The role of ACHSM in supporting health managers and leaders



The vision of the Australasian College of Health Service Management is :

"Better Leadership, Healthier Communities"

The College's mission is to "develop, equip and support high-performing health, community and aged care leaders to deliver quality services and improve community health and wellbeing".

The College understands that a key challenge for health and community services organisations is identifying, fostering and supporting great leaders and managers as part of a sophisticated workforce development plan. Organisations' plans to develop great leaders is exacerbated by the pace of change in the world of work across all sectors. The ageing population and imminent retirement of a generation of managers represents both opportunities and challenges. Increasing demand for work from home options, the increasing digitisation of both services and practices and the differing work/life balance expectations of different generations add to this complexity.



As a knowledge-focused sector, health does not always recognise the unique knowledge, skills and competencies explicit in the profession of health leadership and management. When parts of the system falter or fail, the inadequacy of leaders and managers – and by definition their training and support – is often highlighted. The College has a well researched Master Health Service Management Competency Framework which underpins all our programs and is able to be matched to most known leadership frameworks. In addition, we have introduced a credentialling model which has at its core both the initial recognition of leadership/management experience and knowledge but most importantly the expectation that our Certified Health Managers and Certified Health Executives must focus on lifelong learning and professional development.

We appreciate that identifying individuals to develop, appropriate programs to enhance leadership and longitudinal support can be a huge challenge for workforce planning. As a result the College has framed our value and programs around career stage planning for individuals. For individuals, preparing for leadership and management is crucial to ensuring a successful transition into decision making roles.

We encourage you to see the College, and membership of the College, as an important tool in the development of your organisation's leaders and managers. Our programs will ensure they are supported throughout their leadership journey.

For more information about career stage College offerings please see over the page.









Applies at this career point May not necessarily apply at this career point	Working in Health but prior to health leadership roles	Emerging leader	4-5 years health leadership/management experience with leadership/mgt qualification	8-10 years health leadership' management experience	Ongoing career	Senior health executive
Free briefing webcasts from local and global health leaders (> 30 hours annually)						
Free annual self assessment against ACHSM Master Health Service Management Competency Framework						
A wide variety of low cost topical Professional Development events – conferences, congress, short speakers events, workshops						
Free Mentoring (Mentors and Mentees)						
Free Monthly Library Bulletin – access to latest journal articles globally on health leadership						
Free access to academic Asia-Pacific Journal of Health Service Management						
Health Management Internship Program	Ţ					
Accredited university programs certified by ACHSM						
CERTIFICATION PROGRAM – structured program available to Associate Fellows to be recognized as Certified Health Manager		↓				
FELLOWSHIP PROGRAM – capstone program. Certified Health Managers are then recognized as Certified Health Executives.					1	
Fellowship by Alternative Pathway						
Structured Facilitated Learning Groups (FLG). Variety of topic areas – launching in April 2021 with "Clinician to Manager" FLG & "Post Covid Leadership Learnings" FLG						