

22 OCT 2025

Elizabeth Koff AM appointed President of ACHSM

The Australasian College of Health Service Management (ACHSM) is pleased to announce the appointment of Elizabeth Koff AM as its new President, following a meeting of the ACHSM Board held in Darwin on 21 Oct 2025.

Ms Koff, who has served as the College's Vice-President since 2022, succeeds Dr Neale Fong FCHSM CHE, who is stepping down after leading ACHSM as its President since 2016.

During Dr Fong's nine-year tenure, ACHSM has experienced significant growth, innovation, and national influence. Under his leadership, the College:

- Introduced the ACHSM Certification program, providing a benchmark for professional excellence in health service management.
- Developed the ACHSM Competency Framework, defining the skills and standards for leadership across the sector.
- Expanded its membership base and strengthened its national and international partnerships.
- Delivered record-breaking attendance at its major events, including the sold-out 2025 ACHSM Asia-Pacific Congress in Darwin.
- Navigated the challenges of the COVID-19 pandemic, successfully transitioning its professional development and networking offerings to virtual and online formats, including the rollout of free webcasts for members.

"Leading ACHSM through such a transformative period has been one of the great privileges of my career," said Dr Neale Fong.

"Our focus has always been on supporting health service leaders to grow, connect and deliver better outcomes for their communities. The introduction of Certification and the expansion of professional development opportunities have strengthened the College's role as the peak professional body for health managers across Australasia. I'm confident Elizabeth will continue to drive that momentum with her trademark energy, insight and commitment to excellence."

Ms Koff brings to the role a distinguished record of leadership in health and digital innovation. She is currently Managing Director of Telstra Health and formerly served as Secretary of NSW Health. With a career spanning more than 30 years, Ms Koff has been recognised for her strategic vision, strong governance, and dedication to advancing health system performance.

"I'm honoured to take on the role of President at such an exciting time for ACHSM," said Ms Koff.

"Neale's leadership has left an enduring legacy of growth, professionalism, and purpose. The College is in an excellent position to continue supporting members and influencing the future of health service leadership across Australasia. I look forward to working with the Board, Fellows, and members to build on that success."

The ACHSM Board and members extend their sincere thanks to Dr Fong for his outstanding service and unwavering commitment to the College and its mission.

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About

ACHSM is the peak professional body for health service managers in Australasia and brings together health leaders to learn, network and share ideas which in turn shape our current and future health systems.

The mission of the College is to recognise, develop and support effective health leadership and management. The aim is to help deliver quality services and improve health and wellbeing.

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