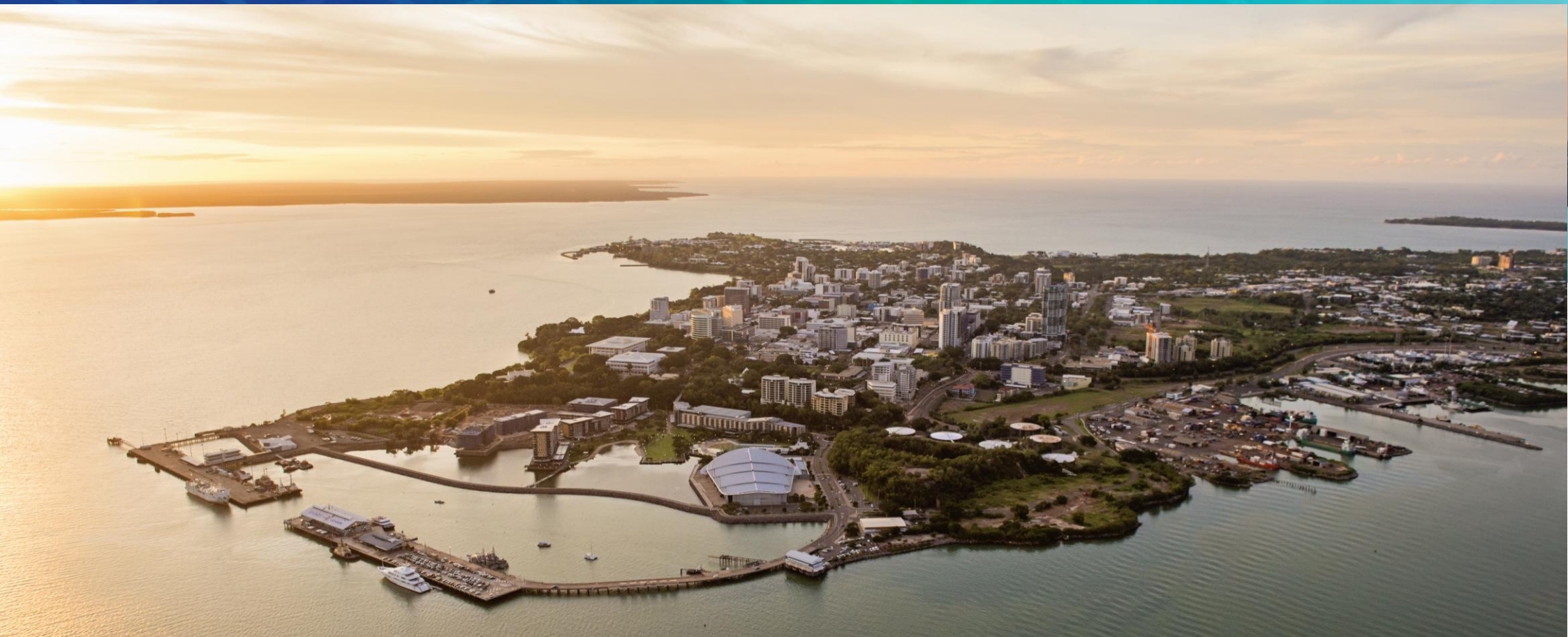


**ACHSM**




**ASIA-PACIFIC HEALTH  
LEADERSHIP CONGRESS**

**DARWIN**  
22 – 24 OCTOBER  
**2025**

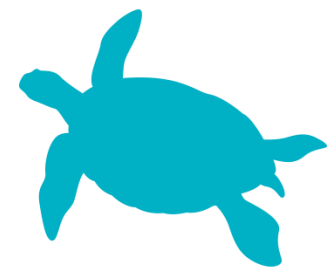




**CONGRESS PROGRAM**

*\*Program subject to change*

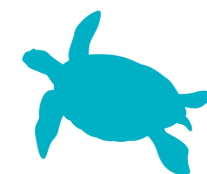
PRE-CONGRESS EVENTS	
Tuesday 21 October 2025 9.30am – 3.00pm	<b>2025 ACHSM Board Meeting</b> <b>Venue:</b> Darwin Convention Centre, Waterfront Room 3
Tuesday 21 October 2025 4.00pm – 5.30pm	2025 ACHSM Annual General Meeting <b>Venue:</b> Darwin Convention Centre, Hall 4 <i>Congress registration desk will be open between 3.00 – 5.30pm</i>
Tuesday 21 October 2025 <i>Pre-dinner drinks from 6.15pm</i> <i>Dinner from 7.00pm</i> <i>Concludes 9.30pm</i>	<b>ACHSM Fellows Dinner</b> (open to all ACHSM Fellows, registration essential) <b>Venue:</b> Darwin Convention Centre, Waterfront Rooms 1 & 2, Stokes Hill Road, Darwin NT <b>Mary Harris Oration:</b> Chris Hosking, Chief Executive Officer, NT Health <div>KINDLY SUPPORTED BY   </div>

DAY 1: WEDNESDAY 22 October 2025	
8.00am	REGISTRATION OPEN – Main Entry, Darwin Convention Centre
OFFICIAL OPENING   9.00am-9.30am	
ROOM	Hall 4, Darwin Convention Centre
9.00am – 9.10am	<b>WELCOME TO COUNTRY</b> Traditional Larrakia Welcome to Country Ceremony & Traditional Larrakia Didgeridoo performance
9.10am – 9.15am	<b>ACHSM WELCOME</b> Dr Neale Fong FCHSM CHE, ACHSM College President
9.15am – 9.20am	<b>OFFICIAL OPENING</b> His Honour Professor the Honourable Hugh Heggie AO PSM, Administrator of the Northern Territory



PLENARY 1   9.30am-10.30am   Leadership in Action		Wed 22 Oct
CHAIRPERSON	<b>Chris Hosking</b> , Chief Executive Officer, NT Health	KINDLY SUPPORTED BY  
9.30am - 9.33am	<b>SPONSOR ADDRESS</b> <b>Chris Hosking</b> , Chief Executive Officer, NT Health	
9.35am - 9.50am	<b>INTERNATIONAL KEYNOTE ADDRESS</b> <b>Professor Dale Fisher</b> , Director, Centre for Infectious Disease Emergencies Group Chief of Medicine, National University Health System, Professor of Medicine, Yong Loo Lin School of Medicine, National University of Singapore	
9.50am - 10.30am	<b>KEYNOTE PANEL:</b> <b>Is Climate change the greatest public health challenge, and how does climate change affect all aspects of the health ecosystem</b> <b>Professor Dale Fisher</b> , Director, Centre for Infectious Disease Emergencies Group Chief of Medicine, National University Health System, Professor of Medicine, Yong Loo Lin School of Medicine, National University of Singapore <b>Dr Angie Bone</b> , Professor of Practice at the Health and Climate Initiative of Monash University <b>Professor Paul Kelly FCHSM (Hon)</b> , Public Health Advisor, PK Public Health Advisory <b>Dr. Supriya Mathew</b> , Associate Professor and co-lead of the Remote Health Systems and Climate Change Centre, Menzies School of Health Research <b>Facilitator: Dr Neale Fong</b> , ACHSM College President	
10.30am - 10.35am	<b>QUESTIONS TO THE PANEL</b>	
10.35am	<b>SESSION CONCLUDES</b>	
10.35am-11.00am	<b>MORNING TEA and NETWORKING – HALL 1</b>	



PLENARY 2   11.00AM – 12.15PM   First Nations and International Perspectives on Indigenous Health Delivery		Wed 22 Oct
ROOM	Hall 4, Darwin Convention Centre	
CHAIRPERSON	Dr Neale Fong, ACHSM College President	
11.05am – 12.00pm	<p><b>KEYNOTE PANEL: Navigating the Challenges of Health Care Leadership in Indigenous and Pacific Communities</b></p> <p><b>Riana Manuel</b>, Ngāti Pukenga, Ngāti Maru, Ngāti Kahungunu, New Zealand</p> <p><b>Dr Osborne Liko</b>, Strategic Adviser – Health, Department of Prime Minister and National Executive Council (DPM&amp;NEC), Papua New Guinea</p> <p><b>Rob McPhee</b>, Chief Executive Officer, Danila Dilba Health Service</p> <p><b>Facilitator: Dr Neale Fong</b>, ACHSM College President</p>	
12.00pm - 12.15pm	QUESTIONS TO THE PANEL	
12.15pm	SESSION CONCLUDES	
12.15pm – 1.00pm	<p><b>LUNCH and NETWORKING – HALL 1</b></p> <p>We encourage all our congress delegates to visit our valued sponsors and exhibitors during the meal breaks. And yes, there's coffee – courtesy of Charles Darwin University Coffee Cart at exhibition booth 11!</p>	





ROOM: Waterfront 3	ROOM: Hall 4	ROOM: Damibila 1 & 2	ROOM: Waterfront 1	ROOM: Waterfront 2
Stream 1 Integrated Care	Stream 2 Leadership and Strategic Planning	Stream 3 Digital, Virtual, AI Health	Stream 4 Rural and Remote Health	Stream 5 Health System Transformation
5 X 15min oral presentations	8 X 14min oral presentations	8 X 13min oral presentations	5 X 18min oral presentations	7 X 14min oral presentations
<p><b>Chair:</b> Jo Glover FCHSM CHE</p> <p><b>Projecting Future Demand for Oral Health Services in Queensland Using an Equity Lens, Dr Erin Brown</b>, Manager, Queensland Health</p> <p><b>Reimagining cancer services in Victoria; the role of the Parkville Precinct and potential learnings for services across Australasia, Nick McCrossin</b>, Executive Consultant, Johnstaff, <b>Lisa Shaw-Stuart</b>, Deputy COO, Peter MacCallum Cancer Centre</p> <p><b>Cross-sector collaboration to Address diabetes related potentially preventable hospitalisations and non-urgent outpatient appointments in WA, Sophie McGough</b>, General Manager, Innovation, Diabetes WA</p> <p><b>Enhancing Patient Care and Operational Efficiency: Short Presentation on Transforming Care Coordination in a Mid-Sized Australian Health Service, Ben Wakeling AFCHSM</b>, Director, Clinical Strategy and Outcomes, Illawarra Shoalhaven LHD</p>	<p><b>Chair:</b> Mark Avery FCHSM CHE</p> <p><b>Clinician to Digital Pioneer: From Australia's First Chief Medical Information Officer to National Leadership, Dr Monica Trujillo FCHSM CHE</b>, Chief Health and Risk Officer, Telstra Health</p> <p><b>Leading beyond the bottom line. A new playbook for sustained value in healthcare, Richard Ainley FCHSM</b>, Partner, KordaMentha, <b>Sean Lowry FCHSM CHE</b>, Consultant, KordaMentha</p> <p><b>The CEO Experience in Victorian Public Hospitals: Challenges and Strategies for Leadership Stability, Dr Michelle Pizer</b>, Organisational Psychologist and Executive Coach, <b>Julia Ogdin FCHSM CHE</b>, Chief Executive, Terang &amp; Mortlake Health Service</p> <p><b>Developing Nurse Leaders of Tomorrow, Assoc Prof Bernadette Eather AFCHSM</b>, Chief Nurse &amp; Clinical Services Director, Ramsay Health Care Australia</p>	<p><b>Chair:</b> Jan Adams FCHSM CHE</p> <p><b>Patient Benefit in Healthtech Innovation, Prof Sharon Mickan FCHSM CHE</b>, Consultant, Mosaic Health Consulting</p> <p><b>Tasmania's Digital Leap: Assessing Health Professional Readiness for EMR Implementation, Marc Bester AFCHSM</b> Nurse Manager Clinical Informatics, Tasmania Health Service - Hospitals South, <b>Dr Sheree Lloyd FCHSM CHE</b>, Senior Lecturer, Tasmanian College of Business and Economics - University of Tasmania</p> <p><b>Challenges in Change Management for AI Projects, Brendon McMullen</b>, Area Director Business Information &amp; Performance, North Metropolitan Health Service of Western Australia, <b>Pammy Yeoh</b>, Director Business &amp; Clinical Analytics, North Metropolitan Health Service of Western Australia</p> <p><b>Digital pathway for Improved Assessment, Management &amp; Optimisation of patients for planned Surgery (DIAMONDS) Pilot,</b></p>	<p><b>Chair:</b> Dr Karen Patterson FCHSM CHE</p> <p><b>Rural Generalism - a prevocational focus, Dr Danika Thiemt</b>, Emergency Physician, Deputy Director of Medical Services, Royal Darwin Hospital, <b>Dr Milly Bakker</b>, Medical Administration Registrar, Royal Darwin Hospital</p> <p><b>Building Capability in the Aged and Home Care Workforce Through Innovative Reflective Learning, Dr Karen Patterson FCHSM CHE</b>, Chief Nursing Officer, Ausmed</p> <p><b>Using the socio-ecological Model to appraise the implementation of Provincial Health Authority in Rural Districts of Madang Province: A Qualitative Study, Dr Gigil Marme</b>, Senior Lecturer &amp; Faculty Research Coordinator, Divine Word University, Papua New Guinea</p> <p><b>Transforming Leadership and Strategy for High-Performance Healthcare in a Rural and Remote Emergency Response Setting: Lessons from The National Critical</b></p>	<p><b>Chair:</b> Todd Shipp</p> <p><b>Leadership, Collaboration and Innovation: Adopting an innovative interorganisational collaborative model to address wicked problems affecting the residential aged care sector in the Brisbane North region in Queensland, Carol Hope</b>, Manager - Healthy Ageing, Brisbane North PHN, <b>Sharon Sweeney FCHSM CHE</b>, Executive Manager - Strategy and Commissioning, Brisbane North PHN</p> <p><b>Creating a healthcare system capable of supporting healthy ageing, Tracey Johnson</b>, CEO, Inala Primary Care</p> <p><b>Protocol for Leading Health Services Innovation: A Hybrid Type 2 Mixed Method Implementation Trial for Developing and Assessing a Co-designed Graduate Certificate Program in Health Innovation, Dr Jennifer Kosiol FCHSM CHE</b>, Senior Lecturer, Griffith University</p> <p><b>Revolutionising health and social care: innovative solutions for a</b></p>

<p><b>Digital Collaboration for Innovation Insights, Prof Sharon Mickan FCHSM CHE</b>, Consultant, Mosaic Health Consulting</p>	<p><b>Transitioning From Clinical Professional to Healthcare Leader – A Case Study, Affiliate Associate Professor John Rasa LMFCHSM CHE</b>, Director, Australian Centre for Leadership Development</p> <p><b>Leadership capability needed to close the skill gaps at each level, to better support the transition from clinician to leader: results of a longitudinal research study into health sector leadership, Sasha Burnham</b>, Head of Research and Executive Director, DataDrivesInsight.com (DDI)</p> <p><b>Five Years of Care to Lead: Transforming Clinician-Leaders Across Disciplines, Véronique Renel</b>, Director of Organisational Development, South Metropolitan Health Service WA</p> <p><b>Driving value from the balcony: Value-based leadership and management, Dr Paul Eleftheriou MCHSM</b>, Principal and Co-Lead of Digital Health, Nous Group</p>	<p><b>Dr Kanika Chaudhri</b>, Anaesthetics Senior Resident Medical Officer, Royal North Shore Hospital</p> <p><b>Artificial Intelligence (AI) in Healthcare: Examining Western Australia's healthcare leaders' experience and perceptions on AI organisational readiness, Dr Ana Rita Sequeira AFCHSM CHM</b>, Senior Lecturer in Health Policy, Murdoch University</p> <p><b>Adopting AI for Clinical Coding for Sustainable Hospital Funding, Sallyanne Wissmann AFCHSM</b>, CEO, Health Information Management Association of Australia</p> <p><b>Leveraging Synthetic Data for Smarter Healthcare Facilities, Andrea Walk</b>, General Manager, Assets &amp; Projects, Ventia, <b>Rhys Barker</b>, Executive General Manager, Social Infrastructure, Ventia</p> <p><b>Digital transformation in child development services: from paper to progress, Michelle Warnes MCHSM</b>, Accounts Director ANZ, Personify Care</p>	<p><b>Care and Trauma Response Centre, Pieter Walker FCHSM CHE</b>, Pieter Walker Consultancy, <b>Michelle Foster FCHSM</b>, Senior Director Operational Support National Critical Care and Trauma Response Centre</p> <p><b>Can we fix it? Yes, we can! Integrating community paramedics as an underutilised workforce in rural and regional community health services, A/Prof Louise Reynolds AFCHSM</b>, Chief Paramedic Officer, Safer Care Victoria, <b>Prof Evelien Spelten</b>, Professor, La Trobe University</p>	<p><b>brighter tomorrow- a review of the literature, Tracey Silvester FCHSM CHE</b>, Lecturer, Griffith University</p> <p><b>Improve Ethnic Female Minority Representation in Healthcare Leadership: A Call to Action, Aishwarya (Ash) Gummadavelly</b>, Healthcare Consultant, Affinity Healthcare</p> <p><b>Strengthening public health emergency response systems and capacity in the Indo-Pacific. PHOENIX - an exercise in collaboration, Meredith Neilson FCHSM</b>, PHOENIX Director of Engagement, <b>Dr Maya Cherian</b>, PHOENIX Director of Education, National Critical Care and Trauma Response Centre</p> <p><b>Creating a transformational workforce strategy: utilising whole of organisation staff input, key opinion leaders, data and problem solving in strategy development, Christine Thompson</b>, Executive Director, People and Culture, East Metropolitan Health Service, <b>Lara Moltoni AFCHSM CHM</b>, Executive Director, Patient Experience and Clinical Excellence, East Metropolitan Health Service</p>
2.35pm	QUESTIONS TO THE PRESENTERS			
2.45pm-3.15pm	AFTERNOON TEA and NETWORKING – HALL 1			

PLENARY 3   3.15pm - 5.25pm   Rural and Remote Health / AI & Digital Health		Wed 22 Oct
ROOM	Hall 4	
CHAIR	Rhys Barker, Ventia	KINDLY SUPPORTED BY 
3.15pm – 3.18pm	SPONSOR ADDRESS - Rhys Barker, Ventia	
3.18pm – 3.40pm	KEYNOTE ADDRESS: DAVID BRIGGS ORATION <a href="#">LINK</a> Professor Jenny May AM, National Rural Health Commissioner	
3.40pm – 4.15pm	KEYNOTE PANEL: The Complexities and Future Challenges for Health Leadership in Rural and Remote Communities Chris Hosking, Chief Executive Officer, NT Health Theresa Clasquin FCHSM, PhD candidate, Molly Wardaguga Institute for First Nations Birth Rights Lisa Smith, Executive Director - Kimberley, WA Country Health Service Karyn Moyle, Founder, Waterlily Healing Indigenous Corporation, Director, Perfectly Imperfect Consulting Facilitator: Professor Jenny May AM, National Rural Health Commissioner	
4.15pm – 4.20pm	QUESTIONS TO THE PANEL	
4.20pm – 5.05pm	INTERNATIONAL KEYNOTE ADDRESS (Virtual) + Q&A Andrew Grill, AI Expert Speaker, Leading Futurist, Bestselling Author, UK	
5.05pm – 5.20pm	QUESTIONS TO THE PRESENTER	
5.30pm – 7.30pm	WELCOME RECEPTION  Darwin Convention Centre, Hall 1 (Expo Hall)	



## DAY 2: THURSDAY 23 October


### CONCURRENT 2 | 8.00–9.30am | WORKSHOPS

Thurs 23 Oct

ROOM: Waterfront 2	ROOM: Hall 4	ROOM: Waterfront 3	ROOM: Damibila 1 & 2
Workshop 1	Workshop 2	Workshop 3	Workshop 4
90-minute workshop	90-minute workshop	90-minute workshop	90-minute workshop
<p><b>The Integrity Game® - Building Leadership Resilience and Accountability in Healthcare</b></p> <p><b>FACILITATOR:</b>  <b>Sue Mathieson MCHSM</b>, Project Manager - FM Services Mobilisation Lead; Certified Integrity Game Coach and Mentor, Western Health</p> <p><b>Chair:</b> Adam Stormont FCHSM CHE</p>	<p><b>Leading High-Performance Teams in Healthcare – Driving Leadership, Collaboration, and Innovation</b></p> <p><b>FACILITATORS:</b>  <b>Assoc Prof. Bernie Harrison FCHSM CHE</b>, Director, Improvement Academy, Australian Council on Healthcare Standards</p> <p><b>Pieter Walker FCHSM CHE</b>, ACHS Improvement Academy Faculty, Pieter Walker Consultancy</p> <p><b>Chair:</b> Julie Owen AFCHSM CHM</p>	<p><b>Psychological Safety in Healthcare: The missing link in workforce wellbeing initiatives critically needed to enhance team performance and patient safety</b></p> <p><b>FACILITATOR:</b>  <b>Sasha Burnham</b>, Head of Research and Executive Director, DataDrivesInsight.com (DDI)</p> <p><b>Chair:</b> Leticia Whelan AFCHSM CHM</p>	<p><b>Cultivating a co-design mindset and skills in health service planning</b></p> <p><b>FACILITATORS:</b>  <b>Christine Petrie</b>, Manager System Planning Branch, Department of Health - Brisbane, Queensland</p> <p><b>Jodi Hallas</b>, Acting Deputy Director General, Clinical Planning and Service Strategy, Department of Health - Brisbane, Queensland</p> <p><b>Chair:</b> Christopher Horn FCHSM CHE</p>
9.30-10.00am	MORNING TEA and NETWORKING – Hall 1		

# PLENARY 4 | 10.00am – 12.10pm | International Guest presenters and Emerging Health Leader Panel

Thurs 23 Oct

ROOM	Hall 4
CHAIR	<p><b>Professor Len Notaras AO,</b> National Critical Care and Trauma Response Centre (NCCTRC)</p> <p>KINDLY SUPPORTED BY</p> 
10.00 – 10.02am	<b>SPONSOR ADDRESS - Professor Len Notaras AO,</b> National Critical Care and Trauma Response Centre (NCCTRC)
10.00am - 10.30am	<p><b>INTERNATIONAL KEYNOTE ADDRESS:</b> <b>Dr Nick Watts,</b> Director, Centre for Sustainable Medicine at the National University of Singapore (NUS)</p>
10.30am - 10.45am	<p><b>FIRESIDE CHAT with</b> <b>Dr Neale Fong FCHSM CHE,</b> ACHSM College President</p>
10.45am - 11.15am	<p><b>INTERNATIONAL KEYNOTE ADDRESS:</b> <b>Dr Abdi Mahamud,</b> Director, Alert &amp; Response Coordination Department, World Health Organization (WHO)</p>
11.15am - 11.30am	<p><b>FIRESIDE CHAT with</b> <b>Dr Neale Fong FCHSM CHE,</b> ACHSM College President</p>
11.30am - 12.10pm	<p><b>KEYNOTE PANEL: Emerging Health Leaders 2025 and Beyond</b> <b>Facilitator: Dr Jeremy Chin FCHSM CHE,</b> Chief Medical Officer, NT Health</p> <p><b>Peter Susanto,</b> 2024 NT Young Australian of the Year</p> <p><b>Tiffany Ball MCHSM,</b> ACHSM Health Management Intern (HMIP) - New South Wales</p> <p><b>Cherlyn Ngan MCHSM,</b> ACHSM Health Management Intern (HMIP) - Victoria</p>
12.10pm	SESSION CONCLUDES
12.10-1.10pm	LUNCH and NETWORKING – Hall 1

# CONCURRENT 3 | 1.10pm-2.45pm

Thurs 23 Oct

ROOM: Waterfront 3	ROOM: Hall 4	ROOM: Waterfront 1	ROOM: Waterfront 2	ROOM: Damibila 1 & 2
Stream 6 Indigenous Health	Stream 7 Workforce	Stream 8 Mental Health & Wellbeing	Stream 9 Significant Learning from PechaKucha Presentations	Stream 10 Patient Experience and Co-design
4 X 18min oral presentations	7 X 13min oral presentations	4 X 20 min oral presentations	13 x 6.5min PechaKucha	6 X 13 min oral presentations
<p><b>Chair: Leticia Whelan AFCHSM CHM</b></p> <p><b>Creating a New Pathway for Aboriginal Health Practitioners in Western Australia's Public Hospitals, Bec Hodgekiss</b>, Senior Project Officer, WA Health, <b>Lucy Soteriou MCHSM</b>, Nurse Educator - Dandjoo Maladjiny</p> <p><b>Delivering Accessible and Culturally Sensitive Paediatric Care to Aboriginal Communities through a Virtual Specialist Model, Lina Xu</b>, Chief Operations Officer, Telecare, <b>Dr Chris Sia</b>, Chief Medical Officer, Telecare, <b>Dr Raymond Wen AFCHSM</b>, Chief Growth Officer, Telecare</p> <p><b>Healing through colour - chromotherapy for courage, compassion and connection, Rhian Czech FCHSM CHE</b>, Health Services Director, Serco Proprietary Limited</p> <p><i>More over page...</i></p>	<p><b>Chair: Julie Owen AFCHSM CHM</b></p> <p><b>Allied Health Team Leaders: Innovative multidisciplinary ward-based leadership in an acute hospital, Amanda O'Keefe</b>, Director Allied Health, Royal Darwin &amp; Palmerston Hospitals</p> <p><b>Unlocking loyalty: nurse retention in healthcare, Shannon Harbinson</b>, Senior Manager, Insync</p> <p><b>Empowering allied health service delivery using integrated systems to credential, define and explore scope of practice across professions, Annie Pearce</b>, Professional Practice Advisor, Workforce Innovation, Strategy, Education &amp; Research (WISER) Unit, Monash Health</p> <p><b>Rebuilding the public and population health workforce through the Queensland Public Health Review, Katelyn Clarke</b>, Public Health Officer Consultant, Queensland Health</p> <p><i>More over page...</i></p>	<p><b>Chair: Adam Stormont FCHSM CHE</b></p> <p><b>Optimizing Global Mental Health Leadership: A Scoping Review on Strategies for Collaborative Innovation and Service Transformation, Sharlin Berna</b>, Deputy Director, Operational Performance &amp; Transformation, Western Health</p> <p><b>What are you doing for the health and wellbeing of your health sector leaders? Eddie Freitas</b>, Head of Learning Solutions (CEO Serco Defence RTO), Serco Asia Pacific</p> <p><b>Integrated Mental Health Care in Action: Geelong's Journey Toward Consumer-Centric Services, Jonathan Tyler</b>, Program Implementation Manager, Barwon Health, <b>Dr Rachel Tindall AFCHSM CHM</b>, Director, Barwon Local Health Service Network, Barwon Health</p> <p><b>Facilitating better care through partnerships to meet the mental health needs of rural Australia, Jodie Brabin MCHSM</b>, Lecturer, Charles</p>	<p><b>Chair: Mark Avery FCHSM CHE</b></p> <p><b>Meeting the needs of our clinician leaders: The Allied Health Leadership Development Program, Simone Munro</b>, Allied Health Workforce Advisor, Monash Health</p> <p><b>Purrun-tirka Trruku: on the path to a "Learning Health System", Simon Windsor FCHSM</b>, Manager, Research Governance and Ethics, Southern Adelaide Local Health Network</p> <p><b>Carving Connections: Reducing Stigma and Enhancing Care through Soap Art, Leah Clarke</b>, Territory Palliative Care Occupational Therapist, <b>Amy Elson</b>, Team Leader Community Allied Health, NT Health</p> <p><b>Unlocking Bed Capacity – A System-Level Response to NDIS-Related Delays, Ged Millard</b>, Executive Director Allied Health, Strategy, Improvement and Experience, Eastern Health</p> <p><b>AI in the Educator's Toolkit: Enhancing Efficiency and Equity in Health Professional Training, Jade Courtney</b>, Senior Clinical Educator, Eastern Health</p> <p><b>Care Collective - South West: The co-</b></p>	<p><b>Chair: Prof Andrew Way AM FCHSM CHE</b></p> <p><b>Engaging priority population for designing McGrath Model of Care for cancer care nursing, Natasha Doherty</b>, CEO, Ethicol</p> <p><b>"Positive Connections" co-development: an engaging gamification approach to empower adolescents with the bright side of social media, Dr Diarmuid Hurley</b>, Assistant Professor, Healthcare Innovations, Bond University, <b>Professor Nasim Salehi</b>, Professor of Healthcare Innovations (Head of Program), Bond University</p> <p><b>Service Transformation in a Small Regional Hospital, Lisa Waite</b>, Executive Director - Clinical Services, Benalla Health, <b>Donovan Jacka</b>, Executive Director - People and Culture, Benalla Health</p> <p><i>More over page...</i></p>

<p><b>Engaging Culturally and Linguistically Diverse (CALD) consumers and community in metropolitan hospital redevelopment: a mixed methods study, Jemima Jabez</b>, A/Business Manager, South Western Sydney Local Health District</p>	<p><b>The One Allied Health Plan: development of an health workforce plan that places inclusion at the centre, Renae Moore FCHSM CHE</b>, Chief Allied Health Officer, NT Health</p> <p><b>The impact of a tailored, multifaceted workforce strategy: A 3-year comparison study of drivers of allied health retention and attrition in a metropolitan health service, Simone Munro</b>, Allied Health Workforce Advisor, Monash Health</p> <p><b>Safe and Connected Operating Model, Rachael Kay</b>, Executive Director Operations and Performance, Central Adelaide Local Health Network, <b>Anna McClure</b>, Executive Director Integrated Care and Partnerships, Central Adelaide Local Health Network</p>	<p>Sturt University</p>	<p><b>design, pilot and evaluation of innovative primary care models in Far South West Queensland, Heidi Atkins</b>, Manager &amp; <b>Megan Kreis</b>, Senior Director, Queensland Health</p> <p><b>Leveraging technology to better support our most vulnerable: real time family violence data, Lucy Whitelaw</b>, Allied Health Informatics Advisor, Monash Health</p> <p><b>A community-based initiative to enhance preventive care for an aging society, Prof Shao Haei LIU FCHSM CHE</b>, President, Society for Innovative Healthcare Hong Kong, HK College of Health Service Executives, <b>Bernadette Wong</b></p> <p><b>Enhancing patient care and service delivery through a clinical streaming initiative, Melissa Roberts</b>, Allied Health Advisor, Monash at Home &amp; Aged Community, Monash Health</p> <p><b>Collaborative multi-disciplinary approaches to progression of care improve subacute length of stay, Erin Bicknell</b>, Clinical Lead Physiotherapist, Royal Melbourne Hospital</p> <p><b>Flipping a health workforce, the impact of changing an aged care service delivery model, Mary Joyce FCHSM CHE</b>, Head of Department, Social Work</p> <p><b>COPD Acute Care Collaborative: Driving Change in Victorian Hospitals, Narelle Tildesley</b>, Project Manager, Lung Foundation Australia</p>	<p><b>The lived experience voice in healthcare strategic planning: Exploring the experience of marginalised populations in deliberative engagement, Dr Abby Foster</b>, Allied Health Research Advisor, Monash Health</p> <p><b>Co-design of the McGrath Model of Care for cancer care nursing, Natasha Doherty</b>, CEO, Ethicol, <b>Kerry Patford</b>, Chief Nurse, McGrath Foundation</p> <p><b>Co-design an evidence based health system for people with behavioural and psychological symptoms of dementia, Tania Dufty FCHSM CHE</b>, A/g Executive Branch Manager, ACT Health Directorate</p>
2.45pm	SESSION CONCLUDES			
2.45pm-3.15pm	AFTERNOON TEA and NETWORKING – Hall 1			

## CONCURRENT 4 | 3.15pm-5.00pm

Thurs 23 Oct

## CONCURRENT 4 | 3.15pm-5.00pm BY REGISTRATION ONLY **SITE VISTS** – SEE PAGE 14 FOR DETAILS

ROOM: Hall 4	ROOM: Waterfront 2	ROOM: Waterfront 1	ROOM: Waterfront 3	ROOM: Damibila 1 & 2
Stream 11 Governance, Safety and Quality	Stream 12 Sustainability and Climate Responsive Health	Stream 13 Infrastructure & Facility Planning	Stream 14 Rural and Remote Health	Stream 15 Telehealth & Virtual Care
6 X 17min oral presentations	6 X 15 min oral presentations	5 X 15 min oral presentations	6 x 13mins presentations	4 X 18 min oral presentations
<p><b>Chair: Prof Andrew Way AM FCHSM CHE</b></p> <p><b>Building health commissioning capacity of primary health networks, Assoc. Prof Zhanming Liang FCHSM CHE</b>, Associate Dean, Research Education, James Cook University, <b>Amanda Martin</b>, Commissioning Development Manager, Hunter New England and Central Coast Primary Health Network, <b>Catherine Turner AFCHSM</b>, Executive Manager, Hunter New England and Central Coast Primary Health Network</p> <p><b>Leading the Way: Our Harm Prevention Journey as Victoria's Captive Insurer, Ursula Harrisson</b>, Manager Harm Prevention Medical Indemnity, Victorian Managed Insurance Authority, <b>Cecile Carbonnel</b>, Harm Prevention</p>	<p><b>Chair: Jo Glover FCHSM CHE</b></p> <p><b>Environmental Impacts of Medical Imaging and low yield diagnostic testing – initial measurements, Peter Turner FCHSM CHE</b>, District Manager, Illawarra Shoalhaven Local Health District Medical Imaging Service, Illawarra Shoalhaven Local Health District</p> <p><b>Leading the Charge: Building Healthcare Leadership for Climate-Resilient and Sustainable Systems, Dr Mark Avery FCHSM CHE</b>, Academic, Griffith University</p> <p><b>Decommissioning of Reticulated Nitrous Oxide at Broome Regional Hospital, Annie Scanlon</b>, Regional Environmental Sustainability Officer, WA Country Health Service</p>	<p><b>Chair: Tracey Silvester FCHSM CHE</b></p> <p><b>Case Study: The George Centre - A New Benchmark for Private Hospitals, Dr Robert Lin</b>, Chief Executive Officer, Green Light Clinical</p> <p><b>Peel Health Campus Transformation Program - Transition &amp; Commissioning Project, Tom Harper</b>, Project Director, Peel Health Campus Transformation Program, South Metropolitan Health Service</p> <p><b>Beginning with the End in Mind: Ensuring Continuity in Facility Management Services for the New Footscray Hospital PPP, Sue Mathieson MCHSM</b>, Project Manager - FM Services Mobilisation Lead; Certified Integrity Game Coach and Mentor, Western Health</p>	<p><b>Chair: Todd Shipp</b></p> <p><b>Better Health for the Bush - A Comprehensive Approach to Rural Engagement (CARE) Model pilot in Glen Innes, NSW, Annabelle Williams</b>, Manager, Rural Health Access, Hunter New England Central Coast, Primary Health Network</p> <p><b>Outback Active – the impact of tailored exercise, delivered by telehealth, on seniors in the Katherine Region, Dr Clare Quinlan</b>, Senior Lecturer Exercise and Sport Science, Project Lead Outback Active, Charles Darwin University</p> <p><b>What do Māori and Pacific people want you to know about living with diabetes? Dr Jagpal Benipal FCHSM CHE</b>, Senior Lecturer Health Service Management, University of Waikato, New Zealand</p>	<p><b>Chair: Dr Jennifer Kosiol FCHSM CHE</b></p> <p><b>Transforming care, one survey at a time: St Vincent's Story, Amanda Byers</b>, Principal Consultant, Insync</p> <p><b>Expanding virtual geriatric care: A collaborative telehealth model across regional aged care, Lina Xu</b>, Chief Operations Officer, Telecare, <b>Dr Chris Sia</b>, Chief Medical Officer, Telecare, <b>Dr Raymond Wen AFCHSM</b>, Chief Growth Officer, Telecare</p> <p><b>Realising the Vision of Connected Care via Virtual Front Door, Adj Prof Travis Hodgson</b>, COO, Healthdirect Australia</p> <p><i>More over page...</i></p>



<p>Program Lead, Victorian Managed Insurance Authority</p> <p><b>Leading Through Crisis: A Case Study of Health System Response and Recovery After the Mandalay Earthquake, Dr Zaw Win Sandy FCHSM CHE</b>, Chief Operating Officer, YOMA-OUE Pun Hlaing Hospitals, <b>Dr Mya Zarli Thein FCHSM</b>, General Manager (HEAL Ambulatory Services), YOMA-OUE Pun Hlaing Hospitals, <b>Dr Su Thandar Aye AFCHSM</b>, General Manager (Corporate Support Services), YOMA-OUE Pun Hlaing Hospitals</p> <p><b>The future of accreditation: What's next for hospitals? Assoc Prof Jason Cirone</b>, QIP Assessor &amp; Chief Allied Health Officer at Northern Health (Victoria)</p> <p><b>Taking a risk-based approach in adapting clinical governance systems to virtual care settings, Dr Margaret Way FCHSM CHE</b>, Clinical Governance Director, Deakin University</p> <p><b>Evolving the Health Information Workforce to meet Healthcare's Needs, Sallyanne Wissmann AFCHSM</b>, CEO, Health Information Management Association of Australia</p>	<p><b>Statewide Interfacility Transfer (SIFT) Project: Enhancing Patient Flow Across South Australia, Dr Megan Brooks</b>, Clinical Partnerships Lead, State Health Coordination Centre, SA, <b>Liz Day-Liebelt MCHSM</b>, Medical Services Strategic Manager, Central Adelaide Local Health Network</p> <p><b>Ecosystems and feedback loops - the journey to become environmentally sustainable, climate resilient healthcare, Kellie Williams AFCHSM</b>, Director Environmental Sustainability, Metro North Hospital and Health Service</p> <p><b>Sustainability in Quality Improvement: Implementation lessons from a major metropolitan health service, Fiona Sherwin FCHSM CHE</b>, Honorary Researcher, Monash Health</p>	<p><b>Planning for Mega-EDs: How big is too big? A health planners' perspective, Sam Chenoweth</b>, Associate Director, Johnstaff Advisory</p> <p><b>Future Proofing Old and New Day Procedure Buildings – getting the basics right, Sandy Thomson AFCHSM CHE</b>, Managing Director, Governanceplus</p>	<p><b>Beyond Access: Understanding the impact of rural provider-to-provider telehealth on healthcare in Country Western Australia, Kaylie Toll</b>, Senior Research Officer / PhD Candidate, Curtin University</p> <p><b>Modifying the Sheba ARC Model for Australian Population: New Approach for Rural Healthcare Provision, Dmitry Shibanov MCHSM</b>, CEO and MD, SMPLSINNOVATION</p> <p><b>Bridging the Metropolitan-Regional Divide: Outcomes of the Northern-Kilmore Health Service Merger, Debra Bourne FCHSM</b>, Chief Executive, Northern Health, <b>Jennifer Gilham AFCHSM</b>, Divisional Director Emergency Services and access, Northern Health</p>	<p><b>Advancing Digital Maturity in the South Australian Healthcare System, Ashley Leahy</b>, Clinical Information Director, SA State Health Coordination Centre</p>
<p><b>4.45pm-5.00pm</b></p>	<p><b>QUESTIONS TO THE PRESENTERS</b></p>			
<p><b>5.00pm</b></p>	<p><b>SESSION CONCLUDES</b></p>			

**PRE-REGISTERED ATTENDEES ONLY:**

**Stream 16:**

**SITE VISIT:**

**National Critical Care and Trauma Response Centre (NCCTRC)**

**CareFlight**

Please meet your tour guide at the Congress registration desk in the Darwin Convention Centre Foyer at **3.15pm sharp**, a shuttle bus will take you and from the sites. If you have registered for this tour, you will be visiting both sites are part of this visit.

**Depart:** 3.15pm

**Return:** 5.00pm

**Stream 17:**

**SITE VISIT:**

**Royal Flying Doctor Service Darwin Tourist Facility**

Please meet your tour guide at the Congress registration desk in the Darwin Convention Centre Foyer at **3.15pm sharp**, be sure to wear comfortable walking shoes for a short walk to the facility from the convention centre.

**Depart:** 3.15pm

**Return:** 5.00pm





# CONGRESS DINNER

Thursday 23 October  
7.00pm - 10.45pm

*Prizes for best dressed!*

**THEME: TOP END TROPICANA**

Beachside Pavilion,  
Mindil Beach Casino Resort

Three-course dinner + drinks, followed by band

Pre-dinner drinks from 6.30pm

Celebrate Darwin's laid-back, tropical style. We're talking bright Territory and Tropical shirts, croc-themed accessories, Tropical safari glam or Darwin beach chic, Flower crowns and foliage galore, attire with a tropical twist. A night of good vibes, great outfits, and unforgettable fun.

Kindly supported by:



## PLENARY 5 | 8.30am – 10.45am | INSPIRATIONAL CLOSING PLENARY

ROOM	Darwin Convention Centre - Hall 4
CHAIR	Dr Neale Fong, ACHSM College President
8.30am	PLATED BREAKFAST SERVED
8.35am	Digital Poster prizes announced
8.40am	Exhibition Prize Giveaway
8.50am – 9.25am	<p>KEYNOTE ADDRESS:</p> <p>Kurrumpa Kana- Keeping our spirit alive. 25 years of Purple House</p> <p>Sarah Brown AM, Chief Executive Officer, Purple House</p>
9.25am – 9.40am	QUESTIONS TO THE PRESENTER
9.40am – 10.15am	<p>KEYNOTE ADDRESS:</p> <p>Brother Thomas Oliver (Ollly) Pickett AM, WA Senior Australian of the Year 2025, Co-founder of Wheelchairs for Kids</p>
10.15am – 10.30am	QUESTIONS TO THE PRESENTER
10.30am-10.45am	CONGRESS CLOSING BY ACHSM College President AND ANNOUNCEMENT OF NEXT YEAR'S CONGRESS!





## Digital Poster Presentations - Posters will be displayed in Hall 1 (expo hall)

WEDNESDAY 22 OCTOBER 2025   MORNING TEA 10.35AM-11.00AM			
Time	TV	Title	Author/s
10.40-10.50am	1	MET Transformation in a Peripheral Metropolitan Hospital	<b>Dr Nadine Hughes MCHSM</b> , Director of Medical Education, Rockingham General Hospital, South Metropolitan Health Service, <b>Dr Asheila Narang</b> , Director of Clinical services, Rockingham General Hospital, South Metropolitan Health Service
10.40-10.50am	2	Review of public hospital medical imaging funding model	<b>John Hillier</b> , Data Analyst, SA Medical Imaging, <b>Dr Macy Lu</b> , Medical Director of Medical Imaging, Royal Brisbane and Women's Hospital
10.50-11.00am	1	St Vincent's Story: Transforming care one survey at a time	<b>Amanda Byers</b> , Principal Consultant, Insync
10.50-11.00am	2	Care Collective - South West: The co-design, pilot and evaluation of innovative primary care models in Far South West Queensland	<b>Megan Kreis</b> , Senior Director, Queensland Health, <b>Heidi Atkins</b> , Manager, Queensland Health
WEDNESDAY 22 OCTOBER 2025   LUNCH 12.15PM-1.00PM			
12.20-12.30pm	1	Hospital Emergency Access Response Team (HEART) - a local response to emergency access pressures	<b>Elisabeth Johns MCHSM</b> , Program Manager HEART, North Metropolitan Health Service
12.20-12.30pm	2	Health Service Transparency - Enhancing Communication and Patient Flow	<b>Emma Coyle MCHSM</b> , A/Coordinator of Nursing and Midwifery Patient Flow and Workforce, Women and Newborn Health Service
12.30-12.40pm	1	Redefining open disclosure training: from policy to practice	<b>Shannon Harbinson</b> , Senior Manager, Insync
12.30-12.40pm	2	The use of AI as a diagnostic aid in public hospital medical imaging	<b>Dr Macy Lu</b> , Medical Director of Medical Imaging, Royal Brisbane and Women's Hospital, <b>John Hillier</b> , Data Analyst, SA Medical Imaging
WEDNESDAY 22 OCTOBER 2025   AFTERNOON TEA 2.45PM-3.15PM			
2.50-3.00pm	1	SMHS Wellbeing Initiatives Exchange: Staff engagement and collaboration to foster the implementation of the SMHS Wellbeing Framework 2022-2025	<b>Assoc Prof Jon Ho Chan</b> , Chief Wellbeing Practitioner, South Metropolitan Health Service, <b>Véronique Renel</b> , Head of Organisational Development, South Metropolitan Health Service
2.50-3.00pm	2	At the elbow: Designing and evaluating 1:1 workforce clinical education for allied health professionals	<b>Sharon Glass</b> , Allied Health Education Advisor, Monash Health
2.50-3.00pm	1	Challenges in adapting clinical governance systems to virtual care settings	<b>Dr Margaret Way FCHSM CHE</b> , Clinical Governance Director, Deakin University



**THURSDAY 23 OCTOBER 2025 | MORNING TEA 9.30AM-10.00AM**

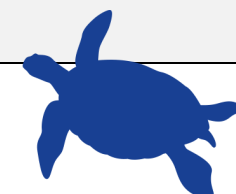
Time	TV	Author/s	Title
9.35-9.45am	1	Promoting Health Equity: Overcoming Language Barriers in Emergency Care through Effective Interpreter-Mediated Conversations	<b>Ali Ghacham</b> , Consumer and Community Engagement Manager, South Western Sydney Local Health District
9.35-9.45am	2	Enhancing patient care and service delivery through a clinical streaming initiative	<b>Speaker TBA</b> , Monash Health
9.50-10.00am	1	The impact of a tailored, multifaceted workforce strategy: A 3-year comparison study of drivers of allied health retention and attrition in a metropolitan health service	<b>Simone Munro</b> , Allied Health Workforce Advisor, Monash Health
9.50-10.00am	2	Risk Register Review: a case study of simplification for improved governance	<b>Judy Pearson AFCHSM</b> , General Manager, Drug Health Services SLHD

**THURSDAY 23 OCTOBER 2025 | LUNCH 12.10PM-1.10PM**

12.15-12.25pm	1	Leveraging Digital and Virtual Health and AI for Improved Surgical Outcomes	<b>Trisha Govender</b> , South Metropolitan Health Service
12.15-12.25pm	2	Better connected care: Lessons Learned from Kilmore-Northern Merger	<b>Ren Cazar MCHSM</b> , Northern Health
12.25-12.35pm	1	An Allied Health workforce recruitment, retention and development strategy	<b>Simone Munro</b> , Allied Health Workforce Advisor, Monash Health
12.25-12.35pm	2	Understanding Clinical Governance and Quality of Care in the Pacific: Findings from a Scoping Review	<b>Jodie Brabin</b> , Lecturer, Charles Sturt University

**THURSDAY 23 OCTOBER 2025 | AFTERNOON TEA 2.45PM-3.15PM**

2.50-3.00pm	1	Meeting the needs of our clinician leaders: The Allied Health Leadership Development Program	<b>Simone Munro</b> , Allied Health Workforce Advisor, Monash Health
2.50-3.00pm	2	The pharmacist role in implementing hospital in the home (HiTH) in a small rural hospital	<b>Ammar Altayib</b> , Chief Pharmacist, Queanbeyan Hospital



# ACHSM

## ASIA-PACIFIC HEALTH LEADERSHIP CONGRESS

# DARWIN

22 – 24 OCTOBER

# 2025



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