



Australasian College of Health Service Management



ANNUAL REPORT

2009/2010

Our Vision, Mission and Values

OUR VISION

The leadership and learning network for health professionals in management

OUR MISSION

To advance the practice of management in health by:

- Developing the expertise and professionalism of members
- Promoting education and continuing professional development
- Shaping curricula and education standards
- Facilitating networking and mentoring
- Promoting research in health management
- Influencing health policy

OUR VALUES

We value trust, integrity and mutual respect through the participation of our members

The College

The Australasian College of Health Service Management was established in 1945 (then known as the Australian Institute of Hospital Administrators) in order to represent the interests of health service managers and to develop their expertise and professionalism.

Today, the College is the professional organisation representing health service managers across the full range of health care delivery systems in Australia, New Zealand and the Asia Pacific with some 3,000 members from both public, private and aged care sector organisations.

Statutory Information and Contents

The 2009/2010 Annual Report of the Australasian College of Health Service Management.

The Australasian College of Health Service Management is a company limited by guarantee.

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Major Sponsors

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Annual General Meeting

This report was presented at the Annual General Meeting of the Australasian College of Health Service Management held on Wednesday 14 July 2010 at the Esplanade Hotel, Fremantle WA

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Federal President's Report

It is with much pleasure that I submit my second and final annual report as Federal President. As I look back on my two year term and my ten year term on the ACHSM Board I cannot help but wonder where the time has gone? It has been a rewarding and enjoyable journey and I guess that is the reason the time has gone so quickly.



During the year under review I have continued my resolve not to view the College from my desk at the end of a telephone or by those ubiquitous e-mails and I have visited almost every Branch at appropriate Branch functions. Highlights included:

- Queensland Branch Strategic Planning Day
- Northern Territory HESTA Philip Darbyshire National PD Event
- NSW Branch Conference
- Victorian Branch Conference
- WA PD Event featuring the WA Health Minister Hon Dr Kim Hames – and Peter Van Osselen The Australian Journalist (Two former WA Health Ministers were also present)
- Queensland Branch Annual General Meeting
- NSW Branch Annual General Meeting
- Victorian Branch Annual General Meeting

I also presented, on behalf of ACHSM, at two Conferences held in Sydney – Terrapin World Health Care Conference and the Green Hospitals Conference. Even after I take out my personal bias, an observation I make is that ACHSM is a leader in Conferences both at Branch and National levels. Both the Victorian and NSW Branch Conferences were highly professionally organised with a meritorious academic program.

Furthermore the 2009 National Congress held on the Gold Coast was a resounding success, financially, socially and from a learning experience.

On an international level I presented at the 1st International Conference on "Health Services Delivery Management" (1st CHSDM) on 14-16 October 2009 at Phitsanulok province, Thailand.

The Conference was jointly organised by the Faculty of Public Health, Naresuan University, the University of New England, Australia (UNE), Australian College of Health Service Executives (ACHSE), WHO SEARO, WHO Thailand, the Network of WHO Collaborating Centres and Centres of Expertise in Thailand (NEW-CCET), the National Health Security Office (NHSO) of Thailand, the Cardiac Children Foundation of Thailand, the Faculty of Public Health, Mahidol University, Thailand, the Department of Health Services Support, Ministry of Public Health, Thailand, the Society for Health Administration Programs in Education (SHAPE), the AusAID, the Australian Education International (AEI), and the Thailand Convention and Exhibition Bureau.

During the course of the conference an ACHSM Fellowship ceremony was held which all delegates attended. Dr. Vichai Tienthavorn was presented with his Honorary Fellowship and Dr Phudit Tejativadhdana was presented with his Fellowship Certificate having passed his minor oral examination held during the Conference.

I also met with Nellie Tang and Dr Lee Hong Huei whilst in Singapore at the International Dental Congress. ACHSM is continuing to work with both to establish a Branch of the College in Singapore.

I hosted a Hong Kong College dinner whilst in Hong Kong on a private visit and participated again on their Fellowship Examination Panel.

I was also very pleased to launch in Rotorua NZ The Lakes District Branch of the New Zealand Institute of Health Management, a Branch of ACHSM. This is an exciting NZIHM initiative and NZIHM/ACHSM already has fifteen new members as a result.

The College Fellowship Program benefited from a major review led by the Fellowship Committee and ably chaired by Philip Aylward. John Rasa was appointed as Chief Examiner and the 2009 Fellowship exams proved to be a most professional process as a result of his role. It was very heartening to have 18 successful candidates. In addition there were 10 successful Hong Kong candidates for the exam held in Hong Kong. A special mention is made of the Hong Kong Fellows as they were required, by the Examination Panel which I chaired, to submit an extra case study as part of the process. They all submitted a high quality paper on Management Competencies which is to their immense credit.

I am very excited to report that the Rural Health Managers group has been re-invigorated thanks to Dane Huxley, Donna Sherringham and Gordon Stacey (Chair). Initiatives include:

- A Rural Health Managers Workshop as part of the 2010 National Congress
- A Rural mentorship Program
- A series of rural seminars
- A Research Project identifying Rural Health Managers, their demographics, qualifications and length of service

The Asia Pacific Journal continued to improve its footprint and prominence in academic circles. One article - Oommen, Vinesh G. and Knowles, Mike and Zhao, Isabella (2008) Should Health Service Managers Embrace Open Plan Work Environments? A Review. Asia Pacific Journal of Health Management, received significant exposure both in Australia and at an international level. Acknowledgement is made of the dedicated and professional work of Dr David Briggs, Editor and Carolyn Marsh, Production Editor.

The ACHSM Board held a strategic planning meeting held over two days, 19 and 20 February 2010 at the College Office and the North Sydney Harborview Hotel. The three key agreed strategies were:

- To stabilize the financial position of ACHSM
- To stabilize the membership base of ACHSM
- To achieve a break even budget for the Asia Pacific Journal

Following the completion of day one, a Special General Meeting of Members was held and the name change from the Australian College of Health Services Executives to the Australasian College of Health Services Management was unanimously approved.

During the year there have been two significant staff movements. After 13 years of exemplary service to the College, Carolyn Marsh has moved on to another career in health care. Carolyn's role with the College was wide and varied and from a personal level I was indebted to her support over the past ten years.

At the beginning of 2009 the ACHSM CEO Dr Dianne Ball relocated her principal place of residence to Brisbane and fulfilled her CEO duties predominantly from there with regular attendances at the ACHSM Head Office. The arrangement was subject to a six month review. The outcome of the review process was that it was determined that the ACHSE CEO should be located at the ACHSE Head Office. Dianne accepted that decision in good faith and resigned from her position effective from 25 September 2009.

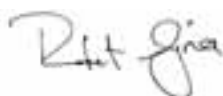
Dianne is to be commended for her contribution to the College, in particular her efforts in regard to Board Governance and Strategic Planning.

Following an exhaustive and highly robust process, Daryl Sadgrove was appointed to the position of ACHSM CEO and commenced in the role on 12 April 2010. I feel sure Daryl will lead the College forward and deliver on financial and membership stability and growth. Acknowledgement is made of the College's recruitment Consultant Virginia Rigoni and her team's outstanding efforts, attention to detail and professionalism throughout the process.

I take this opportunity to thank the following significant contributors to ACHSM:

- ACHSM Corporate Staff Alison McCann, Debbie Simula, Sue Thomson and Melissa McLennan led by the energetic Daryl Sadgrove
- Branch Staff
- Volunteer ACHSM Board Members
- Branch Presidents and Branch Councilors
- Major Sponsors Blake Dawson, Spotless Health Services, HESTA, Microsoft
- ACHSM International Colleagues from New Zealand, Hong Kong, Thailand and Singapore

It has been an absolute career highlight and honor to serve as ACHSM Federal President.



Robert Grima FCHSM

Past Federal Presidents of the College

Name	Date Appointed	Name	Date Appointed	Name	Date Appointed
Dr S J Torr	August 2006	Mr R F Gordon	June 1986	Mr G Nice	February 1966
Mr T V Canning	July 2004	Mr K Dodd	June 1984	Dr J C Fulton	December 1963
Mrs M E Smith	August 2002	Mr E G Hale	June 1982	Mr A Morcom	June 1962
Mr D S Briggs	June 2000	Mr M C Clarke	June 1980	Mr J Griffith	June 1960
Mr R J Smith	July 1998	Mr J W Joel	June 1978	Mr C G Rankin	June 1958
Mr G J Sam	August 1996	Mr A J Smith	June 1976	Mr W M Powell	June 1956
Mr A D Hughes	July 1994	Mr T A C Griffith	June 1974	Mr R L Williams	June 1954
Mr W B Cahill	June 1992	Mr J E McClelland	June 1972	Dr H Selle	January 1954
Dr I A G Brand	June 1991	Mr C G Rankin	June 1970	Mr J L Plummer	June 1952
Mr L J Payne	July 1989	Mr A J Cunningham	July 1969	Mr R E Fanning	July 1947
Mr R J Marshall	June 1987	Mr R B Golsby	June 1968	Mr F S Meddows	April 1946

Chief Executive Officer's Report

It has been an exciting and rewarding time since starting in the role three months ago. I believe ACHSM has a lot to be proud of including a range of market leading services, loyal staff and an excellent group of volunteer committee members who are working in the best interests of members.

I went straight to work by contributing to the release of our new website which now includes a range of new features such as a searchable events section, e-learning page, online discussion forums, job search capability and much more. We have also implemented new videoconferencing technology which will enhance learning and networking experiences for members.

However, my primary objective has been to create a strategic and operational plan for the next three years. I embarked on a campaign to seek input from everyone involved in the college starting with a national member survey, as well as individual meetings with over a hundred members, staff, committee members and stakeholders to listen to their ideas and concerns.

I have been extremely encouraged by the passion and commitment expressed by almost all of the individuals I have met. I am also encouraged by the commitment of the ACHSM board and Branch committees to improve the services provided to members and enhance the organisations' financial position. I am certainly honoured to be involved with such a group of people in taking the College to the next level.

I will be presenting the proposed strategic direction for the next three years to the board in July and hope to be able to publish it to all members shortly afterwards. Although I can't give too much away, I think the future is looking very bright.

The first few months in this role have been an enriching and enlightening experience, and I look forward to working with all of you to achieve excellence in health service management and leadership across the industry.

Thank you for the warm welcome.

Daryl Sadgrove
CEO



Attendance at Board Meetings

Board Meetings were held via Teleconference with two face to face meetings in the year being strategic planning workshops

Name of Board Director	Meetings Eligible to Attend/Participate	Attended/Participated
Philip Aylward	10	8
Jennifer Baker	10	8
Richard Baldwin	10	8
Anne Bergin	4	1
Patricia Canning	4	1
Kate Copeland	10	10
John Dennis	10	5
Robert Grima	10	10
Jill Hutchison	10	6
Sue McAlpin	4	3
Paul Monaghan	10	9
Anne-Marie Stranger	10	6
Godfrey Isouard	7	5
Thelma Burnett	7	7
Simon Brewin	7	5

Board of Directors

Robert Grima BBus GradDipHA FCHSM CHE

Federal President
Appointed to the Board : 2000

Mr Robert Grima commenced his career in health administration and management in 1974 at the Broken Hill and District Base Hospital in the payroll office where he spent over seven years, the final three as Paymaster. Robert then completed a Bachelor of Business (Accounting) at Deakin University, Warrnambool, Victoria and moved to Adelaide and held finance positions at Queen Elizabeth Hospital and Child Adolescent and Family services followed by 11 years as Director of Finance and Administration at St Andrews Hospital. More recently Robert was the CEO of the Australian Dental Service South Australian Branch, and then Acting Director of Corporate Services Calvary Health Care, Adelaide. Robert is currently the Chief Operating Officer – Alexander and Associates Oral Health Care.



Kate Copeland BPhy BBus(HealthAdmin) GradCertHealthEcon FCHSM CHE

Senior Vice President
Appointed to the Board : 2001

Ms Kate Copeland is currently Program Director, Capital Delivery Program - Northern, Health Planning and Infrastructure Division, Queensland Health and her role currently includes overseeing four major hospital redevelopments at Cairns, Townsville, Mackay and Rockhampton, together with multiple smaller projects from Rockhampton to the Torres. Kate has held a range of clinical and management positions during the past three decades in Victoria, South Australia, Tasmania, and Queensland.



Philip Aylward BBus FCHSM CHE

Junior Vice President
Appointed to the Board: 2005

Mr Philip Aylward has recently been appointed to the position of Executive Director, Child and Adolescence Health Service in Western Australia. He was previously the Acting Executive Director, Women's and Newborn Health Service, North Metropolitan Area Health Service, Western Australia. He has worked in senior leadership positions throughout the rural and metropolitan health services in Western Australia. Philip is a past President of the ACHSM Western Australia Branch.



Paul Monaghan BComm, GCHPM, CPA, FCHSM

Honorary Treasurer
Appointed to the Board: 2008

Paul Monaghan has worked in the health sector for over 20 years. Paul is currently developing a business and corporate services advisory practice to industry and not for profit organisations. Prior to this Paul's roles have included Executive Director Queensland Health Shared Services and Director of Finance Royal Brisbane and Women's Health Service District. Paul is a graduate member of the Australian Institute of Company Directors (AICD), a Fellow of CPA Australia and a Fellow of the Australasian College of Health Service Management. Paul holds elected roles in the latter professional bodies at the State level.



Directors

Jennifer (Jennie) Baker BHSc(Mgt) BBus(IR) MLegStMIR FCHSM CHE

Appointed to the Board: 2005

Ms Jennie Baker has worked in both the clinical and managerial aspects of medical imaging in tertiary hospitals in both New South Wales and the Australian Capital Territory. She has also had experience in allied health policy and workforce planning and is currently Director, Business Support for ACT Health. Jennie's interests include new methods of delivering health services and the introduction of new technology to assist in safer healthcare.



Richard Baldwin BHA, MBA, RN, FCHSM, CHE

Appointed to the Board: 2008

Richard Baldwin is a senior lecturer and Director of Studies of the Health Service Management Programs and Deputy Director of the Centre for Health Services Management at the University of Technology, Sydney. Until recently, he was a Director in the Health Advisory Practice in the Sydney Office of PricewaterhouseCoopers. Richard is current State President of the ACHSM (NSW Branch). He is the immediate past Chairman of the Board of the Sisters of St Joseph Aged Services (NSW) Ltd. Richard has four decades of extensive experience in health management, policy and planning, research and consulting in both the public and private sectors.



Simon Brewin, MBL, Grad Dip HSM, B.Bus, Grad Cert H Econ, FCHSM CHE

Appointed to the Board: 2009

Simon Brewin is Executive Director of Infrastructure and Support Services at Southern Health, Victoria's largest health service and holds qualifications including a Master of Business Leadership, Graduate Diploma in Health Service Management and Bachelor of Business. Simon's career as a health service manager spans over 30 years with senior executive experience at several Melbourne public health services. Simon is a member of the Board of Health Purchasing Victoria which exists to improve the collective purchasing power of Victoria. He is an active Fellow and long standing member of the Australasian College of Health Service Management (ACHSM) and is currently serving as State Branch President having served on the Victorian State Branch Council for nearly 12 years. He also served as State Branch President in 1999 and 2000. In 1995 he was a recipient of the Claude Frencham Award for his contribution to the College in the area of professional development.



Thelma Burnett BAppSc MSc(HlthSc) FCHSM CHE

Appointed to the Board: 2009

Ms Thelma Burnett is the current President of the ACHSM Western Australian Branch. Thelma is a Health Service Planner in the North Metropolitan Area Health Service Clinical Planning and Redevelopment Directorate in WA Health. She has worked in a wide range of health service delivery, clinical and infrastructure planning and management roles. Thelma is the current Australian Delegate to the World Federation of Occupational Therapists and Deputy Presiding Member of the Occupational Therapists Registration Board of Western Australia.



Mark Diamond BA (BCAE - Latrobe University) and BSW (University of Melbourne) FCHSM, CHE

Appointed to the Board: 2010

Mark Diamond is currently the Executive Manager, Strategy Implementation and Community Reform, Mental Health, SA Health. He is responsible for the implementation of Social Inclusion Board reforms relating to the community mental health sector in South Australia, including the reconfiguration and integration of community mental health services in the Adelaide metropolitan area. Mark has had senior management experience in three states of Australia over the past 20 years. He has worked exclusively in the Community Services and Health sectors at Regional Director, General Manager and Chief Executive levels. Mark has a history of achievement in operational management and leadership positions. He has gained extensive experience in rural environments in regional Victoria, New South Wales and South Australia and more recently in metropolitan hospital settings and at central agency level.



Jill Hutchison RN RM RPN BHA AssocDipAcc MBA FCHSM CHE

Appointed to the Board : 2008

Jill Hutchison is Executive Manager – Strategic Operations of Southern Cross Care in Victoria and has worked in clinical, finance and health executive roles over 30 years. Jill holds a Bachelor of Health Administration, an MBA and an Associate Diploma of Accounting. She has held Chief Executive roles in public health services, been an active member of a number of peak bodies, Board Member of GetGP, audit member for a Regional Shire and is currently on the National Council of AHHA and the National Aged Care alliance. Her rural experience has led to a strong commitment to rural and regional areas and she enjoys the challenge of innovative service system design. She is dedicated to the professional development of health professionals through ACHSM and is Treasurer of the ACHSM (VIC) Branch.



Godfrey Isouard BSc MHA PhD FCHSM CHE AFAIM

Appointed to the Board: 2009

Godfrey Isouard is Associate Professor in the School of Health at the University of New England. He recently completed six years as Head of School, four years as Provost, and a term as Associate Dean in the College of Health and Science at the University of Western Sydney. He has a medical science and public health background, and prior to moving to academia, held senior clinical and health service executive positions. Godfrey is the Immediate Past President of the Society for Health Administration Programs in Education after serving four years as National President. He is also Vice- President of ACHSM (NSW), Director of the Western Sydney Academy of Sport, and a NSW Vice-Chancellor's Committee Representative Specialist for Health Programs, and serves on the Editorial Advisory Boards of Facta Universitatis and the Asia Pacific Journal of Health Management. His health management research interests focus on leadership and organisational performance, evidence based clinical services quality improvement, international and regional health management collaboration, and health sciences education and research.



Anne-Marie Stranger BSc, BBus(HealthAdmin), MPH, Dip Proj Mgt, Grad Cert Lean Principles FCHSM CHE AFAIM

Appointed to the Board: 2004



Ms Anne-Marie Stranger is currently Transition Manager for the Department of Health and Human Services in Tasmania. She has extensive experience in the public health sector both in Australia and overseas having held senior and executive management positions. She has also held various lecturing posts and represented her employers on several National committees and working parties. Anne-Marie has a particular interest in human resource and change management, health service planning, health information management and health informatics. She has been a member of the College since 1986 and held positions of Assistant Registrar, Registrar, Junior Vice President and Chair of the Professional Development Committee in Queensland. She moved to NSW to work for NSW Health and is now in her home State, Tasmania, where she is Branch President.

INVITEES TO THE BOARD

Peter Reynolds BBS, PGDip Management Systems, PGDip Health Services Management, AFCHSM CHE

President

New Zealand Institute of Health Management



Peter is the Chief Executive Officer of the Early Childhood Council, based in Wellington. He has over 15 years experience in health management, working within the public health sector in District Health Boards in the community services area; the national office of the Accident Compensation Corporation where he was involved in a variety of services, purchasing areas and internal change management; and at the Ministry of Social Development where he championed strategies and service development for people receiving welfare benefits for reasons of ill-health or disability. Peter also serves on the Board of Wellington Aftercare Association, a disability and mental health vocational support service, and has been the President of Squash Wellington for the last two years.

Man-Yung Cheng MBBS M Sc (Birm) FRCP(Glag) FRCP(Edin) DCH (Lond) FHKCPaed FHKAM(Paed) FHKCCM FRACMA FCHSM FHKCHSE

President

Hong Kong College of Health Service Executives



Dr. Man-Yung Cheng is currently the President of the Hong Kong College of Health Service Executives, Visiting Lecturer of the The Hong Kong Polytechnic University and the Senior Consultant of the SureCare (Medical Group) International Ltd. His previous positions include the Chief Executive of Tuen Mun Hospital, as well as Deputy Director and Chief Manager of the Hong Kong Hospital Authority. Dr. Cheng worked for 18 years as health service executive both in a regional major hospital and at the corporate head-office before his appointment with the SureCare (Medical Group) International Ltd. He had led clinical professional specialty services, quality and safety, facilities and supporting services in the Hong Kong public hospital sector. He currently serves on a number of Boards and Advisory Committees.

Judith Dwyer

Society for Health Administration Programs in Education (SHAPE) Representative

Judith is Professor in the Department of Health Care Management in Flinders University's School of Medicine, and was formerly the head of the Department of Health Policy and Management at La Trobe University. She is a former CEO of Southern Health Care Network in Melbourne, and worked in the Australian health system for more than 20 years in a broad range of community, hospital and government settings. Professor Dwyer's research is focused on health system governance and design, and she is currently a Research Program Leader for the Cooperative Research Centre for Aboriginal and Torres Strait Islander Health. She teaches in a leading Master of Health Administration program in Australia and in China. She is a South Australian representative on the SHAPE executive, and a Branch Councillor for ACHSM (SA).



CHIEF EXECUTIVE OFFICER

Daryl Sadgrove

Chief Executive Officer

Daryl Sadgrove was appointed Chief Executive Officer in April 2010.

Daryl has come to ACHSM with a successful history of transforming healthcare organisations and developing strategic relationships with government and industry. Daryl has been involved in lobbying for and implementing over \$2 billion dollars of initiatives in the Australian healthcare sector and is a previous recipient of the Young Australian Business Person of the Year award. Daryl was integral in growing an allied health association which had a declining membership base of only 600 members, to being a federally appointed self-regulating authority with 3000 members and over \$1M in long term investments. Daryl has also held executive level health management positions in both the public and private sector, and has owned and managed a chronic disease management service in a primary care setting. Daryl is a leader with an exceptional track record, and will surely be a great asset to ACHSM.



Membership Profile 2009/2010

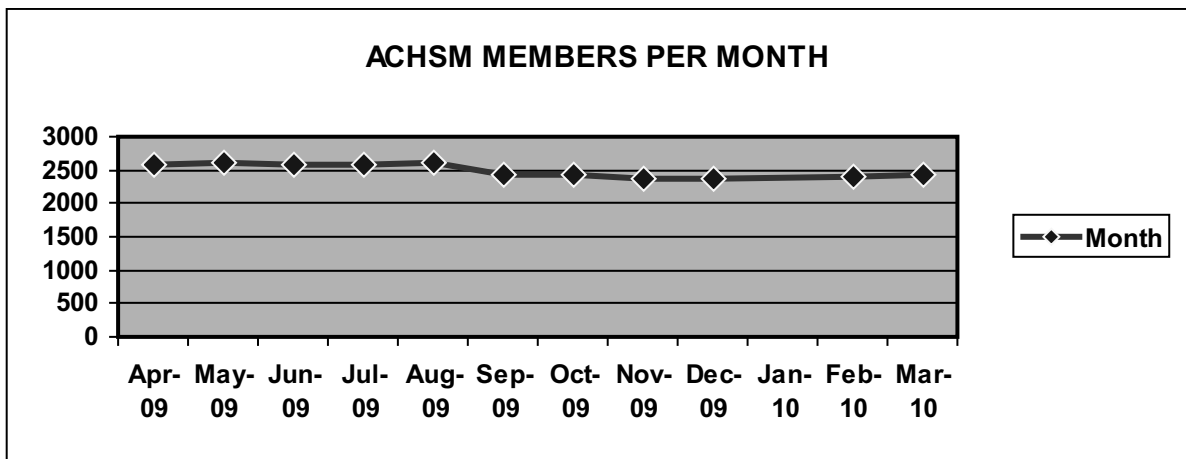
The Australasian College of Health Service Management (The College) believes that innovative and professional health management is integral to create a caring, effective and efficient health system.

The College brings together the most influential group of health leaders and managers in the Asia Pacific region to share ideas and learn from each other, with the vision of creating better health for all.

The College provides a range of services that are designed to inform, support and inspire health managers at all stages of their career.

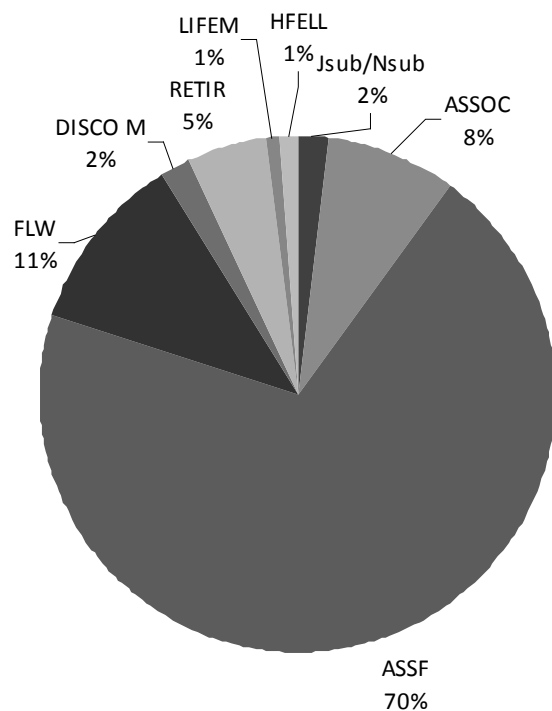
Membership Growth

The ratio of male to female members of the College remains on par compared to the previous financial year. This balance is reflected across most Branches. In 2009/2010 membership was static across the Branches. This can be attributed to a continuous turnover factor from people who have left the health care industry as well as the down turn in the economy overall. The College welcomed 301 new members this year.



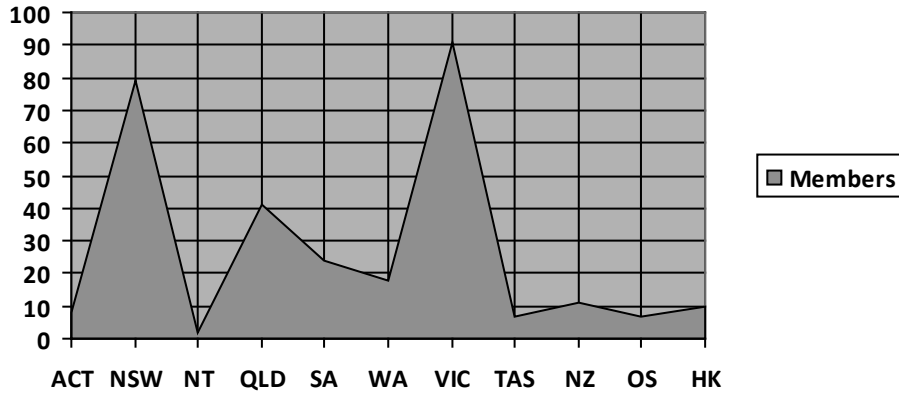
Membership Status

The category of Associate Fellow retains the largest contingent of members as per the previous year. There has been an increase in the number of Fellows in the College in recent years.



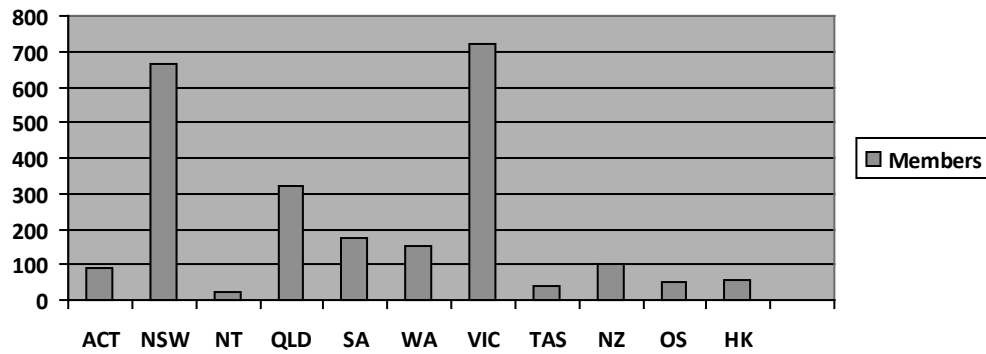
New Members Per Branch

We were very pleased to welcome 301 new members to the College this year. Victoria enjoyed the highest percentage of new members with 91 closely followed by New South Wales with 79 members now part of ACHSM. Our strong relationships with New Zealand, Hong Kong and now Thailand is also creating a larger membership stream..



Branch Membership

The membership of the College is spread across Australia and overseas with a strong base in New Zealand and Hong Kong. Victoria and New South Wales have the highest number of members..



Branch Presidents 2009/2010

Australian Capital Territory	Rosemary Kennedy
New South Wales	Richard Baldwin
Northern Territory	Robyn Cahill
Queensland	Paul Monaghan
South Australia	Kae Martin
Western Australia	Thelma Burnett
Tasmania	Anne-Marie Stranger
Victoria	Simon Brewin
New Zealandn	Peter Reynolds
Hong Kong	Man-Yung Cheng

Recognition

2009 ACHSM Gold Medal Award

The College Gold Medal is awarded annually for outstanding achievement. It is recognition by the College to one of its own. Past Gold Medal winners are a group of significant contributors to the College and health management in general.

The 2009 winner, Stuart Schneider is a person who is recognised as a strong and dynamic leader and is respected for his many achievements. He is known for his ability to both create and manage change and work effectively within a constantly changing health environment. Stuart's commitment, work ethic and contribution to ACHSM at state and national levels has been outstanding. He is a true professional in every sense of the word.

Federal President, Robert Grima presented the medal to Stuart Schneider and delivered the flowing citation at the 2009 Annual General Meeting:

Stuart, the College is proud to bestow upon you the Gold Medal. This year the National Congress focuses on three themes building people, building services/ systems and building infrastructure. We can equate this with the way you have built a solid career on building the competence of people through ACHSE professional development, building services/systems through service planning and business planning and building infrastructure through facilities planning that you have been responsible for, thus enabling organisations to deliver on the services that the community needs.

You have left an indelible mark on the health services and communities where you have led change. In true leadership style you have challenged the existing health structures and systems long before your vision became government policy.

You have been described as 'exceptional' due to your sensitivity to the needs of rural patients and for your passion and commitment for improving health outcomes for the rural population which has formed your vision for functional integration of comprehensive services with better health outcomes.

You have been a strong supporter and member of the College for more than twenty five years and a Fellow for 16 years. You were a councillor and Vice President of the Victorian Branch prior to your move to NSW where you became a Branch Councillor and went on to be NSW Branch President completing your term in 2007. One of your nominees stated 'to be a CEO of a rural Area Health Service and be a member of Branch Council is a very difficult thing to do. Trying to find the time to participate in meetings and be on sub-committees is usually beyond most CEO's of area health services. But not Stuart'.

You are well known for your leadership and commitment to the College's Fellowship Program having coordinated the preparation of candidates as National Fellowship Coordinator since 2000. You actively designed and developed candidate preparation into a learning set approach and I believe this has significantly contributed to the success of the Fellowship program. Your coordinating role has developed at a national and international level and enhanced the reputation and profile of the College.

Stuart you have strongly supported the overall objectives and activities of the College by participation in the professional development program and other offerings. You have been involved in the NSW Mentoring Program, the establishment of Rural Chapters and have been a role model for younger and newer members of the College.

As an ACHS surveyor for the last decade your commitment to clinical governance extended to the introduction of systems that pursued continuous improvement and maintained or ensured that health services that you were responsible for, over 200 in total, were fully accredited or introduced accreditation where this didn't exist such as in the Greater Southern Area Health Service.

By far the greatest impact you had was on patient/client services that you brought to rural communities. In New England Area Health Service you built new relationships between aboriginal medical services and local health services instigating signed agreements for the delivery of community health services to the aboriginal population. This process engaged aboriginal communities in ways that had never been achieved before by changing referral patterns and linking the aboriginal population into mainstream health care. A first for NSW.

You have also had significant involvement with the University of New England as a business leader and lecturer and was appointed Adjunct Associate Professor in 2004. You were proactive in working with the Uni and the Commonwealth in establishing the process that has now seen the first intake of rural medical students in 2008.

Stuart you have had an outstanding career as a health manager in planning and service re-design particularly in the rural context. Your achievements have often challenged the existing paradigms by creating partnerships and undertaking health planning across extended geographical areas. Your vision was reflected in the work that you undertook at Wimmera Base Hospital, Mt Alexander Hospital, Peter MacCallum Cancer Institute, Western District Health Service, New England Area Health Service, Southern Area Health Service and Greater Southern Area Health Service.



Assoc Prof Stuart Schneider was the proud recipient of the 2009 ACHSM Gold Medal.

Stuart you have had such a positive influence on the paths of many organisations, health managers and the College professional programs in Victoria and NSW. Your dedication and true leadership capability are unparalleled.

Congratulations Stuart.

Past Recipients of the Gold Medal Award

1990	Brian Scanlan	1997	Ron Tindale	2004	David Briggs
1991	Warren Westcott	1998	Not awarded	2005	Mavis Smith
1992	Milton Noble	1999	John Blandford	2006	Jim Birch AM
1993	Ian Brand AM	2000	Jim Cornwell OAM	2007	Trevor Canning
1994	Colin Grant	2001	Geoff Sam OAM	2008	Dennis Campbell
1995	Wayne Cahill	2002	Mary Harris		
1996	Len Payne	2003	Ross Smith		

Life Membership

Life membership is an Award and honour that can be bestowed by the Board after a Branch Council nomination. It requires a unanimous resolution of the Board. The principal criterion is 'conspicuous service to ACHSE'. Federal President, Robert Grima announced the magnificent contributions to ACHSE of a long term member, Dr John Blandford by publicly acknowledging him with this award at the 2009 AGM.

John Blandford

John Blandford has exemplified the ideal of distinguished service during a career in health services spanning close to forty years. He has contributed to health management at operational, strategic, executive and academic levels. John has been an outstanding contributor to ACHSE both at a State and National Level.

He was recently awarded an honorary doctorate by Flinders University. He established the Flinders Medical Centre and the Flinders University School of Medicine, in a then-unique purpose built academic medical centre.

John went on to be the Deputy Chairman of the Commonwealth Hospitals and Health Services Commission (1973-77), and then a full-time Commissioner of the South Australian Health Commission (1977-80). He returned to Flinders and was its longest serving CEO (1980-1995). John led Flinders during a remarkably successful and fruitful period of care delivery and academic development, and he ensured that the original vision for an integrated Medical Centre/School of Medicine was maintained and nurtured. John's commitment and skills in working across organisational boundaries have been critical to the success of both FMC and the School, and both are still continuing to grow and expand.

While still serving as CEO, John took up the part-time role of oversight of the Health Services Management program which had previously been based at the University of South Australia. He assumed this role full-time in 1995 after his retirement from Flinders and developed the program to Master's level, with a strong industry focus and involvement by industry leaders. He retired from the full-time headship in 2000, but continued to contribute in Australia, China and Singapore until he retired from teaching in 2007. Under his leadership the program turned around and has since had a continuing high level of enrolment and has provided high quality staff development for South Australia's health services.

John provided exemplary leadership to the professional development program of the South Australian ACHSE Branch and also served on the Editorial Board of the Australian Health Review.

John has long been a Fellow of the College and was awarded the College Gold Medal in 1999 in recognition of his commitment and distinguished service to ACHSE.

Congratulations John

Life Members of the College

Neville Boyce OAM	Colin Grant	Royce Kronborg MBE	Colin Rankin*
Ian Brand AM	Eric Hale	Brian Mahaffey PSM	William Richards*
David Briggs	Mary Harris	Grant Lennox	Brian Scanlan
John Blandford	Allan Hughes	Ray Marshall	Arthur Smith OAM*
Anne Cahill AM	John Joel BEM,OAM*	John McClelland AM*	Horace Smith ISO
Murray Clarke	Brendon Kelly	Janet Mould	Leonard Swinden AM*
James Cornwell OAM*	James Kerrigan OAM	Milton Noble*	Stanley Williams BEM*
Arthur Cunningham MBE	Douglas King	Leonard Payne	Yvette Winter
Gerald Garrity	Michael Kirk	William Powell*	

(*Deceased)

Fellowship

Fellowship is the highest level of membership within the College and demonstrates an ongoing commitment to excellence in health service management. Fellowship is gained by meeting the requirements set by the Board.

A contingent of people from Australia and New Zealand undertook Fellowship examinations just prior to the Annual General Meeting and the National Congress. As has been the norm for the previous years, the standard and quality of the applicants was exceptionally high and all thoroughly enjoyed the process and the challenge of the exam. This is in no small part due to the efforts of Chief Examiner John Rasa, who was ably assisted by Alison McCann from the Corporate Office and the Fellowship Coordinators which have been established in each Branch. Special thanks to John Anderson (Vic), Tina Magennis (NSW), Len Payne (SA and NT), Catherine McKinley (WA), Ellen O'Keeffe (ACT), Trisha Dunn and Bruce Parkes (New Zealand), Gwenda Freeman (QLD), Dr MY Cheng (Hong Kong) and Anne-Marie Stranger (TAS) who gave of their own time freely for the College in coordinating Fellowship Study Groups.

Federal President, Robert Grima also undertook Fellowship Exams in Hong Kong together with fellow examiners, Professor Peter Yuen, Dr Geoffrey Lieu and Dr. Lily Chui. As in the previous year, the standard of the applicants was extremely high and all candidates demonstrated a good understanding of the contemporary issues in health management not only in Hong Kong but on the international scene.

The College would like to congratulate the following people who successfully advanced to Fellowship status having completed all examination and eligibility requirements:

From Australia

- Anna Burgess (VIC)
- Wendy Davis (VIC)
- Peter Dewar (WA)
- Alison Dwyer (VIC)
- Briana Geelen-Baass (VIC)
- Andrew Georgiou (NSW)
- Graeme Houghton (VIC)
- Jade Johnstone (VIC)
- Zhaming (Ming) Liang (VIC)
- Linda McCoy (VIC)
- Joy Pettingell (ACT)
- Luis Prado (QLD)
- Gareth Shaw (VIC)
- Linda South (SA)
- Kai Zhang (NSW)

From New Zealand

- Jagpal Benipal
- Jenni Coles
- Tim Wood

From Hong Kong

- Ms Jenny Cheuk Wah CHAN
- Dr Wan Kin CHAN
- Dr Ian Tsz Fung CHEUNG
- Dr Yee Hung CHONG
- Dr Chun Kwan CHOW
- Dr Mei Yee LAM
- Dr Theresa Tak Lai LI
- Ms Leslie Ching Yee SHIU
- Prof Eliza Lai Yi WONG

The Graduating Fellows of 2009



Back Row L-R:

Leslie Ching, Yee Shiu, Linda South, Frank Wan, Kin Chan, John Chun, Kwan Chow, Gareth Shaw, Wendy Davis, Ming Liang, Bruce Watson

Middle Row L-R:

Peter Dewar, Jenni Coles, Tim Wood, Jagpal Benipal, Andrew Georgiou, Anna Burgess, Graeme Houghton, Briana Geelen-Baass, Luis Prado

Front Row L-R:

Eliza Lai Yi Wong, Jenny Cheuk Wah Chan, Jenny Mei Yee Lam, Theresa Tak Lai Li, Jade Johnston, Babe Ying Yee Chan, Maria Shuk Han Lee, Linda McCoy, Joy Pettingell

College Academic Prizes

In 2009, the College offered awards for academic achievement and excellence in the study of health services management. Congratulations are extended to the following:

The Grace Suleau Prize for the best grade point average in an Undergraduate Course in Health Management conducted throughout Australia was won by:

Elizabeth Prowse (Flinders SA)

The Anthony Suleau Prize for the best grade point average in a Post Graduate Course in Health Management conducted throughout Australia was won by:

Kelly Wilson (La Trobe University)



The Ian Brand Prize for the best grade point average in a Masters Course in Health Management conducted throughout Australia was won by:

Claudia Doebrich (La Trobe University)



Branches in Review

Australian Capital Territory

I would like to start by acknowledging our new sponsor for our annual dinner event MEBank and also acknowledge the ongoing support provided by HESTA and in particular Elaine Lawler.

Our core business remains the provision of the Professional Development Program. During the last year we were again fortunate to have a diverse range of quality speakers for our forums and workshops. Speakers over the last year have included:

- Mark Thoman and Debra Ried "Aboriginal and Torres Islander Health Performance framework "Driving change through health reform".
- Mark Cormack – COAG update
- Prof Nick Glasgow " Competence, incompetence and Medical Education"
- Dr Peggy Brown " National Mental Health Strategy"
- Dr Jeanie Besner from Canada – evening cocktail session.
- Dr Charles Guest – " Notes on the 2009 Pandemic.
- Darlene Cox from the Health care Consumers Association discussion " Consumers View of Health care in the ACT"
- Prof Rod O Connor provided an evening cocktail session at the ANU University House on " Making better Decisions"
- Prof Mohammad Khadra presented on " Finding the Humanity in Health care
- Dr Michael Levy presented on " Alexander Machonochie Corrections centre "
- Professor Merrillyn Walton presenting on "workplace education and training: "Is there a disconnect between education and service delivery?"

I would like to thank Bev Gow Wilson and Grant Carey-Ide for their significant work in putting the PD program and the workshops together. We had one successful candidate Joy Pettingell who undertook the Fellowship Exam prior to the National Congress at the Gold Coast.

Congratulation Joy!

I would like to thank Ellen O'Keeffe for the support that she has given to the Fellowship program she will be stepping down and Mark Gaukroger will take over. We are proud to say that the ACT has the highest number of Fellows per capita of any Branch.

Charmaine Gray, Helen Murphy and Grant Carey-Ide, stood down this year and I would like to take this opportunity to thank them for the contribution to the branch council and college activities.

In addition, Helen Tyrrell our previous branch President and current Vice President has just resigned from Branch Council, after spending the last five years undertaking various roles including Fellowship co-ordinator. I know I speak for everyone on Branch Council when I say we are going to miss her passion and enthusiasm for the College, her wisdom and guidance as well as the support she has given to me personally.

I should add that the ACT branch is a voluntary organisation and as such the contribution of the branch council members makes the college and the various events undertaken possible, without their active involvement we would not have the range of activities and quality of speakers that we have.

The branch had the opportunity to have a meeting including our new CEO Daryl Sadgrove; Daryl outlined his vision for the College and invited comments and feedback from the Branch members.

The ACT Branch has provided scholarships to two members to assist in their attendance at the National Congress in Perth.

Rosemary Kennedy, FCHSM
President

New South Wales

The Branch has seen a number of developments in the past twelve months and has made excellent strides forward.

The NSW Branch welcomed seventeen new Graduate Health Management trainees in February 2009, all of whom progressed to the second year. A further twenty trainees commenced orientation on 1 February 2010.

It is a credit to the fourteen placement organisations, at such a time of change in the health system, that we have maintained what is the largest single intake since the program began over 25 years ago. This year saw an emphasis on recruitment of Aboriginal trainees, and five Aboriginal trainees are currently undertaking the program.

Our thanks go to Christine Callaghan for her work to further strengthen the Program; working with NSW Health, South Eastern Sydney Illawarra Area Health Service, Sydney West Area Health Service and Hunter New England Health to develop and implement a new Capability Framework for the Graduate Health Management Program. This has added a new level of structure and rigour to the development of the trainees.

Twenty six Professional Development events were held during the year with 591 Members and 409 Non Members attending. This included a successful State Conference and a range of breakfast and evening forums including:

- Our State Conference “Deconstruct or Reconstruct? - National Health & Hospitals Reform Commission (NHHRC), National Primary Health Care Strategy (NPHCS) and Garling - Redefining the Foundations of our Health System?”.
- Dr Richard Matthews, the Deputy Director-General of the Strategic Development Division at NSW Health presented his perspective on the recommendations and implications of the National Health & Hospitals Reform Commission (NHHRC) Final Report, A Healthier Future for all Australians.
- The Nurse Managers Interest Group convened a successful Evening Panel Discussion “Garlands for Garling or Deja Vu all Over Again?”

Two candidates achieved Fellowship in 2009 and 6 participants joined the 2010 Program. Our thanks go to Tina Magennis who does an excellent job in coordinating the Fellowship Study Group

Thirteen mentoring pairs completed the 2008/09 program and eleven mentoring pairs commenced the 2009/10 Program. Our thanks go to the mentors who give their time freely and to Associate Professor John Rasa and Christine Callaghan for facilitating and coordinating and this program.

The library continues to provide an excellent service. Eleven library bulletins were produced and distributed to all members across Australia and New Zealand. A Business Case was developed for the Library and funding secured until June 2010, with negotiations underway for 2010/2011.

Despite the significant achievements, it has been a challenging time financially with the NSW Branch reporting a deficit budget of \$50,598.92. We have not been immune to the pressures of the Global Financial Crisis nor the impact of the current pressures on the health system. We have taken a long term view to continue to support our members and health managers, and use reserves to continue with the Professional Development Program.

I would like to formally acknowledge the support of NSW Health for the funding of the GHMP and the Health Planning and Management Library.

Our sponsors are very important to the Branch's operations and I would like to take this opportunity to express our appreciation to all our sponsors: HESTA Super Fund; DLA Phillips Fox; IBM; Kingscroft Consulting and Intel.

Richard Baldwin, NSW Branch President, ACHSM

Northern Territory

The Northern Territory Branch welcomed the opportunity to be part of the ACHSM/HESTA Roadshow with presenter, Professor Philip Darbyshire in November 2009.

Having seen and heard Philip at the ACHSM 2009 Congress on the Gold Coast, a passionate new NT (ex NSW) member Julie Hornibrook challenged the Corporate Office to divert the roadshow up to Darwin for a much needed injection of exposure to international thought leaders in our health sector.

Working closely with the Corporate Office, the NT Branch helped to promote a ½ day session aimed at clinicians, health managers and executive leaders to reflect on the vital importance of action-focused research to drive evidence based practice and quality clinical services.

Over 40 NT health managers took part in this practical afternoon session and a smaller group convened over a networking dinner with Federal President, Robert Grima and National Professional Development Manager, Sue Thomson.

Queensland

For 2009/2010, a total of 61 CPD hours was offered. 2,652 member and non-member attendances were accrued at the 15 breakfast forums, 10 workshops and 6 satellite broadcasts. As well, with the majority of breakfast sessions now being videotaped and made available via “View on Demand”, access for metro and non-metropolitan members to interesting and informative content has never been easier.

We have been fortunate to have had a number of overseas speakers over the past twelve months present at breakfast and workshop sessions including Dr Simon Eccles, Prof Annabelle Mark, Dr Anita Thomas, Davis Balestracci, Prof Paul Barach and Christopher Farr. Professor John Pearn provided many of us with a fascinating look at the development of healthcare in Queensland over the last 150 years with the Jack Richards Oration. Prof Mohamed Khadra delivered an intriguing insight into the Australian healthcare system from the perspective of both surgeon and patient. We thank all presenters their contribution and sharing of knowledge.

In 2009 the national Congress was held on the Gold Coast and was titled “Building Our Healthcare System around People and their Needs”. The Congress Committee, led by Kate Copeland and the Scientific Committee led by Gary Day did an excellent job of developing the theme into the educational program, which was evaluated as of a very high standard by participants.

We also congratulate Louis Prado in obtaining his Fellow status last year. As well, the Queensland Branch provides a range of awards and prizes annually to encourage college members and others in the pursuit of excellence in healthcare.

Branches in Review – *continued*

Elaine Unkles received the President's Award in 2009. This award is co-sponsored by the Director General, Queensland Health, and recognises the recipient's continuity of excellence in the Queensland healthcare industry and ACHSM.

The Duncan Palmer Memorial Award is made to the student who achieves the highest aggregate marks in specified Units of QUT's Bachelor of Health Science - Health Services Management, and was awarded in 2009 to Deanne Cole.

The Jack Richards Memorial Award is made to the 2nd year student at QUT, who achieves the highest Grade Point Average (GPA) in the Bachelor of Health Science - Health Services Management. In 2009, this award was presented to Rachel Pearce. Rachel is now a student representative on the Queensland Branch Council.

The Sister Angela Mary Doyle, RSM Award is an annual prize to the student(s) who complete the requirements of the award of Master of Health Service Management at the Griffith University, with the highest GPA. It is expected that students recommended for the Prize would have achieved a GPA of at least 6.0. In 2009, Rhonda McIntosh was the recipient.

The Branch may award one or more Australia Day Achievement Medallions, being one of a range of nationally recognised Australia Day awards made at the local level. In 2009, a medallion was awarded to Christina Moser for her services to the College.

Available representatives of the Queensland Branch and CPD Committees undertook a course in directorship responsibilities, recognising the need to understand the governance requirements of the Board and hopefully provide insight for potential future directors of ACHSM. This time was included in a Branch Planning day last year to better understand our member and client needs. A number of initiatives were defined and are being worked through this year.

Paul Monaghan, FCHSM
President

South Australia

It is hard to believe that another year has passed since our last Annual General Meeting and on reflection, how the landscape has changed so quickly during this time.

The recent announcements from the Federal Government in relation to the National Health Reforms and those of our own State Government will no doubt change the way we will provide and work within the health system. Some of us may be sceptical and some of us may see this as a challenge. The key aim for us as health service managers in the public and private sector, in what is likely to be a challenging and complex time, is to ensure that our health system works for the benefits of our patients and consumers, the members of our community and our staff. This provides the State Branch Council an excellent opportunity to bring to our members some of these emerging issues in order to understand, debate and exchange essential information. So stay tuned for our future professional development programs.

During the year, we held a strategic planning session in which we focussed on the key opportunities that we need to focus on as a State Branch Council. The priority area revolved around the need to ensure that the services we were providing were meeting the needs our members. Importantly, we identified the need to focus on avenues to both recruit and retain new members and supporting the 'next generation' of health service managers whether from a clinical or a management perspective.

This year, we again are hosting a very successful mentoring program and I would like to take the opportunity to acknowledge the work of Mark Diamond in facilitating this program and importantly to our mentors who have agreed to support our mentees. In addition, a preliminary meeting has been held with the Department of Health to ascertain what opportunities there may be to develop collaborative arrangements with programs that have recently been hosted by the Department. These include the Health LEADS, Young Professionals Network and Women in Leadership programs.

At a State Branch level, we have had a change in President and I would like to acknowledge the efforts of John Dennis as a member and office holder within the State Branch and at a National level where he was on the Board of Directors. We have also had the resignation of Janny Maddern who has resigned from State Branch Council due to a range of work and study commitments. Janny contributed significantly to a range of State and National commitments within the College and importantly was probably one of the strongest advocates that the SA Branch has had in relation her support, passion and commitment to emerging leaders within our College.

I would also like to pay tribute to Robert Grima, who has not only been the Federal President of the College - that has also been through some major strategic and operational changes - but has also contributed to being our Treasurer and advisor to members at State Branch level. In addition, the day-to-day operation of our Branch requires the dedication of some very important people. We were privileged to have our Registrar Heidi Unferdorben for a number of years who was the 'backbone' of Branch but I am also very pleased to acknowledge that we are very fortunate to welcome Adrienne Copley as our Registrar who started in the role in April.

Felicity Griffith has continued to provide her very skilful editorial and organisational skills in ensuring that our newsletter is published on time and to a very passionate editorial group who has supported her.

I look forward to working with you all to ensure that we can support, maintain and build on the many successes of years past.

Kae Martin
President

Western Australia

I was honoured to take up the position of WA Branch President in July 2009 and thank the outgoing President, Patricia Canning, for her hard work and stewardship of the WA Branch for the previous two years. I would also like to thank Trevor Canning, who stepped down from Branch Council after an extraordinary term of office at both State and National levels. Trevor's work on behalf of the College is a great legacy.

The WA Branch continues to expand its scope and profile with wide ranging work being carried out by the WA Branch Council, our secretariat and its members. The support and commitment of all Branch Councillors means the WA Branch Council is in great shape and continues to seek new opportunities to deliver additional services and professional development programs. In 2009, we farewelled Dr Amanda Ling and welcomed Dr Neale Fong to the WA Branch Council.

This year, the WA Branch launched the ACHSM WA Board of Reference bringing together a reference group of outstanding past and present health care leaders. I would like to thank Dr Neale Fong for his leadership in launching the Board of Reference to provide opportunity to our members in the form of support, advice and guidance on the development of health and aged care leaders in WA and the promotion of the ACHSM as a leading voice in this area.

Also this year, the WA Branch has had many successful professional development programs. The Education Sub Committee continues to actively seek out opportunities to provide members with a broad range of speakers to meet their needs. The WA Branch remains in a good financial position with an increasing membership that reflects the attractive education programme.

In February 2010 ACHSM WA launched the new series of Health Policy Forums. The Health Policy Forums are designed to focus on key and topical health leadership issues and have been extremely well supported by ACHSM members and the wider health care industry. Our first Health Policy Forum addressed the issue of Commonwealth versus State Management of the health care system, an issue that continues to be in the political and public arena. Further Health Policy Forums are planned for the coming year with the aim of promoting the College as the leading health policy body in WA.

The Branch continues an active role in the strategic management of the College and its programs at national level. The Branch welcomed the College change of name to the Australasian College of Health Service Management and agreed that the new name is a more accurate reflection of the make-up of the College members; i.e. the close relationship the College has established with New Zealand and Asia and the overwhelming majority of College members being in health management positions rather than health executive positions.

The year ahead will continue to see many positive opportunities for the WA Branch to shape and influence health management and leadership in WA. In particular, the Branch is looking forward to hosting the 2010 National Congress in Fremantle and providing an opportunity to show case WA health management and leadership programs.

Thelma Burnett
President

Victoria

2009/10 has once again been an extremely busy time for the College's Victorian Branch.

The Branch continues to deliver a diverse range of professional development offerings with the key events being the breakfast seminar program and the residential conference.

The Education Committee, chaired by John Rasa, has ensured that both the breakfast seminar program and the conference were relevant to member needs and as a consequence both were very well attended. The Branch is most grateful to our sponsors especially VHIA and HESTA for their support of the breakfast seminar program and the residential conference.

It is pleasing to report that the branch's Management Residency Program has been adapted to Tasmanian requirements and the first Tasmanian trainees commenced in their program in July 2009.

The program has been so well received that another four trainees will commence in July this year taking the number of trainees in the program at any one time to eight. The program is being supported by our State Manager, David Webb who visits the trainees regularly to ensure that the experiential learning component of the program is being appropriately delivered. I thank David for his leadership of, and support to this important program.

The Management Residency Program (MRP) and the (Rural Management Residency Program) RMRP continue to provide opportunities for recent graduates to develop management and leadership skills so that they may pursue careers in health management and in turn provide the sector with skilled leaders of the future.

In addition to the MRP and RMRP, the Branch is very active in providing a range of other professional development programs including the Mentoring and Fellowship programs.

The Fellowship Study Group is co-ordinated by John Anderson with assistance from Vicky Mason and Anna Burgess and continues to attract large numbers of candidates keen to participate.

The Mentor Program is facilitated by John Rasa with Penny Newsome and David Plunkett giving support and guidance to Mentors and Mentees respectively. This program has celebrated its 10th birthday and John has been at the helm of this important program since its inception.

Branches in Review – *continued*

The branch continues to be in a sound financial position and has been given a very favourable audit report.

As a benefit of this sound financial position is the branch's ability to invest in a major new initiative which will deliver to members an automated tool to self assess management competencies on-line through the College web site and to develop a professional development plan that will target development areas. This project will be completed later this year.

Looking forward, the Branch aims to maintain a strong professional development program and members benefits to deliver on our vision as the leadership and learning network for health professionals.

Simon Brewin
President

Tasmania

Our Branch membership has had small changes with a number of new members joining and a few members relocating to the island state. The membership continues to reflect a balance of gender as well as membership from the public, private and voluntary sectors and from various fields ranging from hospital management, aged care, management of health professionals and ambulance services to health planning and health consulting. We welcome the following new members to the Tasmanian Branch: - Sarah Bowles, Jonathon Bugg, Ruth Chalk, Leonard Crocombe, Claire Cunningham, Lauren Dazeley, Priya Dubey, Siobhan Harpur, Denise Parry and Wendy Quinn.

Branch Council has been holding regular meetings to report back on Corporate Office communications as well as preparing for the scheduled State Branch Conference scheduled for 21 and 22 July of this year.

I would like to particularly thank, Richard Sadek, Lee McGovern, Ken Campbell, Elizabeth Shannon and Lyndon Walsh for the support and counsel provided over the past 12 months.

The Branch remains in a healthy financial position. We successfully held a number of workshops, lunch time forums and sponsored in-service education sessions which were well-attended by healthcare staff from all sectors. The Branch continues to support members attending the national ACHSE conference and will be sponsoring one member to attend the next National Congress in Fremantle in July 2010.

The major professional development activity to be conducted by the Branch, scheduled for 21 and 22 July 2010 is the Combined Colleges State Conference. As is now customary with such events, Tasmanian Branch ACHSE members will be provided free registration for the event.

In addition to the State Health Conference, Branch Council organised a number of smaller events throughout the state, in particular the North West and Hobart including a workshop on health policy, lunch time seminars on 'leading change – making a real difference' as well as the Clinical Research Road Show by Philip Darbyshire and a Masterclass with Davis Balestracci.

The Tasmanian Branch is also proud to have established a 2 year graduate management development program in partnership with the Department of Health and Human Services and the University of Tasmania. Sarah Bowles, Jonathon Bugg, Claire Cunningham and Lauren Dazeley were recruited to the program in 2009 and a further four trainees will be recruited to the program in 2010.

The Annual General Meeting was held on the 25 September 2009 at the conclusion of one of the lunch time seminars.

As a small Branch we are indebted to staff of the Corporate Office, the Vic, NSW and Qld Branches for their ongoing support and advice covering membership activities, marketing and sponsorship, and professional development activities. We would particularly like to thank David Webb (Vic Branch) for his guidance, support and time to help establish the Tasmanian Management Training Program.

Anne-Marie Stranger
President

New Zealand

The 2009/2010 year has been one of significant challenge, with the World-wide economic recession creating significant nervousness in some quarters and hardship in others; the effects of a change in Government in New Zealand and with that a change in direction on a number of key policies; and the ongoing battle between supply and demand in both public and private health services.

At the start of the year and following the last NZIHM Annual General Meeting, NZIHM had 132 financial members. The incoming National Council revised the Strategic Plan and agreed on five strategic goals:

- Increasing membership value
- Increasing professional development
- Encouraging strong networks
- Providing a strong national voice; and
- Ensuring financial viability.

Increasing membership value has been a struggle this year with a decrease in overall membership to 101. The main area of concern is the loss of a number of unfinancial members following the end of the financial year. Efforts to establish a member benefit programme have taken far longer than anticipated, but it is hoped that, through ACHSM, a number of benefits for New Zealand members will become available shortly.

Increasing professional development has been demonstrated with the largest contingent from New Zealand participating in their Fellowship in one year – eight. I wish all those undertaking their Fellowship the very best of luck and would also express my thanks to Bruce Parkes and National Councillor Jenni Coles for their efforts in co-ordinating this. Further work is underway on the development of a framework for professional development, establishment of a mentoring initiative and establishment of a continuing professional development points initiative.

Encouraging strong networks have enjoyed several key activities during the year, hosting two successful Improvement Advisor Network meetings at the beginning of the year, welcoming a delegation of health managers from China and exploring ways of working with the Chinese to increase linkages with NZIHM in future (thanks to National Councillor David McDougal and member Trevor Read), and the tremendous efforts of National Councillor James Chal and Lakes DHB CEO Cathy Cooney to establish a Lakes Branch of NZIHM based in Rotorua. We decided not to host our annual conference this year and instead focus on hosting the 2011 International ACHSM Annual Congress in Rotorua – an event we are looking forward to almost as much as New Zealand winning back with Rugby World Cup!

Providing a strong national voice has been a little more challenging, but Stuart Francis's efforts to establish and maintain a close relationship with Minister of Health Ryall's office and Director General of Health Stephen McKernan (FCHSM Hon) have consistently helped maintain the profile of the Institute.

As we draw this financial year to an end my thanks go to all NZIHM National Councillors for their efforts over the year, to Linda our contract administrator, to the team at ACHSM Corporate Office for their support, and to our members.

Peter F Reynolds
President

Hong Kong

The Hong Kong College of Health Service Executives continues to provide the key activities for the Fellows of the College. It forms an important platform for the interaction and exchange of knowledge for senior health service executives and managers in Hong Kong. It is also an important training ground for health service management.

In 2009, the main theme of the Annual Congress of the Hong Kong College of Health Service Executives was Corporate Leadership – Surfer or Diver. In 2010, it was Error Free System – Mission Impossible. College Fellows not only helped in the planning and organization of the Annual Congress but also actively participated in this local event.

Each year, the College Fellows, joined by the newly conferred Australian Fellows from Hong Kong, attend the Annual Congress of the Australian College of Health Service Executives (now ACHSM). Apart from academic exchanges, they networked with overseas executives, visited hospitals, went for sightseeing, and joined various social functions.

The Education and Examination Committee of the Hong Kong College of Health Service Executives continues to run the Study Group for the Fellowship Examination. For the year 2009/2010, there were fourteen candidates in the Study Group. Case studies and journal presentations were organized, which were voluntarily participated by the College Fellows as part of their continuous professional development.

Two local hospital visits were organized: one to the Union Hospital on 7 November 2009 and another to the Hong Kong Sanatorium and Hospital on 21 November 2009. The visits were very well received and the number of participants was limited to around 20 for each visit. All participants found the visits an eye-opening experience, as they were exposed to modern facilities and high standards of care organized by visionary and capable leaders in our field.

One overseas study tour was made to three hospitals in Korea from 29 April to 2 May 2009. They were the Seoul National University Bundang Hospital, the CHA Women's and Children's Hospital and the Seoul National University Hospital. The 23 participants who attended this event found the visits very educational and urged the College to organize more activities of this sort in the coming years.

A Memorandum of Understanding was signed with the Australian Council on Health Care Standards (ACHS) on 6 March 2010 to mark the collaboration of the two Colleges in promoting accreditation in Hong Kong. A Fellows' Night and Spring Dinner was also organized to meet with overseas visitors from ACHS and Mr. Brian Johnston from the ACHS gave a talk on "Beyond Hospital Accreditation". Following the workshop on accreditation organized in the previous year, two half-day seminars had been organized this year for frontline nurses and health care managers/executives on the Role of Nursing in Hospital Accreditation.

The Hong Kong Fellows will continue to develop the activities and business in line with what is needed and right for this field in Hong Kong.

Dr Man-Yung CHENG,
President of Hong Kong College of Health Service Executives

International and National Professional Development 2009/2010

The College's national and international professional development program took a back seat for much of the year given the focus of the National Professional Development Manager on corporate management issues in the absence of a CEO from October to April.



International events

That said, a small group of senior College members took part in a scaled-down event at the UK's NHS Confederation Conference in Liverpool in June 2009. The global financial instability took a toll on the final numbers but those who did attend gained valuable insight into the UK's health management issues – particularly in the primary and community care settings.

In December 2009 College member, Dr Duncan Stuart worked with the Corporate Office to lead another small group of executives to the Institute of Healthcare Improvement's annual event in the USA. Members of the group came together via teleconference in the lead up to the event to work through the 3-day long conference program and to map out the most effective use of their time and how best to harness the learning's from the group. And on their return Duncan Stuart and Ross Duncan presented at a packed ACHSM Queensland Branch breakfast event to disseminate the shared learning's.

Clinical Research Roadshow with HESTA

HESTA's relationship with the College stretches beyond the life of the Congress itself. As we mentioned above, they are active and regular supporters of the College's branches around Australia and in 2009 signed up for an additional program of activities which saw them sponsor a national roadshow with congress keynote speaker, Professor Philip Darbyshire.

From October to December 2009, HESTA and the College's Corporate Office worked with each of the ACHSM Branches and HESTA's wide network of client relationship managers to host this series of workshops on "*Clinical Research... where the rubber hits the road*".

Destinations included Perth, Sydney, Brisbane, Adelaide, Cairns, Darwin and Burnie. More than 200 participants came together in these respective regional destinations to hear how practice-focused research can be initiated and developed in any busy health service to benefit patients/clients, staff and ultimately the organisation itself.

Members in the regional locations, particularly Darwin and Burnie, were very appreciate of the opportunity to get access to internationally recognized leader in nursing and health care research and practice development, Philip Darbyshire.



Leadership Think-Tank

In 2009 we reported on the process of a Leadership Think-Tank using a format adopted by the Australian Health and Hospitals Association (AHHA) which brought together College members who were interested in helping the College to guide its role in health leadership. Several key college members came together via teleconference and we tapped into their collective knowledge and leadership expertise to:

- Reflect on perceptions on health leadership issues facing the sector
- Identify the barriers that currently exist; and
- Consider the opportunities for looking ahead at appropriate leadership development activities

A document has been developed as a result of that exercise and we would like to make special mention to the writers of the document, Mavis Smith, CEO at Mayfield Education and Karen Patterson from South Eastern Sydney and Illawarra Area Health Service, NSW for their time and effort. And thanks also to our former CEO, Dr Dianne Ball, for bringing that document together.

Major National Corporate Sponsors

Our thanks again to our four national corporate sponsors, Blake Dawson, Ernst and Young, Microsoft and Spotless for their financial and in-kind support for the 2009/2010 period. We have been working collaboratively with them to roll-out topical professional development activities across the different jurisdictions. Their financial support and sector knowledge and expertise are valued and appreciated.

Sue Thomson
National PD Manager



2009 ACHSM National Congress



The corporate office worked collaboratively with the Queensland branch to host the 2009 event which was held at the Marriott Surfers Paradise Resort and Spa on the Gold Coast – a perfect venue in every way. The destination attracted a record number of delegates and we received outstandingly positive feedback on all aspects of the Congress.

For the first time, ACHSM joined forces with the Centre for Health Assets Australasia in recognition of the important role of the health services facilities planners and designers and the high level of current building environment investment that was underway in Queensland at the time. Topics dealing with the design elements of health service facilities gave dialogues a valuable depth and breadth. Delegates benefited from a more holistic approach to health service management, especially its interaction with the physical environment where much of its core work occurs.

More importantly, this forum brought together different professional groups - health managers and designers/architects/planners - who were able to learn from each other by comparing respective roles and responsibilities.

The venue allowed for a record number of exhibitors (36) and we introduced the concept of displaying posters in and around the exhibition area which added another layer of learning to the program. Congratulations go to our poster winner, **Dr Malak Sukkar** from St Vincent's and Mercy Private Hospital, Melbourne whose poster "*Executives' Decision-Making in Australian Private Hospitals: Margin or Mission?*" was picked out by the judges for its clarity of purpose and its ability to tell the story effectively in the poster format.

The College again went down the Call for Abstracts path to draw out innovation in the key sub themes of the Congress Theme "Building our Healthcare System Around People and their Needs". Those key sub themes were:

- Building People (Leadership and Management);
- Building Services and Systems; and
- Building Infrastructure

And we received over 110 abstracts, all of whom went through a rigorous blind peer-review process to identify the most suitable for the 36 speaking sessions available – a tough task given the high quality of the abstracts.

The Congress Academic Sub Committee worked hard to identify suitable national and international speakers to talk to the 3 key sub themes and the delegates were not disappointed with the results.

Dr Neil Carrington, Director of the Leadership Centre of the Australian Council for Educational Research gave a very rich and valuable presentation on creating and sustaining a performance development culture. And **Professor Philip Darbyshire** managed to successfully engage with the delegates on the critical role of clinical research ... 'where the rubber hits the road'.



Our international speakers included:

R Brooke Hollis, Executive Director, Sloan Program in Health Administration, Cornell University, USA
Dr Simon Eccles, Emergency Medicine Consultant and Clinical Lead, NHS Connecting for Health, UK
Dr Richard Heinzl, Founder of Medecins Sans Frontieres, Canada



Social Program Overview

The congress social program plays a vital role in providing informal networking opportunities and we are fortunate to be supported each year by major sponsors Baxter Healthcare and HESTA Super Fund in the two main social functions for the congress. In the past Baxter Healthcare has supported the Congress Dinner but they swapped places with HESTA Super Fund this year and sponsored the Welcome Reception, giving HESTA Super Fund the opportunity to host the Congress Dinner for the first time. Stephen Haberecht, Baxter's Business Manager, National Accounts and Network Sales is seen here being presented with a plaque of recognition of support by Federal President, Mr Robert Grima.

The **Welcome Reception** was held in and amongst the exhibitors in the Ballroom Gallery, Garden Terrace and Gallery of the congress venue hotel.

The exhibition area hummed with conversation and camaraderie and it allowed delegates to discover new ideas and products and make new friends along the way. Our thanks and appreciation to Baxter Healthcare for their hospitality and support. Management trainees from NSW are pictured here enjoying the hospitality.



And as for the **Congress Dinner** – it goes down in College history as memorable for so many reasons, not least of which because of the willingness of our Federal President, Mr Robert Grima, to show himself game enough to be part of the evening's entertainment and for that he proved himself a 'real sport'! The entertainment for the night (apart from the fun of guessing who some of the delegates were, such was the extent of their witches disguises) was provided by nationally recognised entertainer, Matt Hollywood. Matt has won Australia's "Champion of Magic" and he weaved his comedy magic into the entertainment.



Anne-Marie Corboy, CEO of HESTA Super Fund and Congress Dinner sponsor was on hand (suitably attired with her witches hat) to hand out the prizes for the most "horrible witch" and 'wicked wizard' as well as a group prize for the table who boasted the best Coven.

It was a fun night which culminated in a dance floor heaving with wands, witches and wizards who danced the night away.

A very sincere and special thank you to HESTA Super Fund for their ongoing sponsorship support. Anne-Marie and her team across Australia continue to support ACHSM activities and the health sector in general and we are grateful for this very special relationship.

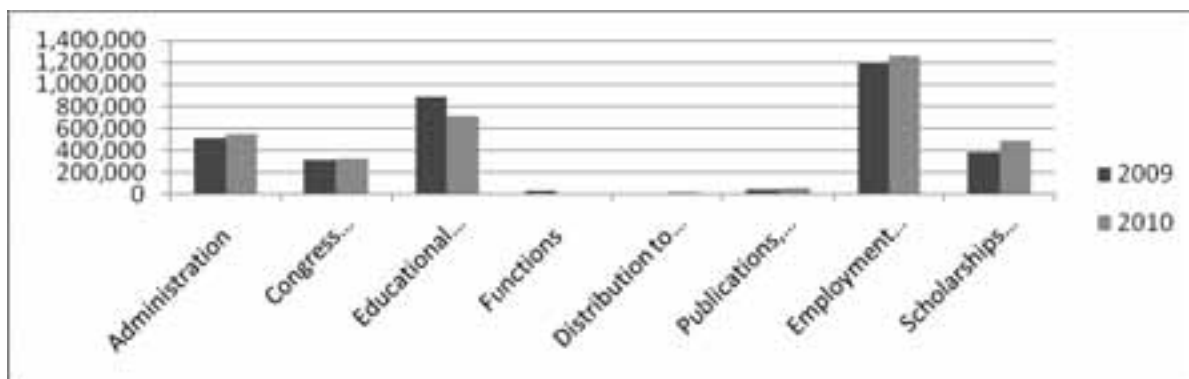
In addition to our major sponsors listed above, we need to acknowledge the key role played by our **Principal Congress Sponsor, Fujitsu**. The relationship lasted 6 years and in that time their financial support has made a significant difference to the College and its ability to host these vital information-sharing congress events. Having set out to build relationships with the key health providers, Fujitsu felt that the time had come to step away from this key activity, having well and truly met their objectives, and focus their sponsorship investment on other programs. We would like to go on record to publicly announce our appreciation to Rod Vawdrey, CEO and the team who supported us for all those years – particularly Jeff Smoot who has now left Fujitsu and is now working with Eclipsys Corporation.

Honorary Treasurers Report

The Board continued to make governance enhancements over the last 12 months. The previous year saw a whole of College approach to the audit process by the Board Auditors Alkemade & Associates. Again the lead auditor Stephen Allen performed the audit in a comprehensive and diligent manner. From early 2010, the consolidation of the accounting system was enhanced by the appointment of Chapman Eastway Accountants as the Board accountants. Chapman Eastway has provided a professional and responsive service to Corporate Office and Branches, which has seen a significant improvement in the information provided to the Board and particularly the Finance and Audit Committee.

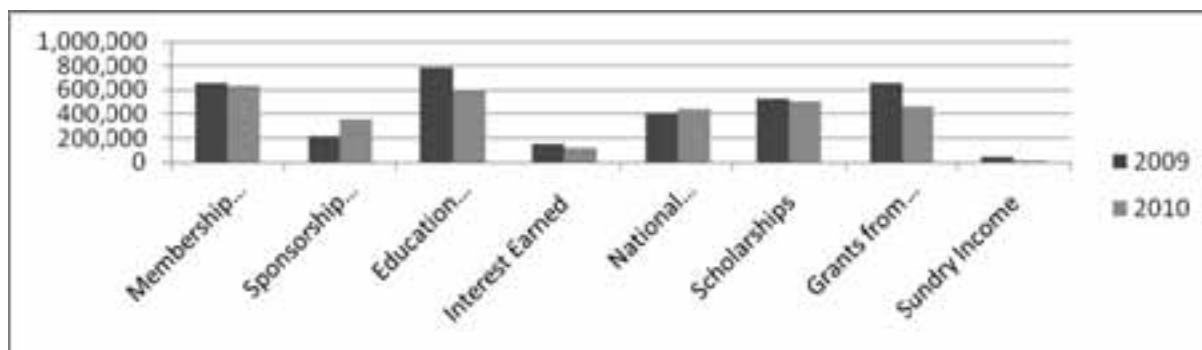
The Consolidated Financial result for the College was a loss of \$279,815. The results need to be read in the light of a number of one off expenditures, such as, legal fees associated with a revised Constitution and other advice, plus recognition of liabilities associated with long service leave of staff.

Expenditure



More problematic in the longer term is the decline in revenues. Areas of concern are the continuing decline in membership fees, a fall in combined Education Activities and Sponsorship revenue and a large reduction in grants.

Revenue



However, the underlying financial position of the College continues to be sound which is evidenced by the net asset position of almost \$1.7 million.

Going forward the College will continue to improve financial governance and reporting facilitated by the central accounting system. Importantly, strategies to better management of investments, tightened controls over costs and improved income maximisation are being developed by the College CEO with valuable input from the Finance and Audit Committee.

Paul Monaghan FCHSM
Honorary Treasurer

AUSTRALASIAN COLLEGE OF HEALTH SERVICE MANAGEMENT

INCOME AND EXPENDITURE STATEMENT FOR THE YEAR ENDED 31 MARCH 2010

CONSOLIDATED - FEDERAL BODY AND STATE BRANCHES

	<u>2009</u>	<u>2010</u>
INCOME	\$	\$
Membership Fees	654,772	635,177
Advertising & Sponsorship Income	216,689	352,659
Education Activities	785,668	603,239
Interest Earned	156,132	124,637
National Congress	412,803	443,410
Scholarships	526,644	504,183
Grants from Other Sources	655,783	468,590
Sundry Income	43,256	8,184
TOTAL INCOME	<u>3,451,747</u>	<u>3,140,079</u>
LESS EXPENDITURE		
Audit Fees	11,897	30,502
Bank & Government Charges	19,831	14,317
College Prizes	1,392	18,399
Consultants Fees	46,701	35,293
Congress Expenses	318,080	324,483
Depreciation	38,115	11,888
Educational Expenses	885,395	715,665
Functions	31,305	12,363
Distribution to Overseas Branches	12,243	17,374
Insurance	14,290	24,222
Legal Fees	450	53,862
Office Expenses	224,089	233,747
Publications, Newsletter, Subscriptions	48,130	55,711
Rent & Outgoing	35,586	39,673
Employment Expense	1,189,748	1,256,992
Scholarships	376,303	467,156
Sundry Expenses	28,542	
Traveling Expenses	92,202	108,247
TOTAL EXPENDITURE	<u>3,374,298</u>	<u>3,419,894</u>
NET SURPLUS FOR YEAR	<u>77,449</u>	<u>(279,815)</u>
Transferred to Accumulated Funds		

AUSTRALASIAN COLLEGE OF HEALTH SERVICE MANAGEMENT

BALANCE SHEET AS AT 31 MARCH 2010

CONSOLIDATED - FEDERAL BODY AND STATE BRANCHES

	2009	2010
	\$	\$
ACCUMULATED FUNDS	1,940,945	1,681,480
REPRESENTED BY:		
FIXED ASSETS		
Office Equipment and Fitouts at Cost	305,940	343,165
Less Depreciation	(241,877)	(200,261)
INVESTMENTS		
Term Deposits	1,764,122	1,516,778
Listed Shares	1,688	1,688
CURRENT ASSETS		
Cash	837,390	816,713
Accrued Income	9,753	67,256
Debtors	257,703	204,216
Prepayments	46,938	42,384
TOTAL ASSETS	2,981,657	2,791,939
LESS CURRENT LIABILITIES		
Creditors & Accruals	424,796	383,317
Income in Advance	562,596	645,863
Provisions	25,795	45,778
LESS NON CURRENT LIABILITIES		
Provisions	27,525	56,688
TOTAL LIABILITIES	1,040,712	1,131,646
NET ASSETS	1,940,945	1,660,293

PROFIT AND LOSS ACCOUNT for the year ended 31 March 2010

CONSOLIDATED - FEDERAL BODY AND BRANCHES

	2009	2010
	\$	\$
ACCUMULATED FUNDS		
Net Surplus for year	77,451	(279,815)
Accumulated funds at the start of the year	1,866,455	1,940,945
Historical Balancing	(2,961)	
Adjustment to Prior Year Retained Earnings		(837)
Accumulated funds at the end of the year	1,940,945	1,660,293

AUSTRALASIAN COLLEGE OF HEALTH SERVICE MANAGEMENT

CASH FLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2010

CONSOLIDATED - FEDERAL BODY AND BRANCHES

	2009	2010
CASH FLOW FROM OPERATING ACTIVITIES	\$	\$
Receipts from Customers	2,998,782	2,996,711
Payments to Suppliers & Employees	(3,161,859)	(2,931,906)
Interest Income	156,132	124,637
Net Cash provided by operating activities	(6,945)	189,442
CASH FLOW FROM INVESTING ACTIVITIES		
Purchase of Investments	283,523	(247,344)
Purchase (sale) of Fixed Assets & Software	22,262	37,225
Net Cash used in Investing Activities	305,786	(210,119)
Net Increase (Decrease) in Cash held	(303,832)	(20,677)
Cash at beginning of year	1,141,222	837,390
Cash at end of year	837,390	816,713
Reconciliation of Cash		
Cash on Hand and at Bank	837,390	816,713
	837,390	816,713
Reconciliation of Cash Flow from Operations to the Net Surplus		
Net Surplus & Transfer to reserves	77,451	(279,815)
Depreciation	38,115	11,748
(Increase) / Decrease in Debtors, Prepayments & Accruals	56,154	20,989
Increase / (Decrease) in Creditors & Provisions	(178,665)	436,520
Cash Flow from Operations	(6,945)	189,442

AUSTRALASIAN COLLEGE OF HEALTH SERVICE MANAGEMENT

**INDEPENDENT AUDIT REPORT TO THE MEMBERS OF
AUSTRALASIAN COLLEGE OF HEALTH SERVICE MANAGEMENT**

CORPORATE OFFICE

Scope

We have audited the attached financial report, being a special purpose financial report of Australasian College of Health Service Management Corporate Office for the year ended 31 March 2010, as set out in the report. The Directors are responsible for the financial report and have determined that the accounting policies used and described in Note 1 are appropriate to meet the requirements of the Corporations Act 2001 and are appropriate to meet the needs of the members. We have conducted an independent audit of the financial report in order to express an opinion on it to the members of the College. No opinion is expressed as to whether the accounting policies used, and described in Note 1, are appropriate to the needs of the members.

The financial report has been prepared for distribution to members for the purpose of fulfilling the Directors' financial reporting requirements under the Corporations Act 2001. We disclaim any assumption of responsibility for any reliance on this audit report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

Our audit has been conducted in accordance with Australian Auditing Standards. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report and the evaluation of significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with the accounting policies described in Note 1, so as to present a view which is consistent with our understanding of the College's financial position, and performance as represented by the results of its operations and its cash flows. These policies do not require the application of all Accounting Standards and other mandatory professional reporting requirements in Australia.

The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion

In our opinion, the financial report of Australasian College of Health Service Management Corporate Office is in accordance with:

1. the Corporations Act 2001, including:
 - (a) giving a true and fair view of the College's financial position as at 31 March 2010 and of its performance for the year ended on that date in accordance with the accounting policies described in Note 1; and
 - (b) complying with Accounting Standards to the extent described in Note 1 and the Corporations Regulations; and
2. Other mandatory professional reporting requirements to the extent described in Note 1

ALKEMADE & ASSOCIATES
Certified Practising Accountants



DONALD ALKEMADE
Melbourne
Date: 12th day of May 2010

**AUSTRALASIAN COLLEGE OF HEALTH SERVICE MANAGEMENT
(Corporate Office)**

AUDITOR'S INDEPENDENCE DECLARATION

To Australasian College of Health Service Management, Corporate Office

As lead auditor for the audit of Australasian College of Health Service Management, Corporate Office for the year ended 31 March, 2010, I declare that, to the best of my knowledge and belief, there have been:

- (i) No contraventions of the independence requirements of the Corporations Act in relation to the audit, and
- (ii) No contraventions of any applicable code of professional conduct in relation to the audit.



DONALD K ALKEMADE
Registered Auditor 8040
ALKEMADE & ASSOCIATES PTY LTD
12th day of May 2010

Notes to the Financial Statements for the year ended 31 March 2010

Statement of Significant Accounting Policies

Note 1 Statement of Significant Accounting Policies

This financial report covers the Australasian College of Health Service Management (the College) as an individual entity. The Australasian College of Health Service Management is a company limited by guarantee, incorporated under the Corporations Act 2001 and domiciled in Australia.

Basis of Preparation

This financial report is a special purpose financial report prepared for use by directors and members of the College. The directors have determined that the College is not a reporting entity.

This is a special purpose financial report that has been prepared for the purposes of complying with the Corporations Act 2001 requirements to prepare and distribute a financial report to the members. The directors have determined that the accounting policies adopted are appropriate to meet the needs of the members.

The financial report has been prepared in accordance with the recognition and measurement requirements of all applicable Australian Accounting Standards, Australian Accounting Interpretations, and other authoritative pronouncements of the Australian Accounting Standards Board which have been consistently applied unless otherwise stated. The disclosure requirements of applicable Australian Accounting Standards have not been complied with.

This financial report has been prepared in accordance with the historical cost convention and the going concern assumption.

Principles of Consolidation

All inter-company balances and transactions between entities in the economic entity, including and unrealised profits or losses, have been eliminated on consolidation.

Inventories

Inventories are measured at the lower of cost and net realisable value.

Plant and Equipment

Plant and equipment are measured on the cost basis. The carrying amount of plant and equipment is reviewed annually by Directors to ensure it is not in excess of the recoverable amount from these assets.

Depreciation

The depreciable amount of all fixed assets is depreciated on a straight line basis over their useful lives commencing from the time the asset is held ready for use.

Investments

Non-current investments are measured on the cost basis.

Director's Declaration

The Directors have determined that the company is not a reporting entity. The Directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in the note to the financial statements.

The Directors of the company declare that:

1. The financial statements and notes, as set out on pages 24 to 26 present fairly the company's financial position as at 31 March 2010 and its performance for the year ended on that date in accordance with the accounting policies described in the notes to the financial statements;
2. In the Directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors:


Robert Grima
Director


Paul Monaghan
Director

Membership Contact Information

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The Emblem of the Australasian College of Health Service Management

The College's emblem indicates both the health services management character of the College and its close association with the medical and nursing professions and with education.

- The cross incorporated in the shield is the most common symbol associated with hospitals.
- The College's own characteristics are reflected in the symbols of a health service manager's art.
- The quill for its association with the author, the scribe and the secretary.
- The book which indicates learning, law, literature and symbolises aspects of the manager's varied functions.
- The torch indicates education, knowledge, enlightenment and schools.
- The rod and serpent of Aesculapius intimates the close association between health service managers and the medical profession.
- The motto - FOR HUMANITY - indicates the health service manager's abiding interest in the welfare of fellow human beings. The ribbon, being circular, suggests unity and wholeness - that all functions serve the words of the motto.

The Board hopes that this emblem will constantly remind members of their obligations to the professions with which they work and of their objectives as members of a professional College.



Code of Ethics

A Professional Code of Ethics gives written expression to the modes, the morals and the manners expected of each individual member by the profession itself

- The “modes” refer to the approach to work matters expected of the professional; they are dynamic and subject to change.
- The “morals” reflect the ideals and standards of honesty and decency sought by the profession.
- The “manners” represent the required professional dignity and courtesy in all dealings with colleagues, other employees and clients.

Members of the Australasian College of Health Service Management shall:

1. Undertake their duties in the Health Service in an efficient, proper and responsible manner, having special regard for the well being of the consumers of the service.
2. Support their colleagues and other health service managers as required and appropriate by providing assistance to other individuals and organisations.
3. Contribute to the leadership of the organisation by recognising and developing the inherent skills of all health workers in order to achieve efficient and effective services.
4. Seek to improve personal skill, knowledge and experience by undertaking appropriate study and being involved in the College’s Continuing Professional Development program.
5. Demonstrate a commitment to the development of other health service managers and interested persons in other health disciplines.
6. Ensure that their position is used fairly and appropriately in a manner which must be neither to their personal advantage nor unjustly to the disadvantage of an employee or colleague.

Our Sponsors

The College wishes to acknowledge the support of its very valued sponsors:

Blake Dawson

Blake Dawson Blake Dawson is the largest dedicated National Health Law Practice in Australia with a history of 150 years of service. It has a national multi-disciplinary team providing a full range of services to the health and aged care sectors. A number of the lawyers in the team are recognised as leading individuals in Health and Aged Care by Best Lawyers recognition awards.

The Health Law Practice of Blake Dawson was ranked Premier in Health law nationally in the most recent edition of Legal Profiles.



Spotless is a new national sponsor to the College this year. Spotless provides innovative and tailored solutions across key service offerings- facilities and asset management, food, cleaning, laundry and retailer services.



Ernst & Young is a global leader in assurance, tax, transaction and advisory services. Ernst & Young help to improve regulatory regimes and company reporting models by promoting transparency in financial reporting and good corporate governance.



The Microsoft Amalga family of Enterprise Health Systems offers a range of solutions to meet the needs health enterprises. Microsoft Amalga, the new version of Azyxxi, is the Unified Intelligence System that allows hospital enterprises to unlock the power of all their data sitting in clinical, financial, and administrative silos. Without replacing current systems, it offers leading edge institutions a way to capture, store, and present data, turning information into health intelligence and critical knowledge.



Australasian College of Health Service Management

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