

**AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES
ANNUAL REPORT 2005/06**

A C H S E



Forging links in the Asia Pacific

OUR VISION, MISSION AND VALUES

OUR VISION

The leadership and learning network for health professionals in management

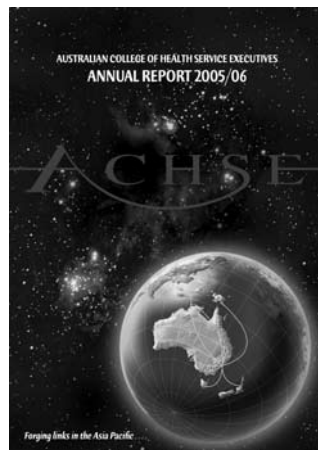
OUR MISSION

To advance the practice of management in health by:

- Developing the expertise and professionalism of members
- Promoting education and continuing professional development
- Shaping curricula and education standards
- Facilitating networking and mentoring
- Promoting research in health management
- Influencing health policy

OUR VALUES

We value trust, integrity and mutual respect through the participation of our members



The cover depicts the extension of our Membership Network into the Asia Pacific region.

The Australian College of Health Service Executives was established in 1945 (then known as the Australian Institute of Hospital Administrators) in order to represent the interests of health service managers and to develop their expertise and professionalism.

Today, the College is the professional organisation representing health service managers across the full range of health care delivery systems in Australia, New Zealand and the Asia Pacific with some 3,000 members from both public and private sector organisations.

STATUTORY INFORMATION AND CONTENTS

The 2005/2006 Annual Report of the Australian College of Health Service Executives.

The Australian College of Health Service Executives is a company limited by guarantee.

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ABN 4100 839 0734

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Annual General Meeting

This report was presented at the Annual General Meeting of the Australian College of Health Service Executives held on Wednesday 2 August 2006 at the Hotel Grand Chancellor, Hobart, Tasmania.

Design and Production

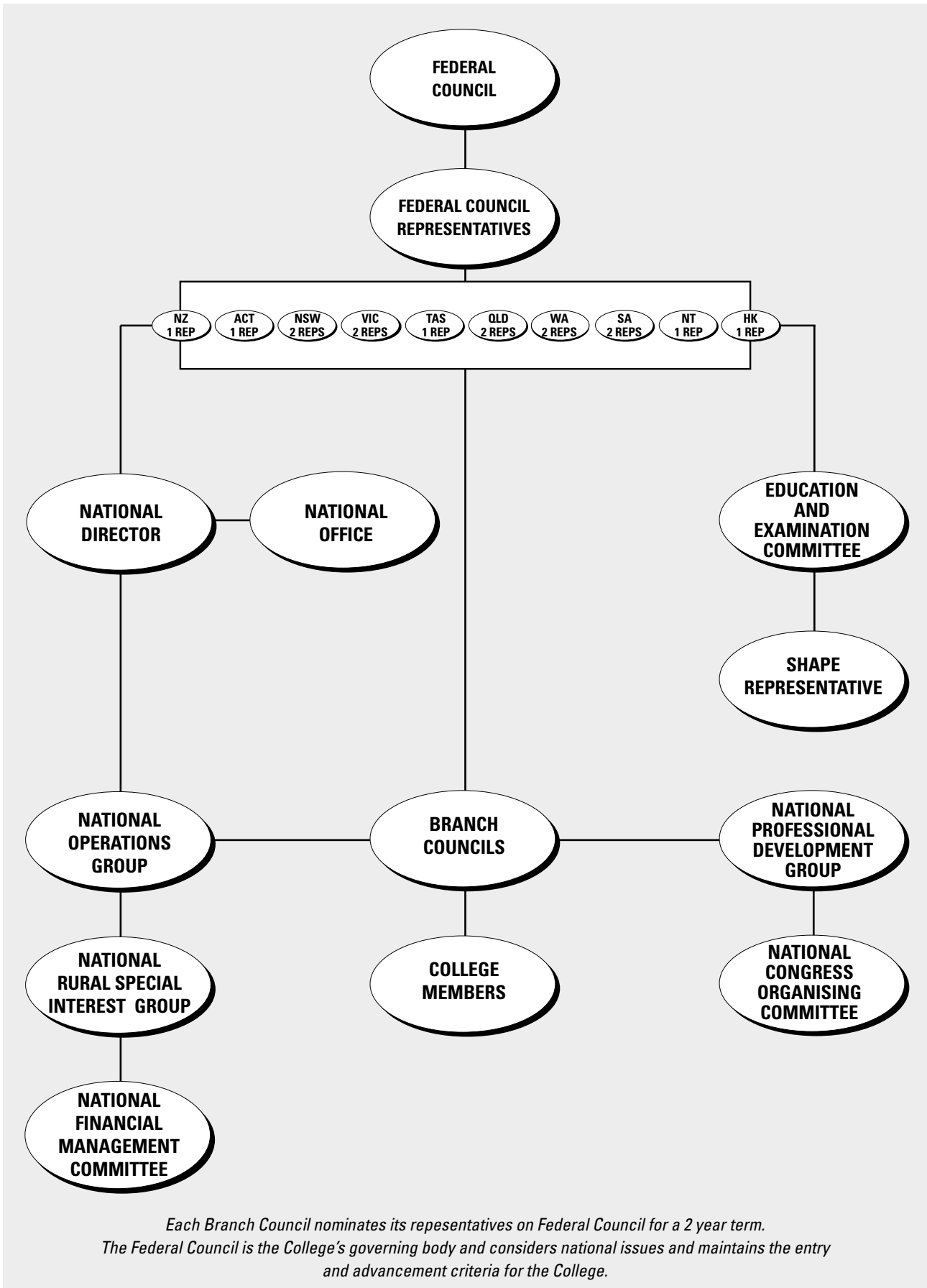
Fullpoint Graphics

National Library of Australia Cataloguing in Publication Data

ISSN 1320 - 3843

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ORGANISATIONAL CHART





Trevor Canning FCHSE

It is my great pleasure, on behalf of Federal Council of the College to present the 60th Annual Report of the Australian College of Health Service Executives.

This was a special year for the College as it celebrated its 60th year having been incorporated on 24 December 1945 as the Australian Institute of Hospital Administrators. The College has developed in many significant ways over the past 60 years with its vision (adopted in 1998) of being “The leadership and learning network for health professionals in management”. This vision signals the expanding and diverse membership of the College to a broad range of health professionals who have responsibility for the many and varied aspects of health management.

A further important development for the College has been the extension of the membership network into the Asia Pacific including New Zealand, Hong Kong and Thailand. There are ongoing initiatives in place to extend similar arrangements to other countries in the region.

Our 60th year has indeed been a successful one with the ongoing commitment and hard work of Councils, Committees and the broader membership in pursuing the strategic directions and priorities of the College.

Federal Council continues to review and develop its Strategic Priorities Framework to ensure that efforts and resources are focussed on the agreed priorities of the College.

Asia Pacific Journal of Health Management

The College has taken a significant and important step this year in developing its own journal, the Asia Pacific Journal of Health Management (APJHM). The final name for the journal was decided following consultation from College members through our website. Federal Council believes that it is important for an organisation the size of the College to have a journal directly related to its name.



Also, the name and directions of the journal recognize the broader membership base and interests of ACHSE in health management. The support of the Society for Health Administration Programs in Education (SHAPE), in working with the College in developing the journal is acknowledged and appreciated. The Founding Editor for APJHM is Dr Mary Harris, FCHSE. She is supported by an Editorial Advisory Board and an Editorial Committee with all members being College members.

Aboriginal Management Training Program

A high priority for the College has been the goal of establishing a National Aboriginal Management Training Program. Approaches for support at the Commonwealth level have not been successful. The NSW Aboriginal Management Training Program has been integrated with the NSW General Health Management Training Program.

A Commonwealth RHSET Grant has been made available to support an Aboriginal Health Management Mentoring Program. A NSW pilot program is planned with a roll out to other States to follow.

Accreditation of Academic Guidelines

The College, in collaboration with SHAPE, is conducting a review of the Accreditation Guidelines. The main aims of the review are to make the Guidelines relevant and responsive to aged care components and courses, and streamline and simplify the accreditation process with the provision of templates and standard formats.

HIGHLIGHTS OF THE YEAR

- Development of the College’s Journal – *The Asia Pacific Journal of Health Management*
- Aboriginal Management Training and Mentoring Program
- Advanced Health Leadership Program and Aged Care Leadership Program
- Overseas Study Tours
- Learning Sets at a national and international level
- Record numbers of Members advancing as Fellows
- Expansion of the membership base in the Asia Pacific Region
- “*Managing Health Services – Concepts and Practice 2nd Edition*” by Dr Mary Harris and Associates published in association with ACHSE
- Mentoring Program for members
- Successful National Congress – Adelaide

College Fellowship

As part of the 2004 Fellowship process, feedback was sought from candidates and examiners regarding a range of Fellowship examination issues. The feedback was considered by Federal Council and the Education and Examination Committee.

A Working Party was established to consider examination material including a combination of texts, contemporary articles, journals and government publications to be used for the Fellowship reading list.

There will be an annual review of the Fellowship reading list material to ensure that it is relevant and up-to-date.

The College is experiencing growing interest in advancement to Fellow with 24 successful candidates this year (including Australia, New Zealand and Hong Kong).

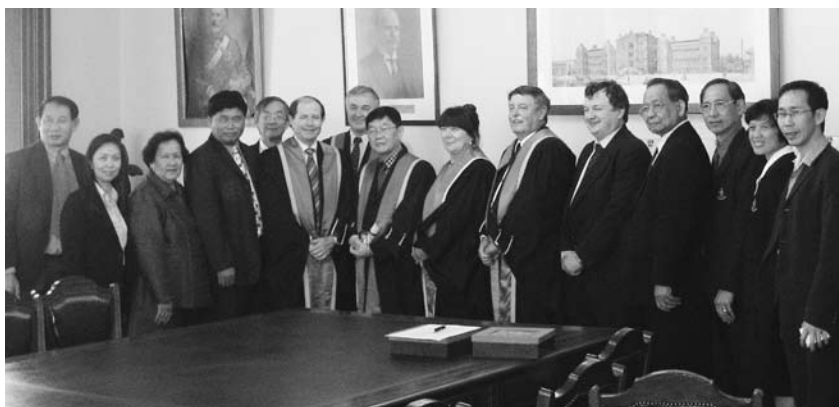
I would like to thank Stuart Schneider our National Fellowship Coordinator for supporting the preparation of candidates and for assisting in the review of the Fellowship Program.

National Professional Development Program

The College has extended the appointment of the National Professional Development Manager until August 2006 (a total of 15 months). The National PD program has developed substantially with the Manager providing strong and effective support to the National PD Group.

An Advanced Health Leadership Program and an Aged Care Leadership Program were conducted during the year. The Aged Care Leadership Program continues to develop and is considered to be an important development initiative for the aged care sector.

The Primary Care Study Tour to New Zealand planned for late 2006 has proven to be very popular with demand exceeding supply. It is intended that further overseas study tours will be routinely offered by the College.



Dr Mondhon Sanguanserm Sri pictured centre with the Thai Delegation, in gowns (l-r): Mr Bill Lawrence (National Director), Mr Brian Johnston, CEO, ACHS, Dr Sally Torr (Federal Senior Vice President, ACHSE), Mr David Briggs former ACHSE Federal President. Dr Sanguanserm Sri signed a Memorandum of Understanding with ACHSE for the health services management development in Thailand.

Three Learning Sets have been offered during the year covering workforce and leadership, CEO management development and clinical leadership. Learning Sets provide a dynamic environment in which to learn and develop and this will be an ongoing area of professional development provided by the College program.

“Managing Health Services – Concepts and Practice 2nd Edition” by Dr Mary Harris and Associates was completed during the year. The book is an important text for health service managers and the College is pleased to have an ongoing association with this publication.

Membership Recruitment and Retention Strategies

Membership recruitment and retention is an ongoing focus for the College and during the year the Operations Group has considered many issues impacting on membership of the College. Membership value for money, membership benefits, information for members, and information about members are all important aspects for review. A strategic “think tank” on membership issues will be conducted at the National Congress in Hobart with the Operations Group and the National Professional Development Group.

The Institute of Nurse Executives, NSW and ACT, will merge with ACHSE. The Institute has in the order of 200 members and it is expected that a high percentage will become ACHSE members.

The College is delighted to welcome these new members and looks forward to their active involvement.

Asia Pacific Developments and Initiatives

The College has well established Memoranda of Understanding for ACHSE branches in New Zealand and Hong Kong.

The Hong Kong College of Health Service Executives (HKCHSE) was inaugurated on 20 May in an impressive ceremony in Hong Kong. Immediate Past President, Mavis Smith and I attended the inauguration and were made founding Fellows of HKCHSE at the Ceremony. This honour was also bestowed in absentia on former ACHSE Federal President, David Briggs and National Director, Bill Lawrence.

Through the revised Memorandum of Understanding, discounted fees are available for any member of ACHSE wishing to join HKCHSE.

A Thailand Memorandum of Understanding between ACHSE and Naresuan University (and partners) was signed at an official ceremony in Sydney on 18 November 2005. The MOU paves the way for developing more formal College membership arrangements over time. On behalf of Federal Council, I would like to record appreciation to David Briggs for his efforts in developing ACHSE relationships in Thailand.

National Congress 2005 – Adelaide

The National Congress "*Partnerships – The Synergy for Reform*", held in Adelaide, was a great success. The Congress program was full of interest for all involved in health and aged care management. The Scientific Program was exceptional with many high calibre national and international speakers. The South Australian Branch working in partnership with the National Office assured an outstanding Congress.

National Congress 2006 – Hobart

We are very much looking forward to the Hobart Congress – "*Healthcare – The Power and the Passion*", which is a joint Congress with ACHSE and The Royal Australasian College of Medical Administrators. The Congress has a strong theme with a program covering many aspects of the challenges and issues in health. I would like to acknowledge the hard work of the National Office staff and the Tasmanian State Branch in planning and delivering the Congress.



Bill Lawrence

Farewell to Bill Lawrence, National Director

On behalf of all in the College I would like to extend best wishes to Bill Lawrence as he leaves the National Office to take up his new role as Deputy Chief Executive of the Australian Commission on Safety and Quality in Healthcare.

Bill has been National Director of the College for 10 years and has played a substantial leadership role in guiding the College to where it is today. His commitment, hard work and insight to the needs and directions of the College and its members have been exemplary and he will be truly missed as our National Director. We look forward to Bill's involvement in other aspects of College life.

In Summary

Overall, the College has had an extremely successful 2005/2006 year. Federal Council and State and Territory Branches have maintained a strategic focus on the needs of members. The National PD Program has gone from strength to strength with state, national and international program choices. The introduction of leadership programs, international study tours and learning sets have all proven popular. Membership numbers across the Branches have been sustained, whilst acknowledging the ongoing challenges of recruitment and retention of members in a dynamic health system environment. The broadening of the membership base is an important aspect for the ongoing vitality of the College and we are delighted that The Institute of Nurse Executives, NSW and ACT have decided to merge with ACHSE.

The expansion of membership linkages in the Asia Pacific region is an important planned strategic direction for the College. Our new Asia Pacific Journal of Health Management further supports these developments.

The College has performed well achieving good business results across the Branches. Consolidated ACHSE accounts record a strong surplus.

I would like to acknowledge the significant contribution and commitment of Branch Councils, Federal Council and College staff to the achievements of 2005/2006. I would also like to thank the many individual members who have contributed to the activities of the College in many ways throughout the year. Without the support and active involvement of members the College would not be as successful as it is.

I would like to particularly acknowledge the contribution of our National Office staff Carolyn Marsh, Sue Thomson, Alison McCann and Debbie Simula for their high standard of work and commitment.

I wish to record my appreciation for the contribution of Federal Executive. The Executive comprising Sally Torr (*Senior Vice President*), Robert Grima (*Junior Vice President*), Kate Copeland (*Honorary Treasurer*), Bill Lawrence (*National Director*) and I meet monthly to consider the various aspects of College business for Federal Council.

The important relationship the College has with the Society for Health Administration Programs in Education (SHAPE) is also acknowledged particularly with regard to the College's role in formal education and research. The academic linkages we have through SHAPE are invaluable to the overall goals and objectives of ACHSE.

On behalf of Federal Council I would like to acknowledge our National Sponsors; Blake Dawson Waldron, Medirest and Hill-Rom. With the support of our sponsors, the College is able to offer more to its members than would otherwise be possible.

I would like to extend a particular thanks to Wayne Cahill and his team at Blake Dawson Waldron for their ongoing legal advice, Hans van Roosendahl, Sally Evans and the whole Medirest team for their professional and friendly support and to Scott Newton from Hill-Rom.

It has been my privilege to serve as Federal President over the past two years. There have been many initiatives implemented aimed at improving membership benefits including professional development opportunities.

I wish Federal Council and the College well in its future endeavours.

It is my pleasure to present this 2005/2006 Annual Report of the Australian College of Health Service Executives to the 60th Annual General Meeting of the College.

Trevor Canning
FEDERAL PRESIDENT

FEDERAL COUNCILLORS



Trevor Canning BHA CPA FCHSE CHE *President*

Appointed to Federal Council: 1997

Mr Trevor Canning held the position of Director – Finance and Reporting of the WA Country Health Service, a position that he held for four years. Trevor has held senior management positions in the public health system over a number of years. He is a Surveyor for the Australian Council on Healthcare Standards and is a member of the State Advisory Committee in Western Australia. He is a Councillor of the Australian Council on Healthcare Standards.



Sally Torr RN CM BA MHP PhD FCHSE CHE *Senior Vice President*

Appointed to Federal Council : 1998

Dr Sally Torr is the Patient Care and Services Manager, Bourke Health Service in New South Wales and has worked in hospitals and community health for most of her working life. She has worked at National, State and Area health levels in urban and remote rural environments. Sally is interested in new ways of delivering health services, self-management and has a strong interest in aboriginal health, quality and patient safety, and consumer and community participation in health care.



Robert Grima BBus GradDipHA FCHSE CHE *Junior Vice President*

Appointed to Federal Council : 2000

Mr Robert Grima is the Director of Finance and Administration at Calvary Wakefield Hospital, Adelaide. Robert has held a number of senior administrative positions in South Australia at the Queen Elizabeth Hospital and Child Adolescent and Family Health Service followed by eleven years as Director of Finance and Administration at St Andrews Hospital, Adelaide and seven years as Chief Executive Officer of the Australian Dental Association (SA Branch). He is the current President of the ACHSE SA Branch having previously served as President in 1997 and 1998.



Kate Copeland BPhy BBus(HealthAdmin) GradCertHealthEcon FCHSE CHE *Honorary Treasurer*

Appointed to Federal Council : 2001

Ms Kate Copeland is currently Manager, Services Planning, Central Area Health Services, Queensland Health. Kate's previous roles with Queensland Health include Director, Statewide Health Services Planning in 2004/05, Development Director for the establishment of the Queensland Health Skills Development Centre in 2003, and Capital Works Manager for the major hospital redevelopments at Royal Children's Hospital, Royal Brisbane/Royal Women's Hospital and Princess Alexandra Hospital from 1996 to 2002. Kate has held a range of clinical and management positions during the past twenty-seven years in Victoria, South Australia, Tasmania and Queensland. Kate is currently immediate Past President of the ACHSE Queensland Branch.



Philip Aylward BBus FCHSE CHE

Appointed to Federal Council: 2005

Mr Philip Aylward is currently the Executive Director Finance and Corporate, North Metropolitan Area Health Service, Western Australia. He has worked in senior management throughout rural and metropolitan health services in Western Australia. Prior to his current appointment he was Group Director Finance and Information at the WA Department of Health. Philip is currently President of the ACHSE Western Australia Branch.



Jennifer (Jennie) Baker MIR BHSc(Mgt) BBus(IR) FCHSE CHE

Appointed to Federal Council: 2005

Ms Jennie Baker has a long history in both the clinical and managerial aspects of medical imaging in tertiary hospitals in both New South Wales and the Australian Capital Territory. She has recently had experience in allied health policy and planning and is currently acting as Manager of Workforce Policy and Planning for ACT Health. Jennie has special interests in the development of a flexible workforce to match new models of health care delivery. She is a member of the ACHSE ACT Branch Council.



Dennis Campbell PhD MBA DipHealthAdmin DipLegStudies FCHSE CHE FAIM

Appointed to Federal Council: 2001

Dr Dennis Campbell is currently the Corporate Division Head, Legal Aid, Queensland. Prior to this appointment, Dennis has had 30 years experience working in the health industry. His previous appointment was CEO of St Vincent's Hospital Toowoomba, a position he held for 10 years. Dennis worked for 23 years in the public sector before his appointment with the Sisters of Charity Health Service. He held a variety of positions with Queensland Health, ranging from the management of regions to major teaching and smaller country hospitals. Dennis also spent time managing an Aboriginal community for the Government and working with the Education Department. He serves on a number of Boards and Advisory Committees.



Mary Harris GradDip HlthAdmin(SAIT) MPH (UC Berkeley) PhD (Wollongong) FCHSE CHE

Appointed to Federal Council: 2005

Dr Mary Harris is the Editor of the College's Journal Asia Pacific Journal of Health Management, Director of Behavioural Technologies, Chair of the Human Resource Committee of the Board of Directors of Southern Cross Care and former Senior Policy Advisor for the Australian Medical Workforce Advisory Committee and the National Health Workforce Secretariat. For most of her professional life she has worked as a senior academic in South Australia, California and New South Wales. Mary was a founding member of SHAPE and Chairperson and Treasurer for many years. In collaboration with her SHAPE and ACHSE colleagues she published the first and second editions of the book *Managing Health Services: Concepts and Practice* in 2002 and 2006.



Glenn Hoffmann GradDipMgt Grad Cert PSM AFCHSE CHE

Appointed to Federal Council: 2003

Mr Glenn Hoffmann was, until recently, managing the upgrading of medicines and poisons legislation for the Northern Territory Medicines and Poisons Legislation. He has had various roles in the Northern Territory Department of Health and Community Services over the past twenty eight years. Glenn has been primarily involved in the Acute Care area with various management positions in the three "Top End" hospitals and the Northern Territory Mental Health Service as well as policy roles in various areas of the Department. He was also involved in the redevelopment of the Royal Darwin and Alice Springs Hospitals and the establishment of the Palmerston Health Precinct. Glenn is a former Registrar of the NT Branch.



Sue McAlpin DNFS CertDiet TTTC Grad Dip HSM MHSc PhD Candidate FCHSE CHE APD
Appointed to Federal Council: 2005

Ms Sue McAlpin has an allied health and management background and is presently Senior Lecturer and Course Coordinator in Nutrition and Dietetics at Charles Sturt University, Wagga Wagga, NSW. Sue has had a career in rural practice at middle and senior management level. The development and support of rural health professionals is a particular area of interest. Sue is the Chair of the ACHSE Rural Special Interest Group and Immediate Past Chair of the National Rural Health Alliance. Sue is an Executive Committee member of the NSW Institute of Rural Clinical Services, Board member of the Riverina Division of General Practice and member of the Strategic Advisory Committee of the NSW Health Futures Planning Project.



Terry O'Bryan MAdmin BBus(Actg) FCHSE CHE FCPA
Appointed to Federal Council: 2005

Mr Terry O'Bryan is currently the Chief Executive Officer of ISIS Primary Care, the largest network of publically funded community health services based in the western suburbs of metropolitan Melbourne. Terry has had more than 30 years experience in health as a senior executive in a range of settings, including a rural Base Hospital, Repatriation Hospital, Metropolitan Teaching Hospital and most recently in the primary care sector. Terry is an active member of the Victorian Branch Council and is the current Branch President.



Mavis Smith BHA MHA FCHSE CHE FAICD
Appointed to Federal Council: 1997

Mrs Mavis Smith is Director of Mavis Smith Health Consulting working in the areas of governance and management, within Australia and overseas. She is the immediate past Federal President of the College and former Branch President of Victoria. She retired from Federal Council in May 2006. Mavis was previously Executive Director of the Victorian Healthcare Association and has held a number of senior hospital and health service positions and board appointments.



Anne-Marie Stranger BSc BBus(HealthAdmin) FCHSE CHE
Appointed to Federal Council : 2004

Ms Anne-Marie Stranger is currently Transition Manager for the Department of Health and Human Services in Tasmania. She has extensive experience in the public sector industry both in Australia and Overseas having held senior and executive management positions. She has also held various lecturing posts and represented her employers on several National committees and working parties. Anne-Marie has a particular interest in human resource and change management, health information management and health informatics. She has been a member of the College since 1986 and was Assistant Registrar, Registrar, Junior Vice President and Chair of the Professional Development Committee in Queensland. She moved to NSW to work for NSW Health and is now in her home State, Tasmania, where she is Senior Vice President of the Branch.



Bill Lawrence BA MHA FCHSE CHE
National Director

Mr Bill Lawrence was appointed National Director in October 1995. He reports directly to Federal Council and is responsible for the day to day management of the College. Bill has many years experience in senior positions in the New South Wales Health system including Chief Executive Officer of the former Eastern Sydney Area Health Service. After more than ten years in this role, Bill resigned as National Director in June 2006 to take up a senior appointment with the Commonwealth.



Trisha Dunn MhealthMgt(Hons) FCHSE CHE
President – New Zealand Institute of Health Management

Mrs Trisha Dunn is the Hospital Manager for Gillies Hospital Ltd in Auckland. She is responsible for the overall management of a private surgical facility focusing on day surgery with three operating rooms. Prior to this Trisha spent seven years as the Service Manager, Surgical Services and also Medical Services of the Starship Children’s Hospital. Before these appointments, Trisha was a clinical nurse specialist and then manager of Cardiac Operating Rooms in Australia and the United Kingdom.



Dr Ma Hok-cheung MBBS MHA DCH MRCP FRCP(Edin) FRCP (Lond) FHKCP FHKCCM FHKAM(Med) FHKAM (Com Med) FRACMA FCHSE CHE
President – Hong Kong College of Health Service Executives

Dr Ma is the Chief Executive of Ruttonjee and Tang Shiu Kin Hospitals in Hong Kong. He has vast executive experience both clinically and managerially and his roles have included General Manager (Clinical Services) United Christian Hospital(UCH), Chief of Service, Department of Medicine and Geriatrics and Clinical Coordinator of UCH. Dr Ma also served as Chairman of the Doctors’ Association in the late 80’s. He became Fellow of the Hong Kong College of Community Medicine in 2001. He is also Chairman of the Hong Kong Alumni of ISP (University of Minnesota).



Godfrey Isouard BSc MHA PhD AFCHSE CHE AFAIM
 Society for Health Administration Programs in Education (SHAPE) Representative
 Education and Examination Committee

Associate Professor Godfrey Isouard is the Head, School of Exercise and Health Sciences, College of Social and Health Sciences, University of Western Sydney. He has been Acting Dean of the College of Social and Health Sciences at UWS since 2001. Godfrey has progressed from an administrative background in health to academia. His research and consultancy focus over the past ten years has been on quality in diagnostic clinical pathology, public health and health services management education, health science education and leadership. Godfrey is currently the National President for SHAPE.

NOTE: Stuart Rowley resigned from Federal Council in November 2005 to take up an Executive Post in Malaysia. Terry O’Bryan was appointed to the vacancy.

PAST FEDERAL PRESIDENTS OF THE COLLEGE

NAME	DATE APPOINTED	NAME	DATE APPOINTED	NAME	DATE APPOINTED
Mrs M E Smith	August 2002	Mr E G Hale	June 1982	Mr A Morcom	June 1962
Mr D S Briggs	June 2000	Mr M C Clarke	June 1980	Mr J Griffith	June 1960
Mr R J Smith	July 1998	Mr J W Joel	June 1978	Mr C G Rankin	June 1958
Mr G J Sam	August 1996	Mr A J Smith	June 1976	Mr W M Powell	June 1956
Mr A D Hughes	July 1994	Mr T A C Griffith	June 1974	Mr R L Williams	June 1954
Mr W B Cahill	June 1992	Mr J E McClelland	June 1972	Dr H Selle	January 1954
Dr I A G Brand	June 1991	Mr C G Rankin	June 1970	Mr J L Plummer	June 1952
Mr L J Payne	July 1989	Mr A J Cunningham	July 1969	Mr R E Fanning	July 1947
Mr R J Marshall	June 1987	Mr R B Golsby	June 1968	Mr F S Meddows	April 1946
Mr R F Gordon	June 1986	Mr G Nice	February 1966		
Mr K Dodd	June 1984	Dr J C Fulton	December 1963		

MEMBERSHIP PROFILE

The Australian College of Health Service Executives remains the leading organisation for health services management.

The Federal Council Strategic Plan focuses a strong commitment to investing time and resources to maintain and increase membership across all Branches. Continual upgrades to the National data base each year has enabled greater access for all members to their records and more streamlined systems to enable timely membership dues payments. The introduction of different payment methods has been welcomed by the membership. Combined with a continual injection into the Web Site, members have up to date information on hand at all times. In 2005/2006 Branch memberships remained relatively static due to a high turnover factor. Our reporting statistics show that this can be attributed largely to the number of people who have left the health care industry.

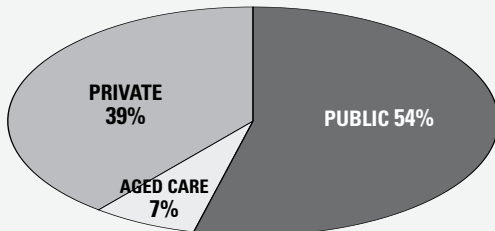
The Operations Group which comprises Branch Registrars, State Directors and National Office staff have continued to expand on collaborative efforts throughout the year in order to look at ways to stimulate membership growth as well as enhance services for existing members.

The National Professional Development Group also has a strong connection with our Membership as they set the direction for the programs that will attract and stimulate new and current members.

The College must still focus on retention rates in conjunction with new membership approvals, as existing members are always the first priority.

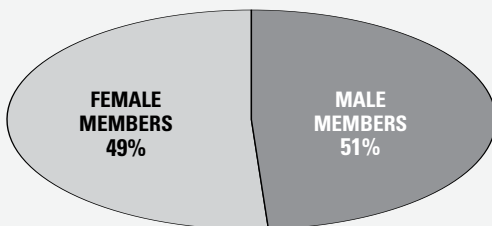
Breakdown of Public/Private Sector

The Public Sector is where more than 50% of College membership originates. The Private Sector is growing strongly as is the increasing numbers we have been pleased to welcome from the Aged Care Industry. The College has made a concerted effort to meet the professional development needs of this growing group of health care managers.



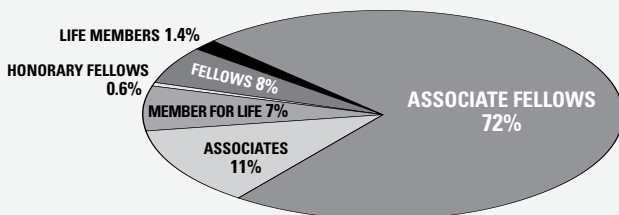
Gender Profile

The ratio of male to female members of the College remains on par compared to the previous financial year. This balance is reflected across most Branches.



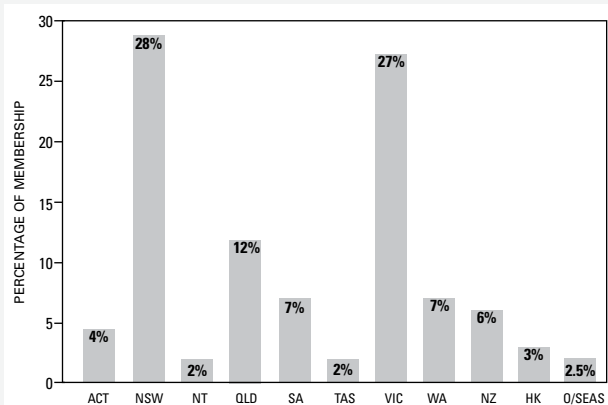
Membership Status

The category of Associate Fellow retains the largest contingent of members as per the previous year. There has been an increase in the number of Fellows in the College this year after a large and successful group passed their exams prior to the National Congress in Adelaide.



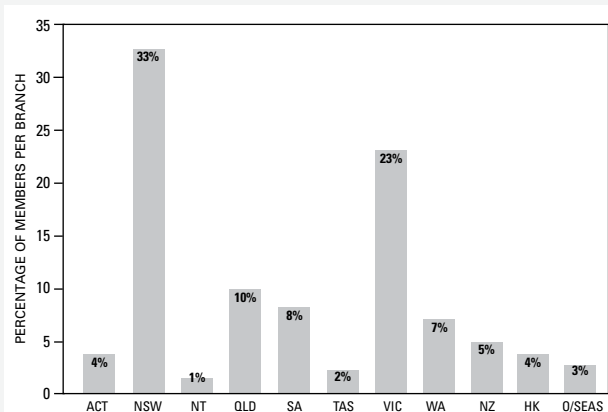
Branch Membership

The membership of the College is spread across Australia, New Zealand and overseas with a strong base in Hong Kong. New South Wales and Victoria represent the major percentage of members with 28% and 27% respectively.



New Members Per Branch

We were very pleased to welcome 399 new members to the College this year. Compared to 350 the previous year, our marketing program is working well. New South Wales enjoyed the highest percentage of new members with 131 people now part of ACHSE. With Hong Kong becoming a Branch of the College last year, this has opened up new opportunities for dual membership for ACHSE and HKCHSE.



2005 ACHSE GOLD MEDAL AWARD



Mavis Smith, 2005 ACHSE Gold Award Winner pictured with Trevor Canning at the 2005 AGM.

Mavis Smith was the proud recipient of the 2005 ACHSE Gold Medal.

The College Gold Medal is awarded annually for outstanding achievement. It is recognition by the College to one of its own. Past Gold Medal winners are a group of significant contributors to health management in general and our College.

Trevor Canning presented the medal to Mavis and delivered the following citation:

We are tonight recognising someone whose many career achievements include very senior management roles and an impact on health policy development at institutional, state, national and international levels. And above all a person whose professional integrity has had an impact on us all.

Mavis, the College is proud to bestow upon you its 2005 Gold Medal – it indicates our recognition of you as a professional of the highest order and a respected and trusted reference point for many on health issues and personal mentoring.

In fact, Mavis in the nomination papers that were submitted for you from your colleagues it was noted that “Mavis has provided “initiative, leadership and notable achievement in her policy roles – she stimulated debate about building a better health system through more equitable funding and improved quality”.

Further it is cited that your passion for good governance, policy review and organisational development has served the interests of many health agencies. You have published extensively and even contributed to the major press in Melbourne on health matters on a regular basis.

Your election as Federal President of this College in 2002 was historic in terms of gender, but it also reinforced the importance of the approaches and directions that are held closely by you in organisational contexts.

It is these factors, when intertwined with your outstanding personal qualities, that have played such an important part in health settings in Victoria, Australia, Asia Pacific and in recent years in Canada.

Your own career spans several early roles in Royal Melbourne Hospital in a period when management experience was broad, varied and provided in an atmosphere of career development. You completed your Bachelor's Degree in Health Administration early in your career. You then moved into a role in project managing research, followed by involvement in the then Victorian Hospitals Association. Your work with VHA quickly developed your outstanding skills in policy development and representation of viewpoints.

You became a Fellow of the College in 1989 and your profile in the health system in terms of your wider contributions continued to develop.

VHA had a major role to play in terms of the development of policy, articulation of viewpoints and engagement in public debate. Your role in VHA gave the organisation added Capacity to fulfil the needs of member hospitals, but also for it to add depth to consideration of major policy initiatives at institutional and governmental levels.

As Director of Policy for VHA, the organisation's impact and involvement were enhanced by your contribution. Despite all the demands of your busy life you also managed to complete your Master's Degree in Health Administration, by research, at the University of New South Wales.

When you became Executive Director of VHA, it is fair to say that the effects of other events were cutting across its strategic and corporate strengths. Your role as Executive Director maintained the vitality of core VHA services, despite some ongoing adversity from factors outside your control. It is said that your stewardship as CEO of VHA in fact maintained the organisation, through judicious decision making.

From your VHA link to the Australian Healthcare Association, you significantly contributed to the AHA policy platform and representation of industry views. At one time your AHA contribution included a period as Acting CEO and again your strengths and competence capably steered AHA through a period of uncertainty. At the same time, it continued its valuable role of advocacy for the public health sector in its work of serving all Australians.

Since that time your professional life has expanded, as you took your own decision to address significant work of your choosing, including the development of health services management capacity in the Asia Pacific.

Your work in Papua New Guinea, to assist the development of health services management as a profession has been extraordinarily valuable. The PNG Institute of Health Service Executives has progressed and matured through your personal time and efforts to develop the Institute organisationally and to ensure its legal incorporation in Papua New Guinea.

In Vanuatu you have played an effective role in the structural development of local health services and in the personal development of key senior managers. This role is of great importance in developing settings. Few could perform it to the standards that you have established.

During this period you have also undertaken the role of Acting CEO of a major teaching hospital for a set term of office. All this has been achieved, along with many other professional tasks, with great distinction.

You have given outstanding services to this College over a 30 year period and have been elected to Presidency at Victorian Branch and Federal levels.

ACHSE recognises you for all of this but particularly for the impact you have had on the Australian health system, the way you have gone about your roles and the strength you bring to those settings in which you have worked.

One of those who has supported your nomination for this award – a very senior manager in the Australian scene, in many ways summarises Mavis Smith in a meaningful way:

“Mavis’ leadership role as a mentor contributed significantly to my career, and through her extensive network in Australia, her leadership has contributed to the successful careers of many other health service executives in Australia.

Mavis not only provided this leadership on an individual basis, but has also done so for the healthcare industry in Australia, as a whole. She has contributed to the professional development of health care executives and to the management and organisational development of healthcare services throughout Australia.

Mavis’ strength and impact are due to her strong personal qualities, her successful operational experience in high profile health organisations over a long period of time in Australia and more recently internationally. As a result, patient care and health service activities in Australia and overseas have been directly and positively influenced by her wise and decisive contributions.”

Congratulations Mavis.



PAST RECIPIENTS OF THE GOLD MEDAL AWARD

2004	David Briggs	1998	Not awarded	1992	Milton Noble
2003	Ross Smith	1997	Ron Tindale	1991	Warren Westcott
2002	Mary Harris	1996	Len Payne	1990	Brian Scanlan
2001	Geoff Sam OAM	1995	Wayne Cahill		
2000	Jim Cornwell OAM	1994	Colin Grant		
1999	John Blandford	1993	Ian Brand AM		

LIFE MEMBERSHIP - A FITTING REWARD

Federal Council made a number of Life Membership Awards this year to long serving members of the College who have given service above and beyond duty for many years.

A brief profile on each person who received Life Membership at the Annual General Meeting in Adelaide is listed below. They now join a select group who has helped shape and make the College what it is today.

Anne Cahill-Lambert AM



Anne has been a member of ACHSE for over twenty years. She is a Fellow of the College. In 1991/1992 she became Registrar of the Victorian Branch after having been active in the Victorian Branch's Student Society.

She joined the ACT Branch of ACHSE and became its Registrar from 1992 to 1994 and was a Branch Councillor from 1994. Ann was appointed Senior Vice President in ACT in 1995 and held that role until she became Branch President in 1997.

Ann has always worked hard for the College. Infact, notwithstanding, her current health problems, which caused her to retire from her career, she has continued to support ACHSE activities. Even this year, she has helped coordinate ACT Branch Professional Development events and has personally contributed articles for the membership of the College.

Federal Council is pleased to recognise Ann's many contributions to ACHSE with this award of Life Membership.

Janet Mould



Janet is a long term College member who has served the College at both Branch and Federal Council levels. She is a Fellow of the College.

In 1992 Janet joined the ACT Branch of the College and became its Senior Vice President in 1994 and President in 1995. Janet held office as the ACT President of the College until 1997. She served as a Branch Councillor until 2001. She joined Federal Council in 1996 and served continuously until 2001.

Janet worked for ACHSE in fostering Fellowship activity and formed the ACT Fellowship Program in 1999 and led this group activity for 2 years.

She chaired the Organising Committee of the highly successful ACHSE Golden Jubilee Congress which was held in Canberra in 1995.

Federal Council has awarded Janet Life Membership of ACHSE to recognise her conspicuous service to the College.

Yvette Winter



Yvette has been a member of the College for over 20 years. She is a Fellow of the College. This year she has advised the College she is moving from health sector activity.

As a College member Yvette has given much to her College both in South Australia and nationally.

She joined the South Australian Educational Sub Committee in 1984, the Health Issues Sub Committee in 1989 and the National Congress Organising Committee in 1990.

In 1991, Yvette commenced coordinating Education activities for the Branch and served virtually continuously on the Professional Development Committee until 2001. In 1997 she Chaired the National Congress Organising Committee for the excellent event held in Adelaide that year.

She was President of the South Australian Branch from 1995 to 1997.

She has given a total of six years in the role of Branch Registrar and eight years as a South Australian Branch Councillor. Yvette was a Federal Council member from 2000-2004.

Federal Council recognises Yvette's enormous contribution to ACHSE through this award of Life Membership.

LIFE MEMBERS OF THE COLLEGE

Neville Boyce OAM
Ian Brand AM
Anne Cahill AM
Murray Clarke
James Cornwell OAM
Arthur Cunningham MBE
Gerald Garrity
Colin Grant
Eric Hale
Allan Hughes PSM
John Joel BEM OAM*
James Kerrigan
Douglas King
Michael Kirk
Royce Kronborg MBE
Brian Mahaffey PSM
Ray Marshall
John McClelland AM*
Janet Mould
Milton Noble*
Leonard Payne
William Powell*
Colin Rankin*
William Richards*
Brian Scanlan
Arthur Smith OAM
Horace Smith ISO
Leonard Swinden AM*
Stanley Williams BEM*
Yvette Winter

*(Deceased)



COLLEGE ACADEMIC PRIZES

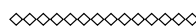
In 2004 the College offered awards for academic achievement and excellence in the study of health services management.

Congratulations are extended to the following:

The Grace Suleau Prize

for the best grade point average in an Undergraduate Course in Health Management conducted throughout Australia was awarded to:

Georgina Wyatt (from Queensland)



The Anthony Suleau Prize

for the best grade point average in a Post Graduate Course in Health Management conducted throughout Australia was awarded to:

Richard Ainley (from Victoria)



The Ian Brand Prize

for the best grade point average in a Masters Course in Health Management conducted throughout Australia was awarded to:

Eileen Daly (from New South Wales)

VALE

The College records the passing of the following esteemed members:

Bernard Amos	Christopher Richards	Leonard Swinden
Milton Noble	William Richards	

FELLOWSHIP

Fellowship is the highest level of membership within the College and demonstrates an ongoing commitment to excellence in health service management. Fellowship is gained by meeting the requirements set by the Federal Council.

A very large contingent of people undertook Fellowship examinations just prior to the Annual General Meeting and the National Congress. Examining Panels members said that the standard and quality of the applicants was exceptionally high and that most people thoroughly enjoyed the process and the challenge of the exam. This is in no small part due to the efforts of National Coordinator, Stuart Schneider, who was ably assisted by Fellowship Coordinators which have been established in each Branch. Special thanks to Gwenda Freeman (Vic), Margaret Banks (NSW), Helen Tyrrell (ACT), Pauline Barnett (New Zealand), Amanda Croker (QLD), Dr MY Cheng (Hong Kong), Anne-Marie Stranger (TAS) and the Western Australian Team who gave of their own time freely for the College in coordinating Fellowship Study Groups. The success rate was 100%.

The successful new contingent of Fellowship candidates from WA Branch (pictured l to r): Catherine McKinley, John Smith, Thelma Burnett, Philip Aylward and Mary Joyce.



Congratulations to the Class of 2005, successful graduates to Fellowship Status in the College.

Former Federal President, David Briggs also undertook Fellowship Exams in Hong Kong together with fellow examiners, Professor Peter Yuen and Dr Geoffrey Lieu.

As in the previous year, the standard of the applicants was extremely high and all candidates demonstrated a good understanding of the contemporary issues in health management not only in Hong Kong but on the international scene.

The College would like to congratulate the following people who successfully advanced to Fellowship status:

From Australia:

Philip Aylward (WA), Simon Brewin (VIC), Thelma Burnett (WA), Ann Hague (VIC), Graeme Hill (VIC), Mary Joyce (WA), Didi Killen (NSW), Alison Maclean (VIC), Tina Magennis (NSW), Catherine McKinley (WA), Carol Mirco (ACT), Catherine Nowlan (NSW), Ellen O'Keeffe (ACT), John Smith (WA), Brian Stevenson (VIC), Julie Tate (VIC) and Janine Wyatt (QLD)

From New Zealand:

Bruce Parkes

From Hong Kong:

Helena Li, Alice Tso, Shao Liu, Stephen Leung, Fowie Ng and Irene Ho



The 2005 ACHSE Congress in Adelaide exceeded all expectations. The Scientific Program was exceptional and all aspects of the social program were thoroughly enjoyed by the large number of delegates.

ACHSE Congresses have become significant international events and we are very grateful for the strong support we receive from all sponsors and exhibitors. Particular thanks goes to Fujitsu for its continuing support of ACHSE Congresses as their Principal Sponsor.

The 2005 Congress was full of interest for all involved in health and aged care management. With the theme "**Partnerships – the Synergy for Reform**" it coincided with the Council of Australian Governments' (COAG) agenda to look at reform. The responsibility interface between Commonwealth/States and Territories and the service interface between public and private acute services and the aged care sector were particularly addressed.

Dr Lester Russell, Chief Medical Officer, Fujitsu Alliance, delivering his address.



The Official Party at the opening of the Congress: (l-r) Bill Lawrence, National Director, Iris Evans, Minister for Health and Wellness, Alberta, Canada, Rod Vawdrey, CEO, Fujitsu Australia & New Zealand, The Hon Lea Stevens MP, SA Minister for Health, Robert Grima, Congress Chair and Trevor Canning, ACHSE Federal President.

The vitally connected issue of IT development and its synergy with the ongoing development of the Australian health system was also highlighted.

High calibre international speakers brought their perspectives, experiences and capacities to the Congress. They included Iris Evans, Minister for Health and Wellness, Alberta, Canada, Dr Lester Russell, General Practitioner and Consultant Medical Officer, Fujitsu Alliance – Southern Cluster NHS National Program for Information Technology, United Kingdom, Dr Jan White, Chief Executive Officer, Waikato District Health Board, New Zealand and Dr MY Cheng, Deputy Director, Hong Kong Hospital Authority. David Panter, now a CEO in the SA Health system, but previously a General Manager in United Kingdom Local Government, contributed a thoughtful paper on the ingredients of successful intersectoral partnerships that will advance a health agenda. John Clark from the NHS Leadership Centre (NHS Institute), England, brought a team of CEO's from the English, Northern Ireland, Scottish and Welsh National Health Services.

They provided an interesting update Workshop on developments in their health systems. Our United Kingdom visitors had immediately prior to Congress, participated in a two day International Forum with ACHSE colleagues from Australia, New Zealand and Hong Kong. This too was a great success.

Other concurrent workshops on Aged Care and IT updates were well attended and provided good opportunity for interchange of information.

Efforts to bring leaders together to dialogue with expert facilitators were a strong feature in the Congress. Dr Norman Swan, Host of "*The Health Report*" for ABC Radio National, posed pertinent questions to States and Territory representatives that elicited candid and relevant responses. Similarly, Julie McCrossin, former Presenter "*Life Matters*", and now morning radio host on ABC Radio Sydney, facilitated an outstanding session to draw the formal program to a close.



Dr Norman Swan, ABC Radio National, asked the hitting questions to the Directors General and leading senior health managers.

This was a Hypothetical that posed the issue of “A Health system for Australia? If the founding fathers knew then what we know now, how different would our health and aged care services be?” to a panel of health system leaders and experts from a variety of backgrounds. Their responses were direct, informed and reflected on many of the issues that could be advanced in Australia in the context of the current COAG considerations or wider reform initiatives that are currently desired by many. The underlying complexity of Australia’s health approaches, the disincentives for advancing population health agendas and the sustainability issues inherent in our current approaches were all on display. Importantly, however, some positive signals for future priorities and actions were clearly articulated.

Professor Stephen Leeder in his Congress Keynote Address gave a view of world healthcare and Australia’s place in the current health status and resource consumption hierarchies. When linked to the systemic issues explored in other parts of the program, the wisdom and relevance of Professor Leeder’s contribution were strongly apparent. Associate Professor Jeff Braithwaite facilitated an energetic dialogue between Iris Evans, Lester Russell and Stephen Leeder. The synergy between a Health and Wellness approach, IT initiatives that advance care processes and a world view of health needs and relative priorities were expertly captured by Jeff Braithwaite.

Similarly, John Menadue, whose expertise in leading reviews of health services in both South Australia and NSW, chaired a Plenary Session involving Professor John Dwyer, Chair of the Australian Healthcare Reform Alliance and Mr Rod Young, CEO, Aged Care Association – Australia. Again this session gave much food for thought in this important context of future health and aged care arrangements.

An inspiring address from Sergeant Derrick McManus from the South Australian Police Force on his personal experience as an officer who suffered 14 bullet and shrapnel wounds and faced near certain death was an exceptional experience for delegates. His sense of commitment and community engagement were on display, in his words and in his actions, both on the day of his wounding and in the Congress session itself.

Robert Grima and his team from the South Australian Branch and his colleagues in the National Office can be well pleased with all their efforts to arrange a magnificent Congress experience for all delegates.



Question time at the Congress.

BRANCH PRESIDENTS 2005/2006

Australian Capital Territory
Jenny Berrill

Hong Kong
Dr Ma

New South Wales
Stuart Schneider

New Zealand
Trisha Dunn

Northern Territory
Len Notaras

Queensland
Kate Copeland

South Australia
Robert Grima

Tasmania
Grant Lennox

Victoria
Terry O'Bryan

Western Australia
Philip Aylward



(l to r): Rob Dempsey (SA Branch Council), Kym Rogers (Telstra), Robert Grima (SA Branch President) and Peter Tretola (Telstra). Telstra are Foundation Sponsors of the South Australian Branch.

SOUTH AUSTRALIA

Reflecting on the year, I believe the College has again demonstrated an ability to build upon well laid foundations.

From the outset, Branch Council recognised that not only Branch Councillors but also College members were becoming increasingly time poor. A deliberate strategy of scaling back events and activities to concentrate on quality activities was pursued. I am pleased to report the strategy was successfully implemented.

National Congress

Undoubtedly the highlight of the year was the National Congress held in Adelaide in August 2005. The 2005 ACHSE National Congress was the first College Congress to be held in accordance with the Federal Council endorsed operational Congress Manual. The Congress was a resounding success from an academic, social and financial perspective. It certainly set the scene for a year of achievement for the College. At the local level, Geoff Tattersall, Mark Diamond and Heather Allanson ensured that the South Australian flavour was not lost. The way in which the Branch and the National Office worked together in the planning and execution of the Congress epitomised the theme for the Congress: Partnerships the Synergy for Reform.

Professional Development

Under the leadership of Geoff Tattersall, the Professional Development Committee has again provided an excellent professional development program.

The program was the cornerstone of College activities for the year and included events which ranged from a practical workshop on CV preparation, to an inspirational presentation from Ms Debbie Dohnt reflecting on her experiences working as an intensive care nurse in Baghdad during the Iraq hostilities.

The Emerging Leaders program under the leadership of Irene Moraw continued to provide exposure for the College to a wider audience by exploring themes that can be differentiated from the mainstream.

I wish to acknowledge our sponsors Telstra, whose ongoing support ensures that we can continue to conduct such a high quality professional development program.

Mentoring

A new initiative introduced this year was the Mentoring Program. Members who nominated as mentees were assigned a mentor and feedback has indicated that the program represents a significant opportunity for the College to add value to the range of services and activities it offers to members.

The Branch was fortunate to have been able to enlist the assistance of our Victorian colleague Associate Professor John Rasa, FCHSE, in the formulation and implementation of the mentoring program. A review and evaluation of the program will be conducted in the near future.



Pictured at a professional development event was RN Debbie Dohnt, an ICU Nurse who worked in Iraq at an American Military Base ICU in 2005. (l to r): Robert Grima, Branch President, Shelley Traeger, Student Nurse, Flinders University, Debbie Dohnt, Geoff Tattersall, SA Branch PD Coordinator and James Bonillo, another nursing student from Flinders.

Newsletter

The hard working Newsletter Committee of Rick Brandon, Felicity Griffith, Marilyn Seidel, Heidi Unferdorben and Andrew Zoerner ensured College members were kept up to date with College and wider health industry activities and also were able to source articles of professional interest.

The SA Branch Newsletter has continued to play a valuable role in maintaining current ACHSE membership through marketing the benefits of the College to members and other readers. The distribution via email appears to be well accepted now and has resulted in significant savings in printing and postage costs.

Fellowship

The Annual South Australian Fellows Dinner was held on 2 March 2006. Jenny Richter provided a thoughtful and entertaining presentation and all Fellows present thoroughly enjoyed the collegiality of the evening.

(l to r): Jim Birch, Chief Executive, South Australian Health pictured with Dr Diana Horvath, CEO, Australian Commission on Safety & Quality in Healthcare, who were speakers at the recent State Conference in Adelaide.



Under the tutelage of past State and Federal President Len Payne FCHSE, a dedicated study group of members are preparing for the Fellowship exams, to be conducted during the Congress week in Hobart 2006. Len is driving the group hard and, on behalf of Branch Council, I thank Len for his efforts in coordinating a structured Fellowship study program for the Branch.

Rural Health

Branch Council remains conscious of the need to provide professional development opportunities and collegial support to rural health managers. It was a real pleasure to join rural health managers for a professional development event followed by dinner as part of their regular meeting in April 2006.

Finances

Honorary Branch Treasurer Martin Basedow has provided excellent stewardship of the Branch's finances. The Branch now has an annual income stream from the new profit sharing arrangement for National Congresses. A formula based on the number of delegates attending from each State and Territory is used to provide each Branch with another annual income stream. This profit sharing arrangement has allowed the Branch to increase the hours worked by Administration Officer, Heidi Unferdorben.

Acknowledgements

You never know how much you are going to miss someone until they leave. We are constantly reminded of the work Cathy Chong performed as Professional Development Officer.

She carried out the role with distinction.

One of the lessons learned when I was previously Branch President in 1997/1998, was to have a "minder" to edit what I write for official College publications.

I am indebted to Branch Councillor Felicity Griffith who has painstakingly undertaken this role. Felicity is an excellent wordsmith and captures my intent in a sensitive manner.

The Future

Looking forward, for ACHSE to continue to fulfil its vision to be the leadership and learning network for health professionals, it is crucial that we do not lose sight that College Branches are an integral part of a national organisation. The SA Branch is fortunate to have been able to leverage off the National Office.

I am pleased to report that the National Professional Development event presented by Dr Jeffrey Braithwaite in March 2006 was a sell out success in South Australia.

Following the secondment of Bill Lawrence to the position of Acting Chief Executive Officer of the National Health and Medical Research Council and his subsequent appointment as Deputy Chief Executive Officer of the Australian Commission on Safety and Quality in Health Care, we take the opportunity to wish Bill all the best in his new role. He has undoubtedly left the College in good shape.

Conclusion

Behind every President there has to be a sound administrative structure and support. In addition to the ongoing support of Branch Council, Heidi Unferdorben has performed her role with skill and the necessary tact required. The success of College activities over the past year including the National Congress, has, in no small part, been due to the diligence and industry of Heidi in expertly coordinating the volunteer efforts of a diverse range of members from the health industry.

Robert Grima

PRESIDENT

NEW ZEALAND

The New Zealand Institute of Health Management has enjoyed another good year where the focus has been on operationalising our 05/06 Strategic Plan. We have provided a quality professional development program through our seminars and monthly newsletter 'Inform', and maintained a professional image through our website.

Professional Development Program

The most active Branch is in Auckland where an excellent seminar program has been running. Speakers this year have included: Dr David Rankin, FCHSE (General Manager, Healthwise ACC) "*Helicopters Consultation and Sacred Cows*"; Dr Judith McMorland, (Director, CO-LEARNZ) "*Are You Big Enough For Your Job; Is Your Job Big Enough For You? Exploring levels of work in Organisations*"; Joyce Hood, (Project Manager, NZ Red Cross) "*Hospital Management in a Third World Country*"; Rees Notton, (Managing Director, DBM NZ) "*Is your Career Going Anywhere?*" Shawn Bishop, (Leadership Unlimited) "*Leadership Myths*".

The Christchurch Branch hosted the Annual General Meeting which was followed by a presentation by Graham Ewing, (Director EQI: Global) on "*CEO Appointments: The Mystic and the Measurable*".

In February 2006, Ray Smith, Deputy Chief Executive – Work and Income (part of the Ministry of Social Development) was guest speaker at the reactivated Wellington Branch being lead by Peter Reynolds National Council member.

Special thanks go to our major sponsor, Medirest, who have generously supported our seminar programs in both Auckland and Christchurch during the year. More information on these seminars can be found in Inform or on the NZIHM web page.

National Leadership Program

Following the success of the 2005 leadership program in which 24 health leaders gained valuable leadership skills, a second program commenced in 2006. The Program, conducted in conjunction with RH Penny Ltd, saw twelve health leaders attend the first module in Christchurch.



Auckland Branch Committee Members of NZIHM. Pictured (l to r): Sue Shipperlee, Phillipa Needs, Jennifer Clark, Fiona Ritsma, Bruce Parkes and Trisha Dunn.

Fellowship

Following the success of Bruce Parkes attaining his Fellowship in 2005, Pauline Barnett is again co-ordinating this program in 2006. We have one candidate preparing for his Fellowship Exam in June 2006 prior to the NZIHM Conference.

"Inform" Newsletter

Our thanks go to Bruce Parkes of the Auckland Branch who is the Editor of our monthly "Inform" Newsletter. Although "Inform" is an Auckland Branch initiative which profiles the monthly Auckland Branch seminars, Bruce also includes other articles of interest to health managers. The newsletter is circulated to all NZIHM members.

Website

Work has continued throughout the year to maintain and upgrade the NZIHM website which can be accessed via the ACHSE site www.achse.org.au or directly at www.nzihm.org.nz. Our thanks go to Heathlink for sponsoring the 2005-06 upgrades.

Congratulations to Bruce Parkes, the latest Fellow for the New Zealand Branch, pictured receiving his award from Trevor Canning.



Memorandum of Understanding with other Organisations (MOU's)

NZIHM is continuing to establish MOUs of Professional Co-operation between New Zealand based organisations working in the health sector. To date we have signed an MOU with HINZ (Health Informatics NZ), New Zealand Institute of Management (NZIM) and HFANZ (Health Funds Association of NZ).

Conference

The NZIHM Conference was not held in 2005, however planning is well advanced for the 2006 Conference to be held in Wellington on the 30th June and 1st July. The Conference theme is "*Teaching Old Dogs New Tricks*" and is being held after the announcement of the 2006 Health Innovation Awards. Thanks go to the organising committee of David Rankin, Peter Reynolds and Stuart Francis.

Annual General Meeting

Our Annual General Meeting was held in Christchurch in October 2005 which allowed National Council members to meet many of our South Island colleagues. Thanks were extended to resigning councillors Michael Aitken and Michelle Branny for their support to NZIHM. Michael was one of the main supporters for the partnership we now have with ACHSE and his broad knowledge of health management issues in New Zealand will be missed.

National Council

Finally, I would like to acknowledge and thank the National Council Members who volunteer their time to support the ongoing activities of NZIHM:

David Rankin (Vice- President),
Debbie McDean (Secretary),
Stuart Francis (Treasurer),
Fiona Ritsma (Constitutional Adviser),

National Councillors:

Anthea Penny,
Phillipa Neads,
Shelly Parkes,
James Chal,
Peter Reynolds
and our Office Manager, Linda McKay.

Trisha Dunn

NATIONAL PRESIDENT

New Zealand Institute of Health Management

WESTERN AUSTRALIA

Those who have been following the progress of the College this year will have noticed that "Investing in Tomorrow" has become the new Western Australia Branch "theme" for our professional development activities. This theme was developed to identify our strategic direction in providing learning and challenging professional development opportunities for our managers and leaders, to equip them to deal with the emerging issues of tomorrow.

I am very pleased to announce that StateWest Credit Society has strengthened its involvement with the College and we have entered into a significant sponsorship partnership with them which will support several professional development events in the coming year.

We have had a remarkable level of interest and participation in our professional events with the total number increasing to 11, up from 7 last year. The number of people attending has increased by 90% compared to the previous year. The Health Law Update one day conference held jointly with the Royal Australasian College of Medical Administrators (RACMA) was particularly well attended with in excess of 150 people enjoying interesting and educational presentations from both local and interstate professionals.

This growth has had a very positive impact upon the financial performance of the Branch and provides the resources to deliver more to our members.

Branch President Philip Aylward (left) pictured with Mr Jim McGinty, WA Minister for Health, at a Breakfast session in which the Minister was the key speaker.



Successful Fellowship Program

Congratulations to Thelma Burnett, Catherine McKinley, Mary Joyce, John Smith and Philip Aylward who were successful in their study in 2005 and who are our newest Fellows.

We also have a vibrant group of six candidates studying for the 2006 Fellowship examinations and we wish them well in their forthcoming exams.

Branch Council

With the significant support and efforts of all Branch Councillors, the College is in great shape and continues to seek new opportunities to deliver additional services to our members.

We welcomed several new Councillors to Branch Council – Elizabeth Rohwedder, Kempton Cowan, Ruth Letts and Peter Lorraine.

Ann Fletcher has recently retired after a term as Branch President and many years on Branch Council. We wish her well and thank her for her leadership and guidance in support of the growth of the College. Ann will continue to remain a very active member of the College and participate in its events.

Sponsorship

Support from our sponsors has been outstanding this year and enabled us to offer extensive and high quality professional development events.



Organising Committee of the very successful one day seminar "Health Law Update".

May I extend the College's appreciation to our event partners this year;

- StateWest Credit Society
- Fujitsu Australia
- Health Super
- IBM Australia
- Joondalup Health Campus
- HESTA Super

Looking Forward in 2006

The Education and Continuing Professional Development Committee is well advanced in planning for an exciting array of professional development events in the remainder of 2006 and into 2007.

The College remains committed to providing seminars in the rural sector and with the extensive involvement of other professional development partners like the RACMA and the Royal College of Nursing Australia (RCNA), will ensure that professional development remains relevant to the leaders and managers in health care delivery.

Conclusion

I wish to take this opportunity to thank all our members who remain committed to our code of ethics, particularly in the pursuit of knowledge, excellence in leadership and the support of our colleagues.

I also wish to thank Doug King and Emily Cook who have provided the Branch with great administrative support over the year.

Philip Aylward

PRESIDENT

NEW SOUTH WALES

The Branch has achieved much in the last year, building on the last few years of good financial performance and growth of services.

The Institute of Nursing Executives (INE)

Following discussions between ACHSE and INE, INE voted to merge with the College from 1 April 2006. We welcome the INE members joining ACHSE and look forward to their contribution. A Nurse Managers Special Interest Group is being formed to help support the needs of the new members.

Management Training Program (MTP)

Some important changes were made to the MTP with the introduction of the Post Graduate Diploma in Health Management as a mandatory component of the Program from 2006. The introduction of tertiary qualifications brings the MTP in line with other Management Training Programs. Charles Sturt University provides the Post Graduate Course. University lecturers also contribute to the monthly study days for the trainees. The number of trainees has increased to 28 in the Program in 2006.

The 30 year Reunion of the MTP was held in September 2005 when over 70 ex trainees and friends attended an enjoyable dinner. The reunion also included graduates of the earlier Balmain Program and the Aboriginal Health Management Training Program.

Aboriginal Health Management Training Program (AHMTP)

It has been a difficult year for AHMTP with a number of challenges met. The Department of Health and Ageing withdrew funding for AHMTP and as a result the Aboriginal trainee placements have been incorporated into the MTP. A number of Area Health Services have targeted places for Aboriginal trainees. While continuing to support its contribution to the development of Aboriginal managers, the NSW Health Department has also indicated a change in emphasis to see the full integration of Aboriginal trainees with the MTP trainees. Zane Rice, Development Officer, AHMTP, has been successful in establishing the first Aboriginal Health Managers Mentoring Program.



The first Aboriginal Health Managers Mentoring Workshop held on 28 March 2006.

The Program commenced in March 2006. The Department of Health and Ageing has approved a RHSET Grant to help support this initiative.

Professional Development (PD)

This was another successful year for the PD Program with 36 events being held attracting over 1600 attendees. Four Chapters were established across rural areas of the State and eight PD events were held by the Chapters. The Chapters are Greater Western, Greater Southern, North Coast and Hunter New England.

A successful State Conference was held in 2005 attracting 161 delegates. The Conference also provided accompanying events such as a Workshop, Fellows Dinner and New Members Breakfast.

Webcasting of PD events on the ACHSE website has continued with over six webcasts being provided. This helps members access PD programs electronically if they are not able to attend face to face events.

The Graduating Class of 2005 for the Management Training Program and the Aboriginal Management Training Program pictured with Branch President, Stuart Schneider.



Mentoring Program

In addition to the Aboriginal Mentoring Program, the ACHSE Mentoring Program continued for its third year in 2005. There were 10 mentees and mentors. This has been very successful and provided access to more senior members in order to better develop members who are starting their careers.

Corporate Governance

During the year, 16 out of the 21 initiatives identified in the Business Plan were fully completed. Council uses the Business Plan to guide its work over the year and report on outcomes. The 2004-07 Strategic Plan has also been reviewed and confirmed for the last period of the three year Plan.

A Review was completed of the Committees of the Branch and as a result, one Committee has been deleted. The work will be undertaken by ad hoc Working Parties.

53rd Annual General Meeting and MTP Graduation

Robyn Kruk, Director General, NSW Health Department was the guest speaker at the AGM held on 2 June 2005 at the offices of Hunt and Hunt. There were 13 graduates from the MTP Program and two from the AHMTP.

Branch Council

The following members were elected to Branch Council in June 2005:

Richard Baldwin
Margaret Banks
Di Cheah
Helen Milne
and Rod Young.

Ramon Del Carmon replaced David Briggs. He brings a wealth of experience from the private sector.

The following Office Bearers were elected:

PRESIDENT Stuart Schneider
VICE PRESIDENTS Margaret Banks and Paul Cook
HONORARY TREASURER David Connell.

I would like to thank Sally Torr for her outstanding leadership of the NSW Branch in the two years she was Branch President.

David Briggs resigned in November 2005 after 22 years on Council. He completed 10 years on Federal Council, including a term as Federal President. David occupied virtually every Executive position on Branch Council and served on most of the Committees during his 22 years of very active service. He will also be remembered for his work in establishing the Aboriginal Management Training Program.



First year Management Training Program recruits at the 2006 Orientation Day.

Distinguished Members

During the year, several of our members received recognition for their work in the community and in the profession of health management. Neville Boyce and Ralph Hockin were both awarded an OAM and our congratulations were extended to them.

Vale Milton Noble

Milton Noble died on 22 February 2006 after a short illness. Milton was a legend in the College at NSW and Federal level. He was awarded the Gold Medal in 1992 and was made a Life Member in 1994. He will be sadly missed by all those who remember his professional approach to health management but also his wit and attitude to life.

Health Planning and Management Library

The Library had another strong year. The NSW Health Department is conducting a review of all Health funded Libraries and we await the outcome. There has also been a signalling of changes to funding arrangements and again we are waiting for further developments.

Appreciation and Acknowledgements

Our appreciation is extended to Warren Westcott, State Director and members of the Secretariat. I would like to acknowledge the support of Bill Lawrence, former National Director, ACHSE and wish him well in his future career as Deputy CEO, Australian Commission on Safety and Quality in Healthcare.

The support of the NSW Health Department is crucial through its funding of the MTP and AHMTP and the Health Planning and Management Library. The Department of Health and Ageing has also been supportive with a grant for the Aboriginal Health Management Mentoring Program.

Our sponsors are also very important to the Branch's operations. Hunt and Hunt, Hill-Rom, Programmed Maintenance Services, HESTA and Hudson have all contributed sponsorship funds and resources over the year.

PricewaterhouseCoopers has also provided support with venues over the year. Our thanks go to all our sponsors.

Stuart Schneider
PRESIDENT

QUEENSLAND

Highlights of the Year

- Dr Josie DiDonato presented with 2005 President's Award
- A very successful State Conference at the Gold Coast
- Two new academic awards introduced to encourage the development of health service managers. The awards were named in recognition of the contributions made to the College by Sr Angela Mary Doyle, and the late Jack Richards.
- Continued record attendances at CPD Activities
- Development of Queensland website and introduction of an online booking system for CPD activities.

Congratulations to all members of ACHSE (Qld) for their participation and contribution to the activities of the College during 2005/06. ACHSE is an organisation which exists solely to support its members and to achieve the Vision and Mission established at both national and state levels.

Membership

Our ongoing challenge is to maintain and increase our membership base – the organisation can only exist if it has a stable and preferably increasing membership base. Unfortunately, in recent years, membership in Queensland has failed to keep pace with national growth. During 2005/06, Branch Council demonstrated its commitment to members by offering free registration to the state conference for long-standing members. This offer was well received and did not adversely affect the financial viability of the Branch. Attracting new members and retaining existing members continues to be an important focus and Council is continually seeking suggestions about how to improve services and provide value to members.

Strategic Plan

Branch Council continues to review its strategic plan, which is closely linked to that of Federal Council, whilst also addressing those goals that are unique to Queensland.



(l to r): Dr Stephen Duckett, Executive Director, Reform & Development Division, Queensland Health pictured with Branch President, Kate Copeland.

Continuing Professional Development

Our CPD activities continue to be well supported through Dr Josie Di Donato, and the Committee. There have been challenges in planning and presenting satellite broadcasts, breakfast forums and workshops but the Committee has achieved quality programs. Feedback on breakfast forums indicates that the topics continue to be relevant and informative. Over 75% of members actively participate in the CPD program and this commitment to continuing education reflects the value placed on this by members as well as the excellent variety of programs organised by the CPD Committee.

Dr Gary Day was presented with this Fellowship Award by Branch President, Kate Copeland.



2005 State Conference Gala Dinner Dance

The annual State Conference, was held in conjunction with HISA (Queensland) on 20/21 May at the Gold Coast. Titled "*Reality Check in Health: Looking Forward, Looking Back*", the conference proved both topical and timely. The organising committee, led by Miranda Bruyniks, prepared an excellent program and the social committee again ensured that everyone had plenty of opportunities for fun. Incorporating the Annual General Meeting resulted in a significant increase in attendance which we hope will be continued in future years.

Awards & Scholarships

The 2005 Hunt and Hunt Scholarship Award was presented to Katrina Horsley and Amanda Croker, whose papers were judged to be the two best delivered by ACHSE members at the State Conference. The Duncan Palmer Award for 2005/06, for the student with the highest aggregate in the QUT Bachelor of Health Science, Health Services Management Degree Course, was awarded to Natasha Carrick.

Two new academic awards were introduced this year. The Jack Richards Award is in honour of the late Jack Richards, who was a major driving force in the establishment of the Queensland Branch of the College and was inaugural Branch President.

The award is to the 2nd year Health Management student at QUT, with the highest Grade Point Average. The inaugural Jack Richards Award was presented to Caitlin Wilson.

The Sr Angela Mary Doyle Award was initiated to honour the contributions made to the College and health management generally in Queensland, by Sr Angela Mary Doyle RSM. She was involved in the management of the Mater Hospitals for many years, and has been an inspiration and guiding force for health managers. The student award is for the highest Grade Point Average for Master of Health Service Management at Griffith University. Darran Paul was the recipient of the inaugural Award.

Queensland University of Technology/ACHSE Mentor Scheme

The QUT has an active Mentor Scheme in which health management students participate. The mentor role is one of support, providing introductions to networks in the industry, developing political savvy and acting as a sounding board so that the student can avoid pitfalls before they happen. College members continue to make themselves available to assist with the development of our leaders of the future.

Sponsorship

Sponsorship continues to play an important role in supporting our Branch and assists in the delivery of many of our educational activities. Principal sponsor Coopers Grace Ward Lawyers (previously Hunt and Hunt Lawyers) have continued their commitment to the College, as have annual sponsors Fujitsu, Sanofi-Aventis, Hill-Rom and SEEK.com

The ongoing support by Queensland Health assists in making our regular satellite broadcasts accessible to health managers across the State. In addition, the Director-General of Queensland Health sponsors the Branch President's Award, which is given in recognition of an individual's contribution to the health industry through a professional college. In 2005, the Branch President's Award was presented to Dr Josie Di Donato.



The 2005 President's Award for Outstanding Service went to Dr Josie Di Donato pictured.

Conclusion

Last year I commented that 2005/06 will continue to bring challenges, and this was indeed the case. Queensland Health has experienced a very challenging time during the Queensland Health review and the Commission of Inquiry. I trust that 2006/07 will provide an opportunity to consolidate and move forward.

I would like to thank Branch Council, the CPD Committee, those who support the activities of the College, Executive Officer Mike Knowles and administrative officer Debra O'Brien for their ongoing support. One of the best ways of promoting College membership is through personal contacts and recommendations. I invite all members to encourage their peers to join the College and participate in our activities.

Kate Copeland
PRESIDENT

NORTHERN TERRITORY

As all in our multifaceted industry know, each year sees many events and challenges.

While the year may seem to have been quiet in terms of ACHSE activities in the Northern Territory, this is in fact a real reflection on the fact that our health managers have heavy workloads in a constantly changing environment.

A program of continuing professional development events has been maintained throughout the year by our coordinator Dr Leonie Katekar. We look forward to bringing quality speakers to the "Top End" and linking in to satellite broadcasts where possible.

On another note we are very sad to farewell Glenn Hoffmann. Glenn has been a long time member of the Northern Territory Branch Council. His enthusiasm and dedication to ACHSE will be sorely missed. Glenn was a former Branch Registrar and, most recently, Federal Councillor for the past three years.

Although quiet on one hand, the year has also been hectic workwise with ACHSE members and local health care staff responding effectively to a second Bali bombing tragedy in October 2005 by treating almost 30 victims, a major flood in Katherine, a major cyclone in "Monica" and in May 2006, several victims of a second Timor period of unrest. Members and health care staff have again responded well, recognising not only the external demands but also the need to maintain core business, which in itself remains as demanding as ever.

Len Notaras
PRESIDENT

Retirement celebrations for Federal Councillor Glenn Hoffman (pictured centre) with Len Notaras, Branch President and fellow Councillor Ann Alderslade.



VICTORIA

I would firstly like to thank Stuart Rowley for his contribution during his 2 years as President of the College and wish him well in his new posting in Kuala Lumpur. This is another sign of how well College Members from within Australia are regarded in the international health management arena. Our Membership growth continues and our membership profile now includes substantial numbers from the allied health and aged care sectors.

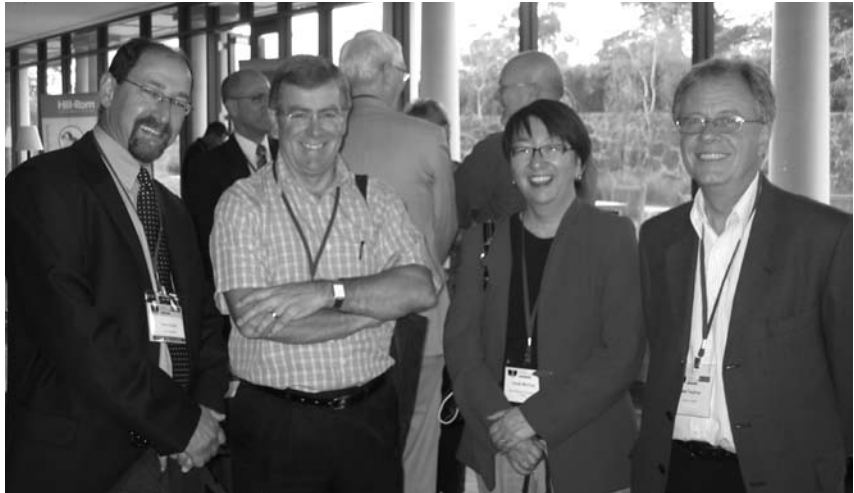
Fellowship

Our second Fellow's dinner was held in June 2005 and this initiative is going from strength to strength. More than 50 Fellows and guests were in attendance. Congratulations are extended to Gwenda Freeman, who was presented with the Victorian Fellow of the Year Award. Gwenda has been the driving force behind mentoring prospective Fellows around Victoria and many of us owe our Fellowship success to the guidance and support that Gwenda has given us in this process. A large study group presented in 2005 and it was pleasing to note that all members of the group were successful. Another group is undertaking the Fellowship program in 2006 under Gwenda's leadership.

Continuing Professional Development

This year we have been able to expand our Professional Development Program to include a pilot leadership program funded by the Department of Human Services, which provides the opportunity for health professionals to gain specific leadership training in a learning environment and to network with others working in both the metro and rural environments.

The Breakfast Seminar Program continues to be strongly supported by members, due to the quality of the speakers that the Committee has secured. Continual evaluation of this program is being maintained and Council both welcomes and utilises comments made by members. Thanks to John Anastasiou and the team from Mercury Search and Selection for their on going sponsorship of the Breakfast Seminar Program.



Pictured at the State Residential Conference held in the Yarra Valley, (l to r): Simon Brewin, Ormond Pearson, Linda McCoy and Peter Faulkner.

Topics this year have included Ambulatory Care Frame Work, Minimising Avian Flu, and The Year in Prospect from the Secretary of the Department of Human Services.

Special Interest Groups and Chapters

Special interest groups and rural chapters have continued to grow and develop and it was pleasing to attend a meeting of the Bendigo Chapter at Swan Hill, where people travelled as far as Mildura to attend this program. It is hoped that similar meetings of the Grampians and Gippsland Chapter will continue to provide opportunities for members to meet in a rural environment. The Community Health Special Interest Group held its Annual Dinner in Geelong, with a thought provoking presentation from Brian Cook, CEO Geelong Football Club, on the issues of Leadership and Management.

Mentoring Program

The program continues to be one of the Branch's major achievements with another sixteen mentors and mentees participating with Associate Professor John Rasa as facilitator and Graham Bailey as coordinator of the program. The first orientation for the Mentoring Program was in October 2000 and the Council's thanks go to the senior members of our College who have supported the Program over the last five years. Over eighty Mentees have benefited from mentoring by promoting skills and knowledge development for health service managers new to management.

For our new members it provides an opportunity for improved networking and career progression. The Education Committee will continue to develop and grow the program in coming years.

Management Residential Program

For the last fourteen years the Branch has offered four new places on the program each year. In 2005 the number of places offered was increased to six. In 2006 there were 10 MRPS in the program. It is intended to continue with the increased intake and from 2007 there will be 12 trainees in the program at any one time.

The increase has meant that additional placements at health services and other agencies have needed to be found, fortunately, there has been strong demand. The program provides a true win-win situation in that the placement agency gains the services of a very well motivated and productive worker and the trainee has a chance to obtain challenging and fulfilling work as well as an opportunity to observe different management styles and organisation cultures.

Residential Conference

One of the highlights of the year was the State Residential Congress held in the Yarra Valley which was well attended by College Members. The theme was "Breakthrough Health Leadership, Going for Gold". From feedback received, the conference organising group achieved a gold medal performance.



Terry O'Bryan is inaugurated as Victorian Branch President at the AGM.

Linkages with Tertiary Institutions

The College continues to have close links with a number of tertiary institutions. La Trobe University has had its programs re accredited and Monash University will have its courses reviewed for re accreditation next year. Deakin University and RMIT University continue to have discussions with the Education Committee with a view to exploring opportunities for collaboration. The College has a program of regular meetings with La Trobe, Monash, Deakin and RMIT Universities.

Overseas Study Award

Debra Cerasa, Director of Clinical Services, La Trobe Regional Health Service, received the 2005 Overseas Study Award. Her study tour will be used to seek detailed information on, and insight into, effective methodologies to establish a pilot project of an innovative model of regional maternity services for the Gippsland Region. Debra plans to visit the UK and investigate midwifery service models that embrace the concept of varied and multiple sites across a community or region. The College acknowledges the Department of Human Services generous support for this award.

Sponsorship

We are fortunate to have a number of loyal sponsors and thank them on behalf of the membership. Mercury Health has been the sponsor of the breakfast program for the last six years as well as sponsoring other College activities. Hillrom has been a major sponsor for the last four years as has HESTA.

The College is also grateful for sponsorship from Global Health. Our residential conference was supported by HESTA, Hill-Rom, Global Health, Hewlett Packard and Medirest.

Strategic Plan

This year Branch Council also felt that it was important to look to the future and has spent significant time on developing a Strategic Plan. One of issues coming out of the planning workshop was the establishment of the Victorian Branch purpose which is; "to achieve high quality management and leadership practice contributing to better health outcomes".

This purpose will be the guiding force behind new initiatives which Council will be developing over the year to help reinforce current activities, as we develop tasks and priorities for 2006-2010. A summary of the Strategic Plan Task and Priorities will be available to members. The Branch will undertake a membership survey as an immediate priority to more fully understand professional development needs as well as obtaining a current membership profile. The survey tool is being developed and members will be asked to participate when the survey is sent out to the field.

My thanks also go to all of the members of Branch Council, representatives on the various committees, State Manager David Webb and Sandra Armstrong.

Terry O'Bryan
PRESIDENT

AUSTRALIAN CAPITAL TERRITORY

The ACT Branch is going from strength to strength through an excellent Professional Development Program with increasing attendances and continued strong interest in members undertaking the Fellowship program. Our membership has continued to expand in diversity and number, and our partnerships with our main sponsors have strengthened.

Life Membership

A key event of 2005 was the celebration of two members of the ACT Branch Dr Janet Mould and Anne Cahill Lambert being awarded life membership of ACHSE. The ceremony was held at the National Congress in Adelaide in 2005 following their nominations by the ACT Branch Council. Further information on Janet and Anne can be found in the Life Membership section of this Annual Report.

ACT Branch Business Plan

In August 2005 Branch Council reviewed the existing Business Plan and set goals for the next two years. The roll out of these is progressing successfully.

Achievements include:

- Working group established with ACT Health and the Commonwealth Department of Health and Ageing to examine and progress access to an ACT based tertiary level graduate health management course;
- Appointment on Branch Council of a Membership Officer who is focused on recruitment and ensuring we meet members needs;
- Relationship with our sponsors reinforced;
- Fellows Chapter established;
- Marketing Plan developed and implemented;
- Mentoring Program discussed with ACT Health;
- Availability of a summary report of members CPD activity on request;
- Group bookings available and included on the PD Flyer; and
- Review of Branch Council remuneration.



A happy new Fellowship Graduate from the ACT, Ellen O'Keeffe, receiving her certificate from Federal President, Trevor Canning.

Professional Development Program

Professional Development of members is our core business. During the year we were again fortunate to have a high quality and diverse range of speakers for our breakfast forums. These included national experts, academics and key industry figures across a range of areas. Our regular Professional Development breakfast forums have covered topical issues and a broad range. Judging by our very high attendance rates we seem to be meeting our members' needs and then some. Many of the sessions have been interactive and debate has been encouraged. Importantly, PD sessions continue to provide the opportunity for networking, communication, and sharing of ideas and concerns. Many long-term professional relationships have been forged over the breakfast table!

Our yearly workshop was with visiting UK speaker Debra Humphris on workforce reform. This was organised in conjunction with ACT Health by Karen Murphy and Jennie Baker and was an overwhelming success.

Additional opportunities to resource overseas guest speakers whilst in Australia and to share each state's experiences in the PD arena have flowed from working closely with National Office.

Fellowship

The Branch successfully managed two members proceeding to Fellowship in 2005. Congratulations to Carol Mirco and Ellen O'Keeffe.

We are very proud of our achievements with the ACT Fellowship Program as the proportion of Fellows/members in the ACT is almost double that of any other Branch. The forthcoming year will see four new members prepare for Fellowship. Thanks must go to Helen Tyrell who took on the challenge of establishing the role of Fellowship Coordinator in the Branch. She has been assisted by Richard Bialkowski and Rosemary Kennedy. Proceeding to 'Fellowship' is now viewed as a positive addition to an individual member's professional development qualifications.

A new initiative has been the establishment of the ACT Branch Fellowship Chapter under the guiding hands of Ellen O'Keeffe and Karen Murphy as the Fellowship Network Coordinators. This has been another success story with a monthly breakfast "Journal Discussion Group" alternating with an evening "Learning From Leaders" forum.

Health Management Training Program

Our Branch continued to support, with the considerable assistance of ACT Health, the ACHSE Health Management Training Program. The Branch thanks ACT Health and particularly the Organisation Development Unit. We farewelled Lisa Brady to the UK at the end of her Traineeship in 2005. Edwina Snowden has been with us since the beginning of 2006. Thanks go to Jennie Baker who has acted as liaison with ACT Health and ACHSE. Both trainees have provided strong support to professional development activities.

Membership

Membership continues to rise and we take that as an excellent outcome measure of the way the Branch does its business and its relevance in members' professional and social lives. A particular focus for this year has been the recruitment of allied health professionals to the Branch. To support the growing number of new members, and to ensure we continue to provide member services, this year saw the development of a new position on Branch Council of a "Members Officer". Carol Mirco volunteered to establish the role. A Marketing Plan was developed by Leanne Monte, with input by the Branch Council, and this has provided guidance on a number of initiatives including active marketing to encourage membership. The Members Officer has also taken over the support to new members through the "buddy system".

Sponsorship

The Branch has continued to develop our relationship with our sponsors in Hesta Super Fund and Clayton Utz. I extend our appreciation to both organisations for their support. Clayton Utz also supported the Branch in kind by organising Christa Lenard to present to members on the new Work Choices Legislation and the application in the health sector.

Vote of Thanks

This is my first year as Branch President and I have enjoyed the opportunity to steer the Branch in alignment with national and local strategic goals. I would particularly like to thank my fellow Branch Councillors and specifically each of the office bearers who have all helped carry the responsibilities of Branch Council.

Jenny Berrill
PRESIDENT

TASMANIA

Branch Membership

Our Branch membership has remained stable for a number of years. It maintains a balance of gender as well as membership from the public, private and voluntary sectors and from various fields ranging from hospital management, aged care, management of health professionals and ambulance services to health planning and health consulting. This same gender and membership cross section has also been maintained at Branch Council level.

Branch Council

I would like to particularly thank Branch Councillors for their support and efforts in ensuring the smooth running of the Branch during the past year, particularly with planning for the upcoming National Congress.

Financial Position

Thanks to the hard work of those involved in planning previous National Congresses held in Tasmania as well as local State Congresses and other events, our Branch remains in a very strong financial position with accumulated funds.

The task for the incoming Branch Council is therefore once again to determine how best to utilize these funds in providing CPD activities for the benefit of members in coming years.

Continuing Professional Development

This year Branch Councillors have focussed energies on planning the National Congress to be held in Hobart in August 2006. This is to be a joint Congress with Royal Australasian College of Medical Administrators (RACMA). The Tasmanian Branch has long fostered close working relationships with RACMA, Royal College of Nursing Australia and Australian Healthcare Association and held bi-annual joint state congresses. Working with RACMA at the national level for a joint national congress is a logical extension of the state level approach our Branch has taken for two decades.



Members of the Tasmanian Branch Council with Federal President, Trevor Canning at a meeting in Tasmania.

The new arrangements whereby National Office play a major role in planning the National Congress has worked exceedingly well and both Carolyn Marsh and Sue Thomson have helped us put together an excellent scientific and social program. Rae DeSilva, Anne-Marie Stranger, Andrew George Gamlyn, Richard Sadek and Angie Byrom are to be congratulated for their input and participation in undertaking these important planning processes. Their collective efforts, supplemented once Congress convenes by other north western based Branch Councillors will ensure we showcase our small Tasmanian Branch well at Congress.

A very successful Tasmanian workshop on change management conducted by Dr Jeffrey Braithwaite was very well received by all participants. Our thanks to Sue Thomson and National Office for coordinating this for the Branch.

Support from National Office

As a small Branch we are indebted to staff of the National Office for their ongoing support and advice covering membership activities, marketing and sponsorship, and professional development activities. Particular thanks are extended to Carolyn Marsh, Sue Thomson, Alison McCann and Debbie Simula for their support over the last year.

The Tasmanian Branch also places on record it's thanks to Bill Lawrence for his support to our Branch during his extended period in a national leadership role. He has been instrumental in placing the College on a solid footing at the national level.

Grant Lennox
PRESIDENT

HONG KONG

I am delighted to report that the College has been growing and developing healthily following its inauguration in May 2005 which marked the transformation from Society to College status.

Professional Development

With keen responses from members in regards to medico-legal talks, the College organised another series for health care executives this year. Three topics were developed to stimulate members' appetite for knowledge. They were very willing participants who made extra efforts to attend the talks out of their limited personal time. The College has been working to widen the scope of these talks from job-related to personal growth. A seminar on "Overview of The Health Care System in Mainland China", was delivered by a former senior Chinese Government Health Official in October, 2005. Another seminar on "How are Management Concepts Applied to Child Development" will be delivered by an experienced child health educator in July, 2006.

Collaboration with ACHSE

In order to further strengthen our collaboration with ACHSE, a new Memorandum of Understanding (MOU) was signed on 25th February 2006. Under the new MOU, dual members of both Colleges will benefit with a reduced membership fee to encourage cross participation. Australian members will receive a 50% discount for their HKCHSE membership fee for dual membership. We extend a warm invitation to our Australian colleagues to join the Hong Kong College.

We continue to encourage our members and to organise delegates to support and participate in the professional activities of ACHSE, especially the National Congress.

Fellowship Development

Fellowship examination preparatory processes have been strengthened to better equip our Fellowship candidates. A more structured training program including topical presentations, case studies and journal clubs has been developed. Monthly study group meetings are held. Every Fellowship candidate is assigned a mentor to support their study and preparation for examination.



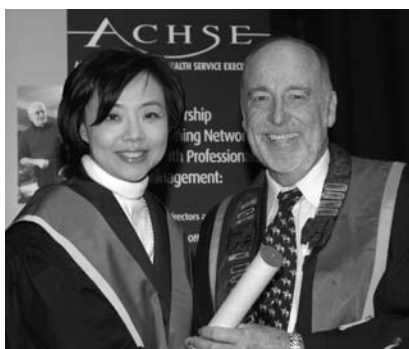
(l to r): Hong Kong College of Health Service Executives President Dr Ma with Federal President, Trevor Canning.

All candidates are required to submit a 10,000 word thesis prior to their oral examination. The thesis is then assessed by two academics. Fellowship examinations will be held on 7 and 8 July 2006. Prof Peter Yuen, Dr Geoffrey Lieu and Mr David Briggs will be the examiners. All candidates are working hard in preparing for their Fellowship exams and we wish them all the very best.

Challenges of the Health Service

The health care service in Hong Kong is undergoing major review. The government administration, politicians, health care professionals, as well as the public are looking forward to a critical revamp of the health service delivery and financing model to sustain an affordable and acceptable health service for the people of Hong Kong. A discussion paper, titled 'Building a Healthy Tomorrow' was published by the Health, Welfare and Food Bureau in July last year. It highlighted the need for change and challenges ahead of the health service in Hong Kong.

Irene Ho receiving her Fellowship Award from Federal President, Trevor Canning.



The paper also raised the discussion of the future service delivery model emphasising the positioning of the public and private sectors as well as the importance of the development of primary medical care services. It has also put forward recommendations in various areas. The College has submitted a view to the Government on this important document.

The Hong Kong Government will publish another long awaited important paper on health care financing. We will continue to initiate and encourage our members to participate in discussions on these critical issues. We will also work closely with other institutes for the future well being of the people of Hong Kong.

Annual Meeting

The Annual General Meeting of the Hong Kong College will be held on 14 July 2006. A new team of council members will be elected. Mr Andy Ho, Information Coordinator of the Chief Executive's Office of the Hong Kong Special Administrative Region will be the guest speaker. He will address members on 'Media Landscape in Hong Kong'. The topic is an appropriate one as the health service touches all aspects of the community and is always one of the key subject areas on the political agenda.

Bulletin

With the diligent work of our Publication Convenor, we published two issues of our Bulletin. The content and quality has been much enriched and enhanced by discernable quantum. Some of our aspiring Fellows have also contributed to the newsletter by submitting articles. The news bulletin still plays an important role in keeping Fellows and members informed of activities of the College. We will continue to look into ways and means to further develop content and to motivate our members and Fellows to write up their work to share with others.

Dr Hok Cheung MA

PRESIDENT

Hong Kong College of Health Service Executives

ATTENDANCE AT FEDERAL COUNCIL MEETINGS

Federal Council Meetings were held via Teleconference with one face to face meeting in the year. A change in Federal council membership occurred on 10 August 2005 with some Councillors retiring from office.

FEDERAL COUNCILLOR	MEETINGS ELIGIBLE TO ATTEND/PARTICIPATE	ATTENDED/PARTICIPATED
Philip Aylward	2	2
Jennifer Baker	3	3
Jennifer Berrill	3	2
David Briggs	3	1
Dennis Campbell	4	4
Trevor Canning	4	4
Kate Copeland	4	4
John Dennis	1	1
Trisha Dunn	4	4
Ann Fletcher	3	2
Robert Grima	4	4
Mary Harris	4	3
Glenn Hoffmann	4	4
Godfrey Isouard	1	1
Bill Lawrence (National Director)	4	4
Dr Ma	4	3
Sue McAlpin	1	1
Terry O'Bryan	1	0
Stuart Rowley	3	2
Mavis Smith	4	3
Anne-Marie Stranger	4	4
Sally Torr	4	4

The College thanks its Major Sponsors:

BLAKE DAWSON WALDRON
L A W Y E R S





Financial Reports/Statements 2005-06

Honorary Treasurer's Report

Balance Sheet

Profit and Loss Account

Income and Expenditure Statement

Cash Flow Statement

Independent Auditor's Report

Notes to and Forming Part of the Financial Statements

Directors' Declaration

HONORARY TREASURER'S REPORT

ACHSE has achieved a very successful result for the 2005/2006 financial year.

ACHSE is a registered non profit company and its surpluses are held for the development of ACHSE and its members' services. A surplus of \$189,627 was achieved this year and has been added to the College's reserves now totalling \$1,441,167. Total income for the year was \$2,248,335 with total expenditure of \$2,058,708.

Overall ACHSE has continued to grow as a financial entity with assets of \$2,274,228, liabilities of \$1,441,167, and reserves of \$1,450,012. It is noted that overall the Branches had a successful financial year with all recording healthy reserve levels.

The Federal Council/National Office accounts show a surplus in 2005/2006 of \$34,730. Of particular note is the College's increased income and expenditure relating to education and professional development activities, a deliberate strategy pursued during this financial year.

This financial year has seen a small increase in membership fees largely related to the annual CPI increase applied to membership subscriptions.

The ACHSE Consolidated Accounts have been prepared according to our Standard Accounting Procedures and Chart of Accounts.

It is pleasing to see the College maintain its strong financial position. The financial initiative introduced in 2004 regarding distribution of Annual Congress surplus between Federal Council, the National Professional Development Program and the States has improved routine cash flow and financial certainty across the College.

I would like to extend Federal Council's appreciation of the efforts of all involved in the ACHSE financial management and arrangements at both Branch and National Office levels. The adoption of, and adherence to the College's Standard Accounting Procedures and Chart of Accounts support a strong financial governance approach and ensure that all financial and reporting obligations are met.



Kate Copeland
HONORARY TREASURER

BALANCE SHEET

AS AT 31 MARCH 2006

FEDERAL COUNCIL			CONSOLIDATED - FEDERAL BODY AND BRANCHES	
2005	2006		2005	2006
\$306,603	\$341,333	ACCUMULATED FUNDS	\$1,251,541	\$1,441,167
		REPRESENTED BY:		
		FIXED ASSETS		
		At Cost less Depreciation		
7,545	11,654	Office Equipment, Vehicles and Software	48,447	115,537
		INVESTMENTS		
		At Cost		
384,025	404,741		737,944	779,057
		CURRENT ASSETS		
		Cash at Banks	643,166	1,095,085
14,146	122,338	Cash on Hand	1,738	1,174
-	-	ABN Withholding Credits	-	260
-	-	Accrued Interest	-	1,397
28,014	32,937	Debtors and Prepayments	216,184	280,358
-	-	GST Clearing Amount	-	1,281
-	-	Stock on Hand	16	79
433,730	571,670	TOTAL ASSETS	1,647,495	2,274,228
		LESS CURRENT LIABILITIES		
-	-	Bank Overdraft	-	-
-	56,624	Loan to Congress from National	-	56,624
127,127	173,713	Creditors and Fees in Advance	395,954	776,437
\$306,603	\$341,333		\$1,251,541	\$1,441,167

PROFIT AND LOSS ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2006

FEDERAL COUNCIL			CONSOLIDATED - FEDERAL BODY AND BRANCHES	
2005	2006		2005	2006
		ACCUMULATED FUNDS		
		Net Surplus for year	136,640	189,627
1,793	34,730			
		Accumulated Funds at the start of the year	1,114,900	1,251,540
304,810	306,603			
\$306,603	\$341,333	Accumulated Funds at the end of the year	\$1,251,540	\$1,441,167

INCOME AND EXPENDITURE STATEMENT

FOR THE YEAR ENDED 31 MARCH 2006

FEDERAL COUNCIL			CONSOLIDATED - FEDERAL BODY AND BRANCHES	
2005	2006		2005	2006
		INCOME		
545,126	556,745	Membership Fees	545,126	556,745
7,568	7,750	Advertising Income	8,837	8,000
8,136	129,831	Education Activities	597,424	711,731
-	-	Functions	-	-
20,137	21,333	Interest Earned	56,590	79,254
8,636	-	Management Income	30,350	-
2,377	1,114	Sales - Memorabilia	2,377	1,114
7,922	5,606	Sales - Publications	8,177	5,606
45,000	40,270	National Congress	45,000	40,270
-	-	National Congress Share to Branches	-	59,146
-	-	Projects	-	86,364
-	-	Scholarships	70,932	122,172
33,000	42,000	Sponsorship	187,260	157,052
9,836	5,704	Subscriber Fees	12,605	5,704
-	-	Grants from Other Sources	259,194	394,055
5,806	4,294	Sundry Income	7,100	21,122
693,544	814,647	TOTAL INCOME	1,830,972	2,248,335
		LESS EXPENDITURE		
2,927	2,750	Audit Fees	6,155	7,398
5,883	6,330	Bank and Government Charges	13,888	14,791
300	3,541	College Prizes	2,923	5,992
11,666	8,917	Consultants Fees	103,386	49,557
3,073	2,408	Congress Expenses	25,303	38,992
4,276	1,509	Depreciation	15,568	21,807
18,602	104,991	Educational Expenses/Grants	387,139	528,058
-	-	Functions	9,051	13,674
-	-	Honorariums	6,500	7,500
117,346	122,515	Grants to Branches	-	-
-	59,149	Congress Distributions to Branches	-	59,149
13,292	13,071	Grants, Other	13,292	13,071
20,763	17,907	Insurance	25,858	21,917
-	-	Legal Fees	-	-
43,623	34,671	National Database & Web Costs	43,623	35,546
49,326	73,295	Office Expenses	163,880	228,253
-	-	Project Costs	-	89,888
184,174	107,570	Publications, Newsletter, Subscriptions	192,194	113,609
8,681	12,264	Rent and Outgoing	36,093	32,367
180,181	177,331	Salaries and On-Costs	551,231	649,132
-	-	Scholarships	56,708	68,680
3,130	2,214	Sundry Expenses	9,377	16,704
24,508	29,484	Travelling Expenses	32,162	42,623
691,751	779,917	TOTAL EXPENDITURE	1,694,331	2,058,708
\$1,793	\$34,730	NET SURPLUS FOR YEAR	\$136,641	\$189,627
		Transfer to Accumulated Funds		

CASH FLOW STATEMENT

FOR THE YEAR ENDED 31 MARCH 2006

FEDERAL COUNCIL			CONSOLIDATED - FEDERAL BODY AND BRANCHES	
2005	2006		2005	2006
		CASH FLOW FROM OPERATING ACTIVITIES		
561,185	692,280	Receipts from Members, Fees and Subscriptions	502,240	1,274,180
(599,187)	(680,121)	Payments to Suppliers and Employees	(1,572,416)	(1,664,033)
20,137	21,333	Interest Income	56,590	79,254
128,281	101,034	Sponsorships, Other Income and Education	1,229,256	894,904
<u>110,416</u>	<u>134,526</u>	Net Cash provided by operating activities	<u>215,670</u>	<u>584,305</u>
		CASH FLOW FROM INVESTING ACTIVITIES		
21,043	20,716	Purchase of Investments	77,535	701,522
-	4,109	Purchase (sale) of Fixed Assets & Software	(3,850)	119,387
<u>21,043</u>	<u>24,825</u>	Net Cash used in Investing Activities	<u>73,685</u>	<u>820,909</u>
89,373	108,192	Net Increase (Decrease) in Cash held	141,985	451,355
(75,227)	14,146	Cash at beginning of year	502,919	644,904
<u>14,146</u>	<u>122,338</u>	Cash at end of year	<u>644,904</u>	<u>1,096,259</u>
		Reconciliation of Cash		
-	-	Cash on Hand	1,738	1,174
14,146	122,338	Cash in Cheque Accounts and on deposit	643,166	1,095,085
<u>14,146</u>	<u>122,338</u>		<u>644,904</u>	<u>1,096,259</u>
		Reconciliation of Cash Flow from Operations to the Net Surplus		
1,793	34,730	Net Surplus and Transfer to reserves	136,641	189,627
4,275	1,509	Depreciation	15,568	21,807
16,059	(4,923)	(Increase)/Decrease in Debtors and Prepayments	(42,886)	(64,175)
-	-	(Increase)/Decrease in Stock	140	(61)
88,289	103,210	Increase /(Decrease) in Creditors	107,207	437,107
<u>110,416</u>	<u>134,526</u>	Cash Flow from Operations	<u>\$216,670</u>	<u>\$584,305</u>

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES

Scope

We have audited the financial report of the Australian College of Health Services Executives for the financial year ended 31 March 2006, as set out on pages 34 to 37. The financial report includes the financial statements of the National Office and the consolidated financial statements of the Branches comprising the Australian College of Health Services Executives. The Directors are responsible for the financial report. We have conducted an independent audit of the financial report in order to express an opinion on it to the members.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance that the financial report is free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with Accounting Standards, other mandatory professional reporting requirements and statutory requirements, so as to present a view which is consistent with our understanding of the Australian College of Health Services Executive's financial position and performance as represented by the results of their operations and their cash flows.

The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion

In our opinion, the financial report of Australian College of Health Service Executives is in accordance with:

- (a) the Corporations Law including:
 - (i) giving a true and fair view of the Australian College of Health Service Executives as at 31 March 2006 and of the performance for the year ended on that date; and
 - (ii) complying with Accounting Standards and the Corporations Regulations;
- and
- (b) other mandatory professional reporting requirements.

Fraser & Lawton, Chartered Accountants

Craig Lawton

AUDITOR

Sydney, 24 July 2006

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2006

Statement of Significant Accounting Policies

This financial report is a special purpose financial report prepared for use by Directors and members of the company. The Directors have determined that the company is not a reporting entity.

Principles of Consolidation

All inter-company balances and transactions between entities in the economic entity, including any unrealised profits or losses, have been eliminated on consolidation.

Inventories

Inventories are measured at the lower of cost and net realisable value.

Plant and equipment

Plant and equipment are measured on the cost basis.

The carrying amount of plant and equipment is reviewed annually by Directors to ensure it is not in excess of the recoverable amount from these assets.

Depreciation

The depreciable amount of all fixed assets is depreciated on a straight line basis over their useful lives commencing from the time the asset is held ready for use.

Investments

Non-current investments are measured on the cost basis. The carrying amount of non-current investments is reviewed annually by Directors to ensure it is not in excess of the recoverable amount of these investments.

No other Australian Accounting Standards, Urgent Issues Group Consensus Views or other authoritative pronouncements of the Australia Accounting Standards Board have been applied.

The financial report is prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

DIRECTORS' DECLARATION


The Directors have determined that the company is not a reporting entity. The Directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in the note to the financial statements.

The Directors of the company declare that:

1. the financial statements and notes, as set out on pages 35 to 37 present fairly the company's financial position as at 31 March 2006 and its performance for the year ended on that date in accordance with the accounting policies described in the notes to the financial statements;
2. in the Directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors:


Trevor Canning
DIRECTOR


Kate Copeland
DIRECTOR

Sydney, 24 July 2006

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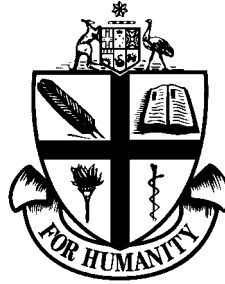
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CODE OF ETHICS AND COLLEGE EMBLEM



CODE OF ETHICS

A Professional Code of Ethics gives written expression to the modes, the morals and the manners expected of each individual member by the profession itself.

- The “modes” refer to the approach to work matters expected of the professional; they are dynamic and subject to change.
- The “morals” reflect the ideals and standards of honesty and decency sought by the profession.
- * The “manners” represent the required professional dignity and courtesy in all dealings with colleagues, other employees and clients.

Members of the Australian College of Health Service Executives shall:

1. Undertake their duties in the Health Service in an efficient, proper and responsible manner, having special regard for the well being of the consumers of the service.
2. Support their colleagues and other health service managers as required and appropriate by providing assistance to other individuals and organisations.
3. Contribute to the leadership of the organisation by recognising and developing the inherent skills of all health workers in order to achieve efficient and effective services.
4. Seek to improve personal skill, knowledge and experience by undertaking appropriate study and being involved in the College's Continuing Professional Development program.
5. Demonstrate a commitment to the development of other health service managers and interested persons in other health disciplines.
6. Ensure that their position is used fairly and appropriately in a manner which must be neither to their personal advantage nor unjustly to the disadvantage of an employee or colleague.

THE EMBLEM OF THE AUSTRALIAN COLLEGE OF HEALTH SERVICE EXECUTIVES

The College's emblem indicates both the health services management character of the College and its close association with the medical and nursing professions and with education.

- **The cross** incorporated in the shield is the most common symbol associated with hospitals.
- The College's own **characteristics** are reflected in the symbols of a health service manager's art.
- **The quill** for its association with the author, the scribe and the secretary.
- **The book** which indicates learning, law, literature and symbolises aspects of the manager's varied functions.
- **The torch** indicates education, knowledge, enlightenment and schools.
- **The rod and serpent** of Aesculapius intimates the close association between health service managers and the medical profession.
- **The motto - FOR HUMANITY** - indicates the health service manager's abiding interest in the welfare of fellow human beings.
- **The ribbon**, being circular, suggests unity and wholeness - that all functions serve the words of the motto.

The Federal Council hopes that this emblem will constantly remind members of their obligations to the professions with which they work and of their objectives as members of a professional College.



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