



ANNUAL REPORT 2006/2007

ACHSE

AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES

Our Vision, Mission and Values

Our Vision

The leadership and learning network for health professionals in management

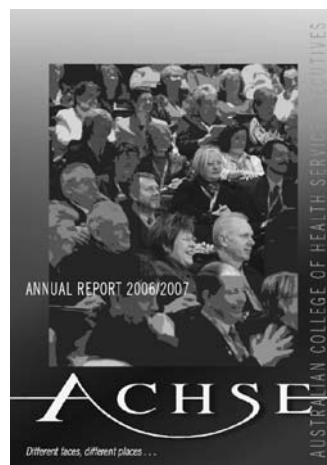
Our Mission

To advance the practice of management in health by:

- Developing the expertise and professionalism of members
- Promoting education and continuing professional development
- Shaping curricula and education standards
- Facilitating networking and mentoring
- Promoting research in health management
- Influencing health policy

Our Values

We value trust, integrity and mutual respect through the participation of our members



The cover depicts the different faces which form part of the ACHSE membership.

The Australian College of Health Service Executives was established in 1945 (then known as the Australian Institute of Hospital Administrators) in order to represent the interests of health service managers and to develop their expertise and professionalism.

Today, the College is the professional organisation representing health service managers across the full range of health care delivery systems in Australia, New Zealand and the Asia Pacific with some 3,000 members from both public and private sector organisations.

Statutory Information and Contents

The 2006/2007 Annual Report of the Australian College of Health Service Executives.

The Australian College of Health Service Executives is a company limited by guarantee.

ACN 008 390 734

ABN 4100 839 0734

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Major Sponsor

Blake Dawson Waldron

Annual General Meeting

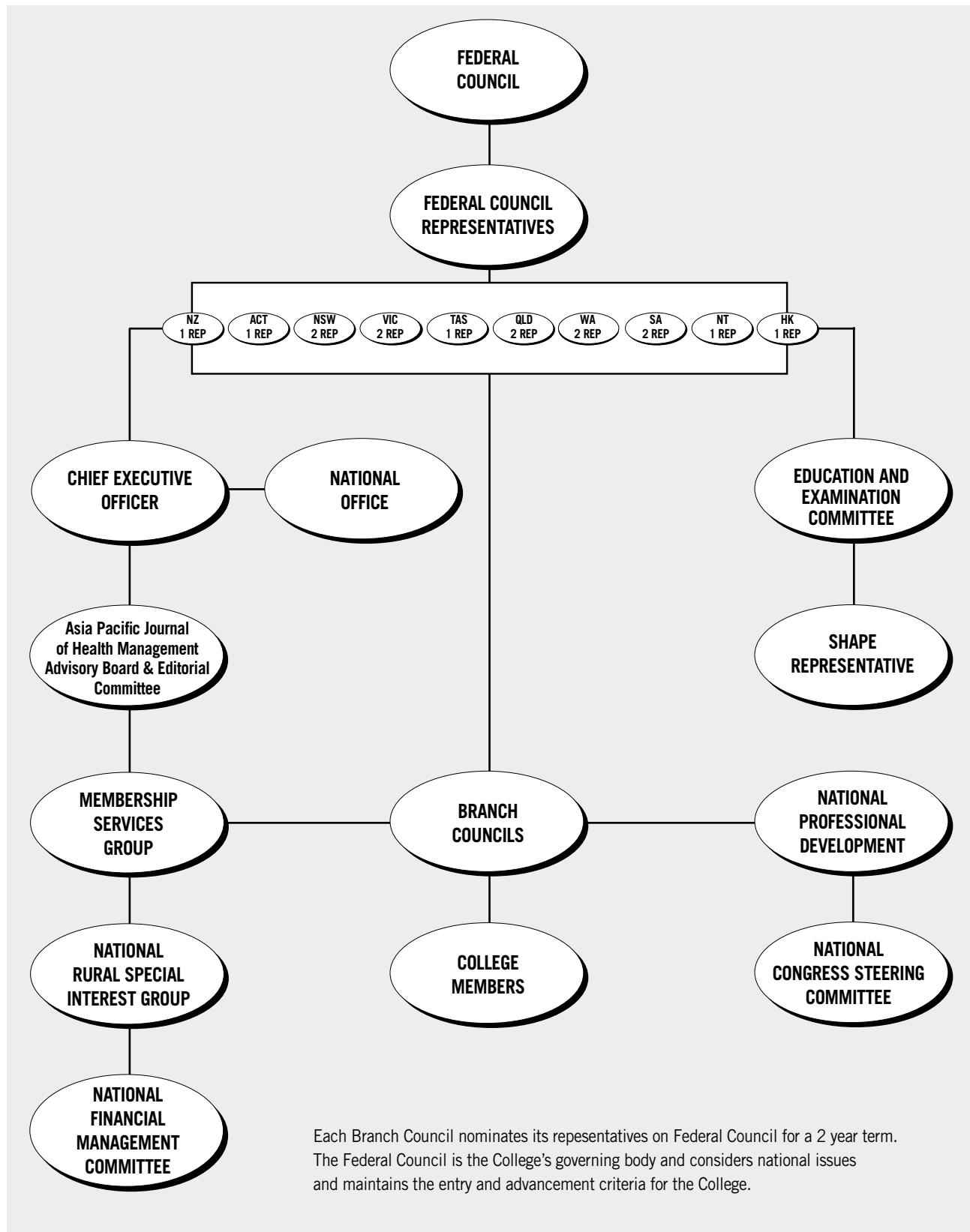
This report was presented at the Annual General Meeting of the Australian College of Health Service Executives held on Wednesday 1 August 2007 at the Sofitel Hotel, Melbourne, Victoria.

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Organisational Structure



Federal Council Report

2006/2007 has been a year of significant activity, especially with the National Review of the College and subsequent appointment of a new Chief Executive Officer. On behalf of Federal Council I would like to thank Mavis Smith who was Acting Chief Executive Officer, and who led the consultation process for the review during the second half of 2006. Mavis' efforts and commitment are much appreciated. I would also like to welcome Dr Dianne Ball to the position of Chief Executive Officer. Dianne commenced in March 2007 and is taking a lead role in setting the strategic position of the College.

ACHSE continues to be supported by our long-standing National Sponsor, Blake Dawson Waldron, and in particular Wayne Cahill, and I would like to acknowledge and thank Wayne and BDW for their ongoing support.

I also wish to thank Fujitsu who once again was our Principal Sponsor for our very successful National Congress in Hobart. Support from our sponsors allows the College to continue to provide a broad range of services for our members, and for this we are very appreciative.

I would also like to acknowledge and thank the Federal Executive – Robert Grima, Kate Copeland and Philip Aylward, all of whom have provided immense support to both myself and the College throughout the year, and also Trevor Canning, our immediate past Federal President.

The highlights of 2006/2007 were as follows:

Membership activities:

- We had the largest ever contingent of people undertaking Fellowship examinations in Hobart with more than 30 people all successfully advancing to Fellowship.
- A successful membership recruitment drive was undertaken with more than 150 people joining across the Branches.

- The ACHSE E-Networker, a monthly electronic bulletin, commenced to give more timely information to members.
- We had a successful merger of the Institute of Nurse Executives with the NSW Branch. Welcome to our new INE members.
- Again from NSW, the Aboriginal Health Management Training Program merged into the mainstream Management Training Program.



Dr Mary Harris, Inaugural Editor of the Asia Pacific Journal of Health Management.

- Successful 12 month Aboriginal Health Managers Mentoring Program (pilot within NSW) for Aboriginal Health Managers from the NSW Health Sector or the Aboriginal Community Controlled Health Sector
- A new member benefits program established with Member Advantage providing discounts and benefits on a range of items to College members.
- Life membership awarded to David Briggs and Brendon Kelly – congratulations David and Brendon.

Gold Medal Award:

- The prestigious Gold Medal Award was presented to Jim Birch from South Australia. Congratulations to Jim!

Strategy:

- A major National Review was undertaken across the College with a strong consultation process. A review of Organisational Models was undertaken by Jeff Braithwaite to complement the Review. Financial structures and processes also formed part of the Review.
- A submission was presented to the House Standing Committee on Health and Ageing for its Inquiry into Health funding.

Research and Academia:

- ACHSE continues to enjoy a strong partnership with SHAPE and a number of initiatives have been developed.
- A review of Accreditation Guidelines was completed in collaboration with SHAPE.
- ACHSE/SHAPE met with the Commonwealth Department of Health and Ageing to discuss potential research into the health service management workforce. This initiative is still in progress.
- The first issues of the Asia Pacific Journal of Health Management have been produced. Letters to the Editor are welcome as we wish to have feedback from our members.

Federal Council Report *continued*

- Dr Mary Harris was appointed as Foundation Editor and is now followed by David Briggs.

Partnerships

- The partnership with Thailand has progressed with the acceptance of a formal invitation to become a partner of Naresuan University National Centre of expertise on Hospital and Health Services Management.



Dr Winai Sawasdivorn, Deputy Secretary General, National Health Security Office and colleagues accept ACHSE Honorary Fellowship on behalf of Dr Sanguan.

Honorary Fellowships were awarded to senior Thai health managers Dr Sanguan Nitayarumphong and Professor Paichit Pawabutr.

- I would like to acknowledge David Briggs for his tireless work in developing strong relationships with our overseas partners.

Professional Development:

- We had another successful National Congress, this time in Hobart in a joint partnership with Royal Australasian College of Medical Administrators.
- We had a very successful National and International Professional Development Program with Action Learning Sets, Annual Health Leadership Program, Study Tours and Road Shows. Thank you to Sue Thomson for your great efforts.
- First ever international study tours conducted by ACHSE taken to New Zealand and Hong Kong with plans to go to Thailand and United Arab Emirates in the future.

- There was continued emphasis on rural issues with an ACHSE Pre-Conference Workshop held in Albury in March 2007 to discuss the needs of managers working in remote and rural settings in terms of their ongoing professional development and support.

- An International Forum was held to coincide with the National Congress to foster professional exchange between senior health managers in Australia, Hong Kong, New Zealand and the United Kingdom/Europe

College Infrastructure:

- Agreement for South Australian Branch to be a pilot for a national accounting processing function. This project is close to completion.
- A Membership Data Base Review was undertaken and a terminal server established to give Branches the ability to have more sophisticated reporting.
- A project has commenced to upgrade the College Web Page.

Thank you to all of our members who have contributed to many activities of the College throughout the year.

Dr Sally Torr
Federal President

CEO's Report



It is a great privilege to be appointed to the role of CEO and I'm excited to be here. At the time of writing this report I have been in the role for over three months, and have had the opportunity to visit College staff and members at many of our Branches. My brief is to manage the College activities at the National level, both in a strategic and operational sense, and to implement the strategies endorsed by the Federal Council.

The major activities are:

- Review and amendment of the College's Memorandum and Articles of Association to ensure they comply with the Corporations Act and meet the business needs of the College.
- Implementation of actions resulting from the College Review and Planning Workshop that was held in April 2007.
- Development of a Strategic Plan, Marketing Plan and Communications Plan, with input from Working Groups of volunteer members, to provide directions for the College to move forward.

These activities are the foundations to achieve a strong, sustainable position for the College and provide an outstanding service for our members.

Dr Dianne Ball CEO

Federal Councillors



Sally Torr RN CM BA MHP PhD FCHSE CHE *Federal President*

Appointed to Federal Council : 1998

Dr Sally Torr is the Patient Care and Services Manager, Bourke Health Service in New South Wales and has worked in hospitals and community health for most of her working life. She has worked at National, State and Area health levels in urban and remote rural environments. Sally is interested in new ways of delivering health services, self-management and has a strong interest in aboriginal health, quality and patient safety, and consumer and community participation in health care.



Robert Grima BBus GradDipHA FCHSE CHE *Senior Vice President*

Appointed to Federal Council : 2000

Mr Robert Grima is the Director of Finance and Administration at Calvary Wakefield Hospital, Adelaide. Robert has held a number of senior administrative positions in South Australia at the Queen Elizabeth Hospital and Child Adolescent and Family Health Service followed by eleven years as Director of Finance and Administration at St Andrews Hospital, Adelaide and seven years as Chief Executive Officer of the Australian Dental Association (SA Branch). He is the current President of the ACHSE SA Branch having previously served as President in 1997 and 1998.



Kate Copeland BPhy BBus(HealthAdmin) GradCertHealthEcon FCHSE CHE *Junior Vice President*

Appointed to Federal Council : 2001

Ms Kate Copeland is currently Director, Major Projects Unit, Capital Works and Asset Management Branch, Queensland Health with three new major hospitals under development. Kate's previous roles with Queensland Health include Manager, Services Planning, Central Area Health Services in 2006; Director, Statewide Health Services Planning in 2004/5; Development Director for the establishment of the Queensland Health Skills Development Centre in 2003; and Capital Works Manager for the major hospital redevelopments at Royal Children's Hospital, Royal Brisbane/Royal Women's Hospital and Princess Alexandra Hospital from 1996 to 2002. Kate has held a range of clinical and management positions during the past three decades in Victoria, South Australia, Tasmania and Queensland. Kate is currently immediate Past President of the ACHSE Queensland Branch.



Philip Aylward BBus FCHSE CHE *Honorary Treasurer*

Appointed to Federal Council: 2005

Mr Philip Aylward is currently the Executive Director Finance, North Metropolitan Area Health Service, Western Australia. He has worked in senior management through rural and metropolitan health services in Western Australia. Prior to his current appointment he was Group Director Finance and Information at the WA Department of Health. Philip is the immediate past President of the ACHSE Western Australia Branch.



Jennifer (Jennie) Baker MIR BHSc(Mgt) BBus(IR) FCHSE CHE

Appointed to Federal Council: 2005

Ms Jennie Baker has a long history in both the clinical and managerial aspects of medical imaging in tertiary hospitals in both New South Wales and the Australian Capital Territory. She has recently had experience in allied health policy and planning and is currently Director, Business Support, ACT Health. Jennie has special interests in the development of a flexible workforce to match new models of health care delivery. She is a member of the ACHSE ACT Branch Council.

Federal Councillors *continued*



Anne Bergin RN BA BSW FCHSE CHE

Appointed to Federal Council: 2006

Ms Anne Bergin is the Manager – Capital Works (Planning and Design) for Eastern Health in Victoria and has been with Eastern Health since its establishment in 2002. Anne has held clinical and senior management positions over a number of years both within the Department of Health and the public health system, including a ten year period as a Board member of a large Community Health Service. She has general nursing, intensive and coronary care certificates as well as a social work background. Anne is interested in designing health services that promote best practice and the highest quality of care through innovative design. She has a keen interest in ensuring that new hospital development is environmentally sensitive. Anne is currently the ACHSE Victorian Branch President.



Dennis Campbell PhD MBA DipHealthAdmin DipLegStudies FCHSE CHE FAIM

Appointed to Federal Council: 2001

Dr Dennis Campbell is currently the Corporate Division Head, Legal Aid, Queensland. Prior to this appointment, Dennis has had 30 years experience working in the health industry. His previous appointment was CEO of St Vincent's Hospital Toowoomba, a position he held for 10 years. Dennis worked for 23 years in the public sector before his appointment with the Sisters of Charity Health Service. He held a variety of positions with Queensland Health, ranging from the management of regions to major teaching and smaller country hospitals. Dennis also spent time managing an Aboriginal community for the Government and working with the Education Department. He serves on a number of Boards and Advisory Committees.



Mary Harris GradDip HlthAdmin(SAIT) MPH (UC Berkeley) PhD (Wollongong) FCHSE CHE

Educational Adviser to Federal Council from 1996-2006

Appointed to Federal Council: 2005

Dr Mary Harris was the Inaugural Editor of the College's Journal Asia Pacific Journal of Health Management. She retired from this position in March 2007. Now in addition to her grandparent responsibilities, she works as Director of Behavioural Technologies and Chair of the Human Resource Committee of the Board of Directors of Southern Cross Care. Between 1996 and 2001, while working in Sydney with the Australian Medical Workforce Advisory Committee, she was Academic Adviser to ACHSE NSW Branch Council. On returning to South Australia in 2001, she was elected to the SA Branch Council. For most of her professional life Mary worked as a senior academic in South Australia, California and New South Wales. She was a founding member of SHAPE and Chairperson and Treasurer for many years. In collaboration with her SHAPE and ACHSE colleagues she published the first and second editions of the book *Managing Health Services: Concepts and Practice* in 2002 and 2006.



Sue McAlpin PhD Candidate MHSc GradDipHSM TTTC DNFA FCHSE CHE APD

Appointed to Federal Council: 2005

Ms Sue McAlpin has an allied health and management background and is presently Senior Lecturer and Course Coordinator in Nutrition and Dietetics at Charles Sturt University, Wagga Wagga, NSW. Sue has had a career in rural practice at middle and senior management level. The development and support of rural health professionals is a particular area of interest. Sue is the Chair of the ACHSE Rural Special Interest Group and Immediate Past Chair of the National Rural Health Alliance. Sue is an Executive Committee member of the NSW Institute of Rural Clinical Services, and Board member of the Riverina Division of General Practice. She was, until recently, a member of the Strategic Advisory Committee of the NSW Health Futures Planning Project which has now been completed.

Federal Councillors *continued*



Len Notaras AM BMed LLB BA(Hons) DipCom MHA AFCHSE CHE

Appointed to Federal Council: 2006

Dr Len Notaras is currently Director of Medical Administration and Clinical Services for the Northern Territory Hospital Network. He has been the Medical Superintendent of Royal Darwin Hospital since 1994. Len holds degrees in Medicine, Law and Arts(Hons), Commerce, and Masters in Hospital Management and History. His diverse career has focused upon leading change. He has worked in several arenas, including medicine, law enforcement, the military and private enterprise. Over the past few years he has personally driven changes and developments in senior medical staffing in the Northern Territory. In 2003, Len was made a Member in the Order of Australia in recognition of his contribution to the successful response by Royal Darwin Hospital immediately following the Bali bombings in October 2002.



Terry O'Bryan MAdmin BBus(Actg) FCHSE CHE FCPA

Appointed to Federal Council: 2005

Mr Terry O'Bryan is currently the Chief Executive Officer of ISIS Primary Care, the largest network of publically funded community health services based in the western suburbs of metropolitan Melbourne. Terry has had more than 30 years experience in health as a senior executive in a range of settings, including a rural Base Hospital, Repatriation Hospital, Metropolitan Teaching Hospital and most recently in the primary care sector. Terry is an active member of the Victorian Branch Council and is the immediate Past President of the Branch.



Anne-Marie Stranger BSc BBus(HealthAdmin) FCHSE CHE

Appointed to Federal Council : 2004

Ms Anne-Marie Stranger is currently Transition Manager for the Department of Health and Human Services in Tasmania. She has extensive experience in the public sector industry both in Australia and overseas having held senior and executive management positions. She has also held various lecturing posts and represented her employers on several National committees and working parties. Anne-Marie has a particular interest in human resource and change management, health service planning, health information management and health informatics. She has been a member of the College since 1986 and was Assistant Registrar, Registrar, Junior Vice President and Chair of the Professional Development Committee in Queensland. She moved to NSW to work for NSW Health and is now in her home State, Tasmania, where she is Senior Vice President of the Branch.



Mavis Smith BHA MHA FCHSE CHE FAICD

Chief Executive Officer – May 2006 to February 2007

Mrs Mavis Smith is Chief Executive Officer of Mayfield Education, a provider of training, education and services to the health industry. Prior to this appointment, Mavis consulted extensively in management and governance through Mavis Smith Health Consulting. Previous senior appointments include Executive Director, Victorian Healthcare Association, CEO (locum), the Royal Women's Hospital, and Director of Administration, The Royal Melbourne Hospital. She is a past Federal President of the College and former Branch President of Victoria. She retired from Federal Council in May 2006. Mavis is an ACHS surveyor.



Dianne Ball PhD, MBA, BHA, GradCertChangeMmt, GAICD, FCHSE, CHE

Chief Executive Officer

Dr Dianne Ball was appointed Chief Executive Officer in March 2007. She is responsible for working with Federal Council to create the strategic direction for the College, and then to implement the strategy and manage operational activities across the region. Dianne has worked in executive roles in the public and private sectors, including McKesson Asia Pacific and PricewaterhouseCoopers. Her early career included nursing and management roles in tertiary hospitals. She has been a member of the College for more than twenty years.

Federal Councillors *continued*



Trisha Dunn MhealthMgt(Hons) FCHSE CHE
President – New Zealand Institute of Health Management

Mrs Trisha Dunn is the Hospital Manager for Gillies Hospital Ltd in Auckland. She is responsible for the overall management of a private surgical facility focusing on day surgery with three operating rooms. Prior to this Trisha spent seven years as the Service Manager, Surgical Services and also Medical Services of the Starship Children's Hospital. Before these appointments, Trisha was a clinical nurse specialist and then manager of Cardiac Operating Rooms in Australia and the United Kingdom.



Dr Ma Hok-cheung MBBS MHA DCH MRCP FRCP(Edin) FRCP (Lond) FHKCP FHKCCM FHKAM(Med) FHKAM (Com Med) FRACMA FCHSE CHE FHKCHSE
President – Hong Kong College of Health Service Executives

Dr Ma is the Chief Executive of Ruttonjee and Tang Shiu Kin Hospitals as well as Cheshire Home, Chung Hom Kok in Hong Kong. He has vast executive experience both clinically and managerially and his roles have included General Manager (Clinical Services) United Christian Hospital(UCH), Chief of Service, Department of Medicine and Geriatrics and Clinical Coordinator of UCH. Dr Ma also served as Chairman of the Doctors' Association in the late 80's. He became Fellow of the Hong Kong College of Community Medicine in 2001. He is also Chairman of the Hong Kong Alumni of ISP (University of Minnesota).



Godfrey Isouard BSc MHA PhD FCHSE CHE AFAIM
 Society for Health Administration Programs in Education (SHAPE) Representative
 Education and Examination Committee

Associate Professor Godfrey Isouard is Provost and Associate Dean of the College of Health and Science, University of Western Sydney. Godfrey recently completed two terms as Head of School, School of Biomedical and Health Sciences. He has a medical science background, and prior to moving to academia, held senior health service positions, including that of chief scientist and head of pathology. Godfrey's research and consultancy focus over the past ten years has been on clinical quality and systems improvement, health services leadership, aged care management, public health, and health services management education and engagement. Godfrey is currently the National President for SHAPE.

Note: Mrs Ann Alderslade was Federal Councillor for the Northern Territory Branch until October 2006 following her move to Tasmania. She was replaced by Dr Len Notaras.

PAST FEDERAL PRESIDENTS OF THE COLLEGE

NAME	DATE APPOINTED	NAME	DATE APPOINTED	NAME	DATE APPOINTED
Mr T V Canning	July 2004	Mr K Dodd	June 1984	Dr J C Fulton	December 1963
Mrs M E Smith	August 2002	Mr E G Hale	June 1982	Mr A Morcom	June 1962
Mr D S Briggs	June 2000	Mr M C Clarke	June 1980	Mr J Griffith	June 1960
Mr R J Smith	July 1998	Mr J W Joel	June 1978	Mr C G Rankin	June 1958
Mr G J Sam	August 1996	Mr A J Smith	June 1976	Mr W M Powell	June 1956
Mr A D Hughes	July 1994	Mr T A C Griffith	June 1974	Mr R L Williams	June 1954
Mr W B Cahill	June 1992	Mr J E McClelland	June 1972	Dr H Selle	January 1954
Dr I A G Brand	June 1991	Mr C G Rankin	June 1970	Mr J L Plummer	June 1952
Mr L J Payne	July 1989	Mr A J Cunningham	July 1969	Mr R E Fanning	July 1947
Mr R J Marshall	June 1987	Mr R B Golsby	June 1968	Mr F S Meddows	April 1946
Mr R F Gordon	June 1986	Mr G Nice	February 1966		

Membership Profile

The Australian College of Health Service Executives remains the premier organisation for health services management leadership and development.

The Federal Council Strategic Plan focuses a strong commitment to investing time and resources to maintain and increase membership across all Branches. A very successful membership recruitment drive was undertaken this year which resulted in almost 150 new members joining the College across all Branches. Continual upgrades to the National data base each year has enabled greater access for all members to their records and more streamlined systems to enable timely membership dues payments.

The latest upgrade has also enabled individual Branches to have a suite of sophisticated reports available to assist in member recruitment, profiling and professional development needs. A major upgrade to the Web Site is being undertaken. The Web page is our most critical communication tool, so it is vital that members have up to date information on hand at all times.

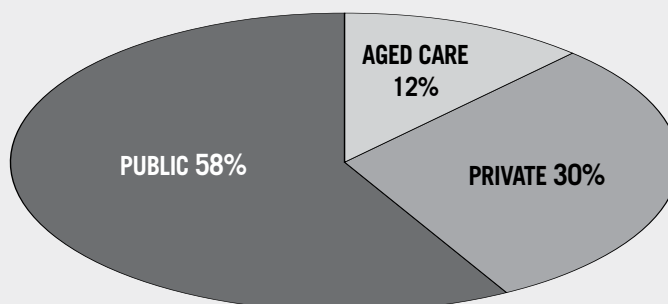
In 2006/2007 Branch memberships increased across the board with a large concentration in New South Wales with the Institute of Nurse Executives merger. Our reporting statistics also show a continuous turnover factor that can largely be attributed to people who have left the health care industry.

The newly formed Membership Services Group which comprises Branch Registrars, State Directors and National Office staff have continued to expand on collaborative efforts throughout the year in order to look at ways to stimulate membership growth as well as enhance services for existing members. Professional development is also a charter for this group by setting the direction for the programs that will attract and stimulate new and current members.

The College welcomed 477 new members this year which is a tremendous achievement.

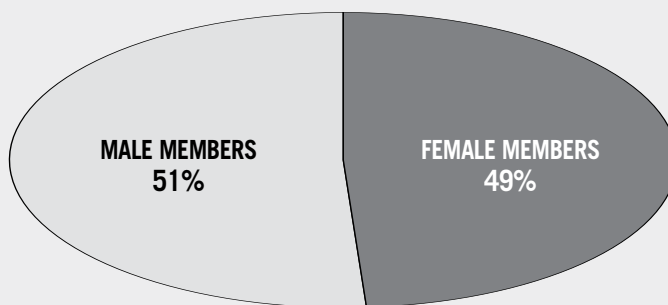
Breakdown of Public/Private Sector

The Public Sector is where more than 50% of College membership originates. The Private Sector is growing strongly as is the increasing numbers we have been pleased to welcome from the Aged Care Industry. The College has made a concerted effort to meet the professional development needs of this growing group of health care managers.



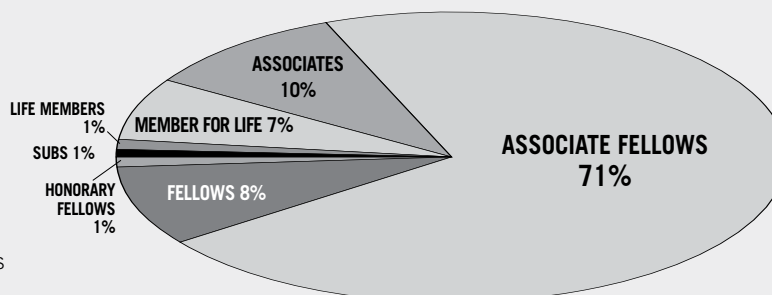
Gender Profile

The ratio of male to female members of the College remains on par compared to the previous financial year. This balance is reflected across most Branches.



Membership Status

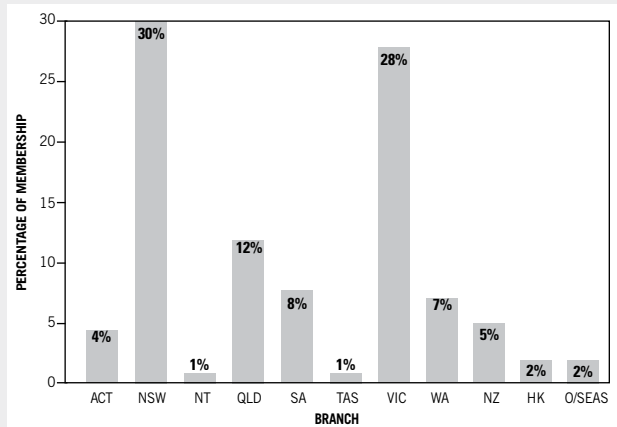
The category of Associate Fellow retains the largest contingent of members as per the previous year. There has been an increase in the number of Fellows in the College this year after the largest and most successful group passed their exams prior to the National Congress In Hobart.



Membership Profile *continued*

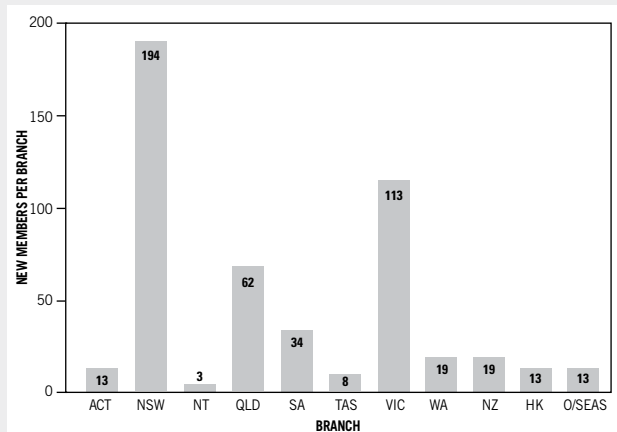
Branch Membership

The membership of the College is spread across Australia and overseas with a strong base in New Zealand and Hong Kong. New South Wales and Victoria represent the major percentage of members with 30% and 28% respectively.



New Members Per Branch

We were very pleased to welcome 477 new members to the College this year. Compared to 399 the previous year, our marketing program is working well. The membership recruitment drive has also had a positive influence. New South Wales enjoyed the highest percentage of new members with 194 people now part of ACHSE. We were very pleased to welcome members of INE as part of the ACHSE merger. Victoria (113) and Queensland (62) also enjoyed strong growth. It is hoped that our strengthening relationships with Hong Kong and now Thailand will also create a new membership stream.



The College thanks its Major Sponsor:

BLAKE DAWSON WALDRON
L A W Y E R S

2006 ACHSE Gold Medal Award

Mr Jim Birch was the proud recipient of the 2006 ACHSE Gold Medal.

The College Gold Medal is awarded annually for outstanding achievement. It is recognition by the College to one of its own. Past Gold Medal winners are a group of significant contributors to the College and health management in general.

Jim is a person who is respected by all and has shown a particular passion for leadership, health services management, professional development and education. He has made significant contributions to health at a local, national and international level and is also a person of the highest integrity.

The following citation was read by Federal President Trevor Canning, with a video response from Jim who unfortunately could not be there on the evening.

Jim the College is proud to bestow upon you its 2006 Gold Medal – it indicates our recognition of you as a professional of the highest order and an extraordinary contributor to the life and success of this College.

Jim commenced his career at the Royal Adelaide Hospital in 1974 as a Clerical Officer. By 1987 he was CEO of the Whyalla Hospital. He then held a number of senior positions including CEO Women's and Children's Hospital, Chief Executive, SA Department of Human Services and Chief Executive, SA Department of Health.

Jim completed his Bachelor of Health Administration, University of NSW in 1983. He has been a lecturer in health management at SA Institute of Technology and University of South Australia. Jim has been recognised as a person prepared to contribute time, energy and expertise to the development of young health managers. Using a problem-based approach to learning, Jim has assisted many students to think creatively and to be professional and caring in their approach to health management.



Gold Medal Winner – Jim Birch.

Jim's introduction to the College was typical of the era he commenced in health – strongly influenced by highly regarded hospital administrators and College members including the late John Joel and the late John Gibbs.

Jim was a member of the Student's Society of the SA Branch during the 1970's. Jim became a full member of the College in 1976 and has held the positions of State Registrar and State Branch President in South Australia. Jim was awarded Honorary Fellowship of the College in 2001.

Jim provided much advice to SA State Branch Council during his time as Chief Executive of the SA Department of Health. He has been a strong contributor to the College and has made himself available to present at College professional development events and National Congresses in Adelaide. He provided significant input to the academic program for the 2005 Congress as well as the State Branch Conference.

In his senior and executive management roles Jim has been an excellent ambassador for the College encouraging his staff and colleagues to become members of the College and to participate in the College's program. He has also provided strategic links to health ministers, and keynote international and national speakers for College events.

Jim has demonstrated his commitment to the College by supporting ongoing professional development, mentoring of emerging leaders, and a formal Fellowship study and examination system program. He is vitally committed to ensuring that not only are current health managers up to date with contemporary management practice but also that the public health care system is well placed moving forward in having well educated health care managers. As an example, among his first actions as CEO of the SA Department of Health he reviewed and implemented an organisational wide leadership program for health managers. He also met with leaders of the College to discuss how he could assist the College with its professional development program.

Jim has exceptional leadership qualities with strong skills in vision and goal setting, group facilitation, empowerment and development of people. He also has strong executive management skills including outstanding communication skills, management innovation and organisational improvement, negotiation skills and financial and performance management expertise. He has a depth of knowledge of state, national and international health policy issues, medical and health professional politics and workforce issues as well as modern trends in clinical practice, quality improvement techniques and public health issues.

2006 ACHSE Gold Medal Award *continued*

Jim has many outstanding achievements including implementation of the recommendations of the recent Generational Review of the South Australian Public Health System. This involved the creation of two metropolitan health regions in South Australia with governance vested in two metropolitan regional boards rather than individual hospital and health service boards. He has also led the rebuilding of a strong health care delivery culture within the SA Department of Health as well as the de-merging of health from the SA Department of Human Services to provide a dedicated focus to health with the recruitment of experienced health executives to fill key positions.

Jim has made a particular contribution in the area of Women's and Children's health. Among his many achievements are the merger of the Adelaide Children's Hospital and Queen Victoria Hospital to create the Women's and Children's Hospital, ongoing development of a network of integrated services for women and children, and achieving WHO "health promoting hospital" status at the Women's and Children's Hospital.

He is recognized as having particular skills in generating a culture of cooperation and collaboration amongst hospital and health services staff and other agencies to achieve voluntary mergers aimed at improving health services for communities.

He has also been able to negotiate substantial funding for the development of new services in a range of acute and non acute service settings. Creating a culture of consumer participation in decision-making in hospital and health services is another important achievement.

Another important area Jim has championed has been in the development of public health, research and evaluation focus within health services. He has also promoted the planning and delivery of quality health services through accreditation with the Australian Council on health Care Standards.

Jim has made significant contributions to the wider health community in many roles over the years including Chair of the Australian Health Ministers' Council, Councillor and Treasurer Australian Healthcare Association, Council Member and President, Hospitals and Health Services Association of South Australia, Councillor Australian

Council on Healthcare Standards, Member and President Australian Association of Paediatric Teaching Centres, Member and President Women's Hospitals Australia, Commissioner South Australian Health Commission, Member and President Family Planning South Australia, and Chairman Child Health Research Institute.

Tonight we are recognizing a person who has made significant achievements in health leadership and health services management. He is a person who has demonstrated commitment to the support and development of health professionals through formal education, professional development and mentoring. He has particularly supported young managers and emerging leaders. He has been a strong supporter of the College in many ways over the past 30 years.

So Jim, we recognise you as one who has achieved excellence in health leadership and health management. It is my great pleasure to recognise you with the College's highest award.

Congratulations Jim.



PAST RECIPIENTS OF THE GOLD MEDAL AWARD

2005	Mavis Smith	1999	John Blandford	1993	Ian Brand AM
2004	David Briggs	1998	Not awarded	1992	Milton Noble
2003	Ross Smith	1997	Ron Tindale	1991	Warren Westcott
2002	Mary Harris	1996	Len Payne	1990	Brian Scanlan
2001	Geoff Sam OAM	1995	Wayne Cahill		
2000	Jim Cornwell OAM	1994	Colin Grant		

Life Membership

Federal Council made a number of Life Membership Awards this year to long serving members of the College who have given service above and beyond duty for many years.

A brief profile on each person who received Life Membership is listed below. They now join a select group who has helped shape and make the College what it is today.



David Briggs

David has been a member of the College for over 30 years. He is a Fellow of the College and has served with distinction as NSW Branch President and Federal President.

David joined the NSW Branch Council in 1983 and served for 22 years before resigning from the Council in 2005. He also served for 10 years on Federal Council.

David is an ACHSE Gold Medal recipient. He has made many significant contributions to the College in the areas of education, professional development and mentoring.

David has made a particular contribution to the establishment of the Hong Kong College of Health Service Executives and has provided strong support in the implementation of the College's Fellowship Program in Hong Kong. He is currently working on a similar arrangement in Thailand on behalf of the College and an MOU was signed in 2005.

Federal Council is pleased to recognise David's significant contribution to ACHSE over many years through this award of Life Membership.



Brendon Kelly

Brendon Kelly has been a member of the College for over 32 years.

Brendon has a long history with the ACT Branch having worked with Gerald Garrity to establish the Branch in May 1976. Brendon was appointed Acting Registrar of the new Branch and at that time he was a Provisional Member of the College.

Brendon was the first ACT Branch President and served in this role from 1976-1978. He was elected to Federal Council in 1976. Brendon served further terms as State Branch President in 1981 and 1982.

The College National Congress was held in Canberra in June 1977 and Brendon was Chairman of the Organising Committee.

This was no mean feat for a new and very small Branch. Brendon has some wonderful stories to tell about the Congress and its organisation!

In 1984 Brendon advanced to Fellow of the College.

Brendon actively supported the AcLan (aged care development) initiative. He also continues to attend the College's professional development forums on a regular basis including the ACT Fellowship Chapter.

Federal Council has awarded Brendon Life Membership of the College to recognise his enormous contribution to the College and in particular his efforts in establishing the ACT Branch.

LIFE MEMBERS OF THE COLLEGE

Neville Boyce OAM	Eric Hale	Ray Marshall	Brian Scanlan
Ian Brand AM	Allan Hughes PSM	John McClelland AM*	Arthur Smith OAM
Anne Cahill AM	John Joel BEM OAM*	Janet Mould	Horace Smith ISO
Murray Clarke	James Kerrigan	Milton Noble*	Leonard Swinden AM*
James Cornwell OAM	Douglas King	Leonard Payne	Stanley Williams BEM*
Arthur Cunningham MBE	Michael Kirk	William Powell*	Yvette Winter
Gerald Garrity	Royce Kronborg MBE	Colin Rankin*	* (Deceased)
Colin Grant	Brian Mahaffey PSM	William Richards*	

College Academic Prizes



COLLEGE ACADEMIC PRIZES

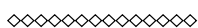
In 2006 the College offered awards for academic achievement and excellence in the study of health services management.

Congratulations are extended to the following:

The Grace Suleau Prize

for the best grade point average in an Undergraduate Course in Health Management conducted throughout Australia was awarded to:

Barbara Jones (from New South Wales)



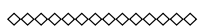
The Anthony Suleau Prize

for the best grade point average in a Post Graduate Course in Health Management conducted throughout Australia was awarded to:

Alexandra Bolonja (from Victoria)

Jordan Kelly (from Western Australia)

Wendy Batri (from Australian Capital Territory)



The Ian Brand Prize

for the best grade point average in a Masters Course in Health Management conducted throughout Australia was awarded to:

Chris Swan (from Western Australia)

Fellowship

Fellowship is the highest level of membership within the College and demonstrates an ongoing commitment to excellence in health service management. Fellowship is gained by meeting the requirements set by the Federal Council.

The largest ever contingent of people undertook Fellowship examinations just prior to the Annual General Meeting and the National Congress. Twenty six candidates presented this year and examining panels members said that the standard and quality of the applicants was exceptionally high and that most people thoroughly enjoyed the process and the challenge of the exam. This is in no small part due to the efforts of National Coordinator, Stuart Schneider, who was ably assisted by Fellowship Coordinators which have been established in each Branch. Special thanks to Gwenda Freeman (VIC), Margaret Banks (NSW), Len Payne (SA and NT), Catherine McKinley (WA), Helen Tyrrell (ACT), Pauline Barnett (NZ), Paul Monaghan (QLD), Dr MY Cheng (HK) and Anne-Marie Stranger (TAS) who gave of their own time freely for the College in coordinating Fellowship Study Groups. The success rate was 100%.

Former Federal President, David Briggs also undertook Fellowship Exams in Hong Kong together with fellow examiners, Professor Peter Yuen and Dr Geoffrey Lieu. As in the previous year, the standard of the applicants was extremely high and all candidates demonstrated a good understanding of the contemporary issues in health management not only in Hong Kong but on the international scene.

The College would like to congratulate the following people who successfully advanced to Fellowship status:



The Graduating Class of Fellows of 2006.

From Australia:

Heather Allanson (SA)
Martin Basedow (SA)
Jennifer Brogan (ACT)
Megan Cahill (ACT)
Wesley Carter (VIC)
Mark Cawthorne (SA)
Stephen Crook (NSW)
Saji Damordan (VIC)
Michael Davis (QLD)
Gary Day (QLD)
Mark Diamond (SA)
Kevin Forward (WA)
Beverley Gow-Wilson (ACT)
Godfrey Isouard (NSW)
Lesley Jordan (NSW)
Jan Lewis (WA)
David Lyon (WA)
Vicky Mason (VIC)
Clete Mathews (WA)
Leo McNamara (QLD)
Ganapathi Murugesan (NSW)
Jane Pickering (SA)

Peter Quin (VIC)
Elizabeth Rohwedder (WA)
Wayne Salvage (VIC)
Catherine Shands (ACT)
Alain St Flour (WA)
Wayne Sullivan (VIC)
Geoff Tattersall (SA)
Anna Whelan (NSW)

From New Zealand:

Stuart Francis

From Hong Kong:

Louis Chan
Sau Chu Chiang
William Chui
Susanna Ko
Joyce Leung
Rita Li
Siew Peng Lim
Hing Wing Liu
Helen Poon Leung
Wai Lin Tsang

2006 National Congress

The 2006 Joint ACHSE/RACMA National Congress in Hobart exceeded all expectations. The Scientific Program was exceptional and all aspects of the social program were thoroughly enjoyed by the large number of delegates.

ACHSE Congresses have become significant international events with the involvement of international experts and Australia's senior leaders in health and aged care. The 2006 Congress theme "**Healthcare - The Power and the Passion**" addressed a variety of components of "power" such as politics, money, consumer use, technology, intellect and globalisation.



2006 ACHSE/RACMA Joint National Congress 2-4 August Hobart Tasmania



Congress 2006 Official Party I to r: Mr Trevor Canning, Federal President, ACHSE; Mr Rod Vawdrey, CEO, Fujitsu Australia and New Zealand; Dr Philip Montgomery, President, RACMA; The Honourable Justice Underwood, Tasmanian Lieutenant Governor and Chief Justice; Dr Jack Sparrow, RACMA State Chair and Congress Co-Chair and Mrs Mavis Smith, CEO, ACHSE.

Similarly, the "passion" component highlighted the health workforce's passion for excellence and professionalism, as well as social issues and altruism. The Congress was officially opened by Lieutenant-Governor and Chief Justice, The Honourable Justice Underwood.

Sharing her own passion, international speaker, Professor Helen Bevan, OBE, Director of Service Transformation at the NHS Institute for Innovation and Improvement in the UK asked us to reflect on how we might look afresh at improving our systems - and Dr Murray Ross, Director of Health Policy Analysis and Research who took the stance that the US does not have a system.

Keynote speaker Professor Helen Bevan, Director of Service Transformation at NHS Institute for Innovation and Improvement, United Kingdom.



2006 National Congress *continued*

With the combination of healthcare costs that are high and growing, inconsistent quality of healthcare and 45 million Americans who simply don't have access to healthcare, it was time to look at what needed to be done to address these issues. By way of a solution, he offered up a need for accurate data, 'systemness' and accountability and passion to drive it all forward.

We had an impressive line-up of local and national speakers who all brought their own wealth of experiences and knowledge to the table to discuss a whole range of health service management and delivery issues across all the sectors - rural and remote, primary/community, aged care.

Margaret Throsby, AM, ABC Journalist and Broadcaster threw some hard questions at the panel and sought to get their perspectives, amongst other issues, on whether they felt we were getting the healthcare system we want and need, taking into account the four groups of players in this 'story':



Session speakers on International Power, l to r: Dr Geoffrey Lieu, Honorary Advisor, Hong Kong College of Health Service Executives; Dr Keith Suter, Media and Social Commentator and Mr Saul Eslake, Chief Economist, ANZ Bank.

Other international guests included Dr Geoffrey Lieu, Honorary Advisor to the Hong Kong College of Health Service Executives and Chairman of the Hong Kong Healthcare Corporation Ltd. And we also welcomed 5 medical leaders from Denmark and England who came together earlier in the week, accompanied by Mr John Clark from the NHS Institute for Innovation and Improvement, for a 2-day International Forum - sharing learning experiences and improving cross-jurisdictional and international understanding of health service reform and leadership challenges. Given the joint nature of the Congress with RACMA, it was appropriate to focus on medical leadership issues.

By popular demand, Dr Mark O'Brien, Director of The Cognitive Institute, spoke passionately about the power of communication and how research has linked this to some important healthcare outcomes, including how communication has been shown to be important in healthcare professionals' personal satisfaction, patient satisfaction, patient health outcomes, the quality and safety of interaction between healthcare professionals, time management and causation of litigation and complaints in healthcare.

The Congress closing session "The Power of Politics and the Media in Health" brought together a very impressive panel of 6, representing a cross-section of stakeholders with vested interest in the delivery of healthcare including a journalist, clinicians and an ex-Minister of Health.

1. The Health care system in all its complexity
2. Politicians who make the decisions on where health dollars are spent
3. The Media who disseminate information
4. The consumers (ie all of us)

Grant Lennox and his team from Tasmania, our RACMA colleagues and the ACHSE National Office staff can be well pleased with all their efforts to arrange a magnificent Congress experience for delegates.

International and National Professional Development



Inaugural International Study Tour Group in Hong Kong with host Dr Hok Cheung Ma, President, Hong Kong College of Health Service Executives pictured third from left.

Members may recall that Federal Council agreed to appoint a National Professional Development Manager in 2005 to complement the activities that the Branches manage successfully at a local level.

It's now been two years since the College embraced a wider, national and international perspective to its professional development agenda and we felt it would be useful to reflect on how that agenda has progressed.

Building on the success of the relationship with RH Penny Ltd and the roll-out of the National Health Leadership Program in 2004, the College now offers a range of cross-jurisdictional learning programs including:

Annual Health Leadership Program – a 4 module, 8 month personal and professional, skills development learning journey for cohorts of 25-30 health managers working across the different sectors (in conjunction with RH Penny Ltd).

Action Learning Sets – groups of 8-10 health managers, at similar stages in their career, who benefit from shared learning experiences in a secure and safe learning environment, encouraging linkages between the professional development learning process and the learners' own work and life experiences.

National and International Study Tours

– residential, small-group learning and networking opportunities in different locations with specific learning objectives in mind. These tours offer very useful 'reflection' time both in a formal and informal sense; formal in the context of looking at other health systems and ways of managing health services and how that might translate into their own health management environment. And also informally through the impromptu learning opportunities offered up as participants travel between venues and destinations.

Expert Roadshows – we are able to more readily respond to visiting international experts and offering members exposure to these thought-leaders in various destinations across different topical issues, eg performance improvement, safety and quality and workforce redesign.

The College has seen 3 learning sets completed in the past 2 years – with one that is still operational. These learning sets are broad in their makeup with representatives from around Australia and New Zealand.

In 2006/2007 we have brought together 3 separate Study Tours with another 3 in the pipeline. Two very successful primary and community care tours took place in New Zealand (June 2006 and February 2007); and one leadership study tour to Hong Kong, mainland China and Macau (May 2007).

A Trans Tasman Primary and Community Care Study Tour will be held in Melbourne immediately after this year's National Congress (5-8 August) and a Performance Improvement European Masterclass is scheduled for October 2007. The College's first Aged Care Study Tour will take place in Brisbane and Auckland in November 2007.



Above: The first New Zealand Study Tour Group pictured at Rotorua General Practice Group.

Below: National Health Leadership Program Cohorts – 2007.



Branches in Review

Branch Presidents 2006/2007

Australian Capital Territory

Jenny Berrill

Hong Kong

Hok Cheung Ma

New South Wales

Stuart Schneider

New Zealand

Trisha Dunn

Northern Territory

Len Notaras/Peter Campos

Queensland

Peter McMurtrie

South Australia

Robert Grima

Tasmania

Grant Lennox

Victoria

Terry O'Bryan

Western Australia

Philip Aylward

Tasmania

Branch Membership

Our Branch membership has had small changes due to staff relocating to the island state. The membership continues to reflect a balance of gender as well as membership from the public, private and voluntary sectors and from various fields ranging from hospital management, aged care, management of health professionals and ambulance services to health planning and health consulting. We welcome the following new members to the Tasmanian Branch: Ms Jennifer Mason-Cox, Mr Anthony Reckin, Dr Meredith Hodgson, Ms Sally Williams and Mr James Walker.

500 delegates experiencing *"Healthcare – The Power and the Passion"*. With a quality line up of national and international speakers, delegates were able to look at a variety of components of "power" such as politics, workforce, money, consumer use, technology, intellect and globalisation. Similarly, the "passion" component incorporated passion for excellence, professionalism, social issues and altruism. The social program was also a highlight with a Welcome Reception at Government House and "A Night at the Oscars", brilliantly directed by Grant Lennox. All in all a truly successful and memorable event.



Former Tasmanian Branch President and National Congress Co-Chair, Grant Lennox, at home on the stage at the Congress Gala Dinner.

Branch Council

I would like to particularly thank Grant Lennox, outgoing President for his wise counsel and consistent support. Appreciation is also expressed for the assistance and support of Andrew George-Gamlyn, Richard Sadek, Anne-Marie Stranger and Lyndon Walsh.

National Congress 2006

The highlight of the professional development year for the Tasmanian Branch was the 2006 Joint National Congress held with the Royal Australasian College of Medical Administrators at the Grand Chancellor Hotel in Hobart. Many hours of planning and organising came to fruition with more than

Financial Position

The National Congress held last August has ensured that the Branch remains in a very strong financial position with accumulated funds.

The task for the incoming Branch Council is therefore once again to determine how best to utilize these funds in providing continuing professional development activities for the benefit of members in coming years.

Continuing Professional Development

The major professional development activity proposed for the next financial year and to be conducted by the Branch is a Combined Colleges

Branches in Review *continued*



Tasmanian Branch Councillors, l to r: Rae de Silva, Lyndon Walsh and Anne-Marie Stranger.

State Congress which will be run in collaboration with the Australian Healthcare Association, Royal College of Nursing Australia and the Royal Australasian College of Medical Administrators sometime in November 2007. Planning meetings are being held to determine a good mix of speakers and presentations. The proposed title of the Congress is: ***"Mission Possible – Working Together to Reform our Health System."***

As is now customary with such events, Tasmanian Branch ACHSE members will be provided registration free of charge for the event.



National Congress keynote speaker, Dr Murray Ross, Director of Health Policy Analysis and Research, Kaiser Permanente Institute for Health Policy, USA.

Branch Council Election and Appointment of Office holders

The Annual General Meeting held in March 2007 saw the election of Rae de Silva as President, Anne-Marie Stranger as Senior Vice-President, Ken Campbell – Junior Vice-President, Lyndon Walsh – Registrar, Richard Sadek, Treasurer (to hand over to new Treasurer Wayne Eastley at an agreed time). Grant Lennox remains on Council as a much valued member.

Support from National Office

As a small Branch we are indebted to staff of the National Office for their ongoing support and advice covering membership activities, marketing and sponsorship, and professional development activities.

Rae de Silva
President

New Zealand

The New Zealand Institute of Health Management has enjoyed another good year where the focus has been on operationalising our 06/07 Strategic Plan. We have provided a quality professional development program through a National Conference, seminars, and the newsletter 'Inform'. We have also maintained a professional image through our website.

National Conference

A successful Conference was held in Wellington from 30 June to 1 July. The Conference theme was **"Teaching Old Dogs New Tricks"** and was held after the announcement of the 2006 Health Innovation Awards. The Conference looked at the New Zealand health sectors' vision of the future, new challenges in health management and implementing change. Special thanks was extended to our guest speaker Jeffrey Braithwaite for his key note address and in summarising our learning's at the end of the second day.

Ian Wolstencroft was the recipient of the 2006 Silver Fern Award. Thanks go to the organising committee of David Rankin, Peter Reynolds and Stuart Francis.

Professional Development Program

The most active Branch is in Auckland where an excellent seminar program has been running. Speakers this year have included:

- Geoff Lorrigan (Director of Institute for Strategic Leadership) "Taking the Next Step up";
- Andrew Terris (Director of Helix) "Building a Boeing in Health";
- Jean de Bruyne (QED Services) "Taming the Dragon Within";
- Ron Patterson (Health & Disability Commissioner) "Complaints and Quality in New Zealand: The Role of the Health and Disability Commissioner";

Branches in Review *continued*



Ian Wolstencroft receiving the 2006 Silver Fern Award from Mavis Smith CEO, ACHSE.

- John Bullivant (Associate Director, NHS Clinical Governance Support Team, and Chair of the Health & Social Care Group of the Institute of Quality Assurance) "Integrated Governance in the NHS – an Exotic Worth Importing?"
- Professor Jeffrey Braithwaite, School of Public Health and Community Medicine, University of New South Wales, "Engaging Clinicians".

The Christchurch Branch has also held a seminar program with the following speakers:

- Angela Pedder (Chief Executive Officer, Royal Devon and Exeter NHS Trust) "Pursuing Perfection";
- Stuart Francis (Director, Francis Group Consultants and Gerald Minnee, Principal Adviser, Health Sector New Zealand Treasury) "Demand Management Lessons learnt from the International Health Leaders Study Tour".



New College Fellow for the NZ Branch, Mr Stuart Francis.

Special thanks go to our major sponsor, Medirect, who have generously supported our seminar programs in both Auckland and Christchurch throughout the year. More information on these seminars can be found in *Inform* or the NZIHM web page.

Fellowship

Congratulations to Stuart Francis for achieving Fellowship status this year. Pauline Barnett is again co-ordinating the Fellowship Program in 2007 and has two candidates preparing for their Major Oral Fellowship Exam.

"Inform" Newsletter

Our thanks go to Bruce Parkes of the Auckland Branch who is the editor of our "Inform" Newsletter. Although "Inform" is an Auckland Branch initiative which profiles the monthly Auckland Branch seminars, Bruce also includes other articles of interest to health managers. The newsletter is circulated to all NZIHM members.

National Leadership Program

In conjunction with RH Penny, a second program was held in 2006 with 12 health leaders gaining valuable leadership skills.

Website

Work has continued throughout the year to maintain the website which can be accessed via the ACHSE web page or directly at www.nzihm.org.nz

Annual General Meeting

The Annual General Meeting was held to coincide with the National Conference. Gaye Tozer, was nominated and voted onto Council.

National Conference - 2007

Planning is well advanced for the 2007 National Conference to be held in Rotorua on 20 & 21 September. The Conference theme is "**The New Zealand Health Sector: Performance, Productivity and Evolution**" and is being held with the New Zealand Branch of the Royal Australasian College of Medical Administrators. Thanks go to the organising committee of Anthea Penny, David Rankin, Peter Reynolds, Stuart Francis and Andre Nel.

National Council

Finally, I would like to acknowledge and thank the National Council members who volunteer their time to support the ongoing activities of NZIHM: David Rankin (Vice-President), Debbie McDean (Secretary), Stuart Francis (Treasurer), Fiona Ritsma (Constitutional Adviser), National Councillors: Anthea Penny, Phillipa Neads, Ruth Barclay, James Chal, Peter Reynolds and Gaye Tozer. Special thanks also to Office Manager Linda McKay.

Trisha Dunn

National President

New Zealand Institute of Health Management

Branches in Review *continued*

Western Australia

Year in Review

Our Branch vision of "Investing in Tomorrow" has become an important focus for all our professional development and membership activities over the last year. Throughout the year we have continued to develop locally based membership programs and professional development events which, in turn, have provided our members with an opportunity to enhance their knowledge and facilitate much needed "face to face" networking with their colleagues from the public, not for profit and private sectors.

To ensure we provide the professional development content our members are seeking, this year, the Branch invested in our own review to assess and then develop new management and leadership programs in Western Australia. As a result of the review undertaken by Damian Jolly, the Branch has agreed to develop three additional professional development short courses to be held in 2007/08. These courses will focus on the themes fed back to us from the survey of members in December 2006 on Leadership, Strategic Planning and Innovation in Healthcare.

The ongoing partnership with the Home Building Society has made it possible to continue to provide high quality events as well as a scholarship for a member to attend an interstate event. We look forward to their continued partnership with the College and support of our professional development program in the coming year.

The Home Building Society Scholarship

The Branch is pleased to announce that Julia Reany has been awarded this year's scholarship prize which will provide \$2,000 assistance for her to attend an interstate health conference.

Fellowship

Congratulations to Alain St Flour, Kevin Forward, Clete Matthews, Elizabeth Rohwedder and David Lyon who were successful in achieving Fellowship status this year. Recent graduate of the program, Catherine McKinley, has been appointed as Branch Fellowship Coordinator.

Mentoring Program

With the assistance of Associate Professor John Rasa from the Victorian Branch of the College, the Membership Committee of Council has successfully launched the College's Mentoring Program for members in Western Australia. Mentoring is a powerful strategy for personal growth and networking with significant benefits to the organisation in which the participants work. It is a relationship that gives people the opportunity to share their professional and personal skills and experiences, and to grow and develop in the process. The launch of the program is a significant achievement for our Branch as the service provides an important goal in our forward planning for the benefit of members.

Branch Council

The support and commitment of all Councillors means that the Branch is in great shape and continues to seek new opportunities to deliver additional services and professional development opportunities to members. Alain St Flour and Lynn David joined Branch Council during the year.



above: Branch President Philip Aylward welcomes newly appointed CEO, Dianne Ball to WA.

below: New WA Fellows who successfully completed their exam in Hobart. I to r: Alain St Flour, David Lyon, Clete Matthews and Kevin Forward.



Branches in Review *continued*

Sponsorship

Support from our sponsors has been outstanding and have complemented our high quality professional development events. We extend our appreciation to Home Building Society, Western Australian Health, HESTA Super Fund and IBM Australia.

Looking Forward in 2007

The Education and Continuing Development Committee is well advanced in its planning for an exciting array of professional development events and courses in 2007/08. This will ensure that these opportunities remain relevant to the leaders and managers who work in the Western Australian health and aged care industry.

Summation

I would like to thank all our members who remain committed to the College, fellow Councillors for their commitment to our code of ethics, particularly in the pursuit of knowledge, excellence in leadership and support of colleagues. Special thanks to Registrar, Doug King, assisted by Emily Cook, who have provided the Branch with great administrative support over the year.

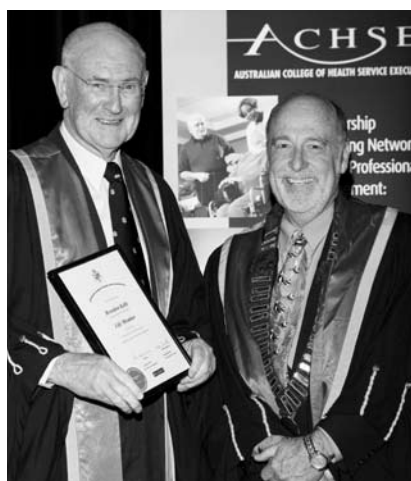
Philip Aylward

President

Australian Capital Territory

The ACT Branch continues to develop strongly with an excellent Professional Development Program and attendances, and two very popular workshops. Our membership has continued to expand in diversity and number, and our partnerships with our sponsors have strengthened.

Two key events for 2006 were the celebration of 30 years as a Branch and the awarding of Life Membership to the inaugural President of the ACT Branch, Brendon Kelly, at the ACHSE 2006 National Congress.



Brendon Kelly (left) receiving his Life Membership Award from Trevor Canning ACHSE Federal President.

Business Plan

In August of 2006 Branch Council reviewed the two year Business Plan and determined we were meeting our targets. The roll out of these is progressing successfully.

Achievements include:

- Continued working with the group established with ACT Health and the Commonwealth Department of Health and Ageing to examine and progress access to an ACT based tertiary level graduate health management course;
- Relationship with our sponsors strengthened;
- Fellows Chapter program strengthened;
- Marketing Plan implemented.

Professional Development Program

Professional Development of members is our core business. During the year we were fortunate to have a high quality and diverse range of speakers for our topical breakfast forums. These included national experts, academics and key industry figures. Feedback from our members has indicated a high level of satisfaction.

This year we held two workshops both of which were done in partnership arrangements. The first was the Jeffrey Braithwaite Leadership Workshop in conjunction with the New South Wales Branch. The second workshop was Allison Hogg from the United Kingdom who spoke on Non Medical Prescribing. This was organised in conjunction with ACT Health, the Australian Defence Force, Royal College of Nursing Australia and University of Canberra. This was another overwhelming success with attendees coming from afar as Queensland and Tasmania.

Four ACT members undertook their Fellowship exam at the National Congress in Hobart. Congratulations to Bev Gow-Wilson, Catherine Shands, Jenny Brogan and Megan Cahill for their successful advancement. All thanks must go to Helen Tyrrell, Fellowship Coordinator. Proceeding to 'Fellowship' is now viewed as a positive addition to an individual member's professional development qualifications.

A new initiative has been the establishment of the ACT Branch Fellowship Chapter under the guiding hands of Ellen O'Keefe and Karen Murphy as Fellowship Network Coordinators. This has been another success story with a monthly breakfast "Journal Discussion Group" alternating with an evening "Learning from Leaders" forum.

The National Congress this year was held in Hobart and those that went enjoyed an early Tasmanian Spring, great Tasmanian fare, and good company. Three members of the ACT Branch in Helen Tyrrell, Rosemary Kennedy and Karen Murphy, received sponsorship to cover Congress registration.

Branches in Review *continued*



The happy contingent of new Fellows from the ACT, l to r: Catherine Shands, Bev Gow-Wilson, Megan Cahill and Jenny Brogan.

2006 Annual General Meeting and 30th Birthday Celebrations

The occasion of our AGM and 30th birthday was very well attended and was an enjoyable evening overall with guest speaker Ms Julia Gillard, Shadow Minister for Health. Julia spoke on the topic of "Australia's E-Health Revolution: Promise Unfulfilled". We were also treated to an informative and entertaining presentation by Brendon Kelly. Brendon took us down memory lane as he recalled many of the activities and efforts of key local players that eventually led to the establishment of what is now the ACT Branch of ACHSE. Brendon accentuated his presentation by regular reference to and demonstration of records and other items that he has collected over the years that relate to the early days of the Branch.

Health Management Training Program

Our Branch continued to support the ACHSE Health Management Training Program. The Branch thanks ACT Health for its support and in particular the Organisation Development Unit. We farewelled Edwina Snowden to the United Kingdom at the end of her Traineeship in December 2006. Thanks go to Jennie Baker who has acted as liaison with ACT Health and ACHSE.

Membership Numbers

Membership in the ACT Branch continues to rise and we take that as an excellent outcome measure of the way Branch does its business and its relevance in member's professional and social lives.

Sponsorship

The ACT Branch has continued to develop our relationship with our sponsors in HESTA Super Fund through Elaine Lawler and Clayton Utz through Christa Lennard. On behalf of the Branch, I extend our appreciation to both organisations for their support.

Vote of Thanks

This was my second year as Branch President and I have enjoyed the opportunity to steer the Branch in alignment with national and local strategic goals. I would particularly like to thank my fellow Branch Councillors and specifically each of the office bearers who have all helped carry the responsibilities of Branch Council.

Jenny Berrill
President

South Australia

Another year has come and gone at a rapid rate. Over the past 12 months, Branch Council has worked hard to ensure that the vision of the College as the leadership and learning network for health professionals continues to be fulfilled.

Professional Development

The Professional Development Committee, under the leadership of Geoff Tattersall, again provided an excellent program. The cornerstone event for the year was the One Day Conference, held in June 2006 titled "Generational Review – Critique of the Scorecard" which explored how some of the health reform measures are progressing. The conference was preceded the night before by a well attended dinner with Mr John Hill, Minister for Health as guest speaker.

Other professional development and Emerging Leaders sessions included:

Aboriginal Health Issues by Dana Shen, Central North Adelaide Health Service; Perspectives from Jane Pickering, CEO, Metropolitan Domiciliary Care, on the aged care interface between the acute care sector and community and residential care sectors; a joint session with Flinders University Health Management Program regarding career goals; Perspectives on management challenges in health care from David Swan, Executive Director, Operations, SA Department of Health; "Leadership and Management of Health Services in the Military" by Major Nathan Klinge, a regular army officer with a medical unit in South Australia, who spent six months in Iraq as a staff officer coordinating the services of a multinational force.

The second of the Select Health Professionals Breakfast Series of presentations was held with Ms Julia Gillard MP, the Australian Shadow Minister for Health, being the key speaker giving her perspectives on national health care issues and policy.

Branches in Review *continued*



l to r: Judy Ailello, Branch Member; Geoff Tattersall (Professional Development Committee Chair); guest speaker Major Nathan Klinge, Royal Australian Army Medical Corps and Robert Grima, Branch President at the first PD event for 2007. Major Klinge talked about his perspective of leadership and management of health care in Iraq.

Emerging Leaders

Under the leadership of Irene Moraw, the Emerging Leaders provided an opportunity for busy health professionals to reflect on the challenges of achieving the difficult work/family/personal lifestyle balance. An excellent presentation by life coach Susan McPhee, gave an inspirational presentation which led to an evaluation of lifestyle by those who attended. A Health Industry Quiz night is planned to take place with the College's Christmas event in 2007.

Fellowship

Fellowship of the College is, I believe, a crucial inspirational pathway for members.

l to r: Robert Grima, Branch President; Julia Gillard, Deputy Leader of the Opposition and Dr Mary Harris at the ACHSE Select Health Care Breakfast. This was attended by over 200 guests.



Following a rigorous Fellowship study program under the guidance of former State and Federal President Len Payne, the following South Australian members successfully attained Fellowship: Jane Pickering; Geoff Tattersall; Heather Allanson; Mark Diamond; Martin Basedow and Mark Cawthorne.

Gold Medal Award

Jim Birch was awarded the prestigious ACHSE Gold Medal Award for 2006 in recognition of his significant service to both the College and health services. More detail on Jim's award can be found in the Gold Medal Award section of this Report.

Newsletter

The SA Branch Newsletter has continued to play its role in informing members of current developments in health and in maintaining current ACHSE membership through marketing the benefits of the College to members and wider readers. I would like to acknowledge the contributions of Felicity Griffith, Andrew Zoerner, Marilyn Seidel, Rick Brandon, Phil Calvert and Heidi Unferdorben who always ensure a newsletter that is of special value to members in terms of current issues and overviews of professional development events.

Finances

Under the stewardship of Treasurer, Martin Basedow, the finances of the Branch remain robust. I acknowledge the generous support of our sponsors, SA Department of Health, Telstra and Spotless who have contributed to our sound financial position.

The National Congress held in Hobart in 2006 was a resounding success and congratulations are extended to Congress Chair, Grant Lennox. The Branch received an income stream from the Congress surplus based on the number of South Australian attendees.

Dr Mary Harris

Mary Harris has announced her retirement as Branch and Federal Councillor. Mary has been a true champion of the College and her Life Membership and Gold Medal Awards bear testimony to the high esteem her College peers hold her in. Mary was also the inaugural Editor of the College peer reviewed Journal, *Asia Pacific Journal of Health Management*. Mary's guidance and counsel to both health management students and College members over the years has been truly outstanding.

Finally, sincere thanks to Branch Registrar, Heidi Unferdorben and my fellow Branch and Federal Councillors whose volunteer efforts have put the College in a position to move forward into an exciting era in the life of ACHSE.

Robert Grima
President

Branches in Review *continued*

New South Wales

The Branch has achieved much in the last year, building on the last few years of good financial performance and growth of services.

Management Training Program (MTP)

The trainees who finished the Program in 2006 have moved on to new jobs or in some cases to travel overseas. While the jobs market in NSW is tight, there is generally contract work available for the trainees to commence their working careers. Some have secured appointments to more senior positions such as Nurse Unit Manager and Human Resources Consultant.

The thirteen trainees moving into the second year of the Program commenced on January 22. All were provided with placements that were appropriate for their experience and development. Fifteen trainees started in first year of the Program in February 2007. A one week orientation was provided by the College. It was a full program including presentations from senior health industry leaders Robyn Kruk, Bob McGregor and Ken Wyatt.

Aboriginal Health Management Training Programs (AHMTP)

There are three Aboriginal trainees in the MTP in 2007 which is encouraging although we would like to see more in the future. Work has commenced on attracting more Aboriginal applicants for the next Program.

Participants of the Aboriginal Mentoring Group.



Attendees at the launch of the Nurse Managers' Interest Group.

Professional Development (PD)

The Branch has continued to offer a wide range of development activities. Forty-three events were held attracting over 1,758 attendees.

A successful State Conference was held in 2006 attracting 171 delegates. The pre-conference workshop 'Leading Change in Complex Organisations' was conducted by Associate Professor Jeffrey Braithwaite. Other activities included a Fellows' Dinner and New Members' Breakfast.

Webcasting of PD events on the College's website has continued with seven webcasts being provided. This helps members to access PD events from their computer if they are not able to attend face to face events.

Mentoring Program

In addition to the Aboriginal Mentoring Program, the ACHSE Mentoring Program continued in its fourth year in 2006. There were 14 mentors and mentees. College members are provided the opportunity to access more senior members in order to better develop their skills and knowledge. This is a collegiate activity in the real sense of the word.

Corporate Governance

During the year, 16 out of the 20 initiatives identified in the Business Plan were fully completed. The Branch Council uses the Business Plan to guide its work over the year. The 2004-07 Strategic Plan has also been reviewed and confirmed for the last period of the three year Plan.



Branches in Review *continued*



First year Management Trainees – 2007.

Nurse Managers' Interest Group

We welcomed members of the Institute of Nurse Executives (INE) who joined the College as part of the merger of INE with ACHSE. More than 60 members have joined the College from INE and they are forming the core of the new Nurse Managers' Interest Group (NMIG). The NMIG was launched by Debra Thoms, Chief Nursing Officer, NSW Health and the group is going from strength to strength.

Emerging Health Managers (EHM)

Amelia Buchanan has done a great job of co-ordinating the EHM forums in 2006. She has handed over to Alison Cochrane who has recently completed the MTP and will be the Coordinator for the EHM for 2007.

54th Annual General Meeting and MTP

Graduation

The AGM was held on 1 June 2006 at the offices of Hunt and Hunt. Anne-Marie Feyer, Partner, PricewaterhouseCoopers, was guest speaker. There were nine graduates from the MTP Program and three from the AHMTP.

Distinguished Members

College member, Kathy Meleady received the Public Service Award in the Queen's Birthday Awards.

Debra Thoms, Chief Nursing Officer, NSW Health was appointed as an Honorary Fellow of the College. We look forward to Debra's involvement with the Nurse Managers' Interest Group.

Health Planning and Management Library

The Health Planning and Management Library provides an excellent service to College members. Most popular is the provision of reading lists on topics of interest to Library users. There are now 32 on the Library webpage. These lists are extremely useful especially to those members from rural and remote areas that need access to information outside of library hours.

Appreciation and Acknowledgements

Our appreciation is extended to Warren Westcott, former State Director and members of the Secretariat. Warren Westcott finished as State Director at the end of the financial year. I would like to sincerely thank Warren for his accomplishments over the past six years and wish him well in his new NSW Branch role as Business Development Officer. We were very fortunate to have Dr Sarah Mott join us as new State Director. We look forward to working with Sarah this year.

The support of the NSW Health Department is crucial through its funding of the MTP and AHMTP and the Health Planning and Management Library.

The Department of Health and Ageing has also been supportive with a grant for the Aboriginal Health Management Mentoring Program.

Our sponsors are also very important to the Branch's operations. Hunt and Hunt Lawyers, Medcraft-Hill-Rom, HESTA Super Fund and Hudson have all contributed sponsorship funds and resources over the year and our thanks go to them.

State President's Awards

The Branch President recognises members who give outstanding service to the College with an award made at the AGM each year.

The awards for 2006 went to:

Bill Lawrence AM – For over ten years of outstanding service to the College as National Director. Bill was also awarded an AM in the New Year Honours. This is a great acknowledgement of his tremendous service to health management over many years and is recognition of his service to the Industry through the College.

Adjunct Professor Ian Forbes – National Director of the Health Portfolio, Woodhead International Architects – for his outstanding service to the NSW Branch as a member and supporter of the Library and for his support of the Professional Development program of the College.

Brenda Bradbery – Manager, Learning and Development, Sydney SWAHS for her outstanding contribution to the MTP as a Supervisor and a Member of the MTP Steering Committee and Interview Panel.

Stuart Schneider
President

Branches in Review *continued*

Victoria

Over the last twelve months the College has conducted a very active professional development program. Breakfast seminars have been held on a monthly basis and been well attended with good feedback from registrants.

Professional Development

The breakfast seminar program continues to be one of the major vehicles for the Branch to deliver professional development programs. Evaluation is constantly undertaken. One day workshops have been added as a result of the recently conducted membership survey. I would like to thank the Seminar Sub-Committee chaired by Alison McMillan for their work in arranging the professional development program.

Accreditation

The Education Committee is responsible for advising Council on policy issues, education and professional development. The committee also assesses requests from tertiary institutions for accreditation of courses and programs. Leigh Brown has lead the accreditation panels which have reviewed courses at La Trobe and Monash Universities. The College is indebted to Leigh for his contribution and for his work in leading a number of accreditation teams.

Management Residential Program (MRP) and Rural Management Residency Program

The College now has responsibility for conducting the Rural Management Residency program as well as the metropolitan based program. The rural program is configured slightly differently however the essential elements of the program are the same. The combined total of trainees is 17. The support received from the sector generally and the Department of Human Services is acknowledged. 2007 is the first year that the College program has had 12 trainees on the metropolitan program at any one time. I would like to acknowledge the contribution of Anne Bergin, Julie Tate, Greg Allen and Felicity McMahon for the coordination of the Management Residency Program.



l to r: Branch President Terry O'Bryan presenting John Turner with the Claude Frencham Award for 2006.

Special Interest Groups

The Community Health Special Interest Group meets on a quarterly basis.

The group continues to have a strong professional development program and has had a diverse range of speakers. The coordinator of the group is John Turner, CEO, Bentleigh Bayside Community Health Centre. Rural Chapters continue to operate in rural and regional areas. The objective of conducting locally based professional development events has been difficult to achieve at times due to a lack of members who are willing to assist in organising activities.

Emerging Health Managers

This group now has direct input into the Seminar Sub Committee and is supplying suggestions about professional development topics that would be of interest to the group. The College is most appreciative of the group's input into Branch Council and its sub committees.

Linkages with Tertiary Institutions

The College continues to have close links with a number of tertiary institutions. Monash University has had its programs re-accredited for four years. Deakin University and RMIT University continue to have discussions with the Education Committee with a view to exploring opportunities for collaboration.

The College, through its Education Committee, has a program of regular meetings with all universities.

Mentor Program

Twelve pairs of Mentors and Mentees have joined the program. This continues to be one of Branch Council's major achievements. Associate Professor John Rasa is the facilitator of the Mentor Program and is assisted by David Webb, State Manager. The first Mentoring Program commenced in 2000 and the Council's thanks go to the senior members of our College who have supported it over the last six years. Over ninety Mentees have benefited from the Program by promoting skills and knowledge development for health service managers new to management. For our new members it provides an opportunity for improved networking and career progression.

Newsletter

The newsletter was published twice during the year and is distributed extensively to health services and to the Department of Human Services. Feedback received continues to support publication on this basis. David Webb is the Editor of the newsletter.

Branches in Review *continued*



Management Residency Trainees.

Fellowship

There have been a number of large Fellowship study groups in recent years and 2006 was no exception. The successful Victorian candidates who sat the examination in Hobart were Vicky Mason, Wayne Sullivan, Graeme Hill, Wes Carter and Peter Quin. Gwenda Freeman again co coordinated the study group and the College appreciates her time, effort and expertise in organising this activity. Dr Sandy Leggat was awarded the 2006 Fellow of the Year Award. Sandy has been actively involved with Branch activities.

Membership

After a number of years of membership growth, Branch membership has now reached 780. The College is reconsidering its marketing strategies and will be conducting a workshop to improve member retention rate.

Sponsors

The College is fortunate to have loyal ongoing sponsors. Mercury Health has been associated with the College for a number of years and has been the sponsor of the breakfast program for the last six years as well as sponsoring other College activities. HESTA is also a major sponsor and has been with the Branch for three years. Support of sponsors is vital to the Branch and Council thanks all of them on behalf of the membership.

Overseas Study Award

Peter Quin, Director of Community Services, Orbest Regional Health Service received the 2006 Overseas Study Award. Peter will travel to Canada to study innovative ways that non indigenous health services support indigenous health services in providing culturally appropriate health services to their communities. The Department of Human Services is acknowledged for their generous support of this award.

Claude Frencham Award

John Turner, CEO, Bayside Community Health Centre was awarded the 2006 Claude Frencham Award for his work in coordinating the Community Health Special Interest Group as well as his assistance with the work of the Seminar Sub Committee.

The Year Ahead

The Branch undertook a survey of its membership in late 2007 to more fully understand member's professional development needs as well as obtaining a current membership profile. This information has been used to shape the 2007 professional development program.

Branch Council will also be working closely with Federal Council to implement agreed recommendations of the review into the role and functions of the College.

The Branch will host the National Congress in August 2007. I would like to acknowledge the work of the Scientific Committee Chair, John Rasa and Congress Chair, Anne Bergin in developing a quality Congress program.

Terrance O'Bryan

President

Newly inducted Victorian Fellows, l to r: Wayne Sullivan, Wesley Carter, Vicky Mason and Peter Quin.



Branches in Review *continued*

Northern Territory

Our Annual General Meeting was held in November 2006 in Darwin. The highlight of the evening was the celebration of the retirement of Ann Alderslade, a long term member of the ACHSE in the Northern Territory. The Northern Territory Minister for Health The Hon Chris Burns, was present and acknowledged the contribution that Ann had made in the Territory. She and her husband Phil have moved to Tasmania and a much colder climate! We wish them well.



Retiring Branch Councillor Ann Alderslade pictured with (l to r): Dr Jack Sparrow and former Minister for Health, Peter Toyne at the opening of the newly refurbished library at Alice Springs Hospital.

Celebrating the retirement of Ann Alderslade (far left) with Branch Colleagues and Mavis Smith (then CEO, ACHSE) at AGM in November 2006.



Mavis Smith attended the meeting and was able to gather information from our members for the College review. There was also a change of guard with the election of new office bearers. I was elected as the new President and Di Brown was elected Registrar. As you are aware people come and go frequently in the Territory and Meredith Arcus has recently replaced Di as Registrar as she is planning to work overseas. Craig Spencer remains as our Treasurer.

After many years Dr Leonie Katekar has resigned as Professional Development Coordinator. We would like to thank Leonie for all her efforts, which are greatly appreciated.

The Branch remains in a strong financial position due to the hard work of the previous Branch Council under the leadership of Dr Len Notaras. Len is no longer President but continues to make a significant contribution. The funds will be used to develop a new CPD program. As we reinvent ourselves here in the Northern Territory, the challenges and heavy workloads for health managers continue. The need for a strong ACHSE presence in the Territory remains.

Peter Campos

President

Queensland

Highlights of the Year

- Dr Josie Di Donato presented with 2006 President's Award
- A very successful State conference on the Gold Coast
- Continued record attendances at continuing professional development activities

ACHSE exists primarily to support its members and to achieve the Vision and Mission established at both National and Branch levels. There are many volunteers on Branch Council, Continuing Professional Development Committee and other groups that assist our employed staff to achieve the outcomes that make the Branch the success that it is.

Strategic Plan

Branch Council will review its three year strategic plan, which was endorsed in January 2004, taking into account the factors emanating from the recent review of the role of the College on a national level. The Queensland plan will be closely linked to that of Federal Council whilst addressing those goals that are unique to Queensland.

Continuing Professional Development

Breakfast forums remain one of the most successful continuing professional development activities and are evidenced by the large number of attendances by both members and other interested health professionals. Feedback on presentations demonstrates that topics continue to be relevant and informative. Some excellent sessions have included: Dr Marco Bonollo on Chronic Disease Management; Dr Toby Ford on Lifestyle Choices; Jacqui Parle on Cultural Leadership; Professor Ian Frazer on his research; Alan Doran on Re-Aligning England's Health and Social Care; Richard Granger and Dr Simon Eccles on the UK Connecting for Health National Computerisation Program and Dr Mark O'Brien on Disruptive Clinician Behaviour in the Workplace.

Branches in Review *continued*



l to r: Dr Dennis Campbell, Ms Kate Copeland, Mr Peter McMurtrie, President, Sr Marie Haren and Mr Paul Monaghan who were awarded Australia Day Achievement Medallions.

The CPD Committee continues to plan and run satellite broadcasts and workshops on a wide variety of topics providing educational value to all who attend. It is the success of our professional development activities that contribute significantly to the strong financial position of our Branch.

Membership

Membership numbers have risen slightly over the previous reporting period. This is partially due to a membership drive conducted by National Office in the last six months. Membership numbers and services continue to be an important issue. The recent National Review highlighted issues with membership 'churn' and a national approach will be adopted to address these concerns.

2006 State Conference

The primary event of our calendar is our annual State Conference. Held on the Gold Coast, the Conference was titled "Shifting Sands in Health – Managing Cultural Change and Diversity". Professor Cherrel Hirst delivered the Jack Richards Oration entitled "Walking the Tightrope between Clinical and Management Roles". The organising committee led by Ros McCoy did an excellent job.

The conference dinner featured some extremely funny "sleight of hand" and a great magic show by magician and illusionist, Matt Hollywood.

Sponsorship

Support from Government and the corporate sector continues to be a necessity for us to provide an excellent educational program at competitive rates. I would like to thank our regular supporters Queensland Health, Cooper Grace Ward Lawyers, Fujitsu, Sanofi-Aventis, Hill-Rom and SEEK.com for their continued support throughout the 2006/2007 year.

We welcome new sponsors Baxter Healthcare, HESTA Super fund and IBM for 2007. Queensland Health also support the Branch via an infrastructure grant to make the regular satellite broadcasts accessible to health managers across the State.

QUT/ACHSE Mentor Scheme

The Queensland University of Technology has an active Mentor scheme in which health management students participate. The mentor role is one of support, providing introductions to networks in the industry, developing political savvy and acting as a sounding board so that the student can avoid pitfalls before they happen. College members continue to make themselves available to assist with the development of our leaders of the future.

Awards and Scholarships

The 2006 Cooper Grace Ward Scholarship Award was presented to Dr Gerald Moss whose paper was judged to be the best delivered by an ACHSE member at the State Conference.

Dr Josie DiDonato was awarded the Presidents Award for 2006. Co-sponsored by Queensland Health, the award recognises Josie's continuity of excellence in the Queensland healthcare industry and ACHSE.

The Duncan Palmer Award for the highest aggregate marks in the QUT Bachelor of Health Science was awarded to Jessica Byrne.



2006 Queensland Fellowship Recipients pictured with Queensland State President Peter McMurtrie. Leo McNamara (left) and Mick Davis (right).

Branches in Review *continued*



Matt and Jeff Hollywood at the 2006 State Conference Dinner.

The Jack Richards Award was initiated in honour of the late Jack Richards who was a major driving force in the establishment of the Queensland Branch of the College and inaugural Branch President. The award for highest grade point average for a 2nd year health management student at QUT was won by Josephine Auster.

The Sister Angela Mary Doyle prize for the highest grade point average in a Masters of Health Management Course at Griffith University was won by Kristeen Lengeek.

Australia Day Achievement Medallions were presented to Sr Marie Haren RSC, Dr Dennis Campbell, Ms Kate Copeland and Mr Paul Monaghan.

Conclusion

2006/07 has been a busy year and it is clear 2007/08 will continue to bring challenges.

I would like to thank all current and past members of Branch Council, members of the Continuing Professional Development Committee and all members who work to support the activities of the College. I would also like to acknowledge Executive Officer, Mike Knowles and Administrative Officer Debra O'Brien for their ongoing support to me in my role as President and to the Branch.

Peter McMurtrie

President

Hong Kong

The Hong Kong College of Health Service Executives has gone through a very active and interesting second year since its inauguration in May 2005.

Professional Development

We have continued to organise professional activities including a special lecture on **"Brands means cash – re-branding a speciality store in HK"** by Ms Shirley Wong of Lane Crawford (HK), Health for Healthcare Executives - "Great Energy Great Performance by Yoga" by Master Kamla, and "Wisdom Delight" by Dr MA Hok Cheung.

In addition, we have taken up the challenge to organise two educational tours. Twenty-two delegates joined the medical tourism tour to Bangkok in September 2006. We visited 3 facilities including: Piyavate Hospital, Brunrungrad Hospital and Samitvej Hospital. There were good exchanges with the senior executives of these hospital groups. Delegates also had the chance to meet Dr Sanguan Nittayarumphong, Secretary General of National Health Service Office of Thailand.

Hong Kong College delegation to Quangxi, China, February 2007.



Dr Nittayarumphong shared with us the latest development in the local health care services as well as medical tourism in Thailand. We are witnessing the rapid development of medical tourism in Thailand, attracting a huge international clientele especially from the Middle East after the attack on the World Trade Centre of New York. Another tour with 21 delegates was organized in February 2007 to Quangxi, China. Quangxi is a province in southwest China. The delegates visited a modern pharmaceutical factory, established with foreign investment, and a public Chinese Medicine hospital, and met local health care government officials. They had the opportunity to better appreciate the advances of the pharmaceutical industry and the integrative model using Western and Chinese Medicine for hospital care in China.

Fellowship Development

In summer 2006, 10 active members of the College completed their fellowship development program and passed the Fellowship examination conducted by Professor Peter Yuen, Dr Geoffrey Lieu and Mr David Briggs. This was the biggest group of Fellows conferred on the College and its predecessor, Hong Kong Society of Health Service Executives.

Branches in Review *continued*

We continue our Fellowship development program, where potential fellowship candidates participated in the structured learning program, more importantly, our existing fellows also attended these Saturday morning study group sessions as part of their continuing education requirements.

Annual Meeting

The Annual General Meeting of the Hong Kong College was held on 14 July 2006. Mr Andy Ho, Information Coordinator of the Chief Executives Office of the Hong Kong Special Administrative Region shared with members the challenge of shaping the image and mass communication of a leader through his presentation of 'Media Landscape in Hong Kong'.

Bulletins

Since the inauguration of the Hong Kong College of Health Service Executives in May 2005, the editorial board worked very hard to produce three issues of the College's newsletter in January 2006, June 2006 and January 2007. These appeared in a slightly different format from the previous newsletters published by the Society of Health Service Executives and incorporated different topical issues of interest to members.

Dr Hok Cheung MA

President

Hong Kong College of Health Service Executives

Attendance at Federal Council Meetings

Federal Council Meetings were held via teleconference with one face to face meeting in the year. A change in Federal Council membership occurred on 2 August 2006 with some Councillors retiring from office.

FEDERAL COUNCILLOR	MEETINGS ELIGIBLE TO ATTEND/PARTICIPATE	ATTENDED/PARTICIPATED
Ann Alderslade	3	3
Philip Aylward	6	5
Jennifer Baker	6	5
Dianne Ball (Chief Executive Officer)	1	1
Anne Bergin	3	2
Dennis Campbell	6	5
Trevor Canning	6	5
Kate Copeland	6	5
Trisha Dunn	6	5
Robert Grima	6	6
Mary Harris	6	5
Godfrey Isouard	6	1
Bill Lawrence (National Director)	1	1
Hok Cheung Ma	6	1
Sue McAlpin	6	4
Len Notaras	3	1
Terry O'Bryan	6	4
Mavis Smith (Acting Chief Executive Officer)	5	5
Anne-Marie Stranger	6	4
Sally Torr	6	6

* Note: Mr Bill Lawrence resigned as National Director in June 2006. Mrs Mavis Smith took on the Acting role of Chief Executive Officer from May 2006 to February 2007. Dr Dianne Ball was subsequently appointed Chief Executive Officer in March 2007.

Vale

The College records the passing of the following esteemed members:

Nicholas Martin and William Powell

Financial Reports and Statements

Honorary Treasurer's Report

ACHSE has continued to achieve a successful result for the 2006/2007 financial year, particularly in light of a 6% increase in membership income.

ACHSE is a registered non profit company and its surpluses are held for development of ACHSE and its member services.

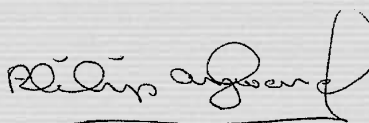
A surplus \$191,437 was achieved this year and has been added to the College's reserves now totaling \$1,632,605.

Overall ACHSE has continued to grow as a financial entity with its reserves made up of assets of \$2,602,108 and liabilities of \$969,504.

It is pleasing to see the College maintain its financial position. The financial initiative introduced in 2004 regarding distribution of Annual Congress surplus between Federal Council, National Professional Development and the Branches has provided routine cash flow and maintained financial certainty across the College.

I would like to extend Federal Council's appreciation of the efforts of all involved in ACHSE financial management and arrangements at both Branch and National levels, in particular special thanks to Robert Grima who has provided advice on the accounting systems and to our new accountant Ron Flood.

Whilst there have been many improvements to the financial support and systems, we will continue on a program of improving the reporting and budget quality to the Executive and Board.



Philip Aylward FACHSE
Honorary Treasurer

Balance Sheet as at 31 March 2007

FEDERAL COUNCIL			CONSOLIDATED - FEDERAL BODY AND BRANCHES	
2006	2007		2006	2007
\$341,333	\$388,353	ACCUMULATED FUNDS	\$1,441,167	\$1,632,605
		<i>REPRESENTED BY:</i>		
		FIXED ASSETS		
		At Cost less Depreciation		
11,654	19,614	Office Equipment, Vehicles and Software	115,537	106,785
		INVESTMENTS		
		At Cost		
404,741	421,548		779,057	1,428,614
		CURRENT ASSETS		
		Cash at Banks	1,095,085	808,247
122,338	160,835	Cash on Hand	1,174	1,111
–	–	Loan to Congress	–	30,571
–	30,571	ABN Withholding Credits	260	260
–	–	Accrued Interest	1,397	2,927
–	–	Debtors and Prepayments	280,358	217,651
32,937	16,896	GST Clearing Amount	1,281	5,916
–	–	Stock on Hand	79	26
–	–			
571,670	649,463	TOTAL ASSETS	2,274,228	2,602,108
		LESS CURRENT LIABILITIES		
		Bank Overdraft	–	1,319
–	–	Loan from Congress	56,624	–
56,624	–	Creditors and Fees in Advance	776,437	968,185
173,713	261,110			
\$341,333	\$388,353		\$1,441,167	\$1,632,605

Profit and Loss Account for the year ended 31 March 2007

FEDERAL COUNCIL			CONSOLIDATED - FEDERAL BODY AND BRANCHES	
2006	2007		2006	2007
		ACCUMULATED FUNDS		
		Net Surplus for year	189,627	191,437
34,730	47,019			
		Accumulated Funds at the start of the year	1,251,540	1,441,168
306,603	341,333			
\$341,333	\$388,352	Accumulated Funds at the end of the year	\$1,441,168	\$1,632,605

Income and Expenditure Statement for the year ended 31 March 2007

FEDERAL COUNCIL			CONSOLIDATED - FEDERAL BODY AND BRANCHES	
2006	2007		2006	2007
		INCOME		
556,745	590,784	Membership Fees	556,745	590,784
7,750	10,591	Advertising Income	8,000	12,591
129,831	225,042	Education Activities	711,731	813,409
–	–	Functions	–	–
21,333	17,470	Interest Earned	79,254	68,746
–	41	Management Income	–	41
1,114	1,266	Sales – Memorabilia	1,114	1,266
5,606	4,881	Sales – Publications	5,606	4,881
40,270	140,926	National Congress	40,270	140,926
–	–	National Congress Share to Branches	59,146	99,814
–	–	Projects	86,364	–
–	–	Scholarships	122,172	373,210
42,000	18,182	Sponsorship	157,052	120,930
5,704	860	Subscriber Fees	5,704	860
–	–	Grants from Other Sources	394,055	558,085
4,294	8,934	Sundry Income	21,122	22,545
814,647	1,018,976	TOTAL INCOME	2,248,335	2,808,086
		LESS EXPENDITURE		
2,750	2,860	Audit Fees	7,398	6,781
6,330	6,338	Bank and Government Charges	14,791	14,892
3,541	1,477	College Prizes	5,992	8,502
8,917	6,130	Consultants Fees	49,557	90,635
2,408	1,007	Congress Expenses	38,992	26,351
1,509	9,860	Depreciation	21,807	38,027
104,991	223,434	Educational Expenses/Grants	528,058	728,923
–	–	Functions	13,674	10,885
–	–	Honorariums	7,500	6,500
122,515	118,746	Grants to Branches	–	–
59,149	–	Congress Distributions to Branches	59,149	–
13,071	7,275	Grants, Other	13,071	7,275
17,907	15,222	Insurance	21,917	19,351
–	895	Legal Fees	–	895
34,671	48,969	National Database & Web Costs	35,546	50,350
73,295	87,007	Office Expenses	228,253	290,439
–	–	Project Costs	89,888	–
107,570	99,663	Publications, Newsletter, Subscriptions	113,609	109,319
12,264	22,211	Rent and Outgoing	32,367	44,626
177,331	272,688	Salaries and On-Costs	649,132	811,597
–	1,744	Scholarships	68,680	264,553
2,214	2,358	Sundry Expenses	16,704	10,931
29,484	44,073	Travelling Expenses	42,623	75,817
779,917	971,957	TOTAL EXPENDITURE	2,058,708	2,616,650
\$34,730	\$47,019	NET SURPLUS FOR YEAR	\$189,627	\$191,437
		Transfer to Accumulated Funds		

Cash Flow Statement for the year ended 31 March 2007

FEDERAL COUNCIL			CONSOLIDATED – FEDERAL BODY AND BRANCHES	
2006	2007		2006	2007
		CASH FLOW FROM OPERATING ACTIVITIES		
692,280	816,686	Receipts from Member Fees and Subscriptions	1,274,180	1,405,052
(680,121)	(945,874)	Payments to Suppliers and Employees	(1,664,033)	(2,468,097)
21,333	17,470	Interest Income	79,254	68,746
101,034	184,820	Sponsorships, Other Income and Education	894,904	1,334,288
<u>134,526</u>	<u>73,102</u>	Net Cash provided by operating activities	<u>584,305</u>	<u>339,989</u>
		CASH FLOW FROM INVESTING ACTIVITIES		
20,716	16,807	Purchase of Investments	701,522	649,557
4,109	7,960	Purchase (sale) of Fixed Assets & Software	119,387	(8,752)
<u>24,825</u>	<u>24,767</u>	Net Cash used in Investing Activities	<u>820,909</u>	<u>640,805</u>
108,192	38,497	Net Increase (Decrease) in Cash held	451,355	(286,901)
14,146	122,338	Cash at beginning of year	644,904	1,096,259
<u>122,338</u>	<u>160,835</u>	Cash at end of year	<u>1,096,259</u>	<u>809,358</u>
		Reconciliation of Cash		
–	–	Cash on Hand	1,174	1,111
122,338	160,835	Cash in Cheque Accounts and on deposit	1,095,085	808,247
<u>122,338</u>	<u>160,835</u>		<u>1,096,259</u>	<u>809,358</u>
		Reconciliation of Cash Flow from Operations to the Net Surplus		
34,730	47,019	Net Surplus and Transfer to reserves	189,627	191,438
1,509	9,860	Depreciation	21,807	38,027
(4,923)	(11,829)	(Increase)/Decrease in Debtors and Prepayments	(64,175)	(25,971)
–	–	(Increase)/Decrease in Stock	(61)	53
103,210	28,052	Increase /(Decrease) in Creditors	437,107	136,443
<u>134,526</u>	<u>73,102</u>	Cash Flow from Operations	<u>584,305</u>	<u>339,989</u>

Independent Auditor's Report

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES

Scope

We have audited the financial report of the Australian College of Health Services Executives for the financial year ended 31 March 2007, as set out on pages 34 to 37. The financial report includes the financial statements of the National Office and the consolidated financial statements of the Branches comprising the Australian College of Health Services Executives. The Directors are responsible for the financial report. We have conducted an independent audit of the financial report in order to express an opinion on it to the members.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance that the financial report is free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with Accounting Standards, other mandatory professional reporting requirements and statutory requirements, so as to present a view which is consistent with our understanding of the Australian College of Health Service Executive's financial position and performance as represented by the results of their operations and their cash flows.

The audit opinion expressed in this report has been formed on the above basis.

In conducting our audit, we followed the applicable independence requirements of Australian professional ethical pronouncements and the Corporations Act 2001.

Audit Opinion

In our opinion, the financial report of Australian College of Health Service Executives is in accordance with:

- (a) the Corporations Law including:
 - (i) giving a true and fair view of the Australian College of Health Service Executives as at 31 March 2007 and of the performance for the year ended on that date;
 - and
 - (ii) complying with Accounting Standards and the Corporations Regulations;
 - and
- (b) other mandatory professional reporting requirements.

Fraser & Lawton, Chartered Accountants



Craig Lawton
Auditor

Sydney, 16 July 2007

Notes to the Financial Statements for the year ended 31 March 2007

Statement of Significant Accounting Policies

This financial report is a special purpose financial report prepared for use by Directors and members of the company. The Directors have determined that the company is not a reporting entity.

Principles of Consolidation

All inter-company balances and transactions between entities in the economic entity, including any unrealised profits or losses, have been eliminated on consolidation.

Inventories

Inventories are measured at the lower of cost and net realisable value.

Plant and equipment

Plant and equipment are measured on the cost basis.

The carrying amount of plant and equipment is reviewed annually by Directors to ensure it is not in excess of the recoverable amount from these assets.

Depreciation

The depreciable amount of all fixed assets is depreciated on a straight line basis over their useful lives commencing from the time the asset is held ready for use.

Investments

Non-current investments are measured on the cost basis. The carrying amount of non-current investments is reviewed annually by Directors to ensure it is not in excess of the recoverable amount of these investments.

No other Australian Accounting Standards, Urgent Issues Group Consensus Views or other authoritative pronouncements of the Australia Accounting Standards Board have been applied.

The financial report is prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

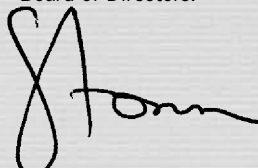
Directors' Declaration

The Directors have determined that the company is not a reporting entity. The Directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in the note to the financial statements.

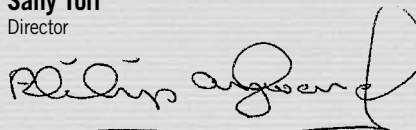
The Directors of the company declare that:

1. the financial statements and notes, as set out on pages 35 to 37 present fairly the company's financial position as at 31 March 2007 and its performance for the year ended on that date in accordance with the accounting policies described in the notes to the financial statements;
2. in the Directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors:



Sally Torr
Director



Philip Aylward
Director

Sydney, 16 July 2007

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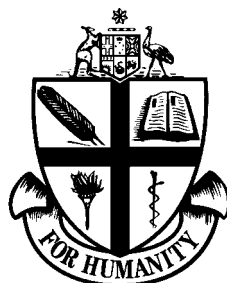
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Code of Ethics and College Emblem



Code of Ethics

A Professional Code of Ethics gives written expression to the modes, the morals and the manners expected of each individual member by the profession itself.

- The “modes” refer to the approach to work matters expected of the professional; they are dynamic and subject to change.
- The “morals” reflect the ideals and standards of honesty and decency sought by the profession.
- * The “manners” represent the required professional dignity and courtesy in all dealings with colleagues, other employees and clients.

Members of the Australian College of Health Service Executives shall:

1. Undertake their duties in the Health Service in an efficient, proper and responsible manner, having special regard for the well being of the consumers of the service.
2. Support their colleagues and other health service managers as required and appropriate by providing assistance to other individuals and organisations.
3. Contribute to the leadership of the organisation by recognising and developing the inherent skills of all health workers in order to achieve efficient and effective services.
4. Seek to improve personal skill, knowledge and experience by undertaking appropriate study and being involved in the College's Continuing Professional Development program.
5. Demonstrate a commitment to the development of other health service managers and interested persons in other health disciplines.
6. Ensure that their position is used fairly and appropriately in a manner which must be neither to their personal advantage nor unjustly to the disadvantage of an employee or colleague.

The Emblem of the Australian College of Health Service Executives

The College's emblem indicates both the health services management character of the College and its close association with the medical and nursing professions and with education.

- **The cross** incorporated in the shield is the most common symbol associated with hospitals.
- The College's own **characteristics** are reflected in the symbols of a health service manager's art.
- **The quill** for its association with the author, the scribe and the secretary.
- **The book** which indicates learning, law, literature and symbolises aspects of the manager's varied functions.
- **The torch** indicates education, knowledge, enlightenment and schools.
- **The rod and serpent** of Aesculapius intimates the close association between health service managers and the medical profession.
- **The motto – FOR HUMANITY** – indicates the health service manager's abiding interest in the welfare of fellow human beings.
- **The ribbon**, being circular, suggests unity and wholeness – that all functions serve the words of the motto.

The Federal Council hopes that this emblem will constantly remind members of their obligations to the professions with which they work and of their objectives as members of a professional College.



Australian College of Health Service Executives

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