras AO, National Critical Care and Trauma Response Centre (NCCTRC)		
10.00am - 10.30am	INTERNATIONAL KEYNOTE ADDRESS: Delivering a Net Zero Health System		
	Dr Nick Watts, Director, Centre for Sustainable Medicine at the National University of Singapore (NUS)		
10.30am - 10.45am	FIRESIDE CHAT with Dr Neale Fong FCHSM CHE, ACHSM College President		
10.45am - 11.15am	INTERNATIONAL KEYNOTE ADDRESS:		
	Dr Abdi Mahamud, Director, Alert & Response Coordination Department, World Health Organization (WHO)		
11.15am - 11.30am	FIRESIDE CHAT with Dr Neale Fong FCHSM CHE, ACHSM College President		
11.30am - 12.10pm	KEYNOTE PANEL: Emerging Health Leaders 2025 and Beyond		
	Facilitator: Dr Jeremy Chin FCHSM CHE, Chief Medical Officer, NT Health		
	Peter Susanto, 2024 NT Young Australian of the Year		
	Tiffany Ball MCHSM, ACHSM Health Management Intern (HMIP) - New South Wales		
	Cherlyn Ngan MCHSM, ACHSM Health Management Intern (HMIP) - Victoria		
12.10pm	SESSION CONCLUDES		
12.10-1.10pm	LUNCH and NETWORKING – Hall 1		

ROOM: Waterfront 3	ROOM: Hall 4	ROOM: Waterfront 1	ROOM: Waterfront 2	ROOM: Damibila 1 & 2
Stream 6 Indigenous Health	Stream 7 Workforce	Stream 8 Mental Health & Wellbeing	Stream 9 Significant Learning from PechaKucha Presentations	Stream 10 Patient Experience and Co-design
4 X 18min oral presentations	7 X 13min oral presentations	4 X 20 min oral presentations	11 x 6.5min PechaKucha	6 X 13 min oral presentation
Chair: Leticia Whelan AFCHSM CHM Creating a New Pathway for Aboriginal Health Practitioners in Western Australia's Public Hospitals, Bec Hodgekiss, Senior Project Officer, WA Health, Lucy Soteriou MCHSM, Nurse Educator - Dandjoo Maladjiny Delivering Accessible and Culturally Sensitive Paediatric Care to Aboriginal Communities through a Virtual Specialist Model, Lina Xu, Chief Operations Officer, Telecare, Dr Chris Sia, Chief Medical Officer, Telecare, Dr Raymond Wen AFCHSM, Chief Growth Officer, Telecare Healing through colour - chromotherapy for courage, compassion and connection, Rhian Czech FCHSM CHE, Health Services Director, Serco Proprietary Limited	Chair: Julie Owen AFCHSM CHM Allied Health Team Leaders: Innovative multidisciplinary wardbased leadership in an acute hospital, Amanda O'Keefe, Director Allied Health, Royal Darwin & Palmerston Hospitals Unlocking loyalty: nurse retention in healthcare, Shannon Harbinson, Senior Manager, Insync Empowering allied health service delivery using integrated systems to credential, define and explore scope of practice across professions, Annie Pearce, Professional Practice Advisor, Workforce Innovation, Strategy, Education & Research (WISER) Unit, Monash Health Rebuilding the public and population health workforce through the Queensland Public Health Review, Katelyn Clarke, Public Health Officer Consultant, Queensland Health	Chair: Adam Stormont FCHSM CHE Optimizing Global Mental Health Leadership: A Scoping Review on Strategies for Collaborative Innovation and Service Transformation, Sharlin Berna, Deputy Director, Operational Performance & Transformation, Western Health What are you doing for the health and wellbeing of your health sector leaders? Eddie Freitas, Head of Learning Solutions (CEO Serco Defence RTO), Serco Asia Pacific Integrated Mental Health Care in Action: Geelong's Journey Toward Consumer-Centric Services, Jonathan Tyler, Program Implementation Manager, Barwon Health, Dr Rachel Tindall AFCHSM CHM, Director, Barwon Local Health Service Network, Barwon Health	Chair: Mark Avery FCHSM CHE Meeting the needs of our clinician leaders: The Allied Health Leadership Development Program, Simone Munro, Allied Health Workforce Advisor, Monash Health Purruna-tirka Trruku: on the path to a "Learning Health System", Simon Windsor FCHSM, Manager, Research Governance and Ethics, Southern Adelaide Local Health Network Carving Connections: Reducing Stigma and Enhancing Care through Soap Art, Leah Clarke, Territory Palliative Care Occupational Therapist, Amy Elson, Team Leader Community Allied Health, NT Health Unlocking Bed Capacity — A System-Level Response to NDIS-Related Delays, Ged Millard, Executive Director Allied Health, Strategy, Improvement and Experience, Eastern Health AI in the Educator's Toolkit: Enhancing Efficiency and Equity in Health Professional Training, Jade Courtney, Senior Clinical Educator, Eastern Health	Chair: Prof Andrew Way AM FCHSM CHE Engaging priority population for designing McGrath Model of Car for cancer care nursing, Natasha Doherty, CEO, Ethicol "Positive Connections" codevelopment: an engaging gamification approach to empower adolescents with the bright side of social media, Dr Diarmuid Hurley, Assistant Professor, Healthcare Innovation Bond University, Professor Nasin Salehi, Professor of Healthcare Innovations (Head of Program), Bond University Service Transformation in a Smaregional Hospital, Lisa Waite, Executive Director - Clinical Services, Benalla Health, Donova Jacka, Executive Director - People and Culture, Benalla Health

The One Allied Health Plan: Care Collective - South West: The co-**Engaging Culturally and Facilitating better care through** The lived experience voice in design, pilot and evaluation of **Linguistically Diverse (CALD)** development of an health partnerships to meet the mental healthcare strategic planning: innovative primary care models in Far consumers and community in workforce plan that places inclusion health needs of rural Australia. Jodie Exploring the experience of South West Queensland, Heidi Atkins, **Brabin MCHSM.** Lecturer. Charles marginalised populations in metropolitan hospital at the centre. Renae Moore FCHSM Manager & Megan Kreis, Senior redevelopment: a mixed methods CHE. Chief Allied Health Officer, NT Sturt University deliberative engagement, Dr Abby Director, Queensland Health study, Jemima Jabez, A/Business Health Foster, Allied Health Research Leveraging technology to better Manager, South Western Sydney Advisor, Monash Health support our most vulnerable: real Local Health District The impact of a tailored, time family violence data, Lucy multifaceted workforce strategy: A Co-design of the McGrath Model Whitelaw, Allied Health Informatics 3-year comparison study of drivers of Care for cancer care nursing, Advisor, Monash Health of allied health retention and Natasha Doherty, CEO, Ethicol, Collaborative multi-disciplinary attrition in a metropolitan health Kerry Patford. Chief Nurse. approaches to progression of care service, Simone Munro, Allied McGrath Foundation improve subacute length of stay, Erin Health Workforce Advisor, Monash Bicknell, Clinical Lead Physiotherapist, Health Co-design an evidence based Royal Melbourne Hospital health system for people with Flipping a health workforce, the **Safe and Connected Operating** behavioural and psychological impact of changing an aged care Model, Rachael Kay, Executive symptoms of dementia, Tania service delivery model, Mary Joyce **Director Operations and** Dufty FCHSM CHE, A/g Executive FCHSM CHE, Head of Department, Performance, Central Adelaide Local Branch Manager, ACT Health Social Work Health Network, Anna McClure, Directorate COPD Acute Care Collaborative: **Executive Director Integrated Care Driving Change in Victorian Hospitals,** and Partnerships, Central Adelaide Narelle Tildesley, Project Manager, Local Health Network Lung Foundation Australia 10 years of Commissioning - Lessons from the field in Primary Health Networks, Catherine Turner AFCHSM, Executive Manager, Hunter New **England and Central Coast Primary** Health Network 2.45pm **SESSION CONCLUDES** 2.45pm-3.15pm **AFTERNOON TEA and NETWORKING – Hall 1**

CONCURRENT 4 | 3.15pm-5.00pm BY REGISTRATION ONLY SITE VISTS — SEE PAGE 14 FOR DETAILS

ROOM: Hall 4	ROOM: Waterfront 2	ROOM: Waterfront 1	ROOM: Waterfront 3	ROOM: Damibila 1 & 2	
Stream 11 Governance, Safety and Quality	Stream 12 Sustainability and Climate Responsive Health	Stream 13 Infrastructure & Facility Planning	Stream 14 Rural and Remote Health	Stream 15 Telehealth & Virtual Care	
5 X 17min oral presentations	5 X 15 min oral presentations	5 X 15 min oral presentations	6 x 15mins presentations	4 X 18 min oral presentations	
Chair: Prof Andrew Way AM FCHSM CHE Building health commissioning capacity of primary health networks, Assoc. Prof Zhanming Liang FCHSM CHE, Associate Dean, Research Education, James Cook University, Amanda Martin, Commissioning Development Manager, Hunter New England and Central Coast Primary Health Network, Catherine Turner AFCHSM, Executive Manager, Hunter New England and Central Coast Primary Health Network	Chair: Jo Glover FCHSM CHE Environmental Impacts of Medical Imaging and low yield diagnostic testing – initial measurements, Peter Turner FCHSM CHE, District Manager, Illawarra Shoalhaven Local Health District Medical Imaging Service, Illawarra Shoalhaven Local Health District Leading the Charge: Building Healthcare Leadership for Climate- Resilient and Sustainable Systems, Dr Mark Avery FCHSM CHE, Academic, Griffith University	New Benchmark for Private Hospitals, Dr Robert Lin, Chief Executive Officer, Green Light Clinical Peel Health Campus Transformation Program - Transition & Commissioning Project, Tom Harper, Project Director, Peel Health Campus Transformation Program, South Metropolitan Health Service Beginning with the End in Mind: Ensuring Continuity in Facility Management Services for the New Footscray Hospital PPP, Sue Mathieson MCHSM, Project Manager - FM Services Mobilisation Lead; Certified Integrity Game Coach and Mentor, Western Health	New Benchmark for Private Hospitals, Dr Robert Lin, Chief Executive Officer, Green Light Clinical Interpolation In Local Interpolation In		
Leading the Way: Our Harm Prevention Journey as Victoria's Captive Insurer, Ursula Harrisson, Manager Harm Prevention Medical Indemnity, Victorian Managed Insurance Authority, Cecile Carbonnel, Harm Prevention	Statewide Interfacility Transfer (SIFT) Project: Enhancing Patient Flow Across South Australia, Dr Megan Brooks, Clinical Partnerships Lead, State Health Coordination Centre, SA, Liz Day-Liebelt MCHSM, Medical Services Strategic Manager,			University What do Māori and Pacific people want you to know about living with diabetes? Dr Jagpal Benipal FCHSM CHE, Senior Lecturer Health Service Management, University of	Care via Virtual Front Door, Adj Prof Travis Hodgson, COO, Healthdirect Australia More over page

Program Lead, Victorian Managed Central Adelaide Local Health Planning for Mega-EDs: How big is **Beyond Access: Understanding** Insurance Authority Network too big? A health planners' the impact of rural provider-toperspective, Sam Chenoweth, provider telehealth on healthcare **Advancing Digital Maturity in the Ecosystems and feedback loops -**Associate Director, Johnstaff Advisory in Country Western Australia. **South Australian Healthcare** The future of accreditation: the journey to become **Kaylie Toll**, Senior Research Officer System, Ashley Leahy, Clinical What's next for hospitals? Assoc environmentally sustainable, / PhD Candidate, Curtin University Information Director, SA State Prof Jason Cirone, QIP Assessor & **Future Proofing Old and New Day** climate resilient healthcare. Kellie Health Coordination Centre **Procedure Buildings – getting the** Chief Allied Health Officer at Williams AFCHSM, Director basics right, Sandy Thomson AFCHSM | Modifying the Sheba ARC Model Northern Health (Victoria) Environmental Sustainability, Metro for Australian Population: New CHE, Managing Director, Taking a risk-based approach in North Hospital and Health Service **Approach for Rural Healthcare** Governanceplus adapting clinical governance **Provision, Dmitry Shibanov** systems to virtual care settings, MCHSM, CEO and MD, **Sustainability in Quality** Dr Margaret Way FCHSM CHE, **SMPLSINNOVATION Improvement: Implementation** Clinical Governance Director, lessons from a major metropolitan **Deakin University** health service, Fiona Sherwin Bridging the Metropolitan-FCHSM CHE, Honorary Researcher, Regional Divide: Outcomes of the **Evolving the Health Information** Monash Health Northern-Kilmore Health Service Workforce to meet Healthcare's Merger, Debra Bourne FCHSM, **Needs, Sallyanne Wissmann** Chief Executive, Northern Health, **AFCHSM,** CEO, Health Information Jennifer Gilham AFCHSM, Management Association of Divisional Director Emergency Australia Services and access, Northern Health 4.45pm-5.00pm **QUESTIONS TO THE PRESENTERS** 5.00pm **SESSION CONCLUDES**

PRE-REGISTERED ATTENDEES ONLY:

Stream 16: SITE VISIT:

National Critical Care and Trauma Response Centre (NCCTRC)

CareFlight

Please meet your tour guide at the Congress registration desk in the Darwin Convention Centre Foyer at **3.15pm sharp**, a shuttle bus will take you and from the sites. If you have registered for this tour, you will be visiting both sites are part of this visit.

Depart: 3.15pm

Return: 5.00pm

Stream 17: SITE VISIT:

Royal Flying Doctor Service Darwin Tourist Facility

Please meet your tour guide at the Congress registration desk in the Darwin Convention Centre Foyer at **3.15pm sharp**, be sure to wear comfortable walking shoes for a short walk to the facility from the convention centre.

Depart: 3.15pm

Return: 5.00pm





DAY 3: FRIDAY 24 October				
PLENARY 5 8.30am –10.45am INSPIRATIONAL CLOSING PLENARY				
ROOM	Darwin Convention Centre - Hall 4			
CHAIR	Dr Neale Fong, ACHSM College President			
8.30am	PLATED BREAKFAST SERVED			
8.35am	Digital Poster prizes announced			
8.40am	Exhibition Prize Giveaway			
8.50am – 9.25am	KEYNOTE ADDRESS: Kurrunpa Kana- Keeping our spirit alive. 25 years of Purple House Sarah Brown AM, Chief Executive Officer, Purple House			
9.25am – 9.40am	QUESTIONS TO THE PRESENTER			
9.40am – 10.15am	KEYNOTE ADDRESS: Brother Thomas Oliver (Olly) Pickett AM, WA Senior Australian of the Year 2025, Co-founder of Wheelchairs for Kids			
10.15am – 10.30am	QUESTIONS TO THE PRESENTER			
10.30am-10.45am	CONGRESS CLOSING BY ACHSM College President AND ANNOUNCEMENT OF NEXT YEAR'S CONC	GRESS!		



Digital Poster Presentations - Posters will be displayed in Hall 1 (expo hall)

WEDNESDAY 22 OCTOBER 2025 MORNING TEA 10.35AM-11.00AM				
Time	TV	Title	Author/s	
10.40-10.50am	1	Review of public hospital medical imaging funding model	John Hillier, Data Analyst, SA Medical Imaging, Dr Macy Lu, Medical Director of Medical Imaging, Royal Brisbane and Women's Hospital	
10.50-11.00am	1	St Vincent's Story: Transforming care one survey at a time	Amanda Byers, Principal Consultant, Insync	
10.50-11.00am	2	Care Collective - South West: The co-design, pilot and evaluation of innovative primary care models in Far South West Queensland	Megan Kreis, Senior Director, Queensland Health, Heidi Atkins, Manager, Queensland Health	
WEDNESDAY 2	22 OCT	OBER 2025 LUNCH 12.15PM-1.00PM		
12.20-12.30pm	1	Hospital Emergency Access Response Team (HEART) - a local response to emergency access pressures	Elisabeth Johns MCHSM, Program Manager HEART, North Metropolitan Health Service	
12.20-12.30pm	2	Health Service Transparency - Enhancing Communication and Patient Flow	Emma Coyle MCHSM, A/Coordinator of Nursing and Midwifery Patient Flow and Workforce, Women and Newborn Health Service	
12.30-12.40pm	1	Redefining open disclosure training: from policy to practice	Shannon Harbinson, Senior Manager, Insync	
12.30-12.40pm	2	The use of AI as a diagnostic aid in public hospital medical imaging	Dr Macy Lu , Medical Director of Medical Imaging, Royal Brisbane and Women's Hospital, John Hillier , Data Analyst, SA Medical Imaging	
WEDNESDAY 2	22 OCT	OBER 2025 AFTERNOON TEA 2.45PM-3.15PM		
2.50-3.00pm	1	SMHS Wellbeing Initiatives Exchange: Staff engagement and collaboration to foster the implementation of the SMHS Wellbeing Framework 2022-2025	Assoc Prof Jon Ho Chan, Chief Wellbeing Practitioner, South Metropolitan Health Service, Véronique Renel, Head of Organisational Development, South Metropolitan Health Service	
2.50-3.00pm	2	At the elbow: Designing and evaluating 1:1 workforce clinical education for allied health professionals	Sharon Glass, Allied Health Education Advisor, Monash Health	
2.50-3.00pm	1	Challenges in adapting clinical governance systems to virtual care settings	Dr Margaret Way FCHSM CHE, Clinical Governance Director, Deakin University	

THURSDAY 23 OCTOBER 2025 MORNING TEA 9.30AM-10.00AM			
Time	TV	Author/s	Title
9.35-9.45am	1	Promoting Health Equity: Overcoming Language Barriers in Emergency Care through Effective Interpreter-Mediated Conversations	Ali Ghacham, Consumer and Community Engagement Manager, South Western Sydney Local Health District
9.50-10.00am	1	The impact of a tailored, multifaceted workforce strategy: A 3-year comparison study of drivers of allied health retention and attrition in a metropolitan health service	Simone Munro, Allied Health Workforce Advisor, Monash Health
9.50-10.00am	2	Risk Register Review: a case study of simplification for improved governance	Judy Pearson AFCHSM, General Manager, Drug Health Services SLHD
THURSDAY 23 OCTOBER 2025 LUNCH 12.10PM-1.10PM			
12.15-12.25pm	1	Leveraging Digital and Virtual Health and AI for Improved Surgical Outcomes	Trisha Govender, South Metropolitan Health Service
12.15-12.25pm	2	Better connected care: Lessons Learned from Kilmore-Northern Merger	Ren Cazar MCHSM, Northern Health
12.25-12.35pm	1	An Allied Health workforce recruitment, retention and development strategy	Simone Munro, Allied Health Workforce Advisor, Monash Health
12.25-12.35pm	2	Understanding Clinical Governance and Quality of Care in the Pacific: Findings from a Scoping Review	Jodie Brabin, Lecturer, Charles Sturt University
THURSDAY 23 OCTOBER 2025 AFTERNOON TEA 2.45PM-3.15PM			
2.50-3.00pm	1	Meeting the needs of our clinician leaders: The Allied Health Leadership Development Program	Simone Munro, Allied Health Workforce Advisor, Monash Health
2.50-3.00pm	2	The pharmacist role in implementing hospital in the home (HiTH) in a small rural hospital	Ammar Altayib, Chief Pharmacist, Queanbeyan Hospital
3.00-3.10pm	1	MET Transformation in a Peripheral Metropolitan Hospital	Dr Nadine Hughes MCHSM, Director of Medical Education, Rockingham General Hospital, South Metropolitan Health Service, Dr Asheila Narang, Director of Clinical services, Rockingham General Hospital, South Metropolitan Health Services



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