

Australasian College of Health Service Management 77^{TH} ANNUAL REPORT 2022-2023

Vision, Mission and Values

Vision

Better leadership. Healthier communities.

Mission

Recognise, develop and support effective health leadership and management to deliver quality services and improve health and wellbeing.

Values

- Leadership
- · Innovation
- Collaboration
- Learning
- · Respect
- Community

The 2022–2023 Annual Report of the Australasian College of Health Service Management. ACN 008 390 734 ABN 4100 839 0734

REGISTERED OFFICE Level 1, Unit 11, 41–43 Higginbotham Road, Gladesville NSW 2111 PO BOX 959, Ryde NSW 1680 ANNUAL GENERAL MEETING

This report was presented at the Annual General Meeting of the Australasian College of Health Service Management held on Tuesday 10 October 2023.

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Governance

National Board	
Dr Neale Fong, FCHSM, CHE	President, Branch Councillor Director
Ms Briana Baass, FCHSM, CHE	Vice President, Branch Councillor Director
Mr Michael Palassis, AFCHSM	Treasurer, Additional Director
Ms Rosemary Kennedy, FCHSM, CHE	Branch Councillor Director
Ms Karen Patterson, FCHSM, CHE	Branch Councillor Director
Prof Len Notaras, AO, FCHSM, CHE	Branch Councillor Director
Dr Richard Olley, FCHSM, CHE	Branch Councillor Director
Dr Christine Dennis, LMFCHSM CHE	Branch Councillor Director
Ms Cathy Cooney FCHSM, CHE	President, ACHSM Aotearoa
Ms Kate Plowman, MCHSM	Additional Director
Prof Andrew Way, AM, FCHSM, CHE	Additional Director
Mr Cam Ansell, AFCHSM	Additional Director
Ms Elizabeth Koff AM FCHSM (Hon)	Additional Director

Invitee

Dr S H Liu, FCHSM, CHE President HKCHSE

Branch Presidents

Diditell'i lesidelles	•
Mr Tony Gill, AFCHSM, CHM	Australian Capital Territory
Mr Chris Horn, FCHSM, CHE	New South Wales
Prof Len Notaras, AO, FCHSM, CHE	Northern Territory
Dr Mark Avery, FCHSM, CHE	Queensland
Mrs Christine Dennis, LMFCHSM, CHE	South Australia
Mr Adam Stormont, FCHSM, CHE	Victoria/Tasmania
Dr Neale Fong, FCHSM, CHE	Western Australia
Ms Cathy Cooney, FCHSM, CHE	President, ACHSM Aotearoa

Attendance at Board Meetings

Board Meetings were held via Zoom conferencing and two face to face.

Our Team

National Office

Catherine Chaffey	Chief Executive Officer
Alison McCann	Executive Assistant to CEO/ Programs Support Manager
Richa Apte	Membership Administrative Officer
Erica Jones	National Events Manager
Yasmin Mahmoud	Events Administration Support
Robin Dosoruth	Marketing & Communications Manager
Dionne Barton	Finance Manager
Leticia Whelan	HMIP Relationships Manager
Yaping Liu	Librarian

Australian Capital Territory/New South Wales

Alison Fellows Executive Officer

Queensland

Tracey Silvester Executive Officer

South Australia

Lisa Hester Executive Officer

Victoria/Tasmania

Julie OwenExecutive OfficerSharnee TrehanAdministrative Officer

Western Australia

Ashleigh Copson Executive Officer

International

Ms Cathy Cooney, FCHSM, CHE

Ms Macky TUNG FCHSM, Honorary, HKCHSE CHE

President and CEO's Report



Dr Neale Fong
FCHSM, CHE
PRESIDENT



Catherine
Chaffey
CHIEF EXECUTIVE OFFICER

On behalf of the Board of ACHSM, I would like to express our thanks to you for your support of the College in the past year. We are confident that your continued effort, expertise and enthusiasm have never been more integral to the wellbeing of the wider health sector, your colleagues and our patients. We hope you continue to consider your own wellbeing as you move forward into the coming year.

Coming out of Covid this year our focus has been on consideration and planning for the coming few years and a strategic review and plan of the best steps to take as a College to continue supporting your professional leadership careers. With sound organisational management and considerable effort by many over the past few years, the College now enjoys sound financial health and has the opportunity to advocate for you as you play your incredibly important part in our health systems.

Above all we aim to provide membership value through our multitude of career support programs for health leaders and managers. I hope you personally have had the time to enjoy and grow from some of our programs, as well as attend some face-to-face events with your College colleagues. The opportunities to network and connect are a foundation of college and the knowledge that we are not alone in our issues and successes. It is in the simple moments of a shared laugh that we enrich our work life and it is my sincere hope that in the coming year we will take every opportunity to spend time together.

We have not been idle in other important developments for the College as we continue to embed the Certification credential into all our processes. We have had many of our

newly joined Associate Fellows take up the opportunity to undertake the rigorous Certification Program to attain the Certified Health Manager credential.

For all those who are already Certified Health Managers and Certified Health Executives, we are delighted that you have taken up the personal commitment to lifelong learning and certainly hope you use your new credential digital badge provided to you. Credentials

are the currency by which the professions within the health sector can assure continued improvement of services and we are proud to deliver and support this credential for our members. I cannot encourage you enough to utilise this credential in your communications with your peers as the ongoing trust and respect of health leaders relies on broad community and sector recognition of the unique skills, knowledge and competence of the profession of health management.

The Fellowship Program has continued to grow and in 2022 we welcomed new fellows by examination: 33 from Australia, 4 from New Zealand, 1 International, 13 from Hong Kong, 5 new RACMA Equivalency and 6 Alterative Pathway to Fellowship, to 30 June 2023; a total of 62 new Fellows. This year we have 39 candidates from Australia and 4 from New Zealand sitting for Fellowship through examination and 11 new Fellows from Hong Kong.

Similarly high numbers are expected to be welcomed to Fellowship this year.

My thanks to all the examiners, study coordinators and especially to our Fellowship team who give so generously of their time Chief

President and CEO's Report (continued)

CEO commentary

Thank you to the team of committed and hardworking College who continue to raise the quality of service to members. The diligence, and camaraderie of the College team has made a positive impact for all our College members.

Examiner Richard Olley, John Rasa and Sheree Lloyd. We would also like to thank Griffith University for hosting the online Fellowship portal.

The ACHSM Master Health Service Management Competency Framework has served the College well as the central underpinning for all our programs including HMIP, mentoring, accreditation, education, Fellowship and more. During the past year we have implemented the framework which was reviewed in 2022.

The Universities and SHAPE are important partners in our academic, research and learning development offerings. This year we have accredited more university programs and refreshed accreditation for many other universities. We commend all future health leaders to choose an ACHSM accredited university program - which are highly valued in our membership assessments. With the introduction of free student membership for those studying at ACHSM accredited universities in 2022, this membership group has grown significantly and we hope to support their careers for many years to come.

I take this opportunity to congratulate Mark Avery our Chief Editor who has successfully delivered three editions of the Asia Pacific Journal of Health Management during 2023 alone – what an amazing achievement.

The participation of our members in the free College webcasts continues to evidence the value they provide to our professional growth. We were absolutely delighted to return to face to face annual congresses during the financial year. In September 2022 we welcomed over 550 people to our Asia Pacific Health Leadership Congress in Perth – a College record.

And a further record number for our College Annual March One Day Conference in Melbourne, now a very popular event.

Not only were the speakers at both these events of the highest calibre but there was a distinct celebratory mood as we gathered in person to network with peers.

Our facilitated Learning Groups focusing on Clinician to Leader and Project Management continue to be successful and we certainly aim to bring more variety to members in the coming year.

A very special vote of thanks to our sponsors, who enable us to provide such a variety of services to members. We appreciate that support and commend these supporters to all to our members.

These include Hesta for sponsoring the National Conference and Fellows Dinner and Griffith University for the online Fellowship Portal.

On behalf of the Board I would like to thank all ACHSM

members for their significant contribution to the College either on College level Committees, Branch Councils or attending events or participating in the many Branch level activities.

The vibrancy and commitment of our Branch Council network is crucial to the growth of the College and as such the strength of the College will be demonstrated in membership, peer support and participation in each Branch.

To my fellow Board members and all Branch Councillors who volunteer significant personal time and effort to ensure the College continues to flourish, thank you.

I especially thank our committee chairs in Michael Palassis (Finance). Graham Hyde (Audit & Risk) Rosemary Kennedy (Awards), Richard Olley (Education Committee, College Programs, Chief Examiner), John Rasa (Chief Examiner Alternative Pathway and International), Kate Plowman (Governance), and Mark Avery (Journal Editorial Advisory Committee).

This year we farewell and thank Briana Baass and Rosemary Kennedy for their service to the College Board. Thank you both for your service and guidance.

We are grateful to all of our members for your loyalty, sponsors for your support and generous giving of time by speakers and leaders to various College events, programs and conferences.

Finally, my thanks to all our incredibly hardworking staff, and our CEO, who have worked to ensure the College continued to provide great value to all our members.

ACHSM Webcast Presenters 01 July 2022 to 30 June 2023

College webcasts

- Paul Francis OAM, Founder and Chairman, Humpty Dumpty Foundation
- Roland Sapsford, CEO, Climate and Health Alliance (CAHA)
- David Swan, National health sector Executive and non-Executive Director
- Martin Fletcher, Chief Executive Officer of the Australian Health Practitioner Regulation Agency (AHPRA)
- Adj Prof Alison McMillan PSM, Commonwealth Chief Nursing and Midwifery Officer, Australian Government Department of Health and Aged Care
- The Honourable Natasha Fyles MLA, Chief Minister of the Northern Territory
- PANEL: Professor Stephen Duckett
 AM, Honorary Enterprise Professor,
 University of Melbourne, Professor Marie
 Bismark, Professor, Melbourne University,
 Jac Mathieson, Chief Nurse and Midwifery
 Officer, Safer Care Victoria and Professor
 Jenny May AM, Betty Fyffe Chair of Rural
 Health and Director, University of Newcastle
 Department of Rural Health (Joint webcast
 with VIC/TAS branch)
- The Honourable Ged Kearney MP, Assistant Minister for Health and Aged Care
- Paul Ingle, Chief Executive, HG Australia and HG New Zealand

One day conference speakers – RACV City Club Melbourne, Friday 17 March 2023

- Robert Skeen MCHSM, Chief Executive Officer, Aboriginal Health and Medical Research Council of NSW (AH&MRC)
- Dr Andrew Wilson, Group Executive Chief Executive Officer Health Services, Amplar Health
- Professor Rachel Huxley, Executive Dean for the Faculty of Health, Deakin University
- John Fogarty FCHSM, Chief Executive Officer, Royal Freemasons Limited

- Sue Williams, Chief Executive, Cabrini Australia
- **Bernadette Loughnane FCHSM CHE**, Chief Executive Officer, Cohuna District Hospital
- Professor Benjamin Cowie, Acting Chief
 Health Officer, Department of Health, Victoria
- Briana Baass FCHSM CHE, Chief Allied Health Officer, Safer Care Victoria
- Kate Whyman, A / Deputy State Controller
 Health Service Operations, Department of Health Victoria
- Elizabeth Koff AM FCHSM (HON), Managing Director, Telstra Health
- Tom Symondson, Chief Executive Officer, Aged & Community Care Providers Association (ACCPA)
- Dr Richard Olley FCHSM CHE, Cultural Integration Manager, Bolton Clarke Group
- Therese Jeffs FCHSM CHE, Chief Executive, The CARE Village
- Cam Ansell AFCHSM, Managing Director, Ansell Strategic
- **Brian Cook**, Chief Executive Officer, Carlton Football Club and Chair, Barwon Health Board
- Professor Eugenie Kayak, Enterprise Professor in Sustainable Healthcare at The University of Melbourne's Melbourne Medical School

Congress 2022: Perth Convention and Exhibition Centre 21-23 September 2022

2022 Congress Major Sponsors:

WA Department of Health, HESTA, Silverchain, HardyGroup, Serco, Prospitalia h-trak, Telstra Health, Gerard Daniels, Ventia, Business Events Perth

Exhibitors: The Australian Council on Healthcare Standards (ACHS), Butterfly Systems, The Cognitive Institute, KPMG, 3M Health Information, Australian Institute of Clinical Governance (AICG), The Screening Lab, University of Tasmania, Personify Care

One-day conference 2023 sponsors: HESTA, Prospitalia h-trak, Bond University

Board Directors 2022-2023



Dr Neale Fong
FCHSM, CHE MBBS DIDCS MTS
MBA FAICD FAIM
President
Branch Councillor Director



Ms Briana Baass
FCHSM, CHE BPO Grad Cert
HIth Pol Mgnt MHA MAICD
Vice President
Branch Councillor Director



Mr Michael Palassis

AFCHSM, B COM, LLB, GR DIP

APP FIN, M APP FI, F FIN

Treasurer

Additional Director



Ms Karen PattersonFCHSM, CHE
Branch Councillor Director



Assoc Prof Christine
Dennis

LMFCHSM CHE BA
NURSING MHSM DBA

Branch Councillor Director



Ms Rosemary Kennedy
FCHSM, CHE MPH BHA ADPM
DGP RN RM GAICD
Branch Councillor Director



Dr Richard OlleyFCHSM, CHE JD MHA BAppSc
DipAppSc
Branch Councillor Director



Prof Len Notaras AOFCHSM, CHE
Branch Councillor Director



Ms Cathy Cooney
FCHSM, CHE
President
ACHSM Aotearoa



Ms Kate Plowman MCHSM, BA, LLB (HONS) Additional Director



Prof Andrew Way AM

FCHSM, CHE RN BSc (Hons) MBA
FAICD

Additional Director



Mr Cam Ansell

AFCHSM BBUS FAICD FICAA
RCA LREA

Additional Director



Ms Elizabeth Koff AMFCHSM (HON)
Additional Director

Board Invitee



Dr Liu Shao Haei FCHSM, CHE President HKCHSE

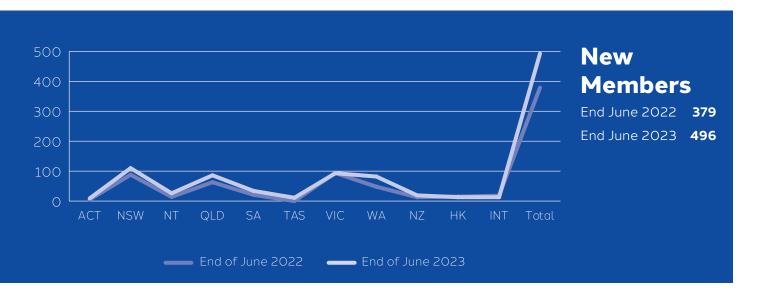
For all Board Directors and Invitees bios please go to http://www.achsm.org.au/about-us/board-of-directors/

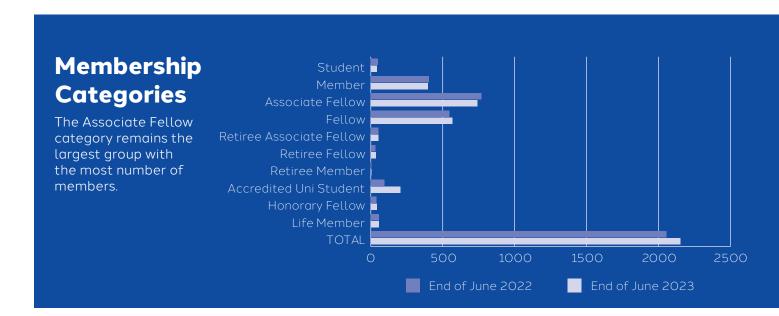
Membership Statistics

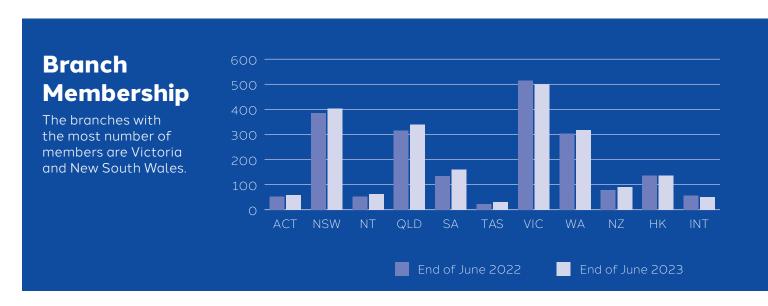
Membership growth

The 2022 Fellowship exam inducted 33 Fellows into the College from Australia, 4 New Zealand, 1 international, 13 from Hong Kong, 5 new RACMA Equivalency and 6 Alterative Pathway to Fellowship, a total of 62 new Fellows.

MEMBER CATEGORY	As of 30 June 2022	As of 30 June 2023
Student	50	42
Member	404	398
Associate Fellow	769	740
Fellow	548	569
Retiree Associate Fellow	55	53
Retiree Fellow	31	36
Retiree Member	4	5
Accredited Uni Student	96	206
Honorary Fellow	40	44
Life Member	57	58
TOTAL	2054	2151







Fellowship Graduates of 2022

Fellowship is the highest level of membership within the College. It demonstrates an ongoing commitment to excellence in health service management. Fellowship is gained by meeting the requirements set by the Board. The College would like to welcome the following members as new fellows of the College for 2022.

Australia

ACT: Ms Elisabeth Barnett

NSW: Dr Mark Page

NT: Ms Deborah Butler Ms Theresa Clasquin

Mrs Deidre Logie

Mr William Monaghan

Ms Renae Moore

Ms Amanda O'Keefe

Dr Samuel Rigg

Ms Olivia Toune

QLD: Dr Melvyn Anthony Dass Assoc/Prof Matthew Burstow

SA: Ms Suzanne Delaney

Mrs Joanne Glover

Ms Christine Barber

Mr Tom Beatty

Ms Brenna Eckert

Mrs Michelle Evans

Ms Mirella Vagnarelli

Mr Simon Windsor

Mr Matthew Wood

VIC: Dr Hamza Al Katranji

Mr Hayden Fletcher

Mr Andriy Kurtsev

Mrs Leonie Lloyd

Ms Delna Plathottam

Ms Melita Ryan

WA: Mr Neil Cowan

Dr George Eskander

Dr Barbara King

Mrs Rachel Whitelev

Ms Kerry Wilcox

International

Dr Mahmoud Rawan Saudi Arabia

Aotearoa New Zealand

Mrs Michelle Arrowsmith Ms Christine King Mrs Shelley McIntosh

Mrs Catherine Parkes

Hong Kong

Dr AU Brian Kin Chung

Ms CHAU Ka Yi

Ms CHEUNG Siu Tong

Ms CHONG Jwo Ruey Maggie

Ms CHU Kit

Ms LAM Man Shan Patti

Ms LI Lam

Ms MAK So Shan

Dr SIU Wei Man Bonnie

Mr SZE Mei Pong

Mr TAM Hoi Yat

Ms TONG Choi Man

Dr TSE Sut Yee

Dr WONG Kin Ho



The ACHSM Fellowship Excellence Award for 2022 was awarded to:

Theresa Clasquin N



Highly Commended Award for 2022 was awarded to:

Audriv Kurtsev VIC/TAS

Fellows by Alternative Pathway 2022 to 30 June 2023

Within the Australasian College of Health Service Management Fellowship is the peak membership level. It represents the recognition by your peers of your experience, competence and contribution to the profession of health leadership.

Congratulations to:

QLD: Dr Ben Butson

NZ: Dr Christine Clark

WA: Dr Karen Clark-Burg

NSW: Ms Margaret Martin

NSW: Ms Miranda Shaw

NT: Prof James Smith

2022 RACMA Fellows to 30 June 2023

The ACHSM Board agreed (at its meeting on 28 January 2015) that the Royal Australasian College of Medical Administrators (RACMA) was a similar organisation to ACHSM for the purpose of Rule 10.9.2 of the Rules under the Constitution of the College and that therefore Fellows of RACMA may be accepted as a Fellow of ACHSM.

Congratulations to:

WA: Dr Sayanta Jana

QLD: Dr David Pakchung

WA: Dr Allan Pelkowitz

VIC: Dr Rex Pais Prabhu

VIC: Dr Junyi Shi

Dr Geoffrey Lieu and Dr David Briggs Award for Excellence

The Hong Kong College of Health Service Executives and the Australasian College of Health Services Management award the Dr Geoffrey Lieu and Dr David Briggs Award for Excellence in the 2023 Hong Kong College of Health Service Executives Fellowship Examinations to:

Dr SIU Wei Man, Bonnie

Commendation Award

Mr TAM Hoi Yat and Dr WONG Kin Ho

Certification

The following members have completed the certification program in 2022 having completed all requirements:

NSW: Richard Dabboussy

WA: Diana EllisonWA: George Eskander

WA: Jodie Green

NZ: Jonathan Hagge

QLD: Subhash Kumar Battu

WA: Melanie Murray

NZ: Catherine Parkes

INT: Virender Sorout

NZ: Michele Thomas

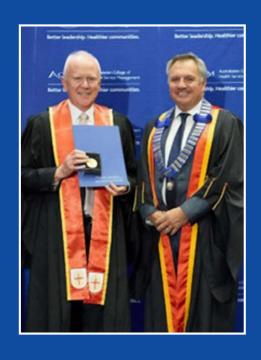
NSW: Peter Turner

Awards and Prizes 2022

Gold Medal

The College Gold Medal is awarded annually for outstanding achievement to the College and health management in general. Congratulations are extended to:

Dr Tim Smyth (right)



Life Membership

Life Membership to the College is an award and honour that is bestowed by the Board after a Branch Council nomination. Congratulations to the Life Membership recipients for 2022:



Wendy Davis LMFCHSM CHE VIC/TAS



Paul Preobrajensky LMFCHSM CHE NSW

Honorary Fellowship 2022



Alison Choy Flannigan Partner & Leader, Health & Community, Hall & Wilcox



Professor Euan Wallace Secretary Victorian Department of Health



Kathrine Morgan-Wicks Secretary (CEO) – Department of Health (Tasmania) Commissioner of Ambulance Services

Academic Prizes

In 2022, the College offered awards for academic achievement and excellence in the study of health services management.

Congratulations are extended to the following:

The Ian Brand Prize

 for the best grade point average in a Masters Course in Health Management conducted throughout Australia. This year we have two winners and they are:

Dr Jacqueline Taylor – La Trobe
Dr Amelia Crabtree – Deakin University

The Anthony Suleau Prize

for the best grade point average in a
 Postgraduate diploma course in Health
 Management conducted throughout Australia.
 This year's winner is:

Ms Stephanie Popvic – La Trobe

The Grace Suleau Prize

 for the best grade point average in an Undergraduate course in health management conducted throughout Australia. This year's winner is:

Amanda Navmovska – University of Western Sydney

CONGRATULATIONS TO ALL OUR WORTHY WINNERS!

For all past award winners please go to the College's website: www.achsm.org.au/education/awards-and-prizes

Branches in Review New South Wales

Branch Council

The NSW Branch council seeks to maintain its focus on supporting the strategic priorities of the College at a state level. Our delivery of a series of strong professional development events helps the College advance professionalisation of health care management in a way that enhances membership value, and the shift to online delivery of these events has helped the College grow new frontiers for expansion and influence. The establishment of the NSW Health Manager Leadership Awards has helped grow the profile of the College and builds on our goal to be recognised as the voice for healthcare leaders and managers.

Professional development

NSW Branch professional development offerings have continued to evolve and mature since shifting to online event delivery due to COVID.

Throughout the year, NSW Branch council ran several professional development events, including:

- Healthcare Design: Virtual Care. Panel speakers Karol Petrovska, Director of Virtual Care, NSW Health; Donna Parkes, Virtual Care Manager ACI and Alex Soutter, Director, Clinical Portfolio, eHealth NSW discussed NSW Health's strategic direction for virtual care use in NSW.
- Professor Henry Cutler, Director, Macquarie
 University Centre for the Health Economy
 (MUCHE) highlighted the shifts in financial risks
 associated with advancing value-based health
 care in Australia.
- Consumer engagement across Australia health care was discussed by panel speakers Lisa Woodland, Director, Priority Populations, SESLHD; Associate Professor Reema Harrison, Australian Institute of Health Innovation, Macquarie University and Christopher Horn, NSW Bowel Cancer Screening Program Manager, Cancer Institute NSW.
- Dr Kate Charlesworth, Senior Advisor, Climate Risk & Net Zero Unit, NSW Health presented on our healthcare system's addiction to carbon and why it's time to quit.

- The first in a series Building Bridges: bridging the gap between primary, acute and residential aged care was the branch partnering with sponsors Hall & Wilcox and HESTA to deliver a boardroom round table discussion with panellists, Lynn Bailey, Director Seniors Communities, Fresh Hope Communities; Olga Krivitsky, Residential & Community Care Consultant and Professor Vasi Naganathan, Professor of Geriatric Medicine, University of Sydney.
- Sponsor HESTA delivered 'Money Hacks' live presentation sharing tips and tricks covering superannuation and overall financial wellbeing exclusive to NSW branch members. Complimentary 1:1 sessions were offered as a follow up to the live presentation.
- Professor Victoria Traynor, Founding Director, Ageing and Dementia Health Research and Education (ADHERe) and Associate Professor Kasia Bail, Conjoint Associate Professor Gerontological Nursing Nursing, Faculty of Health and Ageing Research Group, University of Canberra presented on global workforce issues in aged care and the need for gerontological nursing competencies.
- A dinner was held for NSW & ACT Fellows of the College with Susan Pearce, Health Secretary, NSW Health as guest speaker.

The NSW Branch council sincerely thanks all those involved in presenting, organising and supporting these events.

Fellowship program

Dr Mark Page was successful in his examinations and has been awarded Fellowship.

Margaret Martin and Miranda Shaw were successful in achieving Fellowship by Alternative Pathway.

We congratulate all the 2022 Fellows on their achievements. Six NSW Associate Fellows are enrolled in the 2023 Fellowship Program.

Branch sponsors

The NSW Branch would like to formally acknowledge the ongoing sponsorship of HESTA.

Their long running support has been invaluable to our branch, with HESTA's Client Partnership Manager, Morgan Houston, demonstrating great commitment and enthusiasm for NSW Professional Development activities. In 2023-24 we are working towards building upon a shared strategic focus of increasing offering for rural and regional health managers, with support for activities / events in these communities.

We would also like to thank Alison Choy Flannigan FCHSM (Hon) and her team at Hall & Wilcox. Alison's facilitation of regular in-kind support of professional development and branch events has been invaluable. In addition, Alison's attendance and knowledge sharing at many of these events has helped enrich the overall experience for those in attendance, along with her contribution to the College as a mentor.

We want to thank all our sponsors and look forward to collaborating with them in the future.

Mentoring program

Thirty-two mentees completed the 2022/23 NSW/ACT mentoring program. The 2023/24 program has NSW/ACT mentoring program has twenty-nine mentoring pairs this year.

Awards and recognition

The NSW Branch Council held its fourth inaugural Health Manager Leadership Recognition Awards in December 2023 with a special online celebration. Well-being was the focus for this year's awards, acknowledging Health Managers across NSW, with a particular focus on their commitment to their own and others wellbeing. These Managers have been nominated by their peers for role modelling healthy habits and practices, and for monitoring the environment and wellbeing of others, looking out for opportunities to support and improve wellbeing. Thirteen awards were handed out to worthy recipients and recognised with an award and acknowledgement at the online event with guest speakers/panellists, Sophie Sigalas, Head of People and Culture, HESTA; Christopher Hastie, Health and Well-being Manager, PwC and Briaan Llorente, Director, Meritos.

In May, the College held the 47th NSW HMIP presentation ceremony where five graduands were celebrated – Samantha Ellenberger, Sophie Lim, Simone Stewart-Noble, Benjamin Wilcox and Laura Zhang. Laura Zhang received the prestigious Stan Williams Young Leader Award. Adjunct Professor

Annette Solman, FCHSM, Director of HETI provided the Kevin Dodd Oration. Sponsor Hall & Wilcox generously offered their boardroom facilities for the ceremony and was attended by College Fellows, placement organisation representatives and graduands family and friends.



Laura Zhang,
HMIP graduate
and Stan
Williams
Young Leader
Award
recipient and
ACHSM NSW
Immediate
Past President
Karen
Patterson
FCHSM CHE



L–R Annette Solman, Adjunct Professor Annette Solman FCHSM, Director, HETI; Dominic Dawson FCHSM CHE, ACHSM NSW Branch Councillor; Karen Patterson FCHSM CHE, ACHSM NSW Immediate Past President; Alison Choy Flannigan FCHSM (Hon), Partner, Hall & Wilcox; Morgan Houston, Business Relationship Manager, HESTA; Samantha Ellenberger, NSW HMIP graduate; Sophie Lim, NSW HMIP graduate; Laura Zhang, NSW HMIP graduate; Benjamin Wilcox, NSW HMIP graduate.

Thanks and acknowledgment

I would like to thank my fellow Councillors and NSW Executive Officer, Alison Fellows, for their time, commitment, and collaborative effort to achieve our FY22–23 goals.

Christopher Horn FCHSM CHE

New South Wales Branch President

Health Management Intern Program (HMIP) 2023 New South Wales

The NSW HMIP 2023 cohort consists of five first year and nine second year interns placed in a range of NSW Health entities, Commonwealth (IHACPA) and corporate/NFP (NOUS Consulting and Uniting) organisations.

First Years

- · Tiffany Ball
- · Curtis Dickson
- Ted Kyaw
- · Olivia Sice
- · Kelly Zhou

Second Years

- · Maleeha Altaf
- · Kristie Burge
- · Sophie Conrade
- · Wen Yang Hong
- · Roya Kavoossi
- · Stephanie Kelly
- Hannah Kenyon
- · Lucy Roberts
- Melissa Sinclair

We would like to acknowledge and thank the placement organisations of the current Interns:

- · NSW Ambulance
- Independent Health and Aged Care Pricing Authority
- Far West Local Health District
- · Central Coast Local Health District
- Justice and Forensic Mental Health Network
- Mid North Coast Local Health District
- · Agency for Clinical Innovation
- · eHealth
- Odyssey House
- Uniting
- Nous Group

Professional development

The HMIP Orientation day was held face to face at the Hall & Wilcox Lawyers offices. The first years attended for the morning to learn about the internship, the enrolment process with the current academic provider, Griffith University, and the ACHSM Competency Assessment tool and process. Graduating interns, Benjamin Wilcox and Sophie Lim, provided an overview of NSW Health.

The second year interns joined in the afternoon to become acquainted with the first year interns, and the cohort have developed an excellent supportive relationship. All participants reported that the

afternoon panel discussion with HMIP graduates was invaluable through their sharing their experience and offering suggestions to the current Interns to ensure they got the best value from the experience. Dominic Dawson from the NSW Branch council made up the state branch panel.

The first professional development day was held in April with a face-to-face workshop on Relationship Management and Legal Aspects of Health Care. Panellists Alison Choy-Flannigan. Partner and Co-Lead, Health and Community, Hall and Wilcox and Marie Dickinson, Executive Director, Governance, Risk and Performance, Tresillian presented on Privacy, Confidentiality, Health Record Access, Complaints and Open Disclosure as well as other legal aspects of Health Care.

The second professional development day was online and focussed on finance and how it is structured in health. Guest presenters included Ross Sinclair, Director of Finance, SLHD, Bee Lim A/Executive Director, System Financial Performance (MOH) and Flairy Caragay (MOH).

Professional Development workshops for the rest of the year include the topics of leadership, engaging, influencing and persuading others, strategy and planning, effective policy/document writing and planning, resume writing and interview skills, career mapping, coaching and personal branding.

The interns are looking forward to the 2023 Congress which is being held in Canberra this year.

Recruitment

Recruitment for the 2024 Program will commence at the end of July 2023, with a target of a minimum of ten first year Interns to commence in 2024. An invitation has been issued to the Chief Executive Officers of all NSW Health entities to participate in the 2024 intake, to engender new relationships and to re-establish relationships with organisations that have not hosted an intern in recent years, in addition to encouraging current placement organisations to continue supporting the development of health leaders by hosting an intern in 2023.

Graduation

The Graduation Ceremony was held on 5 May 2023 at Hall & Wilcox Lawyers function room where we celebrated the graduation of the 2021/22 cohort – Samantha Ellenberger, Sophie Lim, Simone Stewart-Noble, Benjamin Wilcox and Laura Zhang. The event was well attended by placement organisations and other invited guests. The Kevin Dodd Oration was given by Adjunct Professor Annette Solman, FCHSM, Director, Health Education and Training Institute (HETI). The Stan Williams Young Leader award was awarded to Laura Zhang with the Graduates response provided by Samantha Ellenberger.

Leticia Whelan

HMIP Relationship Manager

Branches in Review Australian Capital Territory

Branch Council The Branch Council for 2022/23 was:	
Branch President:	Tony Gill
ACT Board Director/ Branch representative:	Rosemary Kennedy
Professional Development Coordinators:	Elisabeth Barnett, Rachel Yates
Councillors:	Suzanne Greenwood, Angela Magarry, George Georgiadis

Professional development

The ACHSM Branch of the ACT delivered several high quality online webcasts in the 2022/23 financial year. Event speakers and themes included:

- Sarah McLelland, Interim CEO of the Aged Care Workforce Industry Council spoke about working together to shape the future of our aged care workforce.
- Dr Louise Schaper, CEO AIDH and Greg Morgan, Director Strategy and Workforce Advancement,

AIDH talked about building digital health capability in the health workforce – Update on the Capability Action Plan.

- A member only networking event was held at the Pharmacy Guild of Australia in November where members enjoyed refreshments and an opportunity to reconnect after the covid period.
- Christine Morgan, CEO, National Mental Health Commission, delivered a strong presentation on connecting lived experience to mental health reform.

The ACT branch council wishes to sincerely thank all those who contributed to the success of these events as presenters, organisers and audience members.

Fellowship program

Col Elisabeth Barnett was successful with her examinations and has been awarded Fellowship.

We congratulate all the 2022 Fellows on their achievements.

Branch sponsors

The ACT Branch continued their sponsorship agreements with HESTA during this reporting period. The ACT Branch thanks HESTA and Client Partnership Manager, Rachel Dobing, for their continued support and investment in our branch.

Mentoring program

Thirty two mentees completed the 2022/23 NSW/ACT mentoring program. The 2023/24 program has NSW/ACT mentoring program has 29 mentoring pairs this year.

Thanks and acknowledgment

The Branch acknowledges the work of its Councillors for their time, commitment and collaborative effort to achieve our FY22–23 goals.

Tony Gill AFCHSM CHM

Australian Capital Territory Branch President

Branches in Review Victoria/Tasmania

Branch Council

Adam Stormont remained in the role as Branch President for 2022–23. Adam was supported by Adam Sacks as Treasurer, Mark Upton as Vice President, Briana Baass as Board Director and Cody Yuen as Secretary. Election of councillors this year saw an increase in the numbers of Councillor positions on Branch Council. In addition to those above Amanda Quealy, John Kirwan, John Rasa, Paul Butler, Mara Way, Deb Stuart, Jan Pannifex, Birgit Goetz, Hayden Fletcher and Colin Hackwood also provided invaluable direction of the Branch's activity. Also invited to the Council were Prof Sandeep Reddy (Deakin University) and the co chairs of the Emerging Health Managers special group Hannah Kennedy and Cassie Moore. We thank each Councillor for their contribution over the past year.

The Victorian/Branch Council maintained its support of the College strategic priorities. Council was represented at the Colleges' Remote and Rural Health special interest group by John Kirwan and at the Aged Care special interest group by Birgit Goetz.

This year the Branch held a Strategic Planning Session resulting in the formation of goals for the Branch. Many of the goals have been achieved including a CEO forum on workforce solutions. This was attended by 35 CEO's or senior leaders from acute health, community health and primary health from both metropolitan and rural services.

Professional development

Professional development is considered a major activity of the Branch and continues to be supported as an important service we provide to our members. In recognition of this, Council established an Event and Education Committee whose members were Hayden Fletcher (Chair), Hanan Khalil, Hayden Fletcher, Arish Naresh, Cassie Moore and Hannah Kennedy. This allowed the delivery of a series of strong professional development events assisting the College advance professionalisation of health care management in a way that enhances membership value, and the shift to online delivery of these events has helped

the college grow new frontiers for expansion and influence. Pivoting to a virtual world, webcasts were provided free to members where up to 600 people were registered for webcasts. In addition, a series of highly successful workshops were conducted. The Branch held a face to face Breakfast Forum in the regional city of Geelong. A great venue and opportunity for our regional and rural colleagues to network and learn. A further Breakfast Forum was held with Euan Wallace, Secretary for Health Victoria speaking about leadership in health. Finally, thanks to the Emerging Health Managers Group and Scott Gibbings for the successful inaugural Tasmanian event in Hobart.

Fellowship program

Fellowship was sought by six Victorian/Tasmanian candidates in 2022. This year examination returned to face to face and the Candidates sat the Fellowship exam at the National Congress in Perth in October. All six candidates were successful in attaining Fellowship with special note of Andriy Kurtsev receiving the 2022 ACHSM Fellowship Highly Commended Award. Congratulations go to Dr Hamza Al Katranji, Hayden Fletcher, Andriy Kurtsev, Leonie Lloyd, Delna Plathottam and Melita Ryan.

A big thank you to Anna Burgess and Mavis Smith for a fabulous job in organising the material and Fellowship sessions.

Congratulations also go to Dr Rex Pais and Dr Junyi Shi who obtained Fellowship via the RACMA dual recognition pathway.

Branch sponsors

The Victorian Managed Insurance Authority (VMIA) and HESTA have continued their partnership in sponsoring the Victorian/Tasmanian Branch this year and we thank them for their commitment towards ongoing support. We also thank Hall and Wilcox for their regular in-kind support of the Branch. In addition, the invitation for the Branch to participate in the seminars that they offer is greatly appreciated.

We would also like to thank NOUS who curated

the fabulous webcast on Workforce which was attended by over 600 people exceeding the previous record of attendances at a Branch event and the CEO Workforce solution forum mentioned earlier.

The contribution of these groups to the development of our health service managers, not only in sponsorship but also through injecting their expertise into conversations and networking opportunities for our managers, helps to create a richness in the College community and we look forward to continuing to build these relationships.

Mentoring program

The Mentoring Program continues to be very popular with Victorian members with a large number of people seeking the opportunity to be mentored by a senior member of the College. Thank you to Wendy Davis who coordinated the Program for Victoria/Tasmania.

Awards and recognition

The Victorian/Tasmanian Branch would again like to acknowledge the hard work and efforts of all members over the last few years.

Congratulations to Wendy Davis, awarded Life Membership for her contribution to the College and Health Service Management and Leadership.

It is also with great pleasure that the College awarded the Secretaries of Health for Victoria, Professor Euan Wallace, and Tasmania, Kathrine Morgan Wicks, Honary Fellowship. Professor Christine Kilpatrick also received Honorary Fellowship for her services to Health Management and Leadership.

Thanks and acknowledgment

Thank you to all the members who supported the College through this year and kept in contact via our virtual webcasts. A special thanks to those who bravely made it to our early morning face to face breakfast events. In addition, thank you to the Branch staff for their support of the Branch.

Adam Stormont FCHSM, CHE

Victoria/Tasmania Branch President



Adam Stormont, Branch President, and Professor Euan Wallace, Secretary, Department of Health, Victoria.



Dr Neale Fong, National President, and Kathrine, Morgan-Wicks Secretary Health Tasmania.



Professor Christine Kilpatrick being congratulated by Adam Stormont, Victorian/Tasmanian Branch President on her award of HonoraryFellowship.

30 Year Intern Alumni Celebration

In 2020 the Victorian HMIP had been operating for 30 years. Due to Covid, the Branch had a delayed celebration in March this year. Over fifty graduates of the Program attended with special guests, titans of initial program, Stan Capp, Jonathon Tribe and Harry Bryce attending. We were very fortunate to hear from Stan about the old days and to see how much progress had been made over the last 30 years. Stan, Jonathon and Harry spent time speaking with current interns. Many thanks to all who attended and to Julie Owen, Sharnee Trehan, Briana Baass, Hannah Kennedy and Ariana Carrodus for organising.



Health Management Intern Program (HMIP) 2023 Victoria

Second Year Interns



Tinto Cherian



Sarah Monaghan



Sally Guo



Soumya Shah



Saskia Hartog



Jose Tagaro

The HMIP's principal aim is to develop future leaders for the health system and attract high-performing individuals to a career in health service management. This is achieved by offering graduates the opportunity to develop their knowledge and understanding of the health sector and skills relevant to health management. Throughout the two years of the HMIP, Management Interns are exposed to a variety of different workplace and educational opportunities. Interns complete three key components during the HMIP: academic, through attaining their Master of Health Service Management; professional development, through access to a series of ACHSM activities; and experiential component, through four, six-month placement rotations across a range of rural and metropolitan organisations, something which is a unique feature to the Victorian HMIP.

Post covid still provides many challenges for the interns. However, the resilience of the interns came through and they rose to the challenges, pivoting their intern roles to meet the demands of the Program and learning a multitude of new skills. We would like to thank the Placement Organisations, together with the Preceptors and supervisors, for their support, guidance, and development of the interns during their work placements. This year interns had 6 month rotations with Alfred Health, Barwon Health, Department of Health Victoria, Mercy Health, Monash Health, Northern Health, VMIA, West Gippsland Healthcare Group and Western Health. A big thank you also to the senior College members who mentored the interns.

Three interns graduated from the Program in December 2022. Congratulations to Lucy Bertino, Annie Makar and Harry Thorn.

Much like previous years, recruitment for the 2023 program was highly competitive. A significant number of high quality applications were received, with an intake of 4 candidates being selected. The new interns come from diverse backgrounds – both clinical and non-clinical – and, along with the now second year Interns, made for a total of 9 interns for 2022/23.

This year the interns had the opportunity to attend the Congress in Perth. Exciting times were had in the first face to face congress in 2 years. The opportunity to have lunch with the Board Directors of the College was appreciated and 3 interns had abstracts accepted (2 posters and 1 oral presentation). In addition, the interns, as part of their ongoing

Professional Development Program also attended the one day conference held in Melbourne. The opportunity was enthusiastically greeted as a great learning and networking opportunity with 2022 Interns graduating at a ceremony held during the conference.

It was with great excitement, the interns returned to face to face Professional Development masterclasses. In addition to attending both the National and Victorian/Tasmanian Branch webinars, Interns also had a number of exclusive sessions aligned to domains in the Competency Framework. The framework is used to ensure Interns develop the skills and qualities, over the two year program, that are required to be a high-performing health service manager. I would like to thank all the people who gave their time to speak to the interns as part of these masterclasses.

Feedback over many years has indicated that Interns value the opportunities the Program provides for networking across the system. Due to its success last year, we organised another online "Speed Networking" event where 2nd year interns got to meet leaders from the various health sectors they were interested in. Each intern had three 15 minute sessions with 3 leaders at each session. This gave the interns a speedy introduction to a range of leaders from levels and organisations.

A graduation ceremony for the 2022 graduands was held during the one day Conference in March in Melbourne. Lucy Bertino, Annie Makar and Harry Thorn were presented with their graduation certificates by Dr Neale Fong, President of the College (see below). Congratulations!

Julie Owen **Executive Officer**



2021–2022 HMIP Graduates L-R Lucy Bertino, Annie Makar and Harry Thorn

First Year Interns



Leah Agustin



Kosta Katsaros



Jessica Lawless



HsuLing Tan

Branches in Review Northern Territory

Branch Council

The NT Branch Council membership for 2022/2023, comprises Professor Leonard Notaras (President), Lisa Vermeulen (Treasurer), Linda Lukitsch, Justine Glover (Secretariat), Allison Grierson, Liza Houghton, and Pieter Walker. The NT Branch met seven times this financial year.

The Council is on target to reach another important milestone achieving 58 ACHSM members in the NT, including 28 Fellows and 27 Associate Fellows.

Professional development

Three successful professional development and networking events occurred during 2022/2023 thanks to our sponsors HESTA and Hardygroup which highlighted the importance of emotional intelligence and sustainability in health care.

Fellowship program

The 2022 ACHSM Program commenced with 15 candidates, however four candidates withdrew from the program. The following were successful in completing the program and became the 2022 NT Fellows:

- · Amanda O'Keefe Director Allied Health
- · Deborah Butler Director System Performance
- Deidre Logie Deputy Director NCCTRC
- Jeffrey Gaden Deputy Chief Nurse and Midwifery Officer
- Olivia Toune a/Senior Director, Performance, Reporting and Decision Support
- · Renae Moore Executive Director Allied Health
- Samuel Rigg Consultant Anaesthetist
- Theresa Clasquin Senior Midwife Advisor
- · William Monaghan Chief Procurement Officer



Teresa Clasquin 2022 Fellowship Excellence Award Winner

The 2022 NT Fellows were conferred at the ACHSM Health Congress in Perth where Teresa Clasquin received the 2022 Fellowship Excellence Award.

The February 2023 intake has 17 participants who will complete the 10 months of online program work and monthly study groups with Alumni Fellowship Coordinators, Liza Houghton, Justine Glover and Pieter Walker.

The following are the 17 successful 2023 candidates:

- Andrew Modra Director Safety And Quality, NT DoH
- Cheryl MacDonald Deputy Chief Nursing And Midwifery Officer, NT DoH
- Genevieve Finey Senior Midwifery Advisor, Chief Nursing And Midwifery Office, NT DoH
- Hemi Patel Director Otolaryngology, Head and Neck Surgery, NT DoH



2022 NT ACHSM Fellows

- Jeremy Chin Medical Co-Director, Division of Women, Children & Youth, RDPH, NT DoH
- · Lisa Barnes Regional Executive Director Barkly, NT DoH
- · Lisa Vermeulen Director of Nursing and Midwifery Population Primary Health Care. Top End |Big Rivers| East Arnhem | NT DoH
- Maja van Bruggen Director Revenue Strategy / Director Sustainability Action, NT DoH
- · Melissa Brown Senior Nursing Advisor, Office of the Chief Nurse & Midwife, NT DoH
- Michelle Foster Senior Director Operational Support, NCCTRC
- · Mish Hill Chief Nurse and Midwifery Officer, NT DoH
- Moira Tulloch Clinical Nurse Manager -Maternity, Katherine District Hospital, NT DoH
- Renae Daniel A/Regional Executive Director, Big Rivers Region, NT DoH

- Sara-Ann Harn Acting Director Nursing and Midwifery RDPH, NT DoH
- Sean Taylor Executive Director Aboriginal Health & Diversity, NT DoH
- Suzanne Brady Deputy Director Medical Services Royal Darwin And Palmerston Hospitals, NT DoH

Thanks and acknowledgment

The Council recognise the efforts of its members in promoting the role of the ACHSM, their participation in ACHSM events and their promotion to colleagues of the benefits of ACHSM membership. Thank you to Liza Houghton, Justine Glover and Pieter Walker for continuing to coordinate the successful and highly regarded NT Fellowship Program.

Prof Len Notaras AO FCHSM, CHE

Northern Territory Branch President

Branches in Review Queensland

Branch Council

The Queensland Branch provided a comprehensive and effective learning and professional development program throughout the year. This included education, personal and professional development, mentoring, Fellowship learning and advancement as well as networking events was delivered.

Several learning and engagement sessions were held in webinar mode that enabled members and colleagues from across Queensland, to be able to join with others throughout Australia and internally.

In recognition of two respected and valued past members of the College, Branch Council established two new academic achievement prize awards. The late Mr Michael Kalimnios FCHSM and the late Emeritus Professor Allan Cripps FCHSM will be remembered by our Branch though perpetual student prize awards at Griffith University. The first of these new awards will be made at the conclusion of the 2023 academic year.

Professional development

The Branch organised and presented a range of professional growth and development activities during the year. This program was delivered though webinars and in-person sessions. Virtual sessions enabled members and colleagues from across Australia and internationally to also join many of these professional learning events. Session presenters provided presentations and enabled discussions on a range of topics including:

- Dr Nancy Howell Agee for our International Women's Day address
- Prof Mindaugas Stankunas on Leadership in Public Health Emergencies; the Lithuanian experience during COVID 19
- Hedy Cray on Leadership in Healthcare in Uncertain times
- Damian Green on Queensland Health's Digital Health Strategy
- Shaun Drummond on the 2023 Queensland Health Budget
- · Dr Paresh Dawda on Value Based Healthcare

- Dr Peter Breadon on Primary Care Reform
- Her Excellency the Honourable Dr Jeannette Young AC PSM was our guest speaker at the annual Fellows Dinner. Her Excellency is a great supporter of the College in Queensland and we are grateful for her in making time for us in her busy schedule.

Fellowship program

Queensland and International members participated in the 2022 Fellowship learning and development opportunities. Emeritus Professor Anneke Fitzgerald is the Queensland Study Co-ordinator and Dr Jennifer Koziol as Deputy Fellowship Co-ordinator, for the Fellowship learning, engagement and advancement program delivering another highly successful program. Branch Council sincerely appreciates and values the work and commitment Anneke and Jennifer both make in this important aspect of College life. Griffith University again kindly supported this professional development in the provision of electronic learning platforms for access for all candidates in the College to benefit from on-line learning.

Six new Fellows were admitted to this level of membership; Assoc Prof Matthew Burstow and Dr Melvyn Anthony Dass through the examination pathway and Prof Eleanor Milligan through the alternative pathway. Dr Kent McDonald, Dr Felicity Jensen and Dr Lachlan Gordon were admitted via the RACMA alternative pathway.

State Branch Council extended sincere congratulations and welcome to the new Fellows.



Qld Branch Fellows and Friends welcomed Her Excellency The Honourable Dr Jeannette Young AC PSM to our annual dinner.

Awards and recognition

Branch Council, in conjunction with the Australia Day Council, made an Australia Day award in recognition of professional contribution tot the College and the profession.

The **Australia Day Achievement Medallion** was awarded to:

Emeritus Professor Gerald (Gerry) FitzGerald

FCHSM CHE

Queensland Branch sponsors several academic prizes in conjunction with Griffith University and the QUT University to recognise both student achievement in health management and the

significant contributions made to the College by high achieving graduates in the health management programs. The awards in 2022 were made to:

Griffith University – Sister Angela Mary Doyle Award

Emily McDonald

QUT University – ACHSM Jack Richards Memorial Award

Casey Lewis

QUT University – ACHSM Duncan Palmer Memorial Award

Dr Marlow Coates

Branch sponsors

Branch Council is sincerely grateful to the organisations who have directly enabled professional development success for the College, and we extend our thanks to HESTA Super Fund; QUT University – School of Public Health and Social Work; and Griffith University - School of Applied Psychology for their ongoing support.

The Springfield City Group's Education, Health and Smart City Enterprises, continued with the Branch again this year to conjointly deliver the Springfield Health Webinar series as part of the education program focussing on development, support and growth of health in regional communities.

Mentoring program

Dr Dennis Campbell co-ordinated and facilitated the College's Mentoring program in Queensland. Branch Council values Dennis's great contributions in this initiative. This provided for another year of the program aimed at professional and career development for individuals. Many senior and experienced members and colleagues of the Branch took on the role of Mentors, for which we are most grateful. Feedback reports from both Mentees and Mentors engaged in the program has been very positive.

Appreciation and acknowledgment

Tracey Silvester, our Executive Officer in Queensland, managed and delivered the work and responsibilities of the College in Queensland and enabled strong and important connections between members; health, aged and social care organisations; students; and colleagues. Branch Council greatly appreciates and values Tracey's contributions to the work of the Branch.

Mark Avery FCHSM, CHE

Queensland Branch President





Over 250 people converged on The Emporium Hotel for the Annual Queensland Health Director General Budget Breakfast.

Branches in Review South Australia

Branch Council

President: Assoc Prof Christine Dennis FCHSM CHELM

Vice President: Jennifer Richter FCHSM CHE

General meeting was held in February 2023 where we welcomed new members:

- · Dr Viney Joshi
- · Mark Brommeyer

Roslyn Chataway, Anthony Wong and Sharon Godleman stepped down from the Council in December 2022.

We thank Roslyn for her commitment to ACHSM – SA over the years in her many roles across the Branch Council.

We also thank Anthony for his role as Branch Treasurer and events photographer and Sharon as her role on SA Branch Council representing aged care and regional members.

We thank all Branch Council members for their commitment to ensuring the SA Branch provided quality professional development and leadership support to our members.

Professional development

We were fortunate to be able to offer more events in 2022/23 and promote National Office events to our members through bi-monthly newsletters.

Our event summary:

July 2022: One Day Conference 'Priority and Challenges – Great Expectations'.

Face to Face at Adelaide Pavilion

We heard about new initiatives taken to help with Covid enforced challenges, discussed progress regarding the implementation of Voluntary Assisted Dying and changes to Aged Care Pricing and Reforms.

October 2022: 'Digital Health of the people, by the patients, for the population – Implications for Health Care Managers'.

Zoom presentation by Mark Brommeyer

December 2022: 'Christmas Celebrations and Sharing Extraordinary Health Leaders Journeys'

Face to face with guest speakers sharing their stories and lessons learnt: Lynne Cowan, Michelle McKay and Nathan Klinge

A wonderful way to finish off the year.

February 2023: Breakfast with Hon Chris Picton MP, Minister for Health and Wellbeing

April 2023: Breakfast event at Calvary Adelaide: 'Cyber Security – are your protections ready, robust and realistic?'

Fellowship program

Congratulations to our new SA College Fellows:

Chris Barber, Thomas Beatty, Suzanne Delaney, Brenna Eckert, Michelle Evans, Joanne Glover,

Mirella Vagnarelli, Simon Windsor and Matthew Wood.

We would like to sincerely thank SA Health for their financial support of the 2022 Fellowship candidates. The support enabled the candidates to undertake the program and attend the College Exams and College Congress.

We would like to express our appreciation to the 2022 study coordinators John Dennis and Kae Martin who were also supported by interstate co-coordinators Di Peers and Colin Hackwood. The Fellowship Program is dependent on our volunteer coordinators to deliver the program over 10 months and prepare the candidates to succeed at the examinations. Thank you for your commitment.

Branch sponsors

We are very grateful and indebted our sponsors for their continued support:

Platinum Sponsor: SA Health –supporting our Professional Development Program, and the 2022 Fellowship Program.

Silver Sponsor: HESTA – thank you Rebecca Anasson for your commitment to ACHSM – SA Branch.

Lead Sponsor: Healthcare Logic – a new sponsor for 2023/2024. Welcome and thank you for your support.

Local Sponsors: Celsus, ZED and Flinders University (Health Care Management) continuing their support.

Event Sponsor: Hardy Group for their support in a Mentor Professional Development session.

PwC for their support of the Cyber Security Professional Development session.

In-kind Sponsor: St Andrew's Hospital and Calvary Adelaide Hospital.

Mentoring program

We were delighted with the continued level of interest in the 2022/2023.

The new teams met in August for a introductory session and then again in February for a presentation on "Your Personal Career Development Journey" presented by Liz Hlipala, Principal Executive Search Consultant at HardyGroup International. This was a very enlightening session with plenty of ideas to help on the attendee's journey.

We thank Heidi Silverston and Suzanne Delaney for the work in leading the program, it is greatly appreciated.

Awards and recognition

Our long association with Healthcare

Management at Flinders University continued in 2023.

The ACHSM SA Branch Health Management Prize was awarded to **Mr Steven Peck**.

Congratulations, we will be able to personally recognise Steven's achievement at our Annual One Day Conference in July 2023.

Thanks and acknowledgement

We extend sincere thanks to our SA members who continue to support our local activities and enable us to achieve our learning and development goals. We also acknowledge the support we receive from the National Office and the ACHSM leadership team.

Dr Christine Dennis LMFCHSM, CHE **South Australia Branch President**



Branches in Review Western Australia

Branch Council

WA's membership has gone from strength to strength this year, holding the third highest number of paid members in the country, behind our eastern state's friends NSW and VIC, and the second highest number of Fellows.

The Branch Council continues under the leadership of Dr Neale Fong in the position of President, Karen Bradley (Consultant) as Vice-President and Colin Young (Director of Finance and Business Services, St John of God Health Care) as Treasurer. We thank the following members who served over 2022/2023: Suzanne Robinson, Kim Gibson, Elizabeth Rohwedder, Karen Gullick, Renee de Prazer, Mary Miller, Kerry Winsor, Erica Davison, Fleur Gilroy, Patricia Whalley, Karen Horsley, Ranjit Paul and Catherine Stoddart.

State Leadership Conference

The 2023 WA Leadership Conference saw over 300 health leaders and executives from around the state come together to invest in their leadership journeys. The consistent large numbers that turn out to this best priced one-day conference is a testament to our health system and individuals prioritising ongoing leadership development.

The conference was officially opened by the Minister for Health, The Honourable Amber-Jade Sanderson MLA, and Sonia Roschnik (Executive Director, Geneva Sustainability Centre) set the scene as the opening keynote, via video from Geneva. The conference theme was sustainable leadership, with a focus on creating sustainable health systems. We were fortunate to hear about sustainable initiatives Ramsay Health Care has undertaken, as well as the challenges presented from Greg Hall (COO, Ramsay Health Care).

WA's Assistant Director General of Health, Angela Kelly facilitated a fascinating panel that highlighted the lessons esteemed leaders have learnt from leading their large organisations. On the panel was Dr Lesley Bennett (A/Chief Executive, East Metropolitan Health Service),



Robby Chibawe (CEO, Puntukurnu Aboriginal Medical Service), Dr Amanda Ling (CEO, Joondalup Health Campus) and Joanne Farrell (Chair, Brightwater).

Passionate Psychologist Peta Slocombe (CEO, Performance Story) spoke of the need to invest in the mental health of the workforce to be sustainable and James Downie (Health Partner, PwC) delved into financial sustainability for hospitals and services.

The afternoon featured a panel of young and emerging leaders from the East Metropolitan Health Service. Facilitated by Liz MacLeod (former Chief Executive, EMHS), the leaders exposed some misconceptions around young leaders and the challenges they face. The conference closed with Professor Tom Calma AO (Senior Australian of the Year 2023), who spoke passionately about closing the gap and the need for a collaborative approach in indigenous health care.

Professional development

It's been a busy year in WA, with face-to-face events continuing to prove popular. Deloitte were a major partner this year, partnering with WA to host a breakfast forum with College Fellow Dr Stephen Duckett, who delivered his views on the State and Commonwealth funding, care integration and private health insurance, a forum on avoidable hospital admissions with Dr Ian Sturgess (Associate Medical Director, Francis Health) and a forum with renowned virtual healthcare expert, Dr Andrew Wiesenthal.

Webinars became a fixed feature of the 2023 program, kicking off with Pam O'Nions (Relationship Manager, Health Roundtable) and Fiona Fitzgerald (Program Manager, Beamtree) presenting on the complex challenge of burnout in the workplace. Prof Daniel Galvao (Director



of Exercise Medicine Research, ECU) and Prof Rob Newton (Professor of Exercise Medicine, ECU) discussed the fascinating role of exercise in improving cancer outcomes for patients and Vice-President Karen Bradley led a well-attended Nurse Leadership Series.

This year the Regional One-day Leadership Forum was hosted in Albany in the Great Southern Region. The Forum was a huge success, with over 130 in attendance. This event is a fantastic opportunity to showcase local leaders and talent and hear fresh perspectives on the challenges faced by leaders in rural, and often remote, towns. Thank you to our partners in the WA Country Health Service, Rural Health West and St John of God Bunbury Hospital, who assist each year in putting on this great event.

The Morning Network

The Morning Network is a quality resource for WA members, providing them an opportunity to learn from and network with executive health leaders in an intimate setting. The events continue to be delivered via a mix of face-to-face and MS Teams, which has increased their popularity and following.

Hosts included: Dr Shirley Bowen (CE, North Metropolitan Health Service), Dr Maxine Wardrop (Executive Director Safety, Quality & Consumer Engagement, SMHS), Pam O'Nions (Relationship Manager, Health Roundtable), Kim Gibson (Board Member, South Metropolitan Health Service), Dr Richard Bostwick (General Manager, Bethesda Clinic), Prof Catherine Stoddart PSM (CEO,

Brightwater Group) and Tina Chinery (CEO, St John of God Hospital Subiaco).

Thank you to Fleur Gibson for coordinating successful programs each year.

Fellowship program

WA's Fellowship program continues to attract a strong cohort. Under the tutelage of Trenton Greive and Elizabeth Rohwedder, WA had 5 Fellows graduate, bringing our total Fellows to 94. The WA Branch would like to congratulate those who were successful in gaining college Fellowship last year. A special thank you to Trenton Greive, who stepped down from his Fellowship Coordinator role at the end of 2022. We can attribute the success of WA's Fellowship numbers and programs to Trenton's dedication and commitment. This year we have 9 Associate Fellows sitting the exam in Canberra. We wish them all the best for October.

Branch sponsors

The WA Branch has fantastic relationships with its sponsors who understand the importance of building, supporting and recognising health leadership in such a large and remote state.

A special thank you to our 2023 Leadership Conference sponsors, whose support allows the event to be the best value for money conference in the state. A special thank you to Ramsay Health Care, St John of God Health Care, the WA Department of Health, HESTA, WA Country Health Service, East Metropolitan Health Service, Silver Chain, Curtin University, Royal Flying Doctor Service WA, Pricewaterhouse Coopers, Deloitte and Rural Health West.

Thanks and acknowledgement

Thank you to the WA State Branch Council for putting in voluntary hours to ensure our professional development calendar grows each year in its relevance, value and reputation. Thank you to all our speakers over the last year who volunteered their time to develop our members.

Dr Neale Fong FCHSM, CHE

Western Australia Branch President

Branches in Review

Whakatauki:

Whāia te iti kahurangi, ki te tuohu koe me he maunga teitei Pursue that which is precious, and do not be deterred by anything less than a high mountain

The ACHSM - Aotearoa purpose:

Together we advocate, grow, and inspire health leaders for better health outcomes for all in Aotearoa

Branch Council

The ACHSM-Aotearoa National Council has 11 members including a Student Member. The National Council has six working groups: Strategic Influence and Membership; Communication, Awards and Marketing; Journal Club; Wellbeing and Mentorship; Fellowship and Certification; Webinars. Each Working Group has a mix of Council members and branch members which has extended the involvement of members in the work of the organisation.

The ACHSM - Aotearoa Council has met monthly and had a planning day in November 2022. The Strategic Plan was refreshed and the summary page of priorities and actions reflects the changes which includes a commitment to Tiriti o Waitangi an area of focus for the coming three years. We acknowledge the input of Council member Charmaine Pene with this development along with the whakatauki and the new brand.

The College has a deep commitment to Te Tiriti and it is seen as a vital component of the ACHSM-Aotearoa.

Te Ao Māori concepts shall be incorporated into all priorities and actions.

Whaia te iti kahurangi, ki te tuohu koe me he maunga teitei.

Two Council members stepped down at the 13 June 2023 ACHSM - Aotearoa AGM: Karen Orsborn FCHSM CHE, the Immediate Past President, who served for nine years and Charmaine Pene FCHSM CHE, who served three years. We acknowledged that during the period Karen was President she led the process to update the Constitution, to adopt the new name ACHSM – Aotearoa, to develop a stronger strategic focus and to update our Memorandum of Agreement with ACHSM to express the greater collaboration and operational support we benefit from. This MOU was signed at the Perth Congress in 2022.





Professional development

During the 2022/23 year ACHSM - Aotearoa have:

- Continued to offer a monthly online interactive Journal Club free to Aotearoa members. An average of 20+ members register for each event. Sincere thanks also to Erica Jones and Yasmin Mahmoud of ACHSM for their support of the Journal Club.
- 2. Continued to run the certification and mentoring programmes in Aotearoa with ACHSM providing administrative support.
- 3. Developed
 a 'Post Card'
 for promoting
 ACHSM –
 Aotearoa see
 also the Video
 of the brand
 story https://



youtu.be/qOl8lmAQ_AY

- 4. Published quarterly e-newsletters from the National Council to members.
- 5. Reviewed and updated the Silver Fern Award criteria for nominations, the application form and the certificate.
- 6. Developed a graphic "Professional Career

Pathway" as a way to explain about the wide range of programmes and ways the College supports members on



their career journey. This pathway was launched at the AGM and is on the Aotearoa section of the website.

- 7. Working with a NZ University to progress the first university to gain ACHSM accreditation of their post graduate health leadership and health management programmes.
- 8. Grew membership by 18 over the year.

Fellowship program

The four 2022 Fellowship candidates were successful, and we have another four candidates for 2023.

We sincerely appreciate the time, support, and guidance our Fellowship Coordinator, Dr Jagpal Benipal gives to Fellowship candidates and thank you also to Janet Keys, FCHSM CHE, for assisting Jagpal in 2023.



2022 Fellowship by Examination graduates from left: Christine King, Shelley McIntosh, Cathie Parkes, Michelle Arrowsmith

ACHSM President visit

It was a privilege to host ACHSM President Dr Neale Fong in Auckland and Christchurch, 13-14 March 2023. Neale was in NZ in-transit to the Melbourne Conference, and we met with Fepulea'i Margie Apa, CEO Te Whatu Ora (Health NZ) to speak with her about ACHSM and the Aotearoa Branch and to discuss the 15 March 2024 Conference being held in Auckland New Zealand.



We welcome ACHSM members to join us in Auckland 15 March 2024, for the One Day Conference, Hilton Hotel, Princes Wharf.

There will also be pre-conference visits to services of interest in the Auckland and Rotorua area.

Catherine Cooney FCHSM, CHE

President, ACHSM Aotearoa

Branches in Review

Hong Kong College of Health Service Executives (HKCHSE)

Branch Council

Amid the presence of the COVID-19 pandemic, Hong Kong College of Health Service Executives strive for its best following our vision and mission. In the past year, we continued to facilitate networking opportunities by connecting with difference institutions and associations in both local and international platforms. Visits were organized and members showed interest and were enthusiastic in exploring development in areas such as Greater Bay Area. We believe by the activities broaden members' horizon and aided local health service development in different aspects.

Professional development

SHAPE – Society for Health Administration Programs in Education

Hong Kong College of Health Service Executives has continued to be the Affiliate Member of the Society for Health Administration Programs in Education (SHAPE) in which Dr. Simon CHEUNG is representing the College in SHAPE. The International Symposium was held on 4-7 July 2023 in Brisbane and online. Our council member Ms. CHIANG Sau Chu was invited to be the panel member to share the experiences of designing the health service management training curriculum of our Fellowship programme. Our Honorary Treasurer Dr. Simon CHEUNG has presented a paper on "The New Hong Kong Primary Healthcare" Blueprint: Primary Healthcare Educational Programmes for Allied Health Professionals in Hong Kong during COVID-19." Furthermore, our Vice President Dr. Fowie NG has presented a paper on "Digital Health and Technology Adoption - Past, Present and Future."

Visit by Flinders University

Ms Julie Inglis, Manager of International Partnerships and Dr. Sebastian H. Doeltgen, Interim Dean of College of Nursing and Health Sciences of Flinders University visited Hong Kong and met with our council members including Dr. Fowie NG, Dr. Simon CHEUNG and Dr. W.K. POON to discuss future collaboration opportunities on 17 May 2023.

Fellowship program

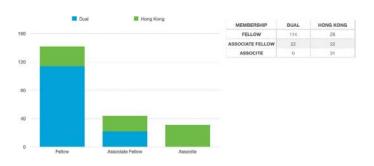
Eleven candidates enrolled the Dual Fellowship Program in 2022/23 and participated actively in the Study Group Meetings of theme discussion and case studies. Each of them is supported by a mentor who is an experienced fellow along the course. Candidates will go through a mock examination before their viva examination on 26 and 27 July 2023 in Hong Kong. Their Fellowship Conferment Ceremony will be held on 19 August 2023.

Newsletters

One to two newsletters are published yearly for our members so they are kept up to date on all the latest news and activities about the College and Health Service Management. The President's message highlights all the latest news from the College and current trends in Health Care Service Development. Other sections and articles are written by our College Fellows for our Fellows and Members in training. Comments, questions, articles, news or ideas are always appreciated.

Membership

Year	Fellows	Associate Fellows	Associates	Total
22/23	142	44	31	217



Dr LIU Shao Haei FHKCHSE, FCHSM **HKCHSE President**

College events 2022/2023

(1 June 2022 to 31 July 2023)

Date	Event
19 Jun 2022	Science Park Visit
23 Jul 2022	Tuen Mun District Health Centre Visit
20 Aug 2022	Fellowship Conferment Ceremony 2022 (Hybrid mode)
03 Sep 2022	The Healthcare and Biotech Road Map in BGA Symposium (Hybrid mode)
14 Oct 2022	Participating 「拓展健康及養老環球市場」 啟動典 禮暨樂齡科技研討會 as a supporting organization
10-11 Nov 2022	Participating as an Affiliate Partner of Business of Healthcare Advisory Zone at the Asia Summit on Global Health
16 & 19 Dec 2022	Participating the "Career and Studies Sharing with Students and Graduates of Health Related Programmes" as a supporting organization
04 Feb 2023	Participating the "Health Policy Forum Series 1 – Primary Healthcare" as a co-organizer
09-11 Feb 2023	Great Bay Area Healthcare Professional Tour 1
15 Feb 2023	Participating 「生物科技和醫療技術發展論壇」as a supporting organization
13-15 Apr 2023	Great Bay Area & Macau Healthcare Professional Tour 2
17 Apr 2023	Onsite Talk: Primary Care Blueprint (Guest Speaker: Dr PANG Fei Chau)
18 Apr 2023	HKCHSE Technology Series: Introduction to Hospital Authority IT Innovation Lab (Guest Speaker: Mr Jason LO)
09 May 2023	Participating 「大灣區健康行業市場政策研討會」 as a co-organizer
17-18 May 2023	Participating as an Affiliate Partner of Business of Healthcare Advisory Zone at the Asia Summit on Global Health
25 Jun 2023	Onsite Talk: Rethink Ageing Long Term Care at Home (Guest Speaker: Mr Dan Levitt)
4-7 July 2023	Participating the International Symposium of Health Administration Programs in Education (SHAPE)





Great Bay Area & Macau Healthcare Professional Tour on 13–15 April 2023



Visit to Tuen Mun District Health Centre on 23 July 2022

National Treasurer's Report



Michael Palassis

AFCHSM, B COM, LLB, GR DIP

APP FIN, M APP FI, F FIN

TREASURER

On behalf of the Board, I am pleased to present the financial report for the year ended 30 June 2023.

ACHSM continues to deliver strong financial results for its membership with an operating surplus of \$166,700 from a turnover of \$3.4m. The return to face-to-face attendances at ACHSM's annual Asia-Pacific Congress and the rollout of in-person professional development and collaborative learning events by State branches, contributed to our positive financial position. In addition, membership renewals attributed to 21% of our revenue [\$698,116 in FY23 and \$699,264 in FY22], we are thankful for our members continued support.

Other key highlights include:

1. The Annual Asia-Pacific
Congress, held in Perth
during 21 -23 September
2022, attracted 510
registrations (from
a forecast of 400
registrations). The
successful event generated
revenue of \$773k and surplus
of \$340k, representing
a significant increase
from previous years which
were heavily impacted by
COVID-19 restrictions

- 2. In May 2023, the WA Branch hosted their annual State Leadership Conference, which was attended by 450 healthcare leaders and executives, and resulting in a surplus of \$111K
- 3. Enhancements to ACHSM's online education program resulted in income from professional education activities rising to \$652K in the current fiscal year, up from \$588K in FY22.
- 4. In FY23, there was a small decline in sponsorship revenue received for the branches from \$208K in FY22 to \$198K. Conversely, funds raised via sponsorship of the Asia-Pacific Congress significantly increased from \$32K in FY22 to \$215K in FY23. ACHSM wishes to extend our sincere gratitude to all financial and in-kind sponsors, whose continued support enables ACHSM to deliver engaging and affordable professional development and learning opportunities for our members.
- 5. Overall expenditure rose by 37% compared to FY22. The resumption of interstate and international travel and the engagement of external consultants to assess our Management Internship and Accreditation programs resulted in a 43% increase in administration expenses, \$422k from last year's \$294k.
- 6. In FY23, ACHSM established 3 term deposits, earning interest income of \$46k.
- 7. ACHSM signed a 5-year lease for its corporate office located in Gladesville creating a new right of use of \$145k and lease liability of \$119k in FY23.

A summary of the financial results includes:

- 96% (97% FY22) of revenue is derived from:
 - Professional Development Events \$651k (\$588k FY22)
 - Trainee Management Programs \$980k (\$1,097k FY22)
 - Program Grants \$225k (\$219k FY22)
 - National Congress \$773k (\$156k FY22)
 - Membership Fees \$698k (\$699k FY22)

The results compared favourably to budget.

- 98% (97% FY22) of expenditure was incurred from:
 - Employee Benefits \$1,131k (\$1,024k FY22)
 - Administration Expenses \$421k (\$294k FY22)
 - Professional Development Expenses \$322k (\$186k FY22)
 - Congress Expenses \$432k (\$31k FY22)
 - Trainee Management Program \$934k (\$801k FY22)

Item	Budget	Actual	Variance
Income	\$ 3,315,210	\$ 3,463,222	+\$148,012
Expenditure	\$ 3,164,105	\$ 3,296,522	+\$132,417
Net Surplus	\$ 151,105	\$ 166,700	+\$ 15,595

Events arising since the end of the reporting period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations or the situation of the Company in future financial years.

Future development and results

There are no likely developments that will affect the expected results from operations in future years known at the date of this report.

Please note that the accounts provided in this Annual Report are summarised and the full FY23 Financial Statements are available on the ACHSM website.

Financial ReportAustralasian College of Health Service Management

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2023			
	2023	2022 \$	
REVENUE	*		
Trainee management programs	980,432	1,097,540	
Membership fees	698,116	699,264	
Educational activities	651,804	588,425	
Program grants	225,034	219,975	
National Congress	772,800	157,518	
Advertising and sponsorship	82,100	83,200	
Interest income	46,145	159	
Other revenue	6,437	6,191	
TOTAL INCOME	3,463,222	2,852,113	

EXPENDITURE		
Administration expenses	421,606	294,438
Congress expenses	432,016	31,370
Depreciation	35,237	39,662
Distribution to overseas branches	10,318	9,916
Educational expenses	321,614	186,643
Employee benefits	1,131,452	1,024,122
Interest expense	2,609	2,832
Lease payments for short-term and low-value assets	7,647	9,437
Trainee management scholarships	934,023	801,048
TOTAL EXPENSES	3,296,522	2,399,468
NET SURPLUS FOR THE YEAR	166,700	452,645
Income tax expense	-	-
SURPLUS AFTER INCOME TAX	166,700	452,645
Other comprehensive income	-	-
TOTAL COMPREHENSIVE INCOME	166,700	452,645

STATEMENT OF FINA AS AT 30 JU		
	2023 \$	2022
CURRENT ASSETS	9	ΥΥ
Cash and cash equivalents	2,996,202	3,061,574
Trade and other receivables	94,075	53,320
Other assets	290,070	221,855
Total Current Assets	3,380,347	3,336,749
NON-CURRENT ASSETS		
Financial assets	8,563	8,563
Property, plant, and equipment	158,224	36,901
Intangible assets	27,467	-
Total Non-Current Assets	194,254	38,589
TOTAL ASSETS	3,574,601	3,375,338
CURRENT LIABILITIES		
Trade and other payables	211,556	261,835
Provisions	181,835	168,613
Other liabilities	1,215,001	1,285,749
Total Current Liabilities	1,608,392	1,716,197
NON-CURRENT LIABILITES		
Provisions	84,596	63,821
Other liabilities	119,593	-
Total Non-Current Liabilities	204,189	63,821
TOTAL LIABILITIES	1,812,581	1,780,018
NET ASSETS	1,762,020	1,595,320
EQUITY		
Accumulated Funds	1,762,020	1,595,320
TOTAL FOLLITY	1 762 020	1 595 320

Financial ReportAustralasian College of Health Service Management

	STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2023		
		Accumulated Funds\$	
Balance as at 1 July 2021		1,142,675	
Surplus for the year		452,645	
Other comprehensive income		_	
Total comprehensive income		452,645	
Balance as at 30 June 2022		1,595,320	
Balance as at 1 July 2022		1,595,320	
Surplus for the year		166,700	
Other comprehensive income		_	
Total comprehensive income		166,700	
Balance as at 30 June 2023		1,762,020	

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2023					
	2023	2022			
Cash flows from operating activities	7	Y			
Receipts from members, grants and others	3,306,541	3,422,957			
Interest received	46,145	159			
Payments to suppliers and employees	(3,377,258)	(2,836,425)			
Interest paid	(2,609)	(2,832)			
Net cash provided by operating activities	(27,181)	583,859			
Cash flows from investing activities					
Dividends received	88	88			
Payments of property, plant and equipment	(10,812)	(12,924)			
Payments for intangibles	(27,467)	_			
Proceeds on sale of property, plant and equipment	_	243			
Net cash used in investing activities	(12,593)	(12,593)			
Cash flows from financing activities					
Net cash provided by financing activities	_	_			
Net change in cash and cash equivalents	(65,372)	571,266			
Cash and cash equivalents at beginning of financial year	3,061,574	2,490,308			
Cash and cash equivalents at end of financial year	2,996,202	3,061,574			



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