ACHSM*
ASIA-PACIFIC HEALTH
LEADERSHIP CONGRESS





CONGRESS PROGRAM



*Program subject to change

PRE-CONGRESS EVENTS			
Tuesday 21 October 2025 9.30am – 3.00pm	2025 ACHSM Board Meeting Venue: Darwin Convention Centre, Waterfront Room 3		
Tuesday 21 October 2025 4.00pm – 5.30pm	2025 ACHSM Annual General Meeting Venue: Darwin Convention Centre, Hall 4 Congress registration desk will be open between 3.00 – 5.30pm		
Tuesday 21 October 2025 Pre-dinner drinks from 6.15pm Dinner from 7.00pm Concludes 10.15pm	ACHSM Fellows Dinner (open to all ACHSM Fellows, registration essential) Venue: Darwin Convention Centre, Waterfront Rooms 1 & 2, Stokes Hill Road, Darwin NT Mary Harris Oration: Chris Hosking, Chief Executive Officer, NT Health KINDLY SUPPORTED BY HESTA Super with impact		

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DAY 1: WEDNESDAY 22 October 2025			
8.00am	REGISTRATION OPEN – Main Entry, Darwin Convention Centre		
OFFICIAL OPENING	OFFICIAL OPENING 9.00am-9.30am		
ROOM	Hall 4, Darwin Convention Centre		
9.00am – 9.10am	WELCOME TO COUNTRY Special guest TBA		
9.10am – 9.15am	ACHSM WELCOME Dr Neale Fong FCHSM CHE, ACHSM College President		
9.15am – 9.20am	OFFICIAL OPENING His Honour Professor the Honourable Hugh Heggie AO PSM, Administrator of the Northern Territory		



PLENARY 1 9.30am	PLENARY 1 9.30am-10.30am Leadership in Action Wed 22 O				
CHAIRPERSON	Chris Hosking, Chief Executive Officer, NT Health	KINDLY SUPPORTED BY	NORTHERN TERRITORY GOVERNMENT		
9.30am - 9.33am	SPONSOR ADDRESS Chris Hosking, Chief Executive Officer, NT Health				
9.35am - 9.50am	INTERNATIONAL KEYNOTE ADDRESS Professor Dale Fisher, Director, Centre for Infectious Disease Emergencies Group Professor of Medicine, Yong Loo Lin School of Medicine, National University of Sir		Jniversity Health System,		
9.50am - 10.30am	KEYNOTE PANEL: Is Climate change the greatest public health challenge, and how does climate change affect all aspects of the health ecosystem Professor Dale Fisher, Director, Centre for Infectious Disease Emergencies Group Chief of Medicine, National University Health System, Professor of Medicine, Yong Loo Lin School of Medicine, National University of Singapore Dr Angie Bone, Professor of Practice at the Health and Climate Initiative of Monash University Professor Paul Kelly, Former Australian Government Chief Medical Officer Facilitator: Dr Neale Fong, ACHSM College President				
10.30am - 10.35am	QUESTIONS TO THE PANEL				
10.35am	SESSION CONCLUDES				
10.35am-11.00am	MORNING TEA and NETWORKING – HALL 1				

PLENARY 2 11.00AI	PLENARY 2 11.00AM – 12.15PM First Nations and International Perspectives on Indigenous Health Delivery Wed 22 Oct		
ROOM	Hall 4, Darwin Convention Centre		
CHAIRPERSON	Dr Neale Fong, ACHSM College President		
11.05am – 12.00pm	KEYNOTE PANEL: Navigating the Challenges of Health Care Leadership in Indigenous and Pacific Communities Riana Manuel, Ngāti Pukenga, Ngāti Maru, Ngāti Kahungunu, New Zealand Dr Osborne Liko, Strategic Adviser — Health, Department of Prime Minister and National Executive Council (DPM&NEC), Papua New Guinea Samara Hanley, Executive Director, Aboriginal Health, Engagement and Workforce Division, NT Health Rob McPhee, Chief Executive Officer, Danila Dilba Health Service Facilitator: Dr Neale Fong, ACHSM College President		
12.00pm - 12.15pm	QUESTIONS TO THE PANEL		
12.15pm	SESSION CONCLUDES		
12.15pm – 1.00pm	LUNCH and NETWORKING – HALL 1 We encourage all our congress delegates to visit our valued sponsors and exhibitors during the meal breaks. And yes, there's coffee – courtesy of Charles Darwin University Coffee Cart at exhibition booth 11!		



Wed 22 Oct

ROOM: TBA	ROOM: TBA	ROOM: TBA	ROOM: TBA	ROOM: TBA
Stream 1 Integrated Care	Stream 2 Leadership and Strategic Planning	Stream 3 Digital, Virtual, AI Health	Stream 4 Rural and Remote Health	Stream 5 Health System Transformation
6 X 14min oral presentations	8 X 14min oral presentations	8 X 13min oral presentations	5 X 18min oral presentations	7 X 14min oral presentations
Projecting Future Demand for Oral Health Services in Queensland Using an Equity Lens, Dr Erin Brown, Manager, Queensland Health Reimagining cancer services in Victoria; the role of the Parkville Precinct and potential learnings for services across Australasia, Nick McCrossin, Executive Consultant, Johnstaff, Lisa Shaw-Stuart, Deputy COO, Peter MacCallum Cancer Centre Cross-sector collaboration to Address diabetes related potentially preventable hospitalisations and non-urgent outpatient appointments in WA, Sophie McGough, General Manager, Innovation, Diabetes WA Enhancing Patient Care and Operational Efficiency: Short Presentation on Transforming Care Coordination in a Mid-Sized Australian Health Service, Ben Wakeling AFCHSM, Director, Clinical Strategy and Outcomes, Illawarra Shoalhaven LHD	Clinician to Digital Pioneer: From Australia's First Chief Medical Information Officer to National Leadership, Dr Monica Trujillo FCHSM CHE, Chief Health and Risk Officer, Telstra Health Leading beyond the bottom line. A new playbook for sustained value in healthcare, Richard Ainley FCHSM, Partner, KordaMentha, Sean Lowry FCHSM CHE, Consultant, KordaMentha The CEO Experience in Victorian Public Hospitals: Challenges and Strategies for Leadership Stability, Dr Michelle Pizer, Organisational Psychologist and Executive Coach, Julia Ogdin FCHSM CHE, Chief Executive, Terang & Mortlake Health Service Developing Nurse Leaders of Tomorrow, Assoc Prof Bernadette Eather AFCHSM, Chief Nurse & Clinical Services Director, Ramsay Health Care Australia	Patient Benefit in Healthtech Innovation, Prof Sharon Mickan FCHSM CHE, Consultant, Mosaic Health Consulting Tasmania's Digital Leap: Assessing Health Professional Readiness for EMR Implementation, Marc Bester AFCHSM Nurse Manager Clinical Informatics, Tasmania Health Service - Hospitals South, Dr Sheree Lloyd FCHSM CHE, Senior Lecturer, Tasmanian College of Business and Economics - University of Tasmania Challenges in Change Management for Al Projects, Brendon McMullen, Area Director Business Information & Performance, North Metropolitan Health Service of Western Australia, Pammy Yeoh, Director Business & Clinical Analytics, North Metropolitan Health Service of Western Australia Digital pathway for Improved Assessment, Management & Optimisation of patients for planned Surgery (DIAMONDS) Pilot, Dr Kanika Chaudhri, Anaesthetics Senior Resident Medical Officer,	Rural Generalism - a prevocational focus, Dr Danika Thiemt, Emergency Physician, Deputy Director of Medical Services, Royal Darwin Hospital, Dr Milly Bakker, Medical Administration Registrar, Royal Darwin Hospital Building Capability in the Aged and Home Care Workforce Through Innovative Reflective Learning, Dr Karen Patterson FCHSM CHE, Chief Nursing Officer, Ausmed Using the socio-ecological Model to appraise the implementation of Provincial Health Authority in Rural Districts of Madang Province: A Qualitative Study, Dr Gigil Marme, Senior Lecturer & Faculty Research Coordinator, Divine Word University, Papua New Guinea Transforming Leadership and Strategy for High-Performance Healthcare in a Rural and Remote Emergency Response Setting: Lessons from The National Critical Care and Trauma Response Centre, Pieter Walker FCHSM CHE, Pieter Walker Consultancy, Michelle Foster	Leadership, Collaboration and Innovation: Adopting an innovative interorganisational collaborative model to address wicked problems affecting the residential aged care sector in the Brisbane North region in Queensland, Carol Hope, Manager - Healthy Ageing, Brisbane North PHN, Sharon Sweeney FCHSM CHE, Executive Manager - Strategy and Commissioning, Brisbane North PHN Creating a healthcare system capable of supporting healthy ageing, Tracey Johnson, CEO, Inala Primary Care Protocol for Leading Health Services Innovation: A Hybrid Type 2 Mixed Method Implementation Trial for Developing and Assessing a Codesigned Graduate Certificate Program in Health Innovation, Dr Jennifer Kosiol FCHSM CHE, Senior Lecturer, Griffith University Revolutionising health and social care: innovative solutions for a brighter tomorrow- a review of

Nursing students' experiences and perceived learning effectiveness of patient safety and its influencing factors: an integrative literature review, Speaker TBA

Digital Collaboration for Innovation Insights, Prof Sharon Mickan FCHSM CHE, Consultant, Mosaic Health Consulting Transitioning From Clinical
Professional to Healthcare Leader –
A Case Study, Affiliate Associate
Professor John Rasa LMFCHSM CHE,
Director, Australian Centre for
Leadership Development

Leadership capability needed to close the skill gaps at each level, to better support the transition from clinician to leader: results of a longitudinal research study into health sector leadership, Sasha Burnham, Head of Research and Executive Director, DataDrivesInsight.com (DDI)

Five Years of Care to Lead:
Transforming Clinician-Leaders
Across Disciplines, Véronique Renel,
Director of Organisational
Development, South Metropolitan
Health Service WA

Driving value from the balcony: Value-based leadership and management, Dr Paul Eleftheriou MCHSM, Principal and Co-Lead of Digital Health, Nous Group Royal North Shore Hospital
Artificial Intelligence (AI) in
Healthcare: Examining Western
Australia's healthcare leaders'
experience and perceptions on AI
organisational readiness, Dr Ana
Rita Sequeira AFCHSM CHM, Senior
Lecturer in Health Policy, Murdoch
University

Adopting AI for Clinical Coding for Sustainable Hospital Funding, Sallyanne Wissmann AFCHSM, CEO, Health Information Management Association of Australia

Ensuring Reliable Healthcare Infrastructure Through Data-Driven Asset Management, Speaker TBA

Digital transformation in child development services: from paper to progress, Speaker TBA

FCHSM, Senior Director Operational Support National Critical Care and Trauma Response Centre

Can we fix it? Yes, we can!
Integrating community paramedics
as an underutilised workforce in
rural and regional community
health services, A/Prof Louise
Reynolds AFCHSM, Chief Paramedic
Officer, Safer Care Victoria, Prof
Evelien Spelten, Professor, La Trobe
University

FCHSM CHE, Lecturer, Griffith University

Improve Ethnic Female Minority Representation in Healthcare Leadership: A Call To Action, Aishwarya (Ash) Gummadavelly, Healthcare Consultant, Affinity Healthcare

Creating a transformational workforce strategy: utilising whole of organisation staff input, key opinion leaders, data and problem solving in strategy development, Christine Thompson, Executive Director, People and Culture, East Metropolitan Health Service, Lara Moltoni AFCHSM CHM, Executive Director, Patient Experience and Clinical Excellence, East Metropolitan Health Service

Strengthening public health emergency response systems and capacity in the Indo-Pacific.
PHOENIX - an exercise in collaboration, Meredith Neilson FCHSM, PHOENIX Director of Engagement, Dr Maya Cherian, PHOENIX Director of Education, National Critical Care and Trauma Response Centre

2.35pm	QUESTIONS TO THE PRESENTERS
2.45pm-3.15pm	AFTERNOON TEA and NETWORKING – HALL 1

PLENARY 3 3.15pn	n - 5.25pm Rural and Remote Health / AI & Digital Health	Wed 22 Oct
ROOM	Hall 4	
CHAIR	Ventia KINDLY SUPPORTED BY	ventia
3.15pm – 3.18pm	SPONSOR ADDRESS - Ventia	
3.18pm – 3.40pm	KEYNOTE ADDRESS: DAVID BRIGGS ORATION <u>LINK</u> Professor Jenny May AM, National Rural Health Commissioner	
3.40pm – 4.15pm	KEYNOTE PANEL: The Complexities and Future Challenges for Health Leadership in Rural and Remote Communities Professor Jenny May AM, National Rural Health Commissioner Chris Hosking, Chief Executive Officer, NT Health Theresa Clasquin FCHSM, PhD candidate, Molly Wardaguga Institute for First Nations Birth Rights Lisa Smith AFCHSM, Executive Director, WA Country Health Service - Kimberley Karyn Moyle, Founder, Waterlily Healing Indigenous Corporation, Director, Perfectly Imperfect Consulting Facilitator: TBA	
4.15pm – 4.20pm	QUESTIONS TO THE PANEL	
4.20pm – 5.05pm	INTERNATIONAL KEYNOTE ADDRESS (Virtual) + Q&A Andrew Grill, AI Expert Speaker, Leading Futurist, Bestselling Author, UK	
5.05pm – 5.20pm	QUESTIONS TO THE PRESENTER	
5.30pm – 7.30pm	WELCOME RECEPTION Darwin Convention Centre, Hall 1 (Expo Hall)	

DAY 2: THURSDAY 23 October				
CONCURRENT 2 8.00–9.30am WORKSHOPS Thurs 23 Oct				
ROOM: TBA	ROOM: TBA	ROOM: TBA	ROOM: TBA	
Workshop 1	Workshop 2	Workshop 3	Workshop 4	
90-minute workshop	90-minute workshop	90-minute workshop	90-minute workshop	
The Integrity Game® - Building Leadership Resilience and Accountability in Healthcare FACILITATOR: Sue Mathieson MCHSM, Project Manager - FM Services Mobilisation Lead; Certified Integrity Game Coach and Mentor, Western Health	Leading High-Performance Teams in Healthcare – Driving Leadership, Collaboration, and Innovation FACILITATORS: Assoc Prof. Bernie Harrison FCHSM CHE, Director, Improvement Academy, Australian Council on Healthcare Standards Pieter Walker FCHSM CHE, ACHS Improvement Academy Faculty, Pieter Walker Consultancy	Psychological Safety in Healthcare: The missing link in workforce wellbeing initiatives critically needed to enhance team performance and patient safety FACILITATOR: Sasha Burnham, Head of Research and Executive Director, DataDrivesInsight.com (DDI)	Cultivating a co-design mindset and skills in health service planning FACILITATORS: Christine Petrie, Manager System Planning Branch, Department of Health - Brisbane, Queensland Jodi Hallas, Acting Deputy Director General, Clinical Planning and Service Strategy, Department of Health - Brisbane, Queensland	
9.30-10.00am	MORNING TEA and NETWORKING – Hall 1			

PLENARY 4 | 10.00am - 12.10pm | International Guest presenters and Emerging Health Leader Panel

Thurs 23 Oct

TELIVANT 4 10.00am - 12.10pm international duest presenters and Emerging Health Leader Faller			
ROOM	Hall 4		
CHAIR	National Critical Care and Trauma Response Centre (NCCTRC) KINDLY SUPPORTED BY	NATIONAL CRITICAL CARE AND TRAUMA RESPONSE CENTRE	
10.00am - 10.30am	INTERNATIONAL KEYNOTE ADDRESS:		
	Professor Nick Watts, Director, Centre for Sustainable Medicine, Singapore		
10.30am - 10.45am	FIRESIDE CHAT with Dr Neale Fong FCHSM CHE, ACHSM College President		
10.45am - 11.15am	INTERNATIONAL KEYNOTE ADDRESS:		
	Dr Abdi Mahamud, Director, Alert & Response Coordination Department, World Health Organization (WHO)		
11.15am - 11.30am	FIRESIDE CHAT with Dr Neale Fong FCHSM CHE, ACHSM College President		
11.30am - 12.10pm	KEYNOTE PANEL: Emerging Health Leaders 2025 and Beyond		
	Facilitator: Dr Jeremy Chin FCHSM CHE, Chief Medical Officer, NT Health		
	Peter Susanto, 2024 NT Young Australian of the Year		
	Tiffany Ball MCHSM, ACHSM Health Management Intern (HMIP) - New South Wales		
	Cherlyn Ngan MCHSM, ACHSM Health Management Intern (HMIP) - Victoria		
12.10pm	SESSION CONCLUDES		
12.10-1.10pm	LUNCH and NETWORKING – Hall 1		

CONCURRENT 3 1.10pm-2.45pm Thurs 23 Oct				
ROOM: TBA	ROOM: TBA	ROOM: TBA	ROOM: TBA	ROOM: TBA
Stream 6 Indigenous Health	Stream 7 Workforce	Stream 8 Mental Health & Wellbeing	Stream 9 Significant Learning from PechaKucha Presentations	Stream 10 Patient Experience and Co-design
4 X 18min oral presentations	6 X 13min oral presentations	4 X 20 min oral presentations	13 x 6.5min PechaKucha	6 X 13 min oral presentations
Creating a New Pathway for Aboriginal Health Practitioners in Western Australia's Public Hospitals, Bec Hodgekiss, Senior Project Officer, WA Health, Lucy Soteriou MCHSM, Nurse Educator - Dandjoo Maladjiny Delivering Accessible and Culturally Sensitive Paediatric Care to Aboriginal Communities through a Virtual Specialist Model, Lina Xu, Chief Operations Officer, Telecare, Dr Chris Sia, Chief Medical Officer, Telecare, Dr Raymond Wen AFCHSM, Chief Growth Officer, Telecare Healing through colour - chromotherapy for courage, compassion and connection, Rhian Czech FCHSM CHE, Health Services Director, Serco Proprietary Limited, Leisa Grant, Health Services Manager, Serco Proprietary Limited	Allied Health Team Leaders: Innovative multidisciplinary ward- based leadership in an acute hospital, Amanda O'Keefe, Director Allied Health, Royal Darwin & Palmerston Hospitals, Deborah Roe MCHSM, Allied Health Team Leader, Royal Darwin Hospital Unlocking loyalty: nurse retention in healthcare, Shannon Harbinson, Senior Manager, Insync Empowering allied health service delivery using integrated systems to credential, define and explore scope of practice across professions, Annie Pearce, Professional Practice Advisor, Workforce Innovation, Strategy, Education & Research (WISER) Unit, Monash Health Rebuilding the public and population health workforce through the Queensland Public Health Review, Katelyn Clarke, Public Health Officer Consultant, Queensland Health The One Allied Health Plan: development of an health	Optimizing Global Mental Health Leadership: A Scoping Review on Strategies for Collaborative Innovation and Service Transformation, Sharlin Berna, Deputy Director, Operational Performance & Transformation, Western Health What are you doing for the health and wellbeing of your health sector leaders? Eddie Freitas, Head of Learning Solutions (CEO Serco Defence RTO), Serco Asia Pacific Integrated Mental Health Care in Action: Geelong's Journey Toward Consumer-Centric Services, Jonathan Tyler, Program Implementation Manager, Barwon Health, Dr Rachel Tindall AFCHSM CHM, Director, Barwon Local Health Service Network, Barwon Health Facilitating better care through partnerships to meet the mental health needs of rural Australia, Jodie Brabin MCHSM, Lecturer, Charles Sturt University	Meeting the needs of our clinician leaders: The Allied Health Leadership Development Program, Simone Munro, Allied Health Workforce Advisor, Monash Health Purruna-tirka Trruku: on the path to a "Learning Health System", Simon Windsor FCHSM, Manager, Research Governance and Ethics, Southern Adelaide Local Health Network Carving Connections: Reducing Stigma and Enhancing Care through Soap Art, Leah Clarke, Territory Palliative Care Occupational Therapist, Amy Elson, Team Leader Community Allied Health, NT Health Unlocking Bed Capacity — A System-Level Response to NDIS-Related Delays, Ged Millard, Executive Director Allied Health, Strategy, Improvement and Experience, Eastern Health Al in the Educator's Toolkit: Enhancing Efficiency and Equity in Health Professional Training, Jade Courtney, Allied Health Education Officer, Monash Health Care Collective - South West: The codesign, pilot and evaluation of innovative primary care models in Far South West Queensland, Heidi Atkins,	Engaging priority population for designing McGrath Model of Care for cancer care nursing, Natasha Doherty, CEO, Ethicol "Positive Connections" codevelopment: an engaging gamification approach to empower adolescents with the bright side of social media, Dr Diarmuid Hurley, Assistant Professor, Healthcare Innovations, Bond University, Professor Nasim Salehi, Professor of Healthcare Innovations (Head of Program), Bond University Service Transformation in a Small Regional Hospital, Lisa Waite, Executive Director - Clinical Services, Benalla Health, Donovan Jacka, Executive Director - People and Culture, Benalla Health The lived experience voice in healthcare strategic planning: Exploring the experience of marginalised populations in deliberative engagement, Dr Abby Foster, Allied Health Research

More on next page... workforce plan that places inclusion Manager & Megan Kreis. Senior Advisor, Monash Health Director, Queensland Health **Engaging Culturally and** at the centre, Renae Moore FCHSM **Linguistically Diverse (CALD)** CHE, Chief Allied Health Officer, NT Co-design of the McGrath Model Leveraging technology to better consumers and community in Health of Care for cancer care nursing, support our most vulnerable: real metropolitan hospital time family violence data, Lucy Natasha Doherty, CEO, Ethicol, redevelopment: a mixed methods The impact of a tailored, Whitelaw. Allied Health Informatics **Kerry Patford,** Chief Nurse, study, Jemima Jabez, A/Business multifaceted workforce strategy: A Advisor, Monash Health McGrath Foundation Manager, South Western Sydney 3-year comparison study of drivers A community-based initiative to Local Health District of allied health retention and Co-design an evidence based enhance preventive care for an aging attrition in a metropolitan health health system for people with society. Prof Shao Haei LIU FCHSM service, Simone Munro, Allied behavioural and psychological CHE, President, Society for Innovative Health Workforce Advisor, Monash Healthcare Hong Kong, HK College of symptoms of dementia. Tania Health Health Service Executives, Bernadette **Dufty FCHSM CHE,** A/g Executive Wong Branch Manager, ACT Health Directorate, Dr Mary Ann Kuhl, **Enhancing patient care and service** Geriatrician and Clinical Lead for delivery through a clinical streaming older Canberrans, ACT Health initiative, Melissa Roberts, Allied Health Advisor, Monash at Home & Directorate Aged Community, Monash Health Collaborative multi-disciplinary approaches to progression of care improve subacute length of stay, Erin Bicknell, Clinical Lead Physiotherapist, Royal Melbourne Hospital Flipping a health workforce, the impact of changing an aged care service delivery model, Mary Joyce FCHSM CHE, Head of Department, Social Work, **Kim Brookes**, Director of Allied Health, Sir Charles Gairdner and Osborne Park Health Care Group **COPD Acute Care Collaborative: Driving Change in Victorian Hospitals,** Narelle Tildesley, Project Manager, Lung Foundation Australia 2.45pm **SESSION CONCLUDES**

ACHSM ASIA-PACIFIC #2025CONGRESSDARWIN 11

AFTERNOON TEA and NETWORKING – Hall 1

2.45pm-3.15pm

CONCURRENT 4 | 3.15pm-5.00pm BY REGISTRATION ONLY SITE VISTS — SEE PAGE 14 FOR DETAILS

ROOM: TBA	ROOM: TBA	ROOM: TBA	ROOM: TBA	ROOM: TBA
Stream 11 Governance, Safety and Quality	Stream 12 Sustainability and Climate Responsive Health	Stream 13 Infrastructure & Facility Planning	Stream 14 Rural and Remote Health	Stream 15 Telehealth & Virtual Care
6 X 17min oral presentations	6 X 15 min oral presentations	6 X 15 min oral presentations	7 x 13mins presentations	4 X 18 min oral presentations
Building health commissioning capacity of primary health networks, Assoc. Prof Zhanming Liang FCHSM CHE, Associate Dean, Research Education, James Cook University, Amanda Martin, Commissioning Development Manager, Hunter New England and Central Coast Primary Health Network, Catherine Turner AFCHSM, Executive Manager, Hunter New England and Central Coast Primary Health Network Leading the Way: Our Harm Prevention Journey as Victoria's Captive Insurer, Ursula Harrisson, Manager Harm Prevention Medical Indemnity, Victorian Managed Insurance Authority, Cecile Carbonnel, Harm Prevention Program Lead, Victorian Managed Insurance Authority	Environmental Impacts of Medical Imaging and low yield diagnostic testing – initial measurements, Peter Turner FCHSM CHE, District Manager, Illawarra Shoalhaven Local Health District Medical Imaging Service, Illawarra Shoalhaven Local Health District Leading the Charge: Building Healthcare Leadership for Climate-Resilient and Sustainable Systems, Dr Mark Avery FCHSM CHE, Academic, Griffith University Decommissioning of Reticulated Nitrous Oxide at Broome Regional Hospital, Annie Scanlon, Regional Environmental Sustainability Officer, WA Country Health Service	Case Study: The George Centre - A New Benchmark for Private Hospitals, Dr Robert Lin, Chief Executive Officer, Green Light Clinical Peel Health Campus Transformation Program - Transition & Commissioning Project, Tom Harper, Project Director, Peel Health Campus Transformation Program, South Metropolitan Health Service Beginning with the End in Mind: Ensuring Continuity in Facility Management Services for the New Footscray Hospital PPP, Sue Mathieson MCHSM, Project Manager - FM Services Mobilisation Lead; Certified Integrity Game Coach and Mentor, Western Health	Better Health for the Bush - A Comprehensive Approach to Rural Engagement (CARE) Model pilot in Glen Innes, NSW, Annabelle Williams, Manager, Rural Health Access, Hunter New England Central Coast, Primary Health Network Outback Active – the impact of tailored exercise, delivered by telehealth, on seniors in the Katherine Region, Dr Clare Quinlan, Senior Lecturer Exercise and Sport Science, Project Lead Outback Active, Charles Darwin University What do Māori and Pacific people want you to know about living with diabetes? Dr Jagpal Benipal FCHSM CHE, Senior Lecturer Health Service Management, University of Waikato, New	Transforming care, one survey at a time: St Vincent's Story, Amanda Byers, Principal Consultant, Insync Expanding virtual geriatric care: A collaborative telehealth model across regional aged care, Lina Xu, Chief Operations Officer, Telecare, Dr Chris Sia, Chief Medical Officer, Telecare, Dr Raymond Wen AFCHSM, Chief Growth Officer, Telecare Realising the Vision of Connected Care via Virtual Front Door, Adj Prof Travis Hodgson, COO, Healthdirect Australia Advancing Digital Maturity in the South Australian Healthcare System, Ashley Leahy, Clinical

Leading Through Crisis: A Case
Study of Health System Response
and Recovery After the Mandalay
Earthquake, Dr Zaw Win Sandy
FCHSM CHE, Chief Operating
Officer, YOMA-OUE Pun Hlaing
Hospitals, Dr Mya Zarli Thein
FCHSM, General Manager (HEAL
Ambulatory Services), YOMA-OUE
Pun Hlaing Hospitals, Dr Su
Thandar Aye AFCHSM, General
Manager (Corporate Support
Services), YOMA-OUE Pun Hlaing
Hospitals

The future of accreditation: What's next for hospitals? Assoc Prof Jason Cirone, QIP Assessor & Chief Allied Health Officer at Northern Health (Victoria)

Taking a risk-based approach in adapting clinical governance systems to virtual care settings, Dr Margaret Way FCHSM CHE, Clinical Governance Director,

Evolving the Health Information Workforce to meet Healthcare's Needs, Sallyanne Wissmann AFCHSM, CEO, Health Information Management Association of Australia

Statewide Interfacility Transfer (SIFT) Project: Enhancing Patient Flow Across South Australia, Dr Megan Brooks, Clinical Partnerships Lead, State Health Coordination Centre, SA, Liz Day-Liebelt MCHSM,

Medical Services Strategic Manager,

Central Adelaide Local Health

Network

Ecosystems and feedback loops the journey to become
environmentally sustainable,
climate resilient healthcare, Kellie
Williams AFCHSM, Manager
Environmental Sustainability and
Climate Resilience, Metro North
Hospital and Health Service

Sustainability in Quality
Improvement: Implementation
lessons from a major metropolitan
health service, Fiona Sherwin
FCHSM CHE, Honorary Researcher,
Monash Health

Planning for Mega-EDs: How big is too big? A health planners' perspective, Sam Chenoweth, Associate Director, Johnstaff Advisory

Future Proofing Old and New Day Procedure Buildings – getting the basics right, Sandy Thomson AFCHSM CHE, Managing Director, Governanceplus Zealand

Beyond Access: Understanding the impact of rural provider-toprovider telehealth on healthcare in Country Western Australia, Kaylie Toll, Senior Research Officer / PhD Candidate, Curtin University

Modifying the Sheba ARC Model for Australian Population: New Approach for Rural Healthcare Provision, Dmitry Shibanov MCHSM, CEO and MD, SMPLSINNOVATION

Bridging the Metropolitan-Regional Divide: Outcomes of the Northern-Kilmore Health Service Merger, Debra Bourne FCHSM, Chief Executive, Northern Health, Jennifer Gilham AFCHSM, Divisional Director Emergency Services and access, Northern Health

Positive Leadership in Rural Health, Meagan Harding AFCHSM, Director of Nursing, Central Highlands Rural Health, Matthew Francalanza, Director People and Culture, Central Highlands Rural Health Information Director, SA State Health Coordination Centre

4.45pm-5.00pm

Deakin University

QUESTIONS TO THE PRESENTERS

5.00pm

SESSION CONCLUDES

PRE-REGISTERED ATTENDEES ONLY:

Stream 16: SITE VISIT:

National Critical Care and Trauma Response Centre (NCCTRC)

CareFlight

Please meet your tour guide at the Congress registration desk in the Darwin Convention Centre Foyer at **3.15pm sharp**, a shuttle bus will take you and from the sites. If you have registered for this tour, you will be visiting both sites are part of this visit.

Depart: 3.15pm

Return: 5.00pm

Stream 17: SITE VISIT:

Royal Flying Doctor Service Darwin Tourist Facility

Please meet your tour guide at the Congress registration desk in the Darwin Convention Centre Foyer at **3.15pm sharp**, be sure to wear comfortable walking shoes for a short walk to the facility from the convention centre.

Depart: 3.15pm

Return: 5.00pm





DAY 3: FRIDAY 24 October Fri 24 Oct

PLENARY 5 | 8.30am –10.45am | INSPIRATIONAL CLOSING PLENARY

ROOM	Darwin Convention Centre - Hall 4	
CHAIR	Dr Neale Fong, ACHSM College President	
8.30am	PLATED BREAKFAST SERVED	
8.35am	Digital Poster prizes announced	
8.40am	Exhibition Prize Giveaway	
8.50am – 9.25am	KEYNOTE ADDRESS: Sarah Brown AM, Chief Executive Officer, Purple House	
9.25am – 9.40am	QUESTIONS TO THE PRESENTER	
9.40am – 10.15am	KEYNOTE ADDRESS: Brother Thomas Oliver (Olly) Pickett AM, WA Senior Australian of the Year 2025, Co-founder of Wheelchairs for Kids	
10.15am – 10.30am	QUESTIONS TO THE PRESENTER	
10.30am-10.45am	CONGRESS CLOSING BY ACHSM College President AND ANNOUNCEMENT OF NEXT YEAR'S CONGRESS!	

Digital Poster Presentations

Posters will be displayed in Hall 1 (expo hall)



Poster title	Author/s
MET Transformation in a Peripheral Metropolitan Hospital	Dr Nadine Hughes MCHSM, Director of Medical Education, Rockingham General Hospital, South Metropolitan Health Service, Dr Asheila Narang, Director of Clinical services, Rockingham General Hospital, South Metropolitan Health Service
Review of public hospital medical imaging funding model	John Hillier, Data Analyst, SA Medical Imaging, Dr Macy Lu, Medical Director of Medical Imaging, Royal Brisbane and Women's Hospital
The pharmacist role in implementing hospital in the home (HiTH) in a small rural hospital	Ammar Altayib, Chief Pharmacist, Queanbeyan Hospital
St Vincent's Story: Transforming care one survey at a time	Amanda Byers, Principal Consultant, Insync
Care Collective - South West: The co-design, pilot and evaluation of innovative primary care models in Far South West Queensland	Megan Kreis, Senior Director, Queensland Health, Heidi Atkins, Manager, Queensland Health
Hospital Emergency Access Response Team (HEART) - a local response to emergency access pressures	Elisabeth Johns MCHSM, Program Manager – HEART, North Metropolitan Health Service
Health Service Transparency - Enhancing Communication and Patient Flow	Emma Coyle MCHSM, A/Coordinator of Nursing and Midwifery Patient Flow and Workforce, Women and Newborn Health Service
Redefining open disclosure training: from policy to practice	Shannon Harbinson, Senior Manager, Insync
The use of AI as a diagnostic aid in public hospital medical imaging	Dr Macy Lu, Medical Director of Medical Imaging, Royal Brisbane and Women's Hospital, John Hillier, Data Analyst, SA Medical Imaging
SMHS Wellbeing Initiatives Exchange: Staff engagement and collaboration to foster the implementation of the SMHS Wellbeing Framework 2022-2025	Assoc Prof Jon Ho Chan, Chief Wellbeing Practitioner, South Metropolitan Health Service, Véronique Renel, Head of Organisational Development, South Metropolitan Health Service
At the elbow: Designing and evaluating 1:1 workforce clinical education for allied health professionals	Sharon Glass, Allied Health Education Advisor, Monash Health
Challenges in adapting clinical governance systems to virtual care settings	Dr Margaret Way FCHSM CHE, Clinical Governance Director, Deakin University

Poster title	Author/s
Promoting Health Equity: Overcoming Language Barriers in Emergency Care through Effective Interpreter-Mediated Conversations	Ali Ghacham, Consumer and Community Engagement Manager, South Western Sydney Local Health District
Enhancing patient care and service delivery through a clinical streaming initiative	Speaker TBA
The impact of a tailored, multifaceted workforce strategy: A 3-year comparison study of drivers of allied health retention and attrition in a metropolitan health service	Simone Munro, Allied Health Workforce Advisor, Monash Health
Risk Register Review: a case study of simplification for improved governance	Judy Pearson AFCHSM, General Manager, Drug Health Services SLHD
Leveraging Digital and Virtual Health and AI for Improved Surgical Outcomes	Speaker TBA
Meeting the needs of our clinician leaders: The Allied Health Leadership Development Program	Simone Munro, Allied Health Workforce Advisor, Monash Health
An Allied Health workforce recruitment, retention and development strategy	Simone Munro, Allied Health Workforce Advisor, Monash Health
Understanding Clinical Governance and Quality of Care in the Pacific: Findings from a Scoping Review	Speaker TBA
Better connected care: Lessons Learned from Kilmore-Northern Merger	Speaker TBA



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