

AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES

ANNUAL REPORT

2008/2009



Our Vision, Mission and Values

OUR VISION

The leadership and learning network for health professionals in management

OUR MISSION

To advance the practice of management in health by:

- Developing the expertise and professionalism of members
- Promoting education and continuing professional development
- Shaping curricula and education standards
- Facilitating networking and mentoring
- Promoting research in health management
- Influencing health policy

OUR VALUES

We value trust, integrity and mutual respect through the participation of our members

The College

The Australian College of Health Service Executives was established in 1945 (then known as the Australian Institute of Hospital Administrators) in order to represent the interests of health service managers and to develop their expertise and professionalism.

Today, the College is the professional organisation representing health service managers across the full range of health care delivery systems in Australia, New Zealand and the Asia Pacific with some 3,000 members from both public, private and aged care sector organisations.

Statutory Information and Contents

The 2008/2009 Annual Report of the Australian College of Health Service Executives.

The Australian College of Health Service Executives is a company limited by guarantee.

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Annual General Meeting

This report was presented at the Annual General Meeting of the Australian College of Health Service Executives held on Tuesday 4 August 2009 at the Surfers Paradise Marriott Resort and Spa, Gold Coast

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Federal President's Report

From the Federal President – Robert Grima

It is with pleasure that I submit my first annual report as Federal President. The focus has been on developing greater cohesion across the College and assisting in leveraging the skills, ideas and experience more broadly for the benefit of our members.

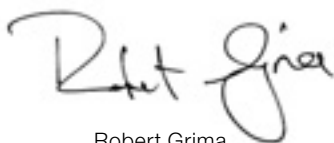
During the year I gave myself the task of visiting and listening to Branches, and together with our CEO, Dianne Ball, I have visited NSW, Victoria, ACT and South Australian Branches. Dianne has also visited our Tasmanian and Queensland Branches, and soon we will be heading over to Western Australia. I have also had the pleasure to meet with our colleagues in New Zealand Institute of Health Management and the Hong Kong College of Health Service Executives.

Meeting colleagues in the Australian Branches and our overseas affiliates has been an opportunity to hear directly from the Branch Councils. Feedback from Branches has been very clear that there is an expectation of 'reformation' across the College. This reformation is my goal to deliver during my time as National President, to ensure our College is sustainable into the future. The main areas of change that are underway for the Board include the following:

- The Board held two strategic planning days throughout the year and undertaken education through the AICD. These strategic planning sessions have allowed the Board to focus on future directions and these revolve around providing increased value for our members.
- After eliciting feedback from members and Branch Councils it was clear that there is a strong desire to change the name of our College. The Board has listened to feedback from members and supports the change of name of the College to better reflect the membership base. The vote at the 2009 AGM is an exciting opportunity and an historical time for our College.
- One of the earlier tasks of the Board was a revision of the Committee structure to ensure that we focus on our core activities. As a result, we've improved the Fellowship processes this year. The Board has recently appointed Associate Professor John Rasa from Victoria to the role of Chief Examiner which is one of the initiatives recommended by the Fellowship Committee. The work of the Fellowship Committee has been a significant highlight of the year and leaves the College well placed for the future.
- Improving financial performance and ensuring that the College is in a sustainable financial position has been a priority for the year and the Board is pleased with the progress made in improving our internal processes. The Auditor's report confirms that the College is in a strong financial position, despite the difficult economic climate that we are currently experiencing.

I am delighted at the high level of collaboration that is occurring across the College, both within Australia and with our Asia Pacific affiliates. It is only by sharing and learning from each other that we can move forward.

Finally, I would like to take the opportunity to thank all the Directors on the Board for their great support throughout the year. In particular I would like to thank Paul Monaghan for leading the direction with our financial strategy; Philip Aylward for leading the team on revision of the Fellowship process, and John Dennis for his initiative and enthusiasm for moving forward with the Membership committee.



Robert Grima
Federal President



Attendance at Board Meetings

Board Meetings were held via Teleconference with four face to face meetings in the year two being strategic planning workshops. A change in Board membership occurred on 6 August 2008 with some Directors retiring from office.

NAME OF BOARD DIRECTOR	MEETINGS ELIGIBLE TO ATTEND/ PARTICIPATE	ATTENDED/ PARTICIPATED
Philip Aylward	11	9
Jennifer Baker	11	10
Richard Baldwin	7	6
Anne Bergin	11	9
Dennis Campbell	5	5
Patricia Canning	11	10
Kate Copeland	11	9
John Dennis	11	9
Robert Grima	11	11
Jill Hutchison	11	9
Sue McAlpin	11	10
Paul Monaghan	7	5
Len Notaras	2	0
Anne-Marie Stranger	11	4
Sally Torr	5	4
Dianne Ball (CEO)	10	10

Chief Executive Officer's Report

From the CEO

This year has been another one of great progress for the College in a number of areas under the leadership of Robert Grima. Corporate Office staff have been busy implementing the directives of the Board and the main highlights are as follows:

MYOB Enterprise has been implemented across the College and we now have the capacity for consistent monthly MYOB reports for the Board and Branch Councils. As a result there have been a number of work practices that have needed to change and some of these are still 'work in progress'.

The Board has endorsed the development of a new web site to help communicate more effectively with members, non-members and stakeholders. The first stage has just been completed and work is expected to start on Stage 2 in the near future. The College will have a new web site up and running before the end of 2009, which is very exciting.

Sue Thomson has been busy focusing on the development of a National Professional Development program, as well as her deep involvement in coordinating Congress preparations. Details of her activities are included in this report. There are three areas of focus for Sue: increasing elearning initiatives across the College; supporting and leveraging the PD activities undertaken by the Branches; and strengthening our relationship with our overseas colleagues.

The Fellowship processes have been completely revised and a new Fellowship Manual has been developed.

I would like to commend the team in Corporate Office for performing 'above and beyond' in all areas throughout the year. Carolyn Marsh and Sue Thomson once again led the team in collaboration with NSW Branch for a very successful Congress in Alice Springs in 2008. Their efforts and commitment are outstanding and they provide great value for our sponsors and our members.

Alison McCann has done an outstanding effort in coordinating the implementation of MYOB and providing oversight to the audit process. These tasks were more complicated than anticipated and Alison rose to the occasion so reliably and professionally. Alison works closely with Debbie Simula who manages our accounts and membership. Debbie has led the way in improving our internal processes with our accounts. Melissa McLennan is our casual support who has helped all of us during the year when we needed that extra hand.

Lastly, I would like to recognise the close and positive relationships that have developed across the College with staff and volunteers in all of the Branches. In particular, Mike Knowles (Qld), David Webb (Vic) and Christine Callaghan (NSW) have provided strong input into all College initiatives and helped to lead the way forward.



Dianne Ball PhD FCHSE

CEO

Board of Directors

Robert Grima BBus GradDipHA FCHSE CHE

Federal President

Appointed to the Board : 2000

Mr Robert Grima commenced his career in health administration and management in 1974 at the Broken Hill and District Base Hospital in the payroll office where he spent over seven years, the final three as Paymaster. Robert then completed a Bachelor of Business (Accounting) at Deakin University, Warrnambool, Victoria and moved to Adelaide and held finance positions at Queen Elizabeth Hospital and Child Adolescent and Family services followed by 11 years as Director of Finance and Administration at St Andrews Hospital. More recently Robert was the CEO of the Australian Dental Service South Australian Branch, and then Acting Director of Corporate Services Calvary Health Care, Adelaide. Robert is currently the Chief Operating Officer – Alexander and Associates Oral Health Care.

Kate Copeland BPhy BBus(HealthAdmin) GradCertHealthEcon FCHSE CHE

Senior Vice President

Appointed to the Board : 2001

Ms Kate Copeland is currently Program Director, Infrastructure Delivery Unit - Northern, Health Infrastructure and Projects Division, Queensland Health and her role currently includes overseeing four major hospital redevelopments at Cairns, Townsville, Mackay and Rockhampton. Kate has held a range of clinical and management positions during the past three decades in Victoria, South Australia, Tasmania, and Queensland.

Philip Aylward BBus FCHSE CHE

Junior Vice President

Appointed to the Board: 2005

Mr Philip Aylward has recently been appointed to the position of Executive Director, Child and Adolescence Health Service in Western Australia. He was previously the Acting Executive Director, Women's and Newborn Health Service, North Metropolitan Area Health Service, Western Australia. He has worked in senior leadership positions throughout the rural and metropolitan health services in Western Australia. Philip is a past President of the ACHSE Western Australia Branch.

Paul Monaghan BComm, GDHPM, FCHSE, CHE, FCPA, GAICD

Honorary Treasurer

Appointed to the Board: 2008

Paul is the Executive Director, Queensland Health Shared Services Partner (QHSSP). The QHSSP provides services in payroll, supply, finance, recruitment and linen services to Queensland Health to over 73,000 clients. Previous positions include CFO roles in Queensland Health and the Royal Brisbane and Womens' Hospital. Paul also holds elected roles in CPA Australia and ACHSE at the State level and is on the national Boards of the Australian Hospitals and Healthcare Association (AHHA) and ACHSE. In March 2009, Paul was appointed Adjunct Professor in the School of Public Health, QUT for teaching activities he has undertaken since 1997.

Jennifer (Jennie) Baker BHSc(Mgt) BBus(IR) MLegSt MIR FCHSE CHE

Appointed to the Board: 2005

Ms Jennie Baker has a long history in both the clinical and managerial aspects of medical imaging in tertiary hospitals in both New South Wales and the Australian Capital Territory. She has recently had experience in allied health policy and workforce planning and is currently Director, Business Support for ACT Health. Jennie has special interests in the development of a flexible workforce to match new models of health care delivery and changing models of healthcare delivery. She is a member of the ACHSE ACT Branch Council.

Richard Baldwin BHA, MBA, RN, FCHSE, CHE

Appointed to the Board: 2008

Richard Baldwin is a senior lecturer and Director of Studies of the Health Service Management Programs and Deputy Director of the Centre for Health Services Management at the University of Technology, Sydney. Until recently, he was a Director in the Health Advisory Practice in the Sydney Office of PricewaterhouseCoopers. Richard is current State President of the ACHSE (NSW Branch). He is the immediate past Chairman of the Board of the Sisters of St Joseph Aged Services (NSW) Ltd. Richard has four decades of extensive experience in health management, policy and planning, research and consulting in both the public and private sectors.

Anne Bergin RN BA BSW FCHSE CHE

Appointed to the Board: 2006

Ms Anne Bergin is the Manager – Capital Works (Planning and Design) for Eastern Health in Victoria and has been with Eastern Health since its establishment in 2002. Anne has held clinical and senior management positions over a number of years both within the Department of Health and the public health system, including a ten year period as a Board member of a large Community Health Service. She has general nursing, intensive and coronary care certificates as well as a social work background. Anne is interested in designing health services that promote best practice and the highest quality of care through innovative design. She has a keen interest in ensuring that new hospital development is environmentally sensitive. Anne is the immediate past president of the ACHSE Victorian Branch.

Patricia Canning PhD, MSc, BSc(Hlth), BSc(Nur), Grad Cert HSM, RN, RM, FRCNA, FCHSE, CHE.

Appointed to the Board: 2007

Dr Patricia Canning has worked in the health industry for over 37 years in management and leadership roles including Director of Nursing/Health Service Manager of public and private health services as well as the largest regional hospital in Western Australia. Patricia demonstrates an innovative approach to health service delivery combining quality systems, relationship management and customer orientation as key successful factors and has successfully utilised this approach across the various healthcare agencies to build and/or redesign healthcare facilities. Patricia is the Executive Director of Nursing, Craigcare-Como and Melville Aged Care facilities. She is a quality assessor with the Aged Care Standards and Accreditation Agency and surveyor with Australian Council on Healthcare Standards. She is the immediate past president of the ACHSE (WA) Branch.

John Dennis BBus DipAcc JP FCHSE CHE

Appointed to the Board: 2007

Mr John Dennis is the Chief Executive Officer for Ananda Aged Care in South Australia. He has over 30 years experience in the public and private health sectors in South Australia which includes acute medical and surgical care, aged care, community health services, disability and mental health services. Recent roles have included working for the Aged Care Standards and Accreditation Agency in Victoria and South Australia and Chief Executive Officer of the Aged Care Association-SA. John is President of the ACHSE (SA) Branch.

Jill Hutchison RN RM RPN BHA AssocDipAcc MBA FCHSE CHE

Appointed to the Board : 2007

Jill Hutchison is Executive Manager – Strategic Operations of Southern Cross Care in Victoria and has worked in clinical, finance and health executive roles over 30 years. Jill holds a Bachelor of Health Administration, an MBA and an Associate Diploma of Accounting. She has held Chief Executive roles in public health services, been an active member of a number of peak bodies, Board Member of GetGP, audit member for a Regional Shire and is currently on the National Council of AHHA and the National Aged Care alliance. Her rural experience has led to a strong commitment to rural and regional areas and she enjoys the challenge of innovative service system design. She is dedicated to the professional development of health professionals through ACHSE and is Treasurer of the ACHSE (VIC) Branch.

Sue McAlpin PhD Candidate MHSc GradDipHSM TTTC DNFA FCHSE CHE APD

Appointed to the Board: 2005

Associate Professor Sue McAlpin has an allied health and management background and is presently Course Coordinator for an undergraduate Nutrition and Dietetics program and Associate Head, School of Dentistry and Health Sciences, at Charles Sturt University, Wagga Wagga, NSW. Sue has had a career in rural practice at middle and senior management level. The development and support of rural health professionals is a particular area of interest. Sue has been involved with the ACHSE Rural Special Interest Group and is a former Chair of the National Rural Health Alliance. Sue is an Executive Committee member of the NSW Institute of Rural Clinical Services, and Board member of the Riverina Division of General Practice.

Anne-Marie Stranger BSc, BBus(HealthAdmin), MPH, Dip Proj Mgt, Grad Cert Lean Principles FCHSE CHE AFAIM

Appointed to the Board: 2004

Ms Anne-Marie Stranger is currently Transition Manager for the Department of Health and Human Services in Tasmania. She has extensive experience in the public health sector both in Australia and overseas having held senior and executive management positions. She has also held various lecturing posts and represented her employers on several National committees and working parties. Anne-Marie has a particular interest in human resource and change management, health service planning, health information management and health informatics. She has been a member of the College since 1986 and held positions of Assistant Registrar, Registrar, Junior Vice President and Chair of the Professional Development Committee in Queensland. She moved to NSW to work for NSW Health and is now in her home State, Tasmania, where she is Branch President.

INVITEES TO THE BOARD

David Rankin MBChB MHA MPH DipObstet FCHSE CHE FRACMA

President

New Zealand Institute of Health Management

Dr David Rankin is a Senior Advisor to Child Youth and Family in Wellington. He is currently working on a project to ensure all children and young people coming into care have a comprehensive health assessment. David was the General Manager-Health Purchasing with the Accident Compensation Corporation for eight years. Prior to that role, David was the Chief Executive Officer of the Auckland Adventist Hospital. David takes an active role in medical management in New Zealand and has an interest in health informatics.

Cheng Man-yung MBBS M Sc (Birm) FRCP(Glag) FRCP(Edin) DCH (Lond) FHKCPaed FHKAM(Paed) FHKCCM FRACMA FCHSE FHKCHSE

President

Hong Kong College of Health Service Executives

Dr Man-yung Cheng is currently the President of the Hong Kong College of Health Service Executives, Visiting Lecturer of the The Hong Kong Polytechnic University and the Senior Consultant of the SureCare (Medical Group) International Ltd. His previous positions include the Chief Executive of Tuen Mun Hospital, as well as Deputy Director and Chief Manager of the Hong Kong Hospital Authority. Dr. Cheng worked for 18 years as a health service executive both in a regional major hospital and at the corporate head-office before his appointment with the SureCare (Medical Group) International Ltd. He has led clinical professional specialty services, quality and safety, facilities and supporting services in the Hong Kong public hospital sector. He currently serves on a number of Boards and Advisory Committees.

Godfrey Isouard BSc MHA PhD FCHSE CHE AFAIM

Society for Health Administration Programs in Education (SHAPE) Representative

Godfrey Isouard is Associate Professor in the School of Biomedical and Health Sciences, University of Western Sydney. Godfrey recently completed six years as Head of School and then followed by a term as Associate Dean in the College of Health and Science at the University. He has a medical science background, and prior to moving to academia, held senior clinical and health service positions, including that of chief scientist and head of pathology. Godfrey's research and consultancy focus over the past ten years has been on clinical quality and systems improvement, health services leadership, and health management education. Godfrey is the National President for SHAPE and Branch Councillor ACHSE (NSW).

CHIEF EXECUTIVE OFFICER

Dianne Ball PhD, MBA, BHA, GradCertChangeMgmt, GAICD, FCHSE, CHE

Chief Executive Officer

Dr Dianne Ball was appointed Chief Executive Officer in March 2007. She is responsible for working with the Board to create the strategic direction for the College, and then to implement the strategy and manage operational activities across the region. Dianne has worked in executive roles in the public and private sectors, including McKesson Asia Pacific and PricewaterhouseCoopers. Her early career included nursing and management roles in tertiary hospitals. She has been a member of the College for more than twenty years.

Past Federal Presidents of the College

Name	Date Appointed	Name	Date Appointed	Name	Date Appointed
Dr S J Torr	August 2006	Mr R F Gordon	June 1986	Mr G Nice	February 1966
Mr T V Canning	July 2004	Mr K Dodd	June 1984	Dr J C Fulton	December 1963
Mrs M E Smith	August 2002	Mr E G Hale	June 1982	Mr A Morcom	June 1962
Mr D S Briggs	June 2000	Mr M C Clarke	June 1980	Mr J Griffith	June 1960
Mr R J Smith	July 1998	Mr J W Joel	June 1978	Mr C G Rankin	June 1958
Mr G J Sam	August 1996	Mr A J Smith	June 1976	Mr W M Powell	June 1956
Mr A D Hughes	July 1994	Mr T A C Griffith	June 1974	Mr R L Williams	June 1954
Mr W B Cahill	June 1992	Mr J E McClelland	June 1972	Dr H Selle	January 1954
Dr I A G Brand	June 1991	Mr C G Rankin	June 1970	Mr J L Plummer	June 1952
Mr L J Payne	July 1989	Mr A J Cunningham	July 1969	Mr R E Fanning	July 1947
Mr R J Marshall	June 1987	Mr R B Golsby	June 1968	Mr F S Meddows	April 1946

Membership Profile 2008/2009

The Australian College of Health Service Executives is the premier organisation for health services management leadership and development.

The Board of Directors Strategic Plan focuses a strong commitment to investing time and resources to retain and increase membership across all Branches. As part of the plan, the Board is investing heavily in a major upgrade to the Web Site. The plan is to have the revamped Web Site in place by December 2009. This will provide more secure areas increasing the value of membership. The Web page is our most critical communication tool, so it is vital that members have up to date information on hand at all times.

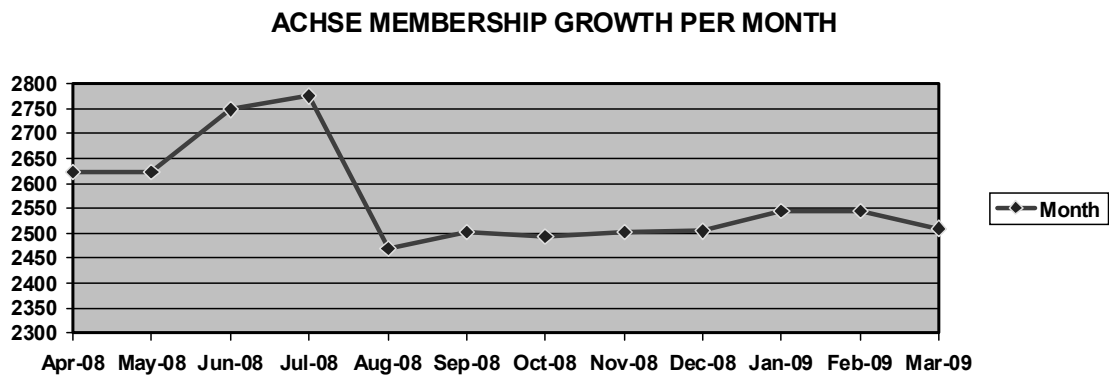
In 2008/2009 membership was static across the Branches. This can be attributed to a continuous turnover factor from people who have left the health care industry as well as the down turn in the economy overall.

The Membership Working Party which is chaired by John Dennis (Director) has been looking at the terminology for all categories of membership. A recommendation is in place to change the terminology of 'Associate Fellow' to 'Member', a more modern terminology. There is no recommended change to the criteria for this level of membership. Post nominals will also be recommended to change and in accordance with the College name. These changes will be voted upon at the upcoming Annual General Meeting on 4 August 2009. The Membership group will continue to analyse the trends on member retention and attraction and look at best practice in membership organisations.

The College welcomed 380 new members this year.

Membership Growth

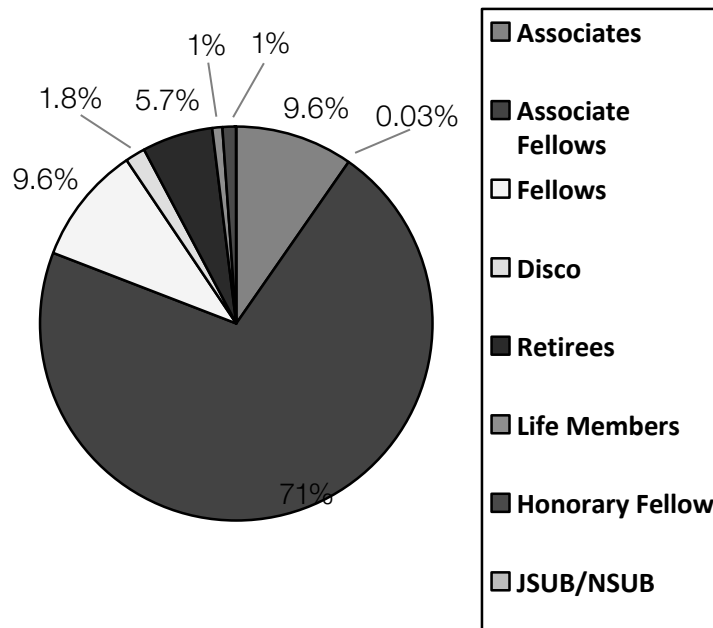
The ratio of male to female members of the College remains on par compared to the previous financial year. This balance is reflected across most Branches. Growth was static this year due to a number of people leaving the industry (regular churn) and the downturn in the economy.



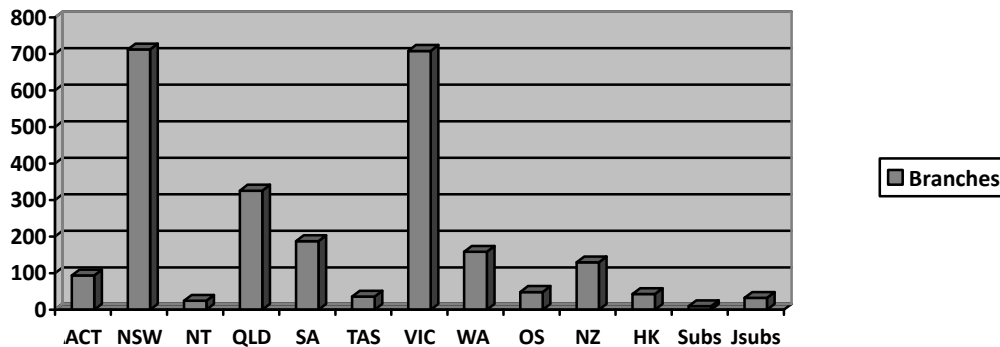
Membership Status

The category of Associate Fellow retains the largest contingent of members as per the previous year. There has been an increase in the number of Fellows in the College in recent years.

Branch Membership

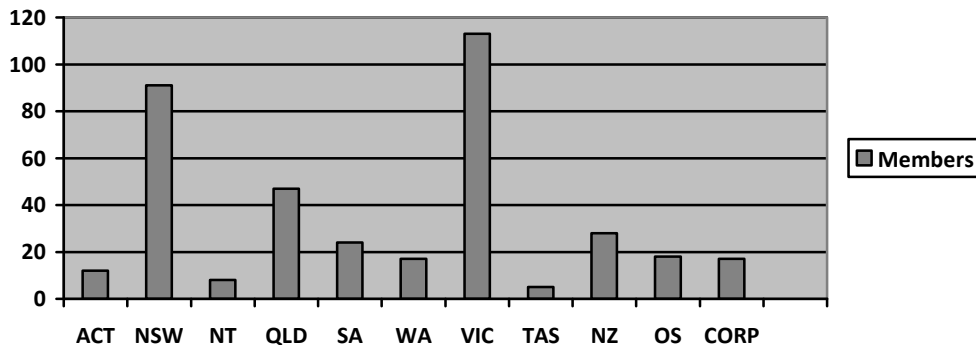


The membership of the College is spread across Australia and overseas with a strong base in New Zealand and Hong Kong. New South Wales and Victoria have the highest percentage of members.



New Members Per Branch

We were very pleased to welcome 380 new members to the College this year. Victoria enjoyed the highest percentage of new members with 113 people closely followed by New South Wales with 91 members now part of ACHSE. Our strong relationships with Hong Kong and now Thailand is also creating a larger membership stream.



Branch Presidents 2008/2009

Australian Capital Territory	Helen Tyrrell	Queensland	Paul Monaghan
Hong Kong	Man Yung Cheng	South Australia	John Dennis
New South Wales	Richard Baldwin	Tasmania	Anne-Marie Stranger
New Zealand	David Rankin	Victoria	Anne Bergin
Northern Territory	Peter Campos	Western Australia	Patricia Canning

Full details of the Year in Review for each Branch can be found in individual Branch Annual Reports or on the College website www.achse.org.au for the respective Branches.

2008 ACHSE GOLD MEDAL AWARD

Dr Dennis Campbell was the proud recipient of the 2008 ACHSE Gold Medal.

The College Gold Medal is awarded annually for outstanding achievement. It is recognition by the College to one of its own. Past Gold Medal winners are a group of significant contributors to the College and health management in general.

The 2008 winner, Dennis Campbell is a person who is respected by all, who has given exceptional service and shown great leadership. A true professional in every sense of the word and a person who has contributed to the health industry at local and national levels and is recognised in the industry as a person driven by strong values and ethics.

Federal President, Dr Sally Torr presented the medal to Dennis Campbell and delivered the following citation:

Dennis, the College is proud to bestow upon you its 2008 Gold Medal. It indicates our recognition of you as a professional of the highest order and an extraordinary contributor to the life and success of the College.

Dennis - you have had an outstanding career, and negotiated your way through the Queensland Public and Private health care systems from junior roles through to senior management, always displaying initiative and integrity with every move. Your involvement with the healthcare industry is long and distinguished and you are recognised for your unselfish support of staff at all levels.

You have not only gained the respect of your fellow members as a "Senior Elder" of the College (quoted from one of your Queensland colleagues) in Queensland and nationally, but you are also widely respected in the Health industry.

Your working life has included management positions at the Department of Aboriginal & Islander Advancement, Queensland Department of Education, Eventide Aged Care, and CEO of the Royal Women's Hospital Board. The culmination has been as CEO, St Vincent's Hospital Toowoomba where you demonstrated outstanding leadership for seven years, and where you were responsible for operational, financial performance and strategic development of the Sisters of Charity Health Service (SCHS) within the Toowoomba Region, always in accordance with their mission, philosophy, vision and values.

You have been heavily involved as a director on a number of boards, including the Heritage Building Society from its very early days and you have been of great assistance to many individuals in that role. In recent years you continued with your directorships and have been working with Legal Aid Queensland where you are leading the Corporate Division.

Dennis, you joined the College in July 1986 and for 22 years you have been an enthusiastic supporter of the College and its aims and objectives. You progressed to Fellow in 1992 and joined State Branch Council in 1993. Since that time, you have served consistently on State Branch Council including holding the office of State President from 2002 to 2004. You have retained full involvement by holding offices consistently without a break at both state branch and national levels since 1993 which is an incredible achievement.

During your time in management positions you also sought to improve your own personal academic development, completing a Certificate in Hospital Management, Diploma in Legal Studies, Master of Business Administration and also a PhD. Your PhD thesis speaks volumes about your character, as the title is "Developing a Strategy for a Values-Based, Values-Driven Culture in a large organisation." Balancing your studies with a wife and family of three children is no mean accomplishment.

You have been directly involved for many years in activities that create incentives for members to uphold the principles and objectives of the College, including organising and advising on both the academic and practical aspects of education and professional development activities and awards. Your work as a mentor has benefitted many a student and aspiring health manager.

You are renowned as a credible source of advice on College issues and matters relating to the development of the College and its historical decisions and directions. Your commonsense, pragmatic counsel has been of great value to College members for a long time.

It is not just in the College, that your attributes of integrity, honesty, innovation and hard work are well known, but your commitment to the community.

So Dennis, we recognise you as one who has achieved excellence in health leadership and health management. Your quiet and engaging manner complements your depth and strength of professional commitment. It is my great pleasure to recognise you with the College's highest award.

Congratulations Dennis.



Federal President, Dr Sally Torr presenting the Gold Medal to Dennis Campbell

Past Recipients of the Gold Medal Award

1990	Brian Scanlan	1996	Len Payne	2002	Mary Harris
1991	Warren Westcott	1997	Ron Tindale	2003	Ross Smith
1992	Milton Noble	1998	Not awarded	2004	David Briggs
1993	Ian Brand AM	1999	John Blandford	2005	Mavis Smith
1994	Colin Grant	2000	Jim Cornwell OAM	2006	Jim Birch AM
1995	Wayne Cahill	2001	Geoff Sam OAM	2007	Trevor Canning

Life Membership

Life membership is an Award and honour that is bestowed by the Board after a Branch Council nomination. It requires a unanimous resolution of the Board. The principal criterion is 'conspicuous service to ACHSE'.

Mr Grant Lennox was awarded Life Membership of the College to recognise his magnificent contributions to ACHSE. A brief profile on Grant is listed below. He now joins a select group of people who have helped shape and make the College what it is today.

Grant Lennox

Grant has long been the spirit of the Tasmanian Branch. He has enjoyed the respect of not only Tasmanian Branch members, but members throughout Australia, New Zealand and Hong Kong. His personal commitment to ACHSE and to the advancement of health management is outstanding.

Grant has provided very effective leadership to the Branch forging stronger links with RCN, RACMA and AHHA to ensure the best professional development activities in a state with a small and dispersed population and lack of economies of scale. Grant was Tasmanian Branch President since the early 1980's as well as a College Board Director.

Grant has spent more than 37 years in the health industry including CEO, Royal Derwent Hospital, CEO Tasmanian Ambulance Service and Senior Private Secretary to the Minister for Health.

Grant's performance as Congress Chair of the National Congress held in Hobart in 2006 was legendary. The Night at the Oscars as part of the Congress Dinner was deserved of an Oscar in itself.

Congratulations Grant. You have been a true champion of the College.



Life Members of the College

Neville Boyce OAM	John Joel BEM,OAM*	Leonard Payne
Ian Brand AM	Brendon Kelly	William Powell*
David Briggs	James Kerrigan OAM	Colin Rankin*
Anne Cahill AM	Douglas King	William Richards*
Murray Clarke	Michael Kirk	Brian Scanlan
James Cornwell OAM*	Royce Kronborg MBE	Arthur Smith OAM*
Arthur Cunningham MBE	Brian Mahaffey PSM	Horace Smith ISO
Gerald Garrity	Grant Lennox	Leonard Swinden AM*
Colin Grant	Ray Marshall	Stanley Williams BEM*
Eric Hale	John McClelland AM*	Yvette Winter
Mary Harris	Janet Mould	
Allan Hughes	Milton Noble*	

*(Deceased)

Fellowship

Fellowship is the highest level of membership within the College and demonstrates an ongoing commitment to excellence in health service management. Fellowship is gained by meeting the requirements set by the Board.

A contingent of people from Australia and New Zealand undertook Fellowship examinations just prior to the Annual General Meeting and the National Congress. As has been the norm for the previous years, the standard and quality of the applicants was exceptionally high and all thoroughly enjoyed the process and the challenge of the exam. This is in no small part due to the efforts of National Coordinator, Stuart Schneider, who was ably assisted by Fellowship Coordinators which have been established in each Branch. Special thanks to John Anderson (Vic), Tina Magennis (NSW), Len Payne (SA and NT), Catherine McKinley (WA), Ellen O'Keeffe (ACT), Trisha Dunn and Bruce Parkes (New Zealand), Paul Monaghan (QLD), Dr MY Cheng (Hong Kong) and Anne-Marie Stranger (TAS) who gave of their own time freely for the College in coordinating Fellowship Study Groups.

Former Federal President, Dr Sally Torr also undertook Fellowship Exams in Hong Kong together with fellow examiners, Professor Peter Yuen and Dr Geoffrey Lieu. As in the previous year, the standard of the applicants was extremely high and all candidates demonstrated a good understanding of the contemporary issues in health management not only in Hong Kong but on the international scene.

The College would like to congratulate the following people who successfully advanced to Fellowship status having completed all examination and eligibility requirements:

From Australia

Richard Ainley (Victoria)

Sonia Allen (Victoria)

Kerry Clifford (Australian Capital Territory)

Russell D'Sousa (Victoria)

Sandra Gates (Victoria)

Mark Gaukroger (Australian Capital Territory)

Sharon Godleman (Victoria)

Gabrielle Honeywood (Victoria)

Dane Huxley (Victoria)

Veronica Jamison (Victoria)

Paul Lamberts (South Australia)

Claire Langdon (Western Australia)

Mike Melino (South Australia)

John Monagle (Victoria)

Helen Murphy (Australian Capital Territory)

Helen Nikolas (Victoria)

Doreen Power (Victoria)

Anthony Schembri (New South Wales)

Allan Wolff (Victoria)

From Hong Kong

Babe Ying Yee CHAN

Joseph Shun Hang CHUNG

Cindy Oi Ching LAM

Maria Shuk Han LEE

Chiu Ming NG

Lucia Lai Kwan PO

Linda Sui Chun SHU

Lawrence Chang Hung TANG



The Graduating Fellows of 2008.

Back Row – L-R: Paul Lamberts, Russell D’Sousa, John Monagle, Sandra Gates, Alan Wolff, Veronica Jamison, Helen Nikolas, Dane Huxley.

Front Row – L-R: Anthony Schembri, Mike Melino, Doreen Power, Sharon Godleman, Gabrielle Honeywood, Sonia Allen, Claire Langdon, Richard Ainley

Honorary Fellowship – David Roberts



David Roberts was awarded Honorary Fellowship of the College this year. He is the Secretary of the Tasmanian Department of Health, which is effectively the CEO of Tasmania’s public health system. David started his career in the UK NHS as a trainee and turned his attention to general management in the early 1990’s. Since then David has brought a heavy international focus to his work across many aspects of today’s innovative NHS.

David’s appointment is the first time, for many years, that this key Tasmanian leadership position has been held by a person with a health management background.

On behalf of ACHSE, congratulations David.

College Academic Prizes

In 2008, the College offered awards for academic achievement and excellence in the study of health services management. Congratulations are extended to the following:

The Grace Suleau Prize

for the best grade point average in an Undergraduate Course in Health Management conducted throughout Australia was awarded to:

Glen McConachie and Daniel Watts (Queensland University of Technology)

The Anthony Suleau Prize

for the best grade point average in a Post Graduate Course in Health Management conducted throughout Australia was awarded to:

Jane Sheats (La Trobe University)

The Ian Brand Prize

for the best grade point average in a Masters Course in Health Management conducted throughout Australia was awarded to:

Richard Ainley (La Trobe University)



Pictured is Richard Ainley receiving his prize from Federal President, Dr Sally Torr.

Vale

The College records the passing of the following esteemed members:

Jim Cornwell OAM

Noel Thane

Arthur Smith

Vale Jim Cornwell OAM



Jim Cornwell was one of our early “movers and shakers”, a man who was Honorary Federal Registrar of the College for 18 years from 1964 onwards. He commenced his health service employment after World War 2 and held positions in Sydney Hospital as Chief Clerk, Accountant and Assistant Secretary until his appointment as CEO of Royal Ryde Homes in 1954. He became CEO of Ryde District Soldiers Memorial Hospital in 1961 and retired from that position in 1983.

Jim was representative of an era of CEO’s who held long term roles with community networks and affinities and who gave service to a local Board of Directors. Jim was highly regarded professionally.

College records do not exactly pin point when Jim joined this organisation. A ‘guesstimate’ places it almost 60 years ago. He became a member of the NSW Branch Council in 1955 and served for a period of 28 years. He became involved in Federal Council in 1964 when the Federal body was not yet 20 years old and had not established Branches in all States and Territories and was an organisation with 254 members. When Jim completed his 18 years as Honorary Federal Registrar, he managed a national membership of 1462. His work “out of hours” became a near full time job.

ACHSE has its foundations in the work of people like Jim Cornwell. Not only did they do the work, they created a professional presence for health service executives. Jim was awarded an OAM in 1986 for his services to health administration and the College Gold Medal in 2000.

International and National Professional Development 2008/2009

It has been four years since the role of a National Professional Development Manager was formed to progress the National Professional Development plan to enhance the activities provided by the branches. And in that time, we have come along a way with providing a range of cross-jurisdictional face-to-face leadership and learning programs including:

- Action learning sets
- National and international study tours
- Expert roadshows

On the agenda back in 2005 was the notion of e-learning which we finally started to embrace in 2008 with some sense of regularity. We firstly introduced a series of e-learning sessions using a very simple combination of audio (telephone) and pre-circulated powerpoint presentations but we have subsequently moved towards more sophisticated web conferencing tools – using Go To Meeting and other webconferencing providers. These live, on-line activities reach out to all members with topical, timely and accessible subject experts from the comfort of their own desktops, ensuring equity of access to all our members wherever they are located. Over 100 members and non-members have taken part in these e-learning sessions since we rolled them out mid June 2008 on topics as diverse as :

- Performance improvement series on Lean in Emergency Departments and Applying Redesign principles into new hospitals or department designs
- Shared learning from the UK and US using quality improvement techniques (Lean and The Productive Series)

We are looking to forward-plan monthly sessions so members with any particular topics they would like to see on the e-learning calendar are invited to send through their suggestions to Sue Thomson, ACHSE's National Professional Development Manager at nationalpd@achse.org.au

International study tours: As with previous years, our international study tours have attracted a broad cross-range of health managers to take part in shared and experiential learning in international settings. In 2008 the college hosted two groups – one to England (June 2008) and one to Canada (October 2008).

England – working closely with the NHS Institute for Innovation and Improvement and their senior team and the NHS Confederation, ACHSE delivered a week-long program for a small group of senior health care managers and executives from Australia, New Zealand and Hong Kong. They took part in a series of shared learning and networking activities in the UK (including attendance at the NHS Confederation Annual Conference and Exhibition).

There was a strong focus on accelerated performance improvement and change management initiatives and the feedback from the group was incredibly positive.

On the back of the success of this event, a similar program was launched for June 2009 to be held in and around Liverpool.

This program was fantastic – it delivered on the stated objectives and provided exposure to world class developments and innovation in health...

“Overall this will be hard to top as far as an organization study tour is concerned... this trip has probably been the highlight of my management career thus far”

Feedback from just two of the 2008 participants



Canada: Sue Thomson led a group of senior health leaders for a week-long benchmarking and professional networking / learning program in Vancouver, British Columbia – the first event to be held in that part of the world by the College.

We were overwhelmed by the warm welcome and the generosity of the hospitality of our Canadian hosts who were all eager to meet with the group and share leadership and health management experiences.

The program was designed around the annual provincial leadership conference of the Health Care Leaders Association of British Columbia (HCLABC - the provincial partner of the Canadian College of Health Service Executives) which was held in Vancouver from 19-21 October. Four of the delegation - Russ Russell-Weisz from WA, Mark Newton from NSW, Sharon Kletchko from NZ and Phil Ayres from England - presented and took part in an International Panel session on the final day of the 2-day conference.

These international dialogues served to confirm that very similar challenges are being faced and experienced across the English speaking world despite varying contexts from the different health system configurations. And there is great value in being given the opportunity to step away from the hectic day to day activities that is the life of a busy health manager and reflect on the more strategic aspects of the role – at the same time as rub shoulders with other like-minded executives and consider how we might do things differently.

Leadership Think-Tank

ACHSE's Corporate Office has initiated a Leadership Think-tank to tap into members' collective knowledge and expertise and interest to:

1. Reflect on perceptions on health leadership issues facing the sector;
2. Identify the barriers that currently exist; and
3. Consider the opportunities for looking ahead at appropriate leadership development activities.

As we work through these issues, we will ultimately aim to produce a discussion/issues paper which we plan to use

- a. As a prompt for internal and external dialogues on the importance of appropriate health leadership with key stakeholders; and
- b. To guide the college on its role in health leadership.

Major National Corporate Sponsors:

We are very grateful to our major national corporate sponsors for the 2008/2009 calendar year (Microsoft, Spotless, Ernst & Young & Blake Dawson) and have been working collaboratively with some of them to roll out professional development activities. With their expertise and financial support by our side we assisted Microsoft to host a series of breakfast workshops around Australia in February on the topic of "Improving Collaboration between Clinical and Caregiver Teams" and two other campaigns are scheduled for the 2009/2010 financial year.

2008 ACHSE National Congress

The 2008 ACHSE National Congress held in Alice Springs in August 2008 was another resounding success - no doubt enhanced by its location – a first for ACHSE. Having made the 'brave' decision to hold the event outside its official geographic boundaries, there was nothing but praise for the New South Wales Branch for having taken the initiative to break the rules and expose delegates to the uniqueness of the centre of Australia. Led by Richard Baldwin, Paul Cook, Sarah Mott, Stuart Schneider and Margaret Banks, the team worked in close partnership with the ACHSE Corporate Office to host this year's national, annual professional development and networking forum.

The verbal feedback, and confirmed by the formal, written evaluation process, indicated a very positive experience – both in terms of content and networking opportunities.



Pre Congress Site Visits

This year the College introduced two optional pre-Congress site visits ahead of the 'main event', to give delegates the opportunity to experience rural and remote health services in and around Alice Springs.

The first group visited the Central Australian Aboriginal Congress, an Aboriginal community controlled health care service based in Alice Springs. The group was addressed by dynamic CEO, Stephanie Bell who said that the Congress was one of the most experienced organisations in the country in Aboriginal health, a national leader in comprehensive primary health care and a strong political advocate for the health of Aboriginal people.

Next stop was the Centre for Rural and Remote Health led by Professor John Wakerman. The Centre aims to contribute to the improved health outcomes of people in remote communities of the Northern Territory and Australia, through the provision of high quality tertiary education, training and research focusing on the discipline of Remote Health.

Then it was off to meet with the iconic Royal Flying Doctor Service with a tour of the Information Centre and Bureau followed by a trip to the hangar at the airport to see and experience the planes first hand.



ABOVE: Delegates at the airport witness RFDS transport first hand.

The second site visit was a trip to Hermannsburg. By way of an introduction, Nathan Aucote and Bryce Brooke of the Central Australia Remote Health Services based in Alice Springs, joined the group for an informal breakfast meeting in Alice and outlined the services they provide, highlighting the difficulties of administering effective health services for such a large area. This set the scene for the site visit itself to Hermannsburg where the group was offered a very real picture of a remote health service. John Wright, Manager of the Ntaria Clinic accompanied the group with a tour of the clinic and highlighted issues specific to his health service which included workforce development, integration of services, communications for service delivery and managing health services in rural settings.



ABOVE: Delegates visit Hermannsburg.

Scientific Program Overview

This year we introduced a Call for Abstracts process to seek out suitable oral presentations for our National Congress – the first time we have gone down this path at a national level. And we were overwhelmed with the quality (and quantity) of abstracts received by the closing date (55 in all with a final acceptance rate of nearly 50%). For the most part these free (oral) papers populated the concurrent sessions of the program and we identified (through a committee process) and invited prominent health service management executives with a suitable ‘story to tell’ to complement these concurrent sessions at plenary level.

Our delegate numbers were higher than in previous years and we believe the attraction of Alice Springs as the destination was a contributing factor! Along with the opportunity to learn, share experiences and network with peers.

Social Program Overview

The Social Program was again a highlight of the event having well and truly taken advantage of this remarkable outback experience. We would like to take this opportunity to thank HESTA Super Fund (Welcome Reception) and Baxter (Congress Dinner) for all their support in making these events truly memorable.



The Welcome Reception was held in the Ampitheatre of the Alice Springs Convention Centre against the stunning backdrop of the MacDonnell Ranges. Delegates were able to soak up the atmosphere whilst enjoying a warm hearted Northern Territory welcome from the Hon Tim Fischer, former Deputy Prime Minister and National Chair of the Royal Flying Doctor Service. It was fitting that the RFDS was also celebrating its 80th birthday.

Delegates were inspired and entertained by a delightful local group of Aboriginal children 'Drum Atweme'. The group was formed as an incentive to help reduce truancy and has been such a success that they have travelled far and wide with their drumming show.

The Congress Dinner was held at Ooraminna Homestead, located on Deepwell Station, 30 kms south of Alice Springs. In what many delegates described as 'a once in a life time experience', this was truly 'the outback'. Words do not do the setting justice. Bright blue skies, contrasted with deep red dirt for a truly magnificent dinner under the stars. Robert Grima commented that this was the first time that his RM Williams had actually seen real soil! The warm welcome from Baxter followed by aussie bush tucker and line dancing made it a great evening and a lot of fun.

Networking Dinner with Anh and Khao Do

With flights out of Alice Springs a little hard to come by, ACHSE hosted a networking dinner with high profile brothers Anh and Khao Do. Anh would be a very familiar face through his television and comedian work and Khao more well known for his films and directing.



They provided the audience with many laughs interspersed with some more serious, poignant moments. It was a great way to end the Congress.

Congress Sponsors

Principal Sponsor – Fujitsu



Once again, we are truly grateful to our Principal Sponsor Fujitsu, who have been the backbone behind our Congresses for many years. We would like to thank Rod Vawdrey (CEO) and his team - in particular Jeff Smoot and Peter Murphy. The professionalism, dedication and enthusiasm that Fujitsu bring to the table is unsurpassed. We look forward to extending this relationship in 2009.



Major Sponsors – Baxter

The Congress Dinner just would not be the same without Baxter. Special thanks to Dianne Burmeister, Melinda Dawes and Paul Dickson (Director Healthcare Solutions) for all their hard efforts in making it a night to remember. The Baxter Hotel was certainly well supported that evening at Ooraminna.



Major Sponsors – HESTA Super Fund

HESTA is an institution at ACHSE Congresses and again they threw their support behind the College without question. Sincere thanks to Anne-Marie Corboy (CEO), who has had to meet many challenges of late given the current financial climate, and Lynn Hart (Executive Manager). We look forward to seeing Hesta at our 2009 Congress on the Gold Coast

Honorary Treasurers Report

The Board continued to make governance enhancements over the last 12 months. The most important enhancement was a whole of College approach to the audit process by the Board Auditors Alkemade & Associates. The lead auditor Stephen Allen performed the audit in a comprehensive and diligent manner.

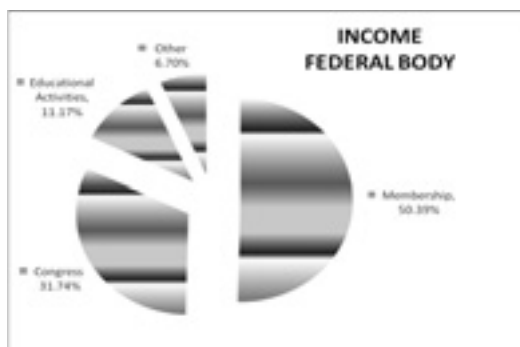
The financial result for the Federal Body was a small loss of \$15,934. The Consolidated Financial result for the College was a surplus of \$77,451. Comparisons with the Financial Results for the Financial Year Ended 30 April 2008 need to be read in the light that in 2008 a more disciplined approach was taken to ensure complete compliance with accrual accounting principles and Australian Accounting Standards. This has been continued in 2009. The Consolidated and Federal Body results for 2008 were arrived at following the accounting recognition of two years of Branch Capitation Distributions for membership fees and two years of National Congress Income and Expenditure. Previous to 2008 Capitation Distributions and Congress Income and Expenditure were reported one year in arrears.

The underlying financial strength of the College continues to be robust evidenced by the \$1.7M of Consolidated Investments, which represents a Subscription Income multiple of 2.6 times.

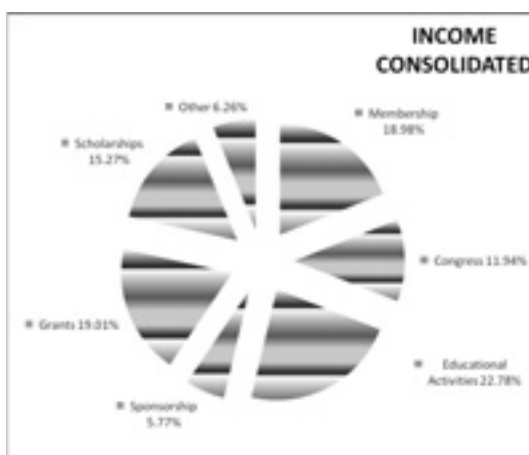
Whilst as with the case of all membership organisation the College has a significant reliance of membership fees for income generation, however what is pleasing is the increasing diversification of income streams which reduces the pressure for increases to membership fees.

There is however a significant reliance on Congress Income which requires the College to maximise the return it can generate from the event.

Membership fees represent 50.39% Total Income for the Federal Body whilst Congress Income represents 31.74%.



At the Consolidated Level membership Fees represent 18.98% of total Income and Congress 11.94%. Consistent with the Vision of the College Educational Activities represent 22.78% of Total Income.



Expenditure was well controlled across the whole College.

Going forward the College will continue to improve financial governance and reporting facilitated by the introduction of a central accounting system operating from a National Server which Branches are able to access.

Paul Monaghan FCHSE

Honorary Treasurer

AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES

INCOME AND EXPENDITURE STATEMENT FOR THE YEAR ENDED 31 MARCH 2009

FEDERAL BODY		CONSOLIDATED - FEDERAL BODY AND BRANCHES	
<u>2008</u>	<u>2009</u>	<u>2008</u>	<u>2009</u>
\$	\$	\$	\$
648,355	654,772	648,355	654,772
9,072	16,472	11,172	17,472
295,824	145,328	1,199,728	785,668
31,206	45,584	101,669	156,132
0	831	31,206	14,195
1,125	920	0	920
3,045	2,312	4,170	2,312
301,730	349,723	202,133	412,803
89,400	63,080	188,997	0
0	0	451,548	526,644
9,500	14,500	101,182	199,217
0	2,829	9,500	2,829
0	0	267,540	0
0	0	287,075	655,783
544	1,616	15,228	23,001
<u>1,389,802</u>	<u>1,297,968</u>	<u>3,519,503</u>	<u>3,451,748</u>
LESS EXPENDITURE			
4,000	6,765	8,060	11,897
8,353	10,633	18,593	19,831
979	1,392	979	1,392
22,000	18,245	55,311	46,701
251,853	289,203	284,616	318,080
8,699	9,093	37,731	38,115
187,002	119,035	881,712	885,395
1,512	21,016	6,474	31,305
0	0	8,625	0
267,540	124,668	22,754	9,768
96,938	65,555	7,538	2,475
0	0	0	0
4,118	12,719	7,003	14,290
20,097	0	20,779	450
76,645	46,506	78,242	58,203
37,728	51,934	334,602	165,886
98,244	43,403	106,688	48,130
42,091	5,648	63,116	35,586
383,135	425,059	932,369	1,189,748
5,727	1,373	311,475	376,303
37	6,430	10,997	28,542
46,287	55,225	87,990	92,202
<u>1,562,985</u>	<u>1,313,902</u>	<u>3,285,653</u>	<u>3,374,297</u>
<u>(173,184)</u>	<u>(15,934)</u>	<u>233,850</u>	<u>77,451</u>
Transferred to Accumulated Funds			

AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES
BALANCE SHEET AS AT 31 MARCH 2009

FEDERAL BODY			CONSOLIDATED - FEDERAL BODY AND BRANCHES	
<u>2008</u>	<u>2009</u>		<u>2008</u>	<u>2009</u>
\$	\$		\$	\$
<u>215,169</u>	<u>199,235</u>	ACCUMULATED FUNDS	<u>1,866,455</u>	<u>1,940,945</u>
		REPRESENTED BY:		
		FIXED ASSETS		
41,612 (17,833)	44,017 (27,426)	Office Equipment and Fitouts at Cost Less Depreciation	283,678 (191,902)	305,940 (241,877)
		INVESTMENTS		
451,266	485,847	At Cost	1,482,287	1,765,810
		CURRENT ASSETS		
308,785	177,533	Cash at Banks	1,140,498	836,250
0	0	Cash on Hand	724	1,140
0	0	ABN Withholding credits	260	260
0	0	Accrued Interest/Income	14,672	9,753
0	74,960	Debtors	148,546	257,443
21,433	45,438	Prepayments	204,225	46,938
128,037	0	GST Clearing account	2,845	0
<u>933,299</u>	<u>800,368</u>	TOTAL ASSETS	<u>3,085,833</u>	<u>2,981,657</u>
		LESS CURRENT LIABILITIES		
323,698	149,677	Creditors & Accruals	426,516	424,800
394,432	437,458	Fees in Advance	755,451	562,596
		LESS NON CURRENT LIABILITIES		
0	13,998	Provisions	37,410	53,316
<u>718,130</u>	<u>601,134</u>	TOTAL LIABILITIES	<u>1,219,378</u>	<u>1,040,712</u>
<u>215,169</u>	<u>199,235</u>	NET ASSETS	<u>1,866,455</u>	<u>1,940,945</u>

PROFIT AND LOSS ACCOUNT for the year ended 31 March 2009

FEDERAL BODY			CONSOLIDATED - FEDERAL BODY AND BRANCHES	
<u>2008</u>	<u>2009</u>		<u>2008</u>	<u>2009</u>
\$	\$		\$	\$
(173,184)	(15,934)	ACCUMULATED FUNDS		
		Net Surplus for year	233,850	77,451
388,352	215,169	Accumulated funds at the start of the year	1,632,605	1,866,455
		Historical Balancing		(2,961)
<u>215,169</u>	<u>199,235</u>	Accumulated funds at the end of the year	<u>1,866,455</u>	<u>1,940,945</u>

CASH FLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2009

FEDERAL BODY

**CONSOLIDATED - FEDERAL
BODY AND BRANCHES**

<u>2008</u>	<u>2009</u>		<u>2008</u>	<u>2009</u>
\$	\$		\$	\$
		CASH FLOW FROM OPERATING ACTIVITIES		
1,538,633	1,220,450	Receipts from Customers	3,547,641	2,998,782
(1,409,878)	(1,360,800)	Payments to Suppliers & Employees	(3,262,950)	(3,161,859)
31,206	45,584	Interest Income	101,669	156,132
<hr/>	<hr/>		<hr/>	<hr/>
159,962	(94,766)	Net Cash provided by operating activities	386,361	(6,945)
		CASH FLOW FROM INVESTING ACTIVITIES		
29,718	34,582	Purchase of Investments	53,673	283,523
12,864	2,405	Purchase (sale) of Fixed Assets & Software	22,721	22,262
<hr/>	<hr/>		<hr/>	<hr/>
42,582	36,987	Net Cash used in Investing Activities	76,394	305,786
117,380	(131,252)	Net Increase (Decrease) in Cash held	301,293	(303,832)
191,405	308,785	Cash at beginning of year	839,929	1,141,222
<hr/>	<hr/>		<hr/>	<hr/>
308,785	177,533	Cash at end of year	1,141,222	837,390
		Reconciliation of Cash		
0	0	Cash on Hand	724	1,140
308,785	177,533	Cash in Cheque Accounts and on deposit	1,140,498	836,250
<hr/>	<hr/>		<hr/>	<hr/>
308,785	177,533		1,141,222	837,390
		Reconciliation of Cash Flow from Operations to the Net Surplus		
(173,184)	(15,934)	Net Surplus & Transfer to reserves	233,850	77,451
8,699	9,093	Depreciation	37,731	38,115
(132,573)	29,072	(Increase) / Decrease in Debtors & Prepayments	(143,794)	56,154
0	0	(Increase) / Decrease in Stock	26	0
457,020	(116,997)	Increase / (Decrease) in Creditors	258,548	(178,665)
<hr/>	<hr/>		<hr/>	<hr/>
159,962	(94,766)	Cash Flow from Operations	386,361	(6,945)
<hr/>	<hr/>		<hr/>	<hr/>

AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES

**INDEPENDENT AUDIT REPORT TO THE MEMBERS OF
AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES
CORPORATE OFFICE**

Scope

We have audited the attached financial report, being a special purpose financial report of Australian College of Health Service Executives Corporate Office for the year ended 31 March 2009, as set out in the report. The Directors are responsible for the financial report and have determined that the accounting policies used and described in Note 1 are appropriate to meet the requirements of the Corporations Act 2001 and are appropriate to meet the needs of the members. We have conducted an independent audit of the financial report in order to express an opinion on it to the members of the College. No opinion is expressed as to whether the accounting policies used, and described in Note 1, are appropriate to the needs of the members.

The financial report has been prepared for distribution to members for the purpose of fulfilling the Directors' financial reporting requirements under the Corporations Act 2001. We disclaim any assumption of responsibility for any reliance on this audit report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

Our audit has been conducted in accordance with Australian Auditing Standards. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report and the evaluation of significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with the accounting policies described in Note 1, so as to present a view which is consistent with our understanding of the College's financial position, and performance as represented by the results of its operations and its cash flows. These policies do not require the application of all Accounting Standards and other mandatory professional reporting requirements in Australia.

The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion

In our opinion, the financial report of Australian College of Health Service Executives Corporate Office is in accordance with:

1. the Corporations Act 2001, including:
 - (a) giving a true and fair view of the College's financial position as at 31 March 2009 and of its performance for the year ended on that date in accordance with the accounting policies described in Note 1; and
 - (b) complying with Accounting Standards to the extent described in Note 1 and the Corporations Regulations; and
2. Other mandatory professional reporting requirements to the extent described in Note 1

ALKEMADE & ASSOCIATES
Certified Practising Accountants



DONALD ALKEMADE
Melbourne
Date: 16th day of July 2009

AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES
(Corporate Office)

AUDITOR'S INDEPENDENCE DECLARATION

To Australian College of Health Service Executives, Corporate Office

As lead auditor for the audit of Australian College of Health Service Executives, Corporate Office for the year ended 31 March, 2009, I declare that, to the best of my knowledge and belief, there have been:

- (i) No contraventions of the Independence requirements of the Corporations Act in relation to the audit, and
- (ii) No contraventions of any applicable code of professional conduct in relation to the audit.



DONALD K ALKEMADE
Registered Auditor 8040
ALKEMADE & ASSOCIATES PTY LTD
16th day of July 2009

Notes to the Financial Statements for the year ended 31 March 2009

Statement of Significant Accounting Policies

The financial report is a special purpose financial report prepared for use by Directors and members of the company. The Directors have determined that the company is not a reporting entity.

Principles of Consolidation

All inter-company balances and transactions between entities in the economic entity, including and unrealised profits or losses, have been eliminated on consolidation.

Inventories

Inventories are measured at the lower of cost and net realisable value.

Plant and Equipment

Plant and equipment are measured on the cost basis. The carrying amount of plant and equipment is reviewed annually by Directors to ensure it is not in excess of the recoverable amount from these assets.

Depreciation

The depreciable amount of all fixed assets is depreciated on a straight line basis over their useful lives commencing from the time the asset is held ready for use.

Investments

Non-current investments are measured on the cost basis. The carrying amount of non-current investments is reviewed annually by Directors to ensure it is not in excess of the recoverable amount of these investments.

No other Australian Accounting Standards, Urgent Issues Group consensus Views or other authoritative pronouncements of the Australia Accounting Standards Board have been applied.

The financial report is prepared on an accrual basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

Director's Declaration

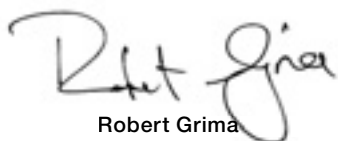
The Directors have determined that the company is not a reporting entity. The Directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in the note to the financial statements.

The Directors of the company declare that:

The financial statements and notes, as set out on pages 22 to 27 present fairly the company's financial position as at 31 March 2009 and its performance for the year ended on that date in accordance with the accounting policies described in the notes to the financial statements;

In the Directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors:



Robert Grima
Director



Paul Monaghan
Director

Sydney, 20 July 2009

Membership Contact Information

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The Emblem of the Australian College of Health Service Executives

The College's emblem indicates both the health services management character of the College and its close association with the medical and nursing professions and with education.

- The cross incorporated in the shield is the most common symbol associated with hospitals.
- The College's own characteristics are reflected in the symbols of a health service manager's art.
- The quill for its association with the author, the scribe and the secretary.
- The book which indicates learning, law, literature and symbolises aspects of the manager's varied functions.
- The torch indicates education, knowledge, enlightenment and schools.
- The rod and serpent of Aesculapius intimates the close association between health service managers and the medical profession.
- The motto - FOR HUMANITY - indicates the health service manager's abiding interest in the welfare of fellow human beings. The ribbon, being circular, suggests unity and wholeness - that all functions serve the words of the motto.

The Federal Council hopes that this emblem will constantly remind members of their obligations to the professions with which they work and of their objectives as members of a professional College.



Code of Ethics

A Professional Code of Ethics gives written expression to the modes, the morals and the manners expected of each individual member by the profession itself

- The “modes” refer to the approach to work matters expected of the professional; they are dynamic and subject to change.
- The “morals” reflect the ideals and standards of honesty and decency sought by the profession.
- The “manners” represent the required professional dignity and courtesy in all dealings with colleagues, other employees and clients.

Members of the Australian College of Health Service Executives shall:

1. Undertake their duties in the Health Service in an efficient, proper and responsible manner, having special regard for the well being of the consumers of the service.
2. Support their colleagues and other health service managers as required and appropriate by providing assistance to other individuals and organisations.
3. Contribute to the leadership of the organisation by recognising and developing the inherent skills of all health workers in order to achieve efficient and effective services.
4. Seek to improve personal skill, knowledge and experience by undertaking appropriate study and being involved in the College's Continuing Professional Development program.
5. Demonstrate a commitment to the development of other health service managers and interested persons in other health disciplines.
6. Ensure that their position is used fairly and appropriately in a manner which must be neither to their personal advantage nor unjustly to the disadvantage of an employee or colleague.

Our Sponsors

The College wishes to acknowledge the support of its very valued sponsors:

Blake Dawson

Blake Dawson Blake Dawson is the largest dedicated National Health Law Practice in Australia with a history of 150 years of service. It has a national multi-disciplinary team providing a full range of services to the health and aged care sectors. A number of the lawyers in the team are recognised as leading individuals in Health and Aged Care by Best Lawyers recognition awards.

The Health Law Practice of Blake Dawson was ranked Premier in Health law nationally in the most recent edition of Legal Profiles.



Spotless is a new national sponsor to the College this year. Spotless provides innovative and tailored solutions across key service offerings- facilities and asset management, food, cleaning, laundry and retailer services.



Ernst & Young is a global leader in assurance, tax, transaction and advisory services. Ernst & Young help to improve regulatory regimes and company reporting models by promoting transparency in financial reporting and good corporate governance.



The Microsoft Amalga family of Enterprise Health Systems offers a range of solutions to meet the needs health enterprises. Microsoft Amalga, the new version of Azyxxi, is the Unified Intelligence System that allows hospital enterprises to unlock the power of all their data sitting in clinical, financial, and administrative silos. Without replacing current systems, it offers leading edge institutions a way to capture, store, and present data, turning information into health intelligence and critical knowledge.



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