

Australasian College of
Health Service Management

73RD ANNUAL REPORT
2018–2019

Vision, Mission and Values

Vision

Better leadership. Healthier communities.

Mission

Recognise, develop and support effective health leadership and management to deliver quality services and improve health and wellbeing.

Values

- Leadership
- Innovation
- Collaboration
- Learning
- Respect
- Community

The 2018–2019 Annual Report of the Australasian College of Health Service Management.

ACN 008 390 734 ABN 4100 839 0734

REGISTERED OFFICE

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SOLICITORS

Holmann Webb
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Sydney NSW 2000

AUDITOR

Alkemade and Associates
PO Box 423, Carnegie VIC 3163

ANNUAL GENERAL MEETING

This report was presented at the Annual General Meeting of the Australasian College of Health Service Management held on Tuesday 8 October 2019 at the Gold Coast Conventional Centre, Queensland, Australia.

National Library of Australia
Cataloguing in Publication Data Issn 1320–3843

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Governance

National Board

Dr Neale Fong, FCHSM (Hon)	President, Branch Councillor Director
Assoc. Prof. Godfrey Isouard, FCHSM	Vice President, Branch Councillor Director
Mr Michael Kalimnios, FCHSM	Treasurer, Additional Director
Mr Paul Dyer, FCHSM to 05/02/2019	Branch Councillor Director
Ms Rosemary Kennedy, FCHSM from 21/03/2019	Branch Councillor Director
Prof. Len Notaras, AM, FCHSM	Branch Councillor Director
Mr Mark Avery, FCHSM	Branch Councillor Director
Mr Mark Diamond, FCHSM	Branch Councillor Director
Ms Amanda Quealy, FCHSM	Branch Councillor Director
Ms Briana Baass, FCHSM	Branch Councillor Director
Ms Jayanthi Mohanakrishnan, FCHSM	President NZIHM, Branch Councillor Director
Dr Tim Smyth, FCHSM	Additional Director
Ms Carrie Marr, FCHSM	Additional Director
Mr Daniel Mahony, FCHSM	Additional Director

Invitee

Dr S H Liu, FCHSM	President HKCHSE
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Branch Presidents

Mr Paul Dyer, FCHSM to 05/02/2019	Australian Capital Territory
Mr Paul Preobrajensky, FCHSM	New South Wales
Prof Len Notaras, AM FCHSM	Northern Territory
Ms Jayanthi Mohanakrishnan, FCHSM	New Zealand
Mr Mark Avery, FCHSM	Queensland
Ms Roslyn Chataway, AFCHSM	South Australia
Ms Amanda Quealy, FCHSM	Tasmania
Ms Briana Baass, FCHSM	Victoria
Dr Neale Fong, FCHSM (Hon)	Western Australia

Attendance at Board Meetings

Board Meetings were held via Zoom video conference with two face to face meetings.

Our Team

National Office

Catherine Chaffey	Chief Executive Officer
Alison McCann	Executive Assistant to CEO
Richa Apte	Membership Administrative Officer
Melissa McLennan	Congress Manager
Erica Jones	National PD & Events Coordinator
Robin Dosoruth	Marketing & Communications Manager
Dionne Barton	Finance Manager
Sarah Taylor	Administration and Accounts Officer
Dee Mahon	National Education Programs Manager

Australian Capital Territory

Rebecca Brynes	Branch Support Officer
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New South Wales

Kate Leonard	Executive Officer
Yaping Liu	Librarian

Queensland

Ujjwal Yadav	Branch Manager
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South Australia

Lisa Hester	Executive Officer
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Victoria

Julie Owen	Executive Officer
Jennifer Allen	Administrative Officer

Western Australia

Ashleigh Fong	Executive Officer
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International

Ms Jayanthi Mohanakrishnan, FCHSM	President NZIHM
Ms Macky TUNG FCHSM	Honorary, HKCHSE

President and CEO's Report



Dr Neale Fong

PRESIDENT

On behalf of the Board we would like to thank all ACHSM members for their significant contribution to the College either on national level Committees, Branch Councils, through attending events or participating in the many Branch level activities. It is through the efforts of staff, Branch Councils and Board members that the College has been able to offer such a diversity of learning and career opportunities to our members in the past year.

This year has been a watershed-year for the College. We have consolidated new revenue streams, ensured the growth of our Fellowship program, sought greater support through meaningful partnerships, strengthened our national board, and returned a very positive financial result. In addition, we have laid the foundations for introducing a Certification Program which we believe will reduce membership churn, and more importantly be recognised as a significant acknowledgment of continuing professional development and learning in our relevant sectors.

As we have said in previous years, the Branch Councils are where the real work of the College is done. Every year literally hundreds of education and networking events are held throughout the branch network, to grow and better equip our leaders; preceptor groups meet to study for the Fellowship exams; mentoring programs are run; and advocacy for the need for better leadership is promoted.

On the international scene we warmly welcomed the new Indian Branch of the ACHSM (IBACHSM) based at the Sri Guru Ram Das Charitable Hospital Trust in Amritsar, India. This branch will add to our other Indian branch, the South Asia Centre for Health Service Management based at

the Tamil Nadu MGR Medical University headquartered in Chennai, India. These branches over time will open the door for significant opportunities for exchange of key leadership and management, thus strengthening both Indian and Australian health care management. Our Hong Kong affiliate, the Hong Kong College of Health Service Executives and the New Zealand branch the NZ Institute of Healthcare Management continue to serve their populations with dedicated committees and many quality education and training events.

The vibrancy and commitment of our Branch Council network is crucial to the growth of the College and as such the strength of the College will be demonstrated in membership, fellowship and financial performance in each Branch.

We also wish to thank all of the College team of staff – it has been a notable year of growth and operational change for the College and I appreciate the hard work, commitment and collegiality of the entire team. This year has also seen some staff changes. We thank Adam Lenihan who resigned from the Queensland Branch Manager/Executive Officer role in January, and we are sure that all our Queensland members wish him the best for his future career. Also, a warm welcome to Lisa Hester who started late 2018 as the EO for South Australia and Kate Leonard who commenced early in 2019 as the NSW EO. Our appreciation and best wishes go to Sharlene Chadwick, NSW Executive Officer who resigned in October 2018 after several years with the College. Whist Sharlene has been missed, this did provide an opportunity to appoint a National Education Manager, Dee Mahon, who has taken over the operations for the NSW



Catherine Chaffey

CHIEF EXECUTIVE OFFICER

President and CEO's Report (continued)

HMIP and a variety of other national contracts since her commencement in January. Finally, also a sad farewell to Rebecca Byrnes, ACT Executive Officer who will leave us in late August 2019.

Thank you to our hardworking committees who help our small team deliver services of value to members. Without their help it would be difficult to run such successful and highly valued Fellowship or Mentoring programs, not to mention the innumerable professional development, webcast and networking events of all kinds. Thanks, too, to the many expert speakers who so often kindly give of their time to give back to the profession.

The 2018 Congress in Darwin was an outstanding success with over 350 attending. Many of the speakers spoke on pertinent international issues and along with the strong emphasis on Aboriginal and Torres Strait health issues the impact of the networking and educational program has been widely felt. Our thanks to the hardworking national team and in particular Dr Len Notaros, Prof Cath Stoddart and Dr Di Stevens from the NT for a great effort in supporting the event.

Fellowship yet again saw a record number of Fellowships conferred with over 70 being awarded across

all categories including over 40 at the 2018 AGM preceding the Fellow's Dinner at the lovely Darwin waterfront. This growth continues to be a success story for the College with growth year on year indicating how valuable Fellowship is in supporting health leaders. Our sincere thanks to all the examiners and especially to our Chief Examiner team of Christine Dennis, John Rasa and Richard Olley.

The Universities and SHAPE continue to be important collaborative partners in research into health management and learning development. We are delighted to advise that we have recently finalised a Memorandum of Understanding with SHAPE to co-produce the *Asia Pacific Journal of Health Management*. The College, like SHAPE, is adamant that building a body of knowledge such as the journal enables, is crucial to the professionalisation of health leadership.

We give a hearty vote of thanks to all of our sponsors who help make events like the National Congress, branch seminars, workshops and breakfast events more affordable to our members. National Congress sponsors for Darwin 2018 included: the National Critical Care Trauma Response Centre, HESTA, Northern Territory Department of Health, Turner & Townsend, Spotless, UTS,

Deakin University, UNSW, University of Tasmania, La Trobe University, Holman Webb, Australian Council on Healthcare Standards, Meerqat, Cabrini Technology, Hardy Group, The Cognitive Institute and Personify Care. We appreciate the support and commend these supporters to all our members.

To fellow Board members and all State Branch Councillors who volunteer significant personal time and effort to ensure the College continues to grow, thank you. I especially thank our committee chairs in Graham Hyde (Audit & Risk) Rosemary Kennedy (Awards) Mark Avery (Congress Committee) Christine Dennis, (Chief Examiner), John Rasa (Chief Examiner Alternative Pathway and International) Richard Olley, (Assistant Chief Examiner Readings) Michael Kalimnios (Finance), Tim Smyth (Governance), Godfrey Isouard (Education).

Finally, our thanks to all our hardworking staff, including our National CEO, who have worked tirelessly to turn around the fortunes of the College after some difficult years. Their work is unseen, but the outcomes are now clearly being demonstrated. A special thanks also to Alison McCann who this year celebrated 20 years of continuous service with the College.

Board Directors 2018–2019



Dr Neale Fong
 FCHSM (Hon), MBBS DipCS MTS
 MBA FAICD FAIM
**President/
 Branch Councillor Director**



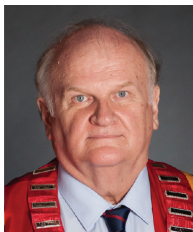
**Associate Professor
 Godfrey Isouard**
 FCHSM, BSc MHA PhD AFAIM
**Vice President/
 Branch Councillor Director**



Mr Michael Kalimniois
 FCHSM, Bch of Comm, FCA, MIACD
**Treasurer/
 Additional Director**



Mr Paul Dyer
 FCHSM, BHA CERTCOMM
Branch Councillor Director
 (to 05/02/2019)



Mr Mark Avery
 FCHSM BHA MBUS(RES) FAIM
 FAICS
Branch Councillor Director



Ms Briana Baass
 FCHSM, BPO Grad Cert Hlth Pol
 Mgmt MHA MAICD
Branch Councillor Director



Mr Mark Diamond
 FCHSM, BA (BCAE – Latrobe University)
 and BSW (University of Melbourne)
Branch Councillor Director



Prof Len Notaras AM
 FCHSM
Branch Councillor Director



Ms Amanda Quealy
 AFCHSM, Economics (Hons) and
 Social Work, MBA, PG DIP HSA,
 Chartered Institute of Public Sector
 Finance & Accountancy, GAICD,
 ACHS Hospital Surveyor
Branch Councillor Director



**Ms Jayanthi
 Mohanakrishnan**
 FCHSM, MSc, MLIS, PG Dip
 Health & Hospital Management
**Branch Councillor Director
 President NZIHM**



Ms Carrie Marr
 FCHSM, BSc Nursing, Dip. Ed (Nurse
 Teaching), MSc (Organisation
 Consulting)
Additional Director



Mr Daniel Mahony
 FCHSM B.Physio G.DiphSM
 APAM MAICD
Additional Director



Dr Tim Smyth
 FCHSM MB BS LLB MBA
Additional Director



Ms Rosemary Kennedy
 FCHSM MPH BHA ADPM DGP RN
 RM GAICD
Branch Councillor Director

For all Board Directors
 and Invitees bios
 please go to
[http://www.achsm.org.au/about-us/
 board-of-directors/](http://www.achsm.org.au/about-us/board-of-directors/)

Board Invitee



Dr Liu Shao Haei
 FCHSM
President HKCHSE

National Treasurer's Report

2018–2019 Financial Year



Michael Kalimnios

FCISM B.COMM FCA GAICD
NATIONAL
TREASURER

It is my pleasure to present the financial report for the year ended 30 June 2019. We have achieved an outstanding result for the year with a 7.4% surplus from a turnover of \$2.8m, a significant improvement from the previous year where a small surplus of 1% of our turnover was recorded. This result is a significant turnaround from previous years and is the result of a concerted effort by the College to rebuild its finances and achieve a more sustainable fiscal base.

The College has had a very successful year in reducing its expenditure with significant savings made in employee costs through consolidating a number of functions across positions, and overall better management of National Office administrative expenses.

As foreshadowed in last year's Treasurer's Report, several new programs and events were introduced during 2018-19, including the National Mental Health Commission Mentoring Project, the Western Australian Country Health Service Future Leaders Program, and an executive briefing one-day conference in Melbourne. All these programs and events were well received and will continue in the coming year. In addition, WA Branch continued to run its highly successful State Conference, setting a benchmark for other State and Territory Branches State Conferences.

The results in detail

As can be seen from the Accounts:

- 93% of our income is derived from:
 - Professional Development Events \$496k
 - Health Intern Programs conducted in NSW, Victoria, Queensland and WA \$761k
 - Program Grants \$206k
 - Congress \$489k
 - Membership Fees \$655k
- 90% of our expenditure is incurred from:
 - Employment Costs \$1,113k
 - Information Technology, Marketing and Office Expenses \$138k
 - Cost of Professional Development Events \$233k
 - Congress Expenses \$270k
 - The Health Intern Program \$596k

Overall the surplus result for 2018–19 of \$208k was almost seven times higher than the previous year's result i.e. an increase of \$177k year on year.

In comparison to the previous year, total income decreased by \$108k (3.7%), with the decrease mainly attributable to lower professional development event income, which was \$142k less when compared to 2017-18 year. This decrease was significantly influenced by the loss of NSW Library funding of \$105k this year. The decrease was offset to some extent by strong growth in membership fee revenue of \$52k in comparison to FY18.

Item	Budget	Actual	Variance
Income	\$ 2,870,377	\$ 2,816,423	\$ (53,953)
Expenditure	\$ 2,839,423	\$ 2,608,613	\$ 230,810
Net Surplus/(Deficit)	\$ 30,954	\$ 207,810	\$ 176,856

As noted, expenditure decreased significantly by \$286k in comparison to the previous year (9.9%). The reduction in expenditure can be attributed to several areas including employment expenses (\$74k reduction in FY19 compared to FY18), cost of professional development events (\$108k reduction in FY19 compared to FY18) and Congress Expenses (\$52k reduction in FY19 compared to FY18). As expected, Rent Costs for National Office also decreased significantly in FY19 (\$68k), due to the planned move to new more cost-effective premises in Gladesville, Sydney.

The results compared favourably to budget.

Sponsorship

Sponsorship support to the Branches for the year was \$208k and for the National Congress \$140k which was an increase of \$20k on last year's sponsorship. We are very grateful to our various sponsors for their ongoing support without which we would have to increase costs to members. We also have many organisations who provide sponsorship in kind either with guest speakers or venues or both. Their support is also gratefully acknowledged.

Accounting Framework

Our Open Disclosure Framework ensures each Branch and National Office are now provided with a comprehensive range of monthly financial data to assist in decision making. National Office and each Branch can see how they are performing against budget for their respective responsible areas and the College as a whole.

Staff

Our Finance Manager, Dionne Barton, has done an outstanding job in continuing to improve our accounting practices and refine our budgeting and reporting processes, to ensure we are operating as effectively and efficiently as we can. Her ongoing work in supporting our National and Branch Staff, our Branch Treasurer's and of course myself, has been a significant contributor to our improved financial position. Thank you Dionne.

The 2019–20 Budget Process

As in prior years, we continue to involve Branches in the budget process. The Finance Manager drafted the initial draft 2019–20 Budgets for each Branch and National Office, and each Branch and National Office were given the opportunity to make comments and propose any changes. The Chief Executive Officer and myself reviewed the draft budget before being presented to the ACHSM National Finance Committee, where Branch Treasurers were given a final opportunity to make any comments or propose any changes before submitting the Budgets for approval to the ACHSM Board. This process continues to support transparency and openness in our financial management and has resulted in a common agreed 2019–20 Budget for Branches and National Office.

The 2019–20 budget has been based on 2018–19 performance and represents an achievable target for the coming year, with revenue projections being appropriately conservative.

As always, our main sources of revenue remain membership, professional development events, the Congress and the State health

intern programs. As pointed out in prior years Treasurer's Reports each of these areas need to continue to grow. Whilst in 2018–19 good growth was achieved in 3 of these 4 areas, a decline in professional development event income in 2018–19 needs to be addressed to ensure the objectives of the College can continue to be achieved.

Conclusion

After some years of fiscal challenge, this year the College has begun to see the fruits of a lot of hard work over the last several years, in establishing financial stability for the College. Whilst the challenge of managing and maintaining the finances of ACHSM remains, this task has been made a lot easier by the outcomes that have been achieved this year.

I would like to acknowledge all Branch Treasurers and members of the Finance Committee, for their support and their contribution to achieving not only the result for 2018-19, but also for fostering and promoting the fiscal sustainability of the College. To this end I would also like to acknowledge past National Treasurer Mr Graham Hyde, who's contribution and leadership over the last few years in that role has substantially contributed to the current result.

My thanks also to the President, Finance Manager and our CEO, Catherine, who works tirelessly at times a very challenging environment, to ensure the College achieves its financial objectives and outcomes each year.

I look forward to seeing the continuing improvement in the ACHSM's financial performance in 2019–20 in support of the College in achieving its goals and objectives for our Membership.

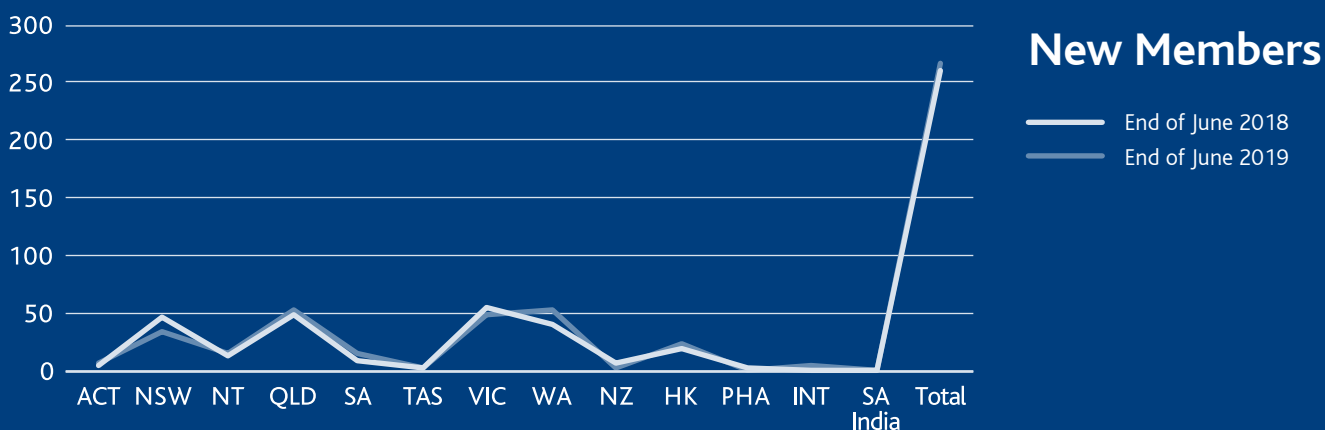
Membership Statistics

Membership growth

Membership has slightly increased compared to the previous financial year. Personal development events are steadily attracting new members. The 2018 Fellowship exam inducted 52 Fellows into the College from

Australia – 34, New Zealand – 3, Hong Kong – 15; the College also approved 15 new Alternative Pathways and 13 new RACMA Equivalency to Fellowship, a total of 80 new fellows.

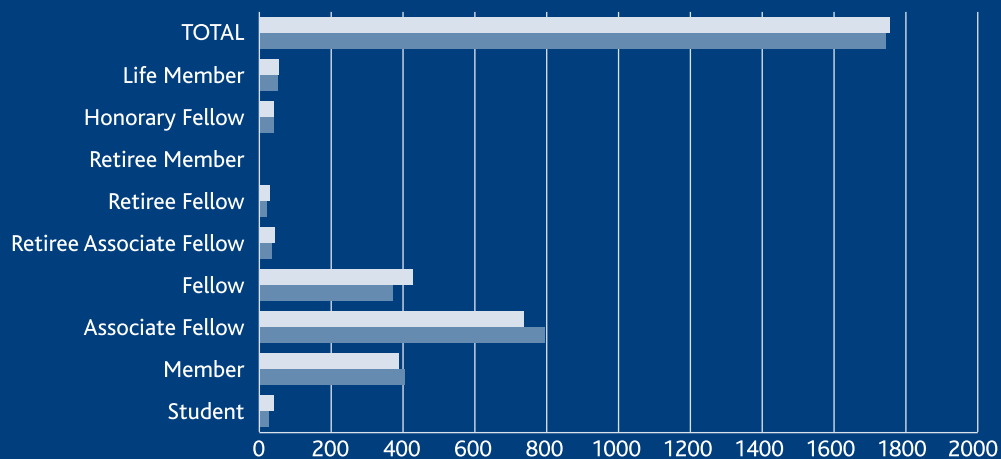
MEMBER CATEGORY	As of 30 June 2018	As of 30 June 2019
Student	28	41
Member	405	389
Associate Fellow	794	736
Fellow	369	427
Retiree Associate Fellow	35	44
Retiree Fellow	22	26
Retiree Member	3	2
Honorary Fellow	37	38
Life Member	51	53
TOTAL	1744	1756



Membership Categories

The Associate Fellow category remains the largest group with the most number of members.

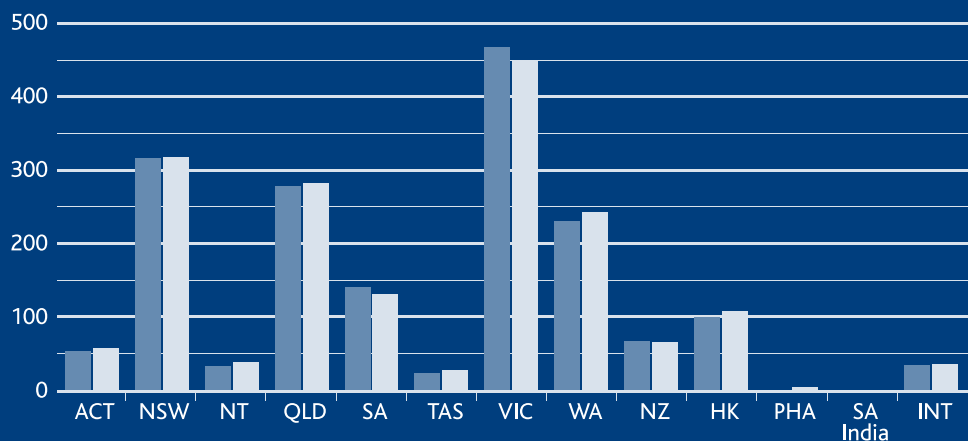
■ June 2018 ■ June 2019



Branch Membership

The branches with the most number of members are Victoria and New South Wales.

■ June 2018 ■ June 2019



Fellowship Graduates of 2018

Fellowship is the highest level of membership within the College. It demonstrates an ongoing commitment to excellence in health service management.

Griffith University kindly supported the program with the provision of an electronic learning platform, enabling all candidates to benefit from on-line learning.

From Australia

Wayne Adams

Muhammad Amjad

David Bowdidge

Simon Bugden

Ariana Carrodus

Judith Daire

Tania Dufty

Kirsten Dyer

Allison Evans

David Gaskell

Fleur Gilroy

Allison Grierson

Karen Gullick

Christopher Hastie

Dr Samir Heble

Aidan Hobbs

Liza Houghton

Allison Lovell

Regina Michel-Huessy

Anthony Mylius

Ugenthiri Naiker

Dr Narugopal Pal

Kathryn Pedler

Jonathan Rea

Anju Reddy

Tracey Silvester

Dianne Stephens

Adam Stormont

Suzanne Taylor

Jessica Toleman

Sue Tomlinson

Pieter Walker

Kerry Winsor



ACT: Tania Dufty with Paul Dyer – President ACT Branch

From Hong Kong

Ms. CHEUNG Ho Yee, Ivy

Mr. CHING Wai, Kin

Dr. CHOW Wai, Sum

Dr. HO In Chao, Joe

Ms. LAM Lam, Priscillia

Ms. LAM Soc Keng

Ms. LAU Clarice

Dr. LAU Ming Ming,
Christine

Ms. LEUNG Yuk Kwan,
Juliana

Dr. LO Iek Long, Alvis

Dr. MA Kit Kwan,
Margaret

Mr. MAN Ho Yin

Dr. Mario Evora

Mr. NG Ka Wing, Gary

Ms. SIN Wai Ha

Dr. TAI Wa Hou



NT: New Fellows with President Len Notaras AM



Hong Kong New Fellows



VIC: Allison Evans, Sue Tomlinson, Ariana Carrodus, Pieter Walker and Adam Stormont

From New Zealand

Catherine Epps
Kathy Davenport

Natalie King

Fellowship of ACHSM through the Alternative Pathway

Di Mantell, SA
Jan Adams, NZ
Dr Umesh Gupta, PNG
Sonj Hall, Qld
Vickie Kaminski, SA
Lydia Dennett, SA

Michele Smith, SA
Robert Dempsey, SA
Prof Belinda Moyes, Vic
Alan Lilly, Vic
John Fogarty, WA
Dr David Russell-Weisz, WA

RACMA (Royal Australasian College Medical Administrator) Dual Recognition

Dr Sergey Bibikov, NSW
Dr Pankaj Banga, NSW
Dr Maryann Ferreux, NSW
Dr Anil Nair, NZ
Dr Anand Choudhary, Qld
Dr Christian Rowan, Qld

Dr Julieanne Graham, Qld
Dr Alan Sandford, Vic
Dr Sidney Chandrasiri, Vic
Dr John Elcock, Vic



NZ: Natalie King, Catherine Epps, Kathy Davenport, with Jayanthi Mohanakrishnan, President NZIHM, Wendy McEwan – Past President and Sue Shipplee, Silver Fern Award winner



QLD: Mark Avery (President Qld Branch) Richard Olley (Assistant Chief Examiner Readings) Aidan Hobbs, Kirsten Dyer, Simon Bugden, Ugenthiri Naiker, Allison Lovell and Tracey Silvester



NSW: Dr Neale Fong with Wayne Adams (left) and Chris Hastie (right)



WA: Jeffrey Moffet, (Alternative Pathway) Kevin Billingham (RACMA) Kerry Winsor, Kathy Pedler, David Bowdidge, Judith Daire, David Gaskell, Regina Michel-Huessy, Tony Mylius, Dr Neale Fong (President) Karen Gullick, Fleur Gilroy, Suzanne Taylor, Dr Samir Heble

Awards and Prizes 2018



Gold Medal

The College Gold Medal is awarded annually for outstanding achievement to the College and health management in general.

Congratulations are extended to:

- Anna Burgess FCHSM (Vic)

Gold Medal Winner Anna Burgess



Life Membership

Life Membership to the College is an award and honour that is bestowed by the Board after a Branch Council nomination. Congratulations to the Life Membership recipients for 2018:

- Christine Dennis (NSW)
(pictured right with National President Dr Neale Fong)
- Anne-Marie Stranger (TAS)

Honorary Fellowship

Honorary Fellowship of the College is an award and honour that is bestowed by the Board after a Branch Council nomination. This year an Honorary Fellowship has been bestowed upon:

- Michael Pervan – Secretary Department of Health and Human Services

Academic Prizes

In 2018, the College offered awards for academic achievement and excellence in the study of health services management. Congratulations are extended to the following:

The Ian Brand Prize

- for the best grade point average in a Masters Course in Health Management conducted throughout Australia. This year's winner was:
- Jillian Kate Taylor – Griffith University

The Anthony Suleau Prize

- for the best grade point average in a Postgraduate diploma course in Health Management conducted throughout Australia. This year's winner was:
- Terri Sharee McIntosh – Queensland University of Technology

The Grace Suleau Prize

- for the best grade point average in an Undergraduate diploma course in health management conducted throughout Australia. This year's winner was:
- Taylor Jade Pearce – Western Sydney University



Jillian Kate Taylor, Griffith University – Ian Brand Prize

CONGRATULATIONS TO ALL OUR WORTHY WINNERS!

*For all past award winners please go to the College's website:
<https://www.achsm.org.au/education/awards-and-prizes>*

Branches in Review

Australian Capital Territory

Branch Council

The Branch Council appointed in April 2018 was:

Branch President: Paul Dyer

Treasurer: Steve Sant

Professional Development

Co-Ordinators: Tania Dufty and Dr Tony Gill

Communications/Branch Promotion:

Glenys Wilkinson

Branch Fellowship/Mentee

Co-Ordinator: Marina Buchanan Grey

Registrar/Member Relations:

Sandra Riley

Branch Councillor: Wayne Bullock

For reference the Incoming Branch Council following the March 2018 General Meeting consists of the below:

Branch President: Dr. Tony Gill

Treasurer: Glenys Wilkinson

Professional Development

Co-Ordinators: Tania Dufty and Douglas Randell

Communications/Branch Promotion:

Craig Hooper

Branch Fellowship/Mentee

Co-Ordinator: Marina Buchanan Grey

Registrar/Member Relations:

Stuart Manoj-Margison

Branch Councillor: Rosemary Kennedy

Professional Development

In this reporting period April 2018 – March 2019 the ACT Branch has run 10 Professional Development activities. These events included a diverse range of speakers including two international speakers; Chris Pointon from the UK 'Hello my name is" campaign and David Pencheon, NHS Sustainable Development Unit.

The Branch in order to drive profitability has also trialed hosting PD activities in conjunction with partner organisations such as the Australian Institute of Managers and Leaders, the Australian Healthcare and Hospitals Association and PwC. These events have increased our exposure to a different audience and provided interactive and engaging PD content.

The highest profile speaker and event that attracted the most attendees at 50 registrations was our February PD activity, *The future directions of health care in the ACT*, as shown below.

Fellowship Program

There was one new ACT Fellow last year: Tania Dufty.

Branch Sponsors

The ACT Branch continued their sponsorship agreements with HESTA and International SOS during this reporting period. The ACT Branch thanks both sponsors for their continued support and investment in our branch.

Thanks and acknowledgment

Thanks and acknowledgment to Paul Dyer who performed on the Branch Council for several years and was instrumental in building the Branch to its current productivity levels.

Further thanks and acknowledgment to Steve Sant, Sandra Riley and Wayne Bullock who also provided significant contribution to the Branch in this reporting period.

The Branch also acknowledges the excellent support by its Branch Support Officer, Rebecca Byrnes.

Dr Tony Gill AFCHSM
ACT Branch President



PD Activity: The practicalities and challenges of sustainable and resilient healthcare.

Left to right: Tony Gill, Tania Dufty, Marina Buchanan Grey and speaker David Pencheon.



Presentation by Shane Rattenbury

Tasmania

Branch Council

This past year has seen a change in membership, with a number of long serving council members retiring. Thank you to Phil Edmondson, John Kirwan, Susan Crave for their commitment and welcome to Wendy Quinn and Paul Tomaszewski. Julie Tate and Julie Crowe have continued to support the branch for another year.

Professional Development

With a small branch, we limit the number of events we are able to hold. Having said that, this past year there were two stand out sessions of note. Professor Michael Pervan, Secretary, Tasmanian Department of Health outlined his vision for a state-wide integrated health service to over 70 people from public and private health. The Q&A session that followed was highly valued by participants.



Commander Bob Curtis and Amanda Quealy

Commander Robert Curtis (Royal Australian Navy) trained as a medical sailor and has held several senior positions in health training, planning, emergency management in Australia and overseas. Commander Curtis gave an in-depth insight into global operations in emergency health management and Australia's international partners and allies in establishing health care on the ground in disaster situations.

Fellowship Program

Wendy Quinn became a Fellow through the Alternative Pathway. Wendy originally trained as an Occupational Therapist and has had a long and successful career in health management. She runs her own management consulting firm as well as Course Co-ordinator role with the University of Tasmania as well as teaching in the Master of Leadership (Health & Human Services). Wendy's governance expertise is reflected in the director positions she holds on a number of Boards.

Branch Sponsors

This year we again were grateful for the ongoing support of HESTA superannuation fund and in particular, Ms Carmen Ransley, in the Tasmanian office, to support events for professional development and networking for members and health professionals. The Hobart Clinic continue to provide value support with the provision of venues, event catering and administrative support for the Branch Council.

Awards and recognition

We celebrated Anne-Marie Stranger, a long-standing member of the College, who was awarded life membership. Anne-Marie has held past positions of Board member and Examiner.

Professor Michael Pervan, Secretary of Tasmanian Department of Health was awarded Honorary Fellowship for his services to the health industry and ongoing commitment to patient care over many decades both in Tasmania and WA. Professor Pervan has made a significant impact on the development of new health infrastructure in Tasmania, with the new Royal Hobart Hospital near completion.

Thanks and acknowledgment

Thank you to all my fellow Branch Councillors for their support an ongoing commitment to the College and the profession.

Amanda Quealy FCHSM
Tasmania Branch President

Branches in Review

New South Wales



Carmel Tebbutt, CEO, Mental Health Coordinating Council presenting at an evening forum with Julie Babineau, CEO of Odyssey House on the place of the NGO in Health.



Alfa D'Amato, Acting Deputy Chief Financial Officer, NSW Health presenting the annual budget briefing breakfast.

Branch Council

The NSW Branch council has worked hard over the past year to deliver a diversity of education offerings to its members. In keeping with the strategic priorities of the NSW branch, our focus has been on the following Health Service Management Professional Development areas:

- Rural Health
- Aged Care
- Private Health
- Not for Profit Health Care

The priority for the branch over the coming 12 months will be on continuing to develop our successful mentoring program, pursuing collaborations with universities and other health care professional associations, membership growth and the provision of a professional development program that delivers for our members.

Professional Development

The Professional Development program is a major activity in NSW and continues to be supported as an important service to our members. The branch delivered a number of successful evening boardroom style events hosted by senior health executives, an evening forum on the place of the NGO in the health sector, one-day health service planning workshop, and our annual Health Law Seminar in partnership with Hall & Wilcox Lawyers and the Australian Healthcare and Hospitals Association.

In addition, the NSW annual budget breakfast remains a regular fixture in the ACHSM professional development calendar and is well received by all who attend.

Branch Sponsors

The NSW Branch would like to formally acknowledge the ongoing sponsorship of HESTA. Their long running support has been invaluable to our branch, with HESTA's Client Partnership Manager, Mark Ashby, showing fantastic support as a regular attendee at our professional development events.

We would also like to thank Alison Choy Flannigan, her current employer Hall & Wilcox and previous employer Holman Webb. Alison's facilitation of regular in-kind support of professional development and branch events has been invaluable. In addition, Alison's attendance and knowledge sharing at many of these events has helped enrich the overall experience for those in attendance.

Finally, the NSW Branch is grateful for the in-kind sponsorship of NAB Health through the use of their centrally located venue spaces.

We wish to thank all our sponsors and look forward to working with them in the future.



Professor Joanne Travaglia, Director of the Centre for Health Services Management and Discipline Lead (Health Services Management) Faculty of Health, University of Technology Sydney, speaking at the mentoring mid year catch up.

(Continued)

Branches in Review

New South Wales (continued)

Fellowship Program

Wayne Adams and **Chris Hastie** were successful with their examinations and have been awarded Fellowship.

RACMA Fellowship was awarded to the following members:

Dr Darrell Duncan

Dr Sergey Bibikov

Dr Pankaj Banga

Dr Maryann Ferreux

We congratulate all the Fellows on their achievements.

Mentoring Program

The NSW mentoring program is moving from strength to strength, with 26 mentoring partnerships in 2018 and 34 in 2019. A much-anticipated mentoring mid-year catch was well attended by mentors and mentees alike. A joint presentation on the theme of 'work as imagined versus work as done', provided a fascinating professional development opportunity on the night.

We look forward to continuing to grow this important and highly valued offering to our NSW membership base in 2020 and beyond.

Thanks and acknowledgment

I would like to thank my fellow Councillors and to Sharlene Chadwick, Executive Officer NSW (June – Nov 2018) and more recently Kate Leonard, Executive Officer NSW (Feb – current 2019) for their efforts.

Paul Preobrajensky FCHSM

NSW Branch President



NSW Health Management Intern Program Summary Report 2018–19

The NSW HMIP has seen several changes in 2019. The program is now managed by Dee Mahon, National Education Programs Manager.

Other changes include streamlining and simplifying assessment to enhance the delivery and governance of the program. The Competency Assessment Tool (an Excel based document that allows the interns and supervisors to track progress across the two years of the program) allows for ready identification of competency domains for development and minimises workload while maximising value for all stakeholders. This assessment tool will be moved online utilising Memnet membership management system technology.

Seventeen graduates of the 2017 program attended the formal presentation ceremony in April at the Kirribilli Club overlooking Sydney Harbour. Thank you to our guest speakers Stewart Dowrick CE of Mid North Coast LHD who provided the opening address, and

Richard Baldwin who delivered the Kevin Dodd Oration. Michael Donnelley was the recipient of the Stan Williams Young Leader Award. Certificates of Appreciation were presented to all the placement organisations who supervised these interns throughout their program.

In 2019, five interns continue in their second year and fifteen new interns commenced their program in February and have settled in quickly. The recruitment and selection process for 2020 has attracted a diverse group of applicants with a wide range of experience and interests.

We would like to acknowledge and thank the placement organisations of the current Interns:

- Agency for Clinical Innovations
- NSW Ambulance
- Clinical Excellence Commission
- Ramsay Health Care
- Independent Hospital Pricing Authority
- South Eastern Sydney Local Health District
- Justice and Forensic Mental Health Network
- Southern NSW Local Health District
- Mid North Coast Local Health District
- Western Sydney Local Health District

Dee Mahon
National Education Programs Manager



Branches in Review

Northern Territory

Branch Council

The NT Branch Council membership remained unchanged for 2018/19, comprising Professor Leonard Notaras (President), Helen Ceron (Vice President), Associate Professor Sue Hawes (Treasurer) and Raelene Burke (Secretariat).

The Council held five formal Council meetings during the year in addition to frequent informal engagement to facilitate membership promotion and professional development events for members. The Council were delighted to support the hosting of the ACHSM Annual Congress held in Darwin in September 2018.

Professional Development

Three successful professional development events occurred during 2018/19:

- Presentation of the new Palmerston Regional Hospital on 19 July 2018. Attendees at the event were

delighted to be able to have a preview of the new Hospital and thoroughly enjoyed the presentations and networking that followed.

- On 13 December 2019 to acknowledge the membership of the NT Branch and provide the opportunity to engage in professional networking a Xmas cocktail reception was held with members invited to share their ideas as to what professional education events the NT Branch could facilitate for 2019.
- On 27 May 2019 members were able to visit the newly opened National Critical Care and Trauma Response Centre facility and provided with a comprehensive overview of the role and functions of the Centre as a key element of the Australian Government's disaster and emergency medical response to incidents of national and international significance.



Branch Sponsors

The NT Branch are delighted and honoured with the continued support of our sponsors during 2018/19:

- Ernst & Young
- ZED Consulting
- HESTA

Thanks and acknowledgment

The Council recognise the efforts of its members in promoting the role of the ACHSM, their participation in ACHSM events and their promotion to colleagues of the benefits of ACHSM membership.

Such promotion has included seeking members from outside the public health sector, e.g. St Johns NT.

Dr Len Notaras AM FCHSM

Northern Territory Branch President



Fellowship Program

Three NT ACHSM members were successful in achieving Fellowship and the NT ACHSM Branch proudly congratulated: Allison Grierson, Liza Houghton and Dianne Stephens.

Branches in Review

Victoria

Branch Council

Briana Baass continued with her work as President of the Victorian Branch in 2018-19 supported by Greg Allen, Treasurer and Adam Stormont, Vice President. Karen Minne recently retired as Registrar. The VIC Branch thanks Karen for her many years of service to the college. Other branch councillors are Wendy Davis (Chair of Education Committee), John Rasa, Demos Krouskos, Mark Garwood, Sandra Leggat (Education invitee) and Fiona Sherwin. Also invited to the Council are the co chairs of the Emerging Health Managers special group Hannah Kennedy and Eloise Evangelista.

Professional Development

The Professional Development program is a major activity of the Branch and continues to be supported as an important service we provide to our members. The Branch Education Committee chaired by Wendy Davis put together a Program for our Breakfast Forums and Evening Workshops covering a wide range of topics including the Chinese- Australian Accelerator, Breakfast with all the Chiefs, and an Update form the Secretary of Health.

In addition, the Emerging Health Managers group had excellent attendances at their evening seminars and the two half day workshops they held.

The Annual Congress was well attended by Victorians this year in Darwin and for the first time an intern, Victoria Warner, was successful in having an abstract on her work accepted for presentation.

Fellowship Program

Five candidates were successful in the Fellowship examination prior to the Congress in Darwin in September 2018. All were successful in obtaining their Fellowship and congratulations go to Adam Stormont, Allison Evans, Ariana Carrodus, Pieter Walker and Sue Tomlinson. A big thank you to Peter Robertson and Sue Sestan our Fellowship Coordinators for a fabulous job in facilitating the study program. The fellowship study group met fortnightly at Ernst and Young and later the Epworth Hospital in Richmond.

Branch Sponsors

Victorian Managed Insurance Authority (VMIA) and HESTA have continued sponsoring the Victorian Branch this year and we thank them for their ongoing support. In addition, in-kind support has been provided by KPMG, EY, Nous, HESTA, VMIA, LaTrobe University and Epworth Healthcare.

The contribution of these groups to the development of our health service managers, not only in sponsorship but also through injecting their expertise into conversations and networking opportunities for our managers, helps to create a richness in the College community and we look forward to continuing to build these relationships.

Mentoring Program

The Mentoring Program continues to be very popular with Victorian members with a large number of people seeking the opportunity to be mentored by a senior member of the College. Mentors in the 2018 program were acknowledged with the presentation of a certificate.

Awards and recognition

Anna Burgess, Director Cancer, Specialty Programs, Medical Research & International Health, Department of Health and Human Services Victoria was awarded the prestigious College Gold Medal for her services to Health Policy and Reform. Congratulations to Anna on this award which acknowledges her enormous contribution to Health Services.

Briana Baass FCHSM
Victoria Branch President



VIC Health Management Intern Program Summary Report 2018–19

The Health Management Intern Program's principal aim is to develop future leaders for the health system by offering graduates the opportunity to develop their knowledge and understanding of the health sector and skills relevant to health management. Throughout the two years of the HMIP, Management Interns (Interns) are exposed to a variety of different workplace and educational opportunities. Interns complete three key components during the HMIP: attaining their Master of Health Management qualification through the University of New England; access to a series of ACHSM Professional Development activities over the course of their program; and four six-month placement rotations in full-time, paid employment across a range of relevant (rural and metropolitan) organisations, something which is a unique feature to the Victorian HMIP.

Much like previous years, recruitment for the 2019 program was highly competitive with a number of high-quality applications received, with seven Interns being eventually being selected. The new interns come from diverse backgrounds and from around Australia. The new

interns, along with the now second year Interns, made for a total of 13 interns for 2018.

2018 was the first year a Victorian Intern had presented at the Annual Congress. Congratulations to Victoria Warner whose abstract was accepted for the Congress. All the interns attended Congress and found it to be a valuable learning experience.

In March the Graduation Ceremony was held for six interns who successfully completed the Program. The Graduation Ceremony was held at the Stamford Hotel in Melbourne and Professor Christine Kilpatrick AO, CEO of Melbourne Health addressed the interns on Leadership. We would also like to thank HESTA for their continued support of our intern graduation ceremony.

The Victorian Branch would like to thank everyone that has contributed to the program as a preceptor or workplace supervisor, professional development presenter, interviewer, sponsors and those involved in other groups, events and committees. We would also like to acknowledge the Department of Health and Human Services (VIC) for their ongoing support of the Intern Program.

Julie Owen AFCHSM
Executive Officer, VIC



2019 Graduation Ceremony: Prof. Christine Kilpatrick, Briana Baass, Kelly Hayden, Isabelle Howard, Milena Mijas, Cherie Holland and Cherry Liang.



Ren Cazar, Kylie Roper, Caitlyn Brennan, Steven Hallissey, Victoria Warner, Matthew Macauley, Simonne Collins, Yang Su, Tegan Cotter, Peta Wright and Lachlan Crowe

Branches in Review

Queensland

Branch Council

The Queensland Branch provided an extensive agenda of professional development; education and learning; and career development for members and colleagues across the State.

Queensland Branch Council Members have given a lot of time and energy to the governance, planning and facilitation on behalf of Queensland members and partners working at local, regional and national levels. During the year Anneke Fitzgerald, Heather Hall, Shane Kelly, Duncan McConnell and Dominic Sandilands left the Branch Council and we extend sincere thanks and gratitude for their work and contribution over the years.

Professional Development

Keynote speakers presented on important issues and developments for the health and aged care sectors. The Branch continued its successful Breakfast Forum events; several symposia; live interactive webinar opportunities for members and colleagues throughout Queensland and Australia. Digital connections enabled delivery of regular events cross the regional, rural and remote areas of Queensland. Evaluation and feedback demonstrated high levels of acceptance and value in this program.

Fellowship Program

Professor Anneke Fitzgerald with Mr Richard Olley provided Queensland Study Co-ordination for the Fellowship learning, engagement and advancement program. Griffith University kindly supported this professional development in the provision of electronic learning platforms for access for all candidates to benefit from on-line learning. Nine new Fellows were admitted to this level of membership, Muhammad Amjad, Simon Bugden, Kirsten Dyer, Aiden Hobbs, Allison Lovell, Ugenthiri Naiker, Jonathan Rea, Tracey Silvester,

Jessica Toleman and Sonj Hall was admitted through the alternative pathway. Four others were admitted as Fellows through the RACMA

Equivalency Fellows program, Dr David Evans, Dr Anand Choudhary, Dr Christian Rowan and Dr Julieanne Graham. State Branch Council extends sincere congratulations and welcome to the new Fellows.

Branch Sponsors

Branch Council is sincerely grateful to these organisations who have directly enabled professional development and we extend our thanks HESTA Super Fund; QUT University – School Public Health and Social Work for their ongoing support.

Mentoring Program

The College's Mentoring Program, that enables the sharing of professional and personal skills and experiences as well as enhance career development, demonstrated again its professional relevance and value with many participants during the year. In Queensland, this program was facilitated and developed by Dr. Dennis Campbell and sixteen mentors from across Queensland engaged with sixteen mentees participating in the program.

Health Management Internship Program

The Health Management Intern Program (HMIP) was re-established in Queensland in 2015 and at the end of 2018 three Interns successfully completed the first year of the two year program involving two years employment and experiential learning; professional development; and completion of a Masters program in health management – the three interns will complete the program at the end of 2019.

Awards and recognition

Queensland Branch sponsors several academic prizes in conjunction with Griffith University and the QUT University to recognise both student achievement in health management and also the significant contributions made to the College by high achieving graduates in the health management programs. The awards in 2018 were made to:

Griffith University – Sister Angela Mary Doyle Award

Katherine Budgen

QUT University – ACHSM Jack Richards Memorial Award

Chantelle Malone

QUT University – ACHSM Duncan Palmer Memorial Award

Dr Andrew Hallahan

Australia Day Achievement Medallions were awarded by the Queensland Branch of the College in conjunction with the awards and recognitions established by the Australia Day Council to Professor Anneke Fitzgerald and Mr Mark Avery for their contributions to the profession and the life of the College in Queensland.

Thanks and acknowledgment

Adam Lenihan, as our Queensland Branch Manager, left the College to join one of the Australian universities. Branch Council extends sincere thanks and appreciation to Adam for his significant contributions in enabling and growing the work of the College in Queensland.

Mark Avery ^{FCHSM}

Queensland Branch President



Queensland Fellows with Queensland Branch President Mark Avery and Vice President Richard Olley.



Ujjwal Yadav, Interim Queensland Branch Manager; Chantel Malone; and Professor Hilary Bambrick, Head of the School of Public Health and Social Work, QUT University at the presentation to Chantel of the Queensland Branch's Jack Richards Memorial Prize 2018.

Branches in Review

South Australia

Branch Council

Following the 2018 Annual General Meeting, a few new faces join the Council: Michelle Smith, Mark Mackay and Shane Moorar. We welcome their input and expertise.

Re-elected:

Branch President: Roslyn Chataway

Vice President: Chris Barber

Treasurer: Bronwyn Master

Council member: Liana Niutta

We thank Mike Melino for his support in the Executive Officer role. After a recruitment process, Lisa Hester was successfully appointed. Lisa comes with a wealth of knowledge in the not-for-profit sector.

Professional Development

SA State Branch Council reviewed all the feedback from attendees and a different approach to events is being offered in 2019. This includes reduced prices and different varieties of speakers and time of sessions offered.

Our first two 'Cuppa with the Chief' Professional Development events comprised Stephen Walker, CEO of St Andrew's Hospital and Lesley Dwyer, CEO Central Adelaide Local Health Network (CALHN). Stephen described his successful career at St Andrew's and attributed success to the 'culture' of the organisation and all staff working together as part of a high performing team in order to provide exceptional patient care. Lesley returned to SA from the NHD Trust and provided an open and honest conversation about the CALHN consultation process that had contributed to a realignment of services to create better patient flow and care.

The Women in Leadership Breakfast was a highlight of the year with many thanks to Rebecca Graham, Catherine Turnbull and Kathy Gramp, detailing their impressive career progression, lessons learnt, mistakes made and even 'what they would have told their younger selves'.

Awards and recognition

Our long association with Health Care Management at Flinders University continued, with Roslyn Chataway attending their Awards Ceremony and the presentation of the 2019 Health Management student prize in May 2019. The ACHSM SA Branch Health Management Prize was awarded to Ms Kathryn de Lyster.



Rebecca Graham, Catherine Turnbull and Kathy Gramp

Branch Sponsors

We are very grateful and indebted to the range of sponsors for their continued support:

Platinum Sponsor: SA Health – SA Annual Conference

Lead Sponsor: HESTA

Gold Sponsor: Royal Flying Doctor Service (RFDS) – 2019 Conference

Silver Sponsor: Silver Chain Group (RDNS, SA)

Local Sponsors: Spotless and Flinders University (Health Care Management)

In-kind Sponsors: St Andrew's Hospital and UniSA

Event Sponsors: Celsus and Cheesman Architects

Without sponsor support, we would not be well positioned to achieve our goals and realise our vision of "Better Leadership – Better Communities" through our continuing professional development program. To all of our sponsors – a sincere thank you.

Mentoring Program

Three mentoring teams completed their journey in 2018/2019. The program provides mentees with opportunities to network, participate in professional development and enhance their skills in career progression. The Mentoring Program provides opportunities for experienced and seasoned leaders as Mentors to give back to the profession. Thanks to the mentors who give so freely of their time and expertise to develop emerging managers.

Thanks and acknowledgement

Thank you to all members for their ongoing support of the College. I would also like to thank my ACHSM colleagues, State Branch Council members for their positive approach, sponsors and supporters for their assistance over the past year. I look forward to your continued involvement with the SA Branch into the future.

Roslyn Chataway AFCHSM
President, South Australia Branch

Branches in Review

Western Australia

Branch Council

The WA Branch Council brings together senior health leaders from public, private and not-for-profit areas of health. All have a wealth of experience that contributes to bringing together such a rich professional development calendar for our members.

Prof Neale Fong continues to head the branch as President, with Peter Mott (CEO, Hollywood Hospital) sitting as Vice-President and Andrew Tome (CFO, Hollywood Hospital) volunteering his time as Treasurer. We thank the following members who have served over 2018/19: Trenton Greive, Karen Bradley, Suzanne Robinson, Kim Gibson, Leanne Durrington, Chris



WA State Branch Council

Hanna, Daniel Mahony, Elizabeth Rohwedder, Andrew Tome, Dianne Bianchini, Peter Mott, John Fogarty and Neale Fong.

Professional Development

The highlight of our professional development each year is the WA Leadership Conference. 2018 saw over 300 in attendance from all health and community care sectors across the state. Headed up by keynote speakers Kate Munnings (COO, Ramsay Health Care), Prof Helen Milroy (former Royal Commissioner into Institutional Responses to Child Sexual Abuse) and Prof Sharon Parker (Director, UWA Centre for Transformative Work Design), the conference proved invaluable in learning from experienced leaders' (inside and outside of health) personal journeys, experiences and opportunities. This

year the conference shone a light on Aboriginal health in WA and finding a way forward, which was discussed in a panel comprising of Vickie O'Donnell (Chair, AHCWA), Wendy Casey (Director, Aboriginal Health Policy DoH), Jackie Oakley (Chair, Derbal Yerrigan Health Service) and Dr Kim Isaacs (Deputy Medical Director, Kimberley AMS).

In partnership with the East Metropolitan Health Service, a second year of the Women in Health Leadership Series is underway, shining the spotlight on the achievements and career development of women leaders across the health sector. The year kicked off with organisational

psychologist Kim Cullen, exploring the guilt factor many women hold when juggling career and family. A very successful breakfast event was held at Royal Perth Hospital in November 2018 with a panel focusing on leadership lessons from women in other industries including former Australian Cricketer and CEO of the WA Cricket Association, Christina Matthews and the Hon Justice Jennifer Hilda Smith, Judge of the Supreme Court of Western Australia. In February 2019, Professor Cobie Rudd, Deputy Vice Chancellor and Vice-President at Edith Cowan University, addressed a full forum on the challenges of using your voice and getting past the barriers to achieve gender equality in the workplace.

Geraldton was host to our 2018/19 Regional Health Leaders Forum in November. The regional events (previously Bunbury and Kalgoorlie) are designed to give rural members face-to-face access to PD and are always very well received with a turnout of over 100. Guest speakers included (but not limited to) Jeff Moffet (CEO, WACHS), Karen Bradley (ED Clinical Leadership & Reform,



ACHSM President Neale Fong with WA Minister for Health, Roger Cook at the 2018 WA State Conference

DoH) and Gavin Treasure (CEO, Midwest Development Commission). Along with a local leadership showcase featuring Rani Randall, Regional Aboriginal Health Consultant, another highlight of the day was an engaging presentation by Nigel Gribble from Curtin University on Emotional Intelligence and its importance in leadership. Some attendees travelled in from remote locations to attend which provide for a great leadership networking opportunity.

2019 saw the introduction of the WA Country Health Service Future Health Leaders (WACHS FHL) program. Thirteen WACHS participants are undertaking the three-



Indigenous Panel Conference

year program, which includes completing the Master of Health Service Management at UNE, a paired mentoring and coaching program and several interactive PD days each year.

Cuppa with the Chief Series

This 2018/19 CWTC series delivered some extremely well-regarded health executives and gave our members access to intimate learning and networking experiences. Thanks to Kim Gibson for putting together such a full and diverse program that included: Adj/Assoc Karen Bradley, Peter Mott, Prof Shirley Bowen, Paul Forden, Victor Chang, Dr Nicky Howe, Rob McDonald, Prof Neale Fong, Neil Doverty and Dr Michael Levitt.

Fellowship Program

A special thank you to Trenton Greive for heading the WA Fellowship program again. WA has gone from strength to strength, with 12 Fellows graduating in 2018 to add to a total of 62 WA Fellows. The WA Branch would like to congratulate the 'class' of 2018 for being successful in gaining college Fellowship. WA had their inaugural Fellows Dinner in 2018 which was co-hosted by the Minister for Health, Hon Roger Cook MLA, at Steve's Wine Store. There was a good turnout of 35 Fellows who were treated to an exclusive wine-tasting by Murray McHenry, winemaker of McHenry Hohnen wines, businessman and hotelier.

This year we have eight Associate Fellows sitting the exam in October.

Branch Sponsors

WA Branch has fantastic relationships with its sponsors who understand the importance of building and supporting health leadership in such a large and diverse state. A special thank you to Ramsay Health Care, St John of God Health Care, the WA Department of Health, Silver Chain Group, HESTA,

WA Country Health Service, East Metropolitan Health Service, Curtin University, WA Primary Health Alliance, Mindful Meditation Australia, HBF, PriceWaterhouse Coopers and Deloitte.

Thanks and acknowledgement

Thank you to the WA State Branch Council for putting in copious voluntary hours to ensure our PD calendar grows each year in its relevance, value and esteem. We would also like to thank Karen Bradley and the East Metropolitan Health Service for introducing the successful 'Women in Health Leadership' series.

Professor Neale Fong (Hon) FCHSM
President, Western Australia Branch

Branches in Review

New Zealand

Branch Council

President NZIHM: Jayanthi Mohanakrishnan (FCHSM) – Business Manager at Auckland District Health Board ACC Portfolio.

Treasurer NZIHM: Catherine Cooney (FCHSM) – Director of Kowhai Health Associates Limited.

Fellowship Co-ordinator NZIHM: Jagpal Benipal (FCHSM) – Senior Programme Manager Primary Care at Auckland & Waitemata DHB and Senior Honorary Lecturer, The University of Auckland.

Fellowship Co-ordinator NZIHM: Jennifer Coles (FCHSM) – Consultant EY NZ.

NZIHM Councillors:

- **Karen Orsborn** (FCHSM) – General Manager and Deputy Chief Executive, New Zealand Health Quality and Safety Commission
- **Mala Grant** (FCHSM) – CEO, Te Arawa Whanau Ora
- **John McManus** (FCHSM) – General Manager, Southern Cross Hospital Christchurch
- **Paula Anne Murray** (FCHSM) General Manager, Brightside Hospital (Southern Cross Hospital) Auckland
- **Craig Tamblyn** (FCHSM) CEO, Hospice Waikato

Professional Development

Auckland Branch is the only branch that is continuing to have monthly Seminars on a regular basis. We had Ira Munn in April 2018 speak on *“Towards a Sustainable Society”*; Lucy Wormald in June 2018 speak on *“It will be alright in the end, and if it's not alright, it's not the end”*; David J Cairns in July 2018 speak on *“Your Best Year Ever”*; Dr Vanessa Selak in August 2018 speak on *“Big data – potential and pitfalls for the health sector”*; Dr Suze Wilson in December 2018 speak on *“Developing leadership for your context”*.

We had the privilege of having the ACHSM President, Professor Neale Fong, in March 2019 speak on *“Why spending on health leadership is the BEST investment”*. Prior to the talk, we also had the certificates awarded to Fellow members who could not make it to the Darwin Congress and had the Annual Branch dinner following the talk.

We also have confirmed monthly speakers for 2019. The talks are well attended.

- Wellington Branch had Dr Stewart Jessamine in April 2018 speak on *“A Global Threat – Anti-Microbial Resistance”* and Professor Neale Fong re-presented his talk in March 2019 for members here.
- Lakes Branch had Dr Tom Richardson in June 2018 speak on *“Preparing for Exponential Change - Lessons in Innovative Change from Singularity University”*.



ACHSM/NZIHM Fellows Jennifer Coles, Bruce Parkes, Dr Anil Nair, NZIHM President Jayanthi Mohanakrishnan, ACHSM President Prof. Neale Fong, Jan Adams, Craig Tamblyn, Wendy McEwen, Trisha Dunn, Paula Murray



ACHSM/NZIHM Fellows Karen Orsborn, Jane George, Catherine Epps, NZIHM President Jayanthi Mohanakrishnan, Director General of Health in New Zealand Dr Ashley Bloomfield, ACHSM President Prof. Neale Fong, Mala Grant, John McManus

Fellowship Program

Congratulations to the NZIHM Fellows from 2018:

Katherine Davenport
Catherine Epps
Natalie King
(Mala) Ngaroma Grant – Alternate Pathway
Jan Adams – Alternate Pathway
Craig Tamblyn – Alternate Pathway
Alan Merry – Alternate Pathway
Dr Anil Kumar Nair – RACMA Dual Recognition Pathway

Branch Sponsors

Big thanks to our sponsors this year:

Auckland Branch: Gilles Hospital, Auckland District Health Board

Midland (Rotorua) Branch: Lakes District Health Board, Te Arawa Whanau Ora and Kowhai Health associates

Wellington Branch: Health and Quality Safety Commission

Christchurch Branch: Southern Cross Hospitals and Canterbury DHB.

We hope you continue your support.

Awards and recognition

Congratulations to our Silver Fern Award Winner 2018: Sue Shipperlee

The objectives of the NZIHM Silver Fern Award are two-fold:

1. To promote and motivate the pursuance of excellence in the management of health services in New Zealand.
2. To recognise outstanding effort and achievements in the management of health services in New Zealand.

Thanks and acknowledgement

NZIHM would like to thank the ACHSM President, Prof. Neale Fong, in leading the NZIHM delegation to meet with the Director General of Health at the Ministry of Health, NZ.

NZIHM would like to acknowledge and thank the Director General of Health in New Zealand, Dr Ashley Bloomfield, for agreeing to be the patron of NZIHM and a keynote speaker at the Gold Coast Congress.

NZIHM would like to acknowledge and appreciate the efforts of ACHSM Fellow Dr Jagpal Benipal for his contribution as Fellowship Co-ordinator.

NZIHM is proud to partner with HiNZ (Health Informatics New Zealand) again this year. The annual HiNZ Conference is the largest digital health event in New Zealand. HiNZ delegates and members come from a diverse range of areas within healthcare, technology, and government.

Jayanthi Mohanakrishnan FCHSM
NZIHM President



ACHSM/NZIHM Fellows Jagpal Benipal, Bruce Parkes, Jennifer Coles, Wendy McEwen, Prof Alan Merry, ACHSM President Prof. Neale Fong, NZIHM President Jayanthi Mohanakrishnan, Jan Adams, Trisha Dunn, Craig Tamblyn, Paula Murray, Dr Anil Nair

Branches in Review

Hong Kong College of Health Service Executives (HKCHSE)

Branch Council

2018/19 was a fruitful year of the Hong Kong College of Health Service Executives (HKCHSE). A strategic planning workshop was held in 2018 to map out the strategies and action plan for the College to achieve our long term goals in:

- i) connecting and equipping health care professionals; and
- ii) improving and influencing the healthcare industry in Hong Kong and also in the Greater Bay Area of China.

Professional Development

Greater Bay Area Initiatives and Collaboration

Under the initiatives of the Greater Bay Area, the HKCHSE has undertaken a health service management training program for Chen Xing Hai Hospital in Zhongshan City of the Guangdong Province of China. Since the start of the program in December 2018, this program, which is particularly planned for the Hospital, has attracted 30 senior healthcare managers from various departments of the hospital to participate. Going through the five domains of health care management practice in the course, the training is delivered both in China and Hong Kong together with visits to healthcare institutions. The program is still going on and will be completed by October 2019.

Furthermore, the College and the Macau Association of Health Service Executives conjoined to hold a Greater Bay Area Healthcare Management Seminar and hospital visit on 6 July 2019 in Macau. Also the College has organised a visit on 22 June 2019 to Clifford Hospital in the Greater Bay Area of China and participated in a sharing session on 24 July 2019 among Chief Executives of hospitals and healthcare organizations in the Greater Bay Area to discuss the strategies of creating a common platform for further collaboration.

The Healthcare Leader Interview Online Video Campaign

"The Healthcare Leader Interview" online video campaign is one of the professional development initiatives under the strategic plan of the College to share the successful stories of well-known healthcare leaders of Hong Kong to the public. Online videos of face to face interview of two remarkable leaders in the healthcare industry of Hong

Kong have been published in the hkej.com of the Hong Kong Economic Journal in May 2019. More interviews are coming in the year of 2019. The College would like to thank Roche Grant for the sponsorship and the Hong Kong Economic Journal for the assistance to make the campaign a success.

Collaboration with the Society for Health Administration Programs in Education (SHAPE)

HKCHSE joined formally as the member of the Society for Health Administration Programs in Education (SHAPE) in June 2019 and we trust that the collaboration and the bond of the two organisations will definitely enhance the development of our educational programs for our members.

College Events

Annual Conference cum Annual Dinner 2018

The Conference and dinner banquet was held on 1 September 2018 at the Hotel Cordis (Mongkok) in Hong Kong. The theme was "Creativity For Better Care" with six renowned speakers, and Dr T Y CHUI, Under Secretary for Food and Health of the HK SAR Government, and Dr Neale FONG, the President of ACHSM, as Guests of Honour. Over 200 members and guests from Hong Kong, Macau and China attended the conference.

CPCE Health Conference 2019

On 14 January 2019, the College co-organised the Health Conference with the College of Professional and Continuing Education (CPCE), Hong Kong Polytechnic University. Our President was invited to be the moderator and our Fellows were invited to speak in a parallel session on "Accreditation and Safe Practice".

Collaboration with Hong Kong College of Nursing Healthcare Management (HKCNHM)

A new network with the HKCNHM was established in 2019 and on 22 March 2019, the two colleges co-organised the Health Services Management Seminar on the "Introduction of JCI & Pathway to Accreditation" at the Hong Kong Polytechnic University.

Members' Night 2019

The Members' Night was held on 17 May 2019 and attracted around 100 ladies and gentlemen dressed colourfully to the Ballroom of Royal Plaza Hotel in Hong Kong. We had a

great time and got a precious chance to socialise among new and old fellows.

Study Tours to Taiwan and Melbourne

A series of Study Tour was also organised this year to various healthcare institutes and hospitals in the Asia Pacific Region including Taiwan (Nov 2018) and Melbourne (July 2019).

Other Seminars and Visits

Apart from the above, senior health executives and healthcare leaders shared their valuable management experiences and innovations to our members in the following events organised by the College:

- Visit to Hong Kong Integrated Oncology Centre on 22 December 2018.
- Visit to the Science Park of Hong Kong targeting new technology and innovations in healthcare industry on 16 March 2019.
- “Understanding Clinical Excellence in the Context of Healthcare Quality and Safety Strategy” by Professor Carrie Marr, CE of Clinical Excellence Commission, NSW Government on 13 May 2019.

Fellowship Program

Fourteen candidates enrolled the Dual Fellowship Program in 18/19 and participated actively in the Study Group Meetings of theme discussions, case studies and journal presentations. An experienced fellow is assigned to each candidate as mentor to help the candidates to walk through the journey of the fellowship program. All candidates have gone through their Mock Examination and took part in the Viva Examination held on 1 August 2019 and 2 August 2019 in Hong Kong.



HKCHSE Annual Conference on 1 September 2018

Newsletters

The College published three issues of newsletters with circulation by electronic and hardcopy to our members. These newsletters serve as the bridge between the members and the Council for effective communication and rapid promotion of College’s programs and activities. Through the newsletters, we provide our members with the skills and knowledge of public healthcare and management as well as enhancing their understanding of the latest developments.

Membership

As at 12 July 2018, the number of members has increased by 20% when compared to 17/18 and we are committed to re-connecting with our past Fellows and exploring opportunities to reach out to the healthcare professionals in the industry.

Year	Fellows	Associate Fellows	Associates	Total
18/19	105	60	66	231
17/18	94	60	38	192
16/17	87	56	14	157

With the support of our fellow members, the College would be continuing to grow and structure a competency framework in collaboration with the partners in Australasian region. I am confident that our College will be a force to reckon with for the foreseeable future!

Dr LIU Shao Haei FHKCHSE, FCHSM
HKCHSE President



Visit to Taiwan during 28 November 2018 to 2 December 2018

Financial Report

Australasian College of Health Service Management

INCOME AND EXPENDITURE STATEMENT FOR THE YEAR ENDED 30 JUNE 2019		
CONSOLIDATED – FEDERAL BODY AND STATE BRANCHES		
	2019 \$	2018 \$
INCOME		
Membership Fees	655,283	602,899
Advertising and Sponsorship	84,173	86,636
Education Activities	593,089	724,080
Interest Earned	6,523	6,307
Sales	4,089	4,926
National Congress	489,575	483,535
Trainee Management Programs	761,137	726,055
Program Grants	206,366	289,596
Sundry Income	16,188	591
TOTAL INCOME	2,816,423	2,924,626
LESS EXPENDITURE		
Audit Fees	11,400	13,582
Bank and Government Charges	15,800	18,017
College Prizes	1,489	2,187
Consultants Fees	6,886	8,970
Congress General Expenses	270,446	322,802
Depreciation	33,691	55,323
Educational Expenses	233,861	340,874
Distribution to Overseas Branches	10,617	9,924
Insurance	14,133	15,546
Legal Fees	2,100	4,093
Information Technology, Marketing and Office Expenses	137,980	177,054
Publications, Newsletter, Subscriptions	34,592	49,938
Rent and Outgoing	43,162	111,447
Employment Expense	1,112,510	1,186,389
Program General Expenses	289,826	183,817
Trainee Management Scholarships	305,844	358,603
Travelling Expenses	84,276	36,018
TOTAL EXPENDITURE	2,608,613	2,894,583
NET SURPLUS FOR YEAR	207,810	30,043

BALANCE SHEET AS AT 30 JUNE 2019		
CONSOLIDATED – FEDERAL BODY AND STATE BRANCHES		
	2019 \$	2018 \$
ACCUMULATED FUNDS	391,150	183,340
Represented by:		
FIXED ASSETS		
Office Equipment and Fitouts at Cost	159,062	130,532
Less Depreciation	(102,066)	(72,381)
Intangible Assets at Costs	52,579	39,672
Less Depreciation	(41,690)	(37,684)
INVESTMENTS		
Term Deposits	0	24,901
Listed Shares	1,688	1,688
CURRENT ASSETS		
Cash	1,413,533	1,223,213
Accrued Income	0	14,671
Debtors	88,806	8,074
Prepayments	198,537	85,008
Deposits	6,875	16,015
TOTAL ASSETS	1,786,975	1,433,710
LESS CURRENT LIABILITIES		
Creditors and Accruals	380,521	265,339
Income in Advance	864,215	857,237
Provisions	108,856	91,359
LESS NON CURRENT LIABILITIES		
Provisions	42,233	36,436
TOTAL LIABILITIES	1,395,825	1,250,370
NET ASSETS	391,150	183,340

Financial Report

Australasian College of Health Service Management

STATEMENT OF CHANGES IN FINANCIAL POSITION 30 JUNE 2019		
CONSOLIDATED – FEDERAL BODY AND STATE BRANCHES		
	2019 \$	2018 \$
ACCUMULATED FUNDS		
Net Surplus/(Deficit) for year	207,810	30,043
Accumulated funds at the start of the year	183,340	153,297
Adjustment to Prior Year Retained Earnings	0	0
Accumulated funds at the end of the year	391,150	183,340

CASH FLOW STATEMENT FOR THE YEAR ENDED 30 JUNE 2019		
CONSOLIDATED – FEDERAL BODY AND STATE BRANCHES		
	2019 \$	2018 \$
CASH FLOW FROM OPERATING ACTIVITIES		
Receipts from Customers	2,741,166	3,140,110
Payments to Suppliers and Employees	(2,540,833)	(3,144,737)
Interest Income	6,523	6,307
Net Cash provided by operating activities	206,856	1,680
CASH FLOW FROM INVESTING ACTIVITIES		
Purchase of Investments	24,901	0
Purchase (sale) of Fixed Assets and Software	(28,530)	46,171
Net Cash used in Investing Activities	(3,629)	46,171
Net Increase (Decrease) in Cash held	190,320	47,751
Cash at beginning of year	1,223,213	1,244,496
Cash at end of year	1,413,533	1,292,346
RECONCILIATION OF CASH		
Cash on Hand and at Bank	1,413,533	1,292,346
Cash on Hand and at Bank	1,413,533	1,292,346
RECONCILIATION OF CASH FLOW FROM OPERATIONS TO THE NET SURPLUS		
Net Surplus and Transfer to reserves	207,810	30,043
Depreciation	33,691	55,323
(Increase)/Decrease in Debtors, Prepayments and Accruals	(180,099)	126,287
Increase/(Decrease) in Creditors and Provisions	145,454	(209,973)
Cash Flow from Operations	206,856	1,680

Independent Audit Report

to the Members of Australasian College of Health Service Management

Scope

We have audited the attached financial report, being a special purpose financial report of Australasian College of Health Service Management for the year ended 30 June 2019, as set out in the report. The Directors are responsible for the financial report and have determined that the accounting policies used and described in Note 1 are appropriate to meet the requirements of the Corporations Act 2001 and are appropriate to meet the needs of the members. We have conducted an independent audit of the financial report in order to express an opinion on it to the members of the College. No opinion is expressed as to whether the accounting policies used, and described in Note 1, are appropriate to the needs of the members.

The financial report has been prepared for distribution to members for the purpose of fulfilling the Directors' financial reporting requirements under the Corporations Act 2001. We disclaim any assumption of responsibility for any reliance on this audit report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

Our audit has been conducted in accordance with Australian Auditing Standards. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report and the evaluation of significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with the accounting policies described in Note 1, so as to present a view which is consistent with our understanding of the College's financial position, and performance as represented by the results of its operations and its cash flows. These policies do not require the application of all Accounting Standards and other mandatory professional reporting requirements in Australia.

The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion

In our opinion, the financial report of Australasian College of Health Service Management is in accordance with:

1. the Corporations Act 2001, including:
 - (a) giving a true and fair view of the College's financial position as at 30 June 2019 and of its performance for the year ended on that date in accordance with the accounting policies described in Note 1; and
 - (b) complying with Accounting Standards to the extent described in Note 1 and the Corporations Regulations; and
2. Other mandatory professional reporting requirements to the extent described in Note 1.

ALKEMADE & ASSOCIATES
Accountants & Auditors



SAM MAROTTA
Registered Company Auditor 8799
Dated: 20th August 2019

Auditor's Independence Declaration

UNDER SECTION 307C OF THE CORPORATIONS ACT 2001

To Australasian College of Health Service Management,

As lead auditor for the audit of Australasian College of Health Service Management for the year ended 30 June 2019, I declare that, to the best of my knowledge and belief, there have been:

- No contraventions of the independence requirements of the Corporations Act in relation to the audit, and
- No contraventions of any applicable code of professional conduct in relation to the audit.

ALKEMADE & ASSOCIATES
Accountants & Auditors



SAM MAROTTA
Registered Company Auditor 8799
Dated: 20th August 2019

Notes to the Financial Statements

for the year ended 30 June 2019

Statement of Significant Accounting Policies

The financial report is a special purpose financial report prepared for use by Directors and members of the company. The Directors have determined that the company is not a reporting entity.

Principles of Consolidation

All inter-company balances and transactions between entities in the economic entity, including and unrealised profits or losses, have been eliminated on consolidation.

Inventories

Inventories are measured at the lower of cost and net realisable value.

Plant and Equipment

Plant and equipment are measured on the cost basis. The carrying amount of plant and equipment is reviewed annually by Directors to ensure it is not in excess of the recoverable amount from these assets.

Depreciation

The depreciable amount of all fixed assets is depreciated on a straight line basis over their useful lives commencing from the time the asset is held ready for use.

Investments

Non-current investments are measured on the cost basis. The carrying amount of non-current investments is reviewed annually by Directors to ensure it is not in excess of the recoverable amount of these investments.

Going Concern

The College had a surplus of \$207,810 predominantly due to reductions in employment, office and Congress expenses. The board has implemented a strategy to identify dangers to reduce obligation in the next financial year and has made other strategic decisions to improve profitability going forward, and believes the college is able to realise its assets and liabilities going forward.

No other Australian Accounting Standards, Urgent Issues Group consensus Views or other authoritative pronouncements of the Australia Accounting Standards Board have been applied.

The financial report is prepared on an accrual basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

Notes to the Financial Statements

for the year ended 30 June 2019

Director's Declaration

The Directors have determined that the company is not a reporting entity. The Directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in the notes to the financial statements.

The Directors of the company declare that:

- The financial statements and notes present fairly the company's financial position as at 30 June 2019 and its performance for the year ended on that date in accordance with the accounting policies described in the notes to the financial statements;
- In the Directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors:



Dr Neale Fong

President/Branch Councillor Director



Assoc Prof Godfrey Isouard

Vice President/Branch Councillor Director

ACHSM Australasian College of
Health Service Management

Better leadership. Healthier communities.

Australasian College of Health Service Management

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