

Better leadership. Healthier communities.

Australasian College of
Health Service Management

76TH ANNUAL REPORT
2021–2022

Vision, Mission and Values

Vision

Better leadership. Healthier communities.

Mission

Recognise, develop and support effective health leadership and management to deliver quality services and improve health and wellbeing.

Values

- Leadership
- Innovation
- Collaboration
- Learning
- Respect
- Community

The 2021–2022 Annual Report of the Australasian College of Health Service Management.

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REGISTERED OFFICE

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ANNUAL GENERAL MEETING

This report was presented at the Annual General Meeting of the Australasian College of Health Service Management held on Tuesday 20 September 2022.

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Governance

National Board

Dr Neale Fong, FCHSM, CHE	President, Branch Councillor Director
Ms Briana Baass, FCHSM, CHE	Vice President, Branch Councillor Director
Mr Michael Palassi, AFCHSM	Treasurer, Additional Director
Ms Rosemary Kennedy, FCHSM, CHE	Branch Councillor Director
Ms Karen Patterson, FCHSM, CHE	Branch Councillor Director
Prof. Len Notaras, AO, FCHSM, CHE	Branch Councillor Director
Dr Richard Olley, FCHSM, CHE	Branch Councillor Director
Ms Roslyn Chataway, AFCHSM, CHM	Branch Councillor Director
Ms Cathy Cooney FCHSM, CHE	President, ACHSM Aotearoa
Ms Kate Plowman, MCHSM	Additional Director
Prof. Andrew Way, AM, FCHSM, CHE	Additional Director
Mr Cam Ansell, AFCHSM	Additional Director

Invitee

Dr S H Liu, FCHSM, CHE	President HKCHSE
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Branch Presidents

Mr Tony Gill, AFCHSM, CHM	Australian Capital Territory
Ms Karen Patterson, FCHSM, CHE	New South Wales
Prof Len Notaras, AO, FCHSM, CHE	Northern Territory
Dr Mark Avery, FCHSM, CHE	Queensland
Mrs Christine Dennis, LMFCHSM	South Australia
Mr Adam Stormont, FCHSM, CHE	Victoria/Tasmania
Dr Neale Fong, FCHSM, CHE	Western Australia
Ms Cathy Cooney, FCHSM, CHE	President, ACHSM Aotearoa

Attendance at Board Meetings

Board Meetings were held via Zoom conferencing and one face to face.

Our Team

National Office

Catherine Chaffey	Chief Executive Officer
Alison McCann	Executive Assistant to CEO/ Programs Support Manager
Richa Apte	Membership Administrative Officer
Erica Jones	National Events Manager
Yasmin Mahmoud	Events Administration Support
Robin Dosoruth	Marketing & Communications Manager
Dionne Barton	Finance Manager
Dee Mahon	National Education Programs Manager
Yaping Liu	Librarian

Australian Capital Territory/New South Wales

Alison Fellows	Executive Officer
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Queensland

Tracey Silvester	Executive Officer
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South Australia

Lisa Hester	Executive Officer
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Victoria/Tasmania

Julie Owen	Executive Officer
Sharnee Trehan	Administrative Officer

Western Australia

Ashleigh Copson	Executive Officer
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International

Ms Cathy Cooney, FCHSM, CHE	President, ACHSM Aotearoa Branch
Ms Macky TUNG FCHSM, CHE	Honorary, HKCHSE

President and CEO's Report



Dr Neale Fong
FCHSM, CHE
PRESIDENT

Thank you to each and every College member for your support of the College in the past year. The College thanks you both for your efforts during another challenging year in the health system and the support, empathy and generosity I am sure each of you has extended to your colleagues during this time. This past year has reminded many of us of the importance of looking after our own wellbeing as well as of those around us.

This year our focus has been on continuing to provide membership value through the multitude of career support programs for health leaders and managers now and for the future. I hope you personally have had the time to enjoy some of our programs and, from time to time, managed to attend an actual face-to-face event with your College colleagues. On reflection, it is this element of College life – the opportunities to network and connect – that seems most missed by many of us. These simple moments enrich our work life and it is my sincere hope that in the coming year we will take every opportunity to spend time together.

We have not been idle in other important developments for the College as we continue to embed the Certification credential into all our processes. We have had many of our newly joined Associate Fellows take up the opportunity to undertake the rigorous Certification Program to attain the Certified Health Manager credential with a few graduating in July this year.

For all those who are already Certified Health Managers and Certified Health

Executives, we are delighted that you have taken up the personal commitment to lifelong learning and certainly hope you use your new credential digital badge provided to you. Credentials are an important currency for the professions within the health sector and we are proud to deliver and support this credential for our members. I cannot encourage you enough to utilise this credential in your communications with your peers as the ongoing trust and respect of health leaders relies on broad community and sector recognition of the unique skills, knowledge and competence of the profession of health management.

The Fellowship Program has continued to grow and in 2021 we welcome new fellows by examination: 34 from Australia, 4 international, 13 from Hong Kong, 8 new RACMA Equivalency and 14 Alternative Pathway to Fellowship, to 30/6/2022; a total of 73 new Fellows.

Similarly high numbers are expected to be welcomed to Fellowship this year. My thanks to all the examiners, study coordinators and especially to our Chief Examiner team of Christine Dennis, John Rasa and Richard Olley. We would also like to thank Griffith University for hosting the online Fellowship portal.

The Master Health Service Management Competency Framework has served the College well as the central underpinning for all our programs including HMIP, mentoring, accreditation, education, Fellowship and more. During the past year we have reviewed this framework for currency and offered it to members for input at several stages.



Catherine Chaffey
CHIEF EXECUTIVE OFFICER

President and CEO's Report (continued)

CEO commentary

Thank you to all College staff who continue to raise the quality of service to members. The diligence and spirit of co-operation of the College team has made a positive impact on your fellow staff and I am sure for many College members.

The Universities and SHAPE are important partners in our research and learning development process and our commitment to the health management profession. This year we have accredited more university programs and refreshed accreditation for many other universities. We commend those who wish to pursue higher education to choose an ACHSM accredited university program – which are highly valued in our membership assessments. We are also determined to support students and future leaders this year through the introduction of free student membership of ACHSM for those studying an ACHSM accredited university program. Our aim as always is to support your career, at the beginning and throughout your career.

This year saw change to the Chief Editor role and I take this opportunity to congratulate Mark Avery our new Chief Editor who has successfully delivered three editions of our the Asia Pacific Journal of Health Management since he took over from David Briggs. We again thank David for his service over many years to the College Journal.

The participation of our members in the free College webcasts continues to evidence the value they provide to our professional growth. This year we once again were facing the decision to cancel our College Congress in Canberra in October

but were pleased to shift this to an outstanding online delivery.

In turn, this made the College Annual March One Day Conference in Melbourne a very popular event as our first large event for some time, hosted face to face. Not only were the speakers of the highest calibre but there was a distinct celebratory mood to once again be gathered in person to network with peers. We know our members have missed these opportunities to come together. I certainly hope this coming year brings many more chances to meet.

Our facilitated Learning Groups focusing on Clinician to Leader and Project Management were so successful we launched a second program for each and aim to bring more variety to members in the coming year.

A very special vote of thanks to our sponsors, who help us be able to provide such a variety of new services to members. We appreciate that support and commend these supporters to all to our members. These include Hesta for sponsoring the National Conference and Fellows Dinner and Griffith University for the online Fellowship Portal. In part this is behind a good and solid financial outcome for the College. We have managed our way back from a difficult financial position a decade ago to be much stronger.

On behalf of the Board I would like to thank all ACHSM members for their significant contribution to the College either on College level Committees, Branch Councils or attending events or participating in the many Branch level activities.

The vibrancy and commitment of our Branch Council network is crucial to the growth of the College and as such the strength of the College will

be demonstrated in membership, peer support and participation in each Branch.

To my fellow Board members and all Branch Councillors who volunteer significant personal time and effort to ensure the College continues to flourish, thank you. I especially thank our committee chairs in Graham Hyde (Audit & Risk) Rosemary Kennedy (Awards), Richard Olley (Education Committee, College Programs, Assistant Chief Examiner Readings), Christine Dennis, (Chief Examiner), John Rasa (Chief Examiner Alternative Pathway and International), Kate Plowman (Governance), Godfrey Isouard (Accreditation) and David Briggs and Mark Avery (Journal Editorial Advisory Committee). This year we farewell and thank Roslyn Chataway from the national board. Thank you for your service and guidance. We also welcomed Michael Palassis and Cam Ansell as independent board directors. Michael from Paxon Consulting has taken up the national treasurer role.

This year the Board and membership also grieved the loss of Michael Kalimnios who had been a Board member and national treasurer for several years. His contribution is widely appreciated but on a personal level the Board and our staff members will miss Michael's positive and supportive approach.

We are grateful to all of our members for your loyalty, sponsors for your support and generous giving of time by speakers and leaders to various College events, programs and conferences.

Finally, my thanks to all our hardworking staff, including our CEO, who have worked to ensure the College continued to provide great value to all our members.

ACHSM Webcast Presenters 01 July 2021 to 30 June 2022

National webcast

- **The Hon Shane L Stone AC QC**, Coordinator-General of the National Recovery and Resilience Agency
- **Stephen McKernan QSO**, Partner and NZ Government & Public Sector Leader, Ernst & Young
- **Adjunct Professor Debora Picone AO**, CEO, Australian Commission on Safety and Quality in Health Care
- **The Honourable Mark Butler MP**, Shadow Minister for Health and Ageing Federal Member for Hindmarsh
- **Adjunct Professor Kylie Ward**, CEO, Australian College of Nursing
- **Prof Suzanne Robinson**, Co-Director Curtin Health Research and Data Analytics Hub
- **Luke Baxby**, National Healthcare Leader, Deloitte Australia
- **Leanne Wells**, CEO, Consumer Health Forum of Australia
- **The Honourable Jillian Skinner**
- **The Honourable Bronwyn Pike AM**
- **Rob Campbell CNZM**, Chair of the Health NZ Board
- **Sharon Shea**, Co-chair of the Maori Health Authority Board
- **Tipa Mahuta**, Co-chair of the Maori Health Authority Board
- **Dr William HO**, Chairman Hong Kong Private Hospitals Association, Chief Medical Executive St Paul's Hospital Hong Kong
- **Dr Kuok Cheong U**, Deputy Director Macao Health Bureau, Director Conde S. Januario Hospital Macao
- **Prof Chung-Mau LO**, Chief Executive, The University of Hong Kong – Shenzhen Hospital, Director Liver Transplant Centre Queen Mary Hospital Hong Kong
- **Dr Theresa LI**, Cluster Chief Executive, Hong Kong West Cluster, Hospital Authority Hong Kong
- **Dr Karen Luxford FCHSM CHE**, ACHS Group Chief Executive Officer
- **Rear Admiral Sarah Sharkey AM, CSC**, Surgeon General, Australian Defence Force
- **Dr Michael Walsh**, Chief Executive, Johns Hopkins Aramco Healthcare, Dhahran, Saudi Arabia
- **Judge Greg Cavanagh**, Chief Coroner Northern Territory (retired)

One day conference 2022 speakers

Friday 18 March 2022 at the RACV Melbourne

- **Prof Tony Walker ASM**, Chief Executive Officer, Ambulance Victoria
- **Dr Nick Coatsworth**, Infectious Disease Physician
- **Dr Tess Ryan**, Writer, academic and consultant
- **Dr Ruth Vine**, Deputy Chief Medical Officer for Mental Health, Department of Health
- **Prof Brett Sutton**, Chief Health Officer, Department of Health Victoria
- **Prof Andrew Way AM, FCHSM CHE**, Chief Executive, Alfred Health
- **Prof Patrick McGorry AO**, Executive Director, Orygen
- **Prof Jenny Firman AM**, Chief Health Officer, Department of Veterans' Affairs
- **Briana Baass FCHSM CHE**, Chief Allied Health Officer (VIC)
- **Michael Roff**, Chief Executive Officer, Australian Private Hospitals Association (APHA)
- **Kylie Woolcock**, Acting CEO, Australian Healthcare & Hospitals Association (AHHA)
- **Louise McKinlay**, Senior Executive Director of the System Improvement Group in Commissioning and System Improvement division of the Victorian Department of Health
- **Dr Stephen Duckett LMFCHSM, CHE**, Director, Health and Aged Care Program, Grattan Institute
- **Professor Allan Fels AO**, Professor, Melbourne & Monash University

Board Directors 2021–2022



Dr Neale Fong
 FCHSM, CHE MBBS DipCS MTS
 MBA FAICD FAIM
President
Branch Councillor Director



Ms Briana Baass
 FCHSM, CHE BPO Grad Cert Hlth
 Pol Mgnt MHA MAICD
Vice President
Branch Councillor Director



Mr Michael Palassis
 AFCHSM, B COM, LLB, GR DIP APP
 FIN, M APP FI, F FIN
Treasurer



Ms Karen Patterson
 FCHSM, CHE
Branch Councillor Director



Ms Roslyn Chataway
 AFCHSM, CHM
Branch Councillor Director



Ms Rosemary Kennedy
 FCHSM, CHE MPH BHA ADPM DGP
 RN RM GAICD
Branch Councillor Director



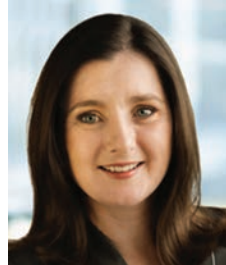
Prof Len Notaras AO
 FCHSM, CHE
Branch Councillor Director



Dr Richard Olley
 FCHSM, CHE JD MHA BAppSc
 DipAppSc
Branch Councillor Director



Ms Cathy Cooney
 FCHSM, CHE
President
 ACHSM Aotearoa



Ms Kate Plowman
 MCHSM, BA, LLB (HONS)
Additional Board Director



Prof Andrew Way AM
 FCHSM, CHE RN BSc (Hons) MBA
 FAICD
Additional Director



Mr Cam Ansell
 AFCHSM BBUS FAICD FICAA RCA
 LREA
Additional Director

Board Invitee



Dr Liu Shao Haei
 FCHSM, CHE
President HKCHSE

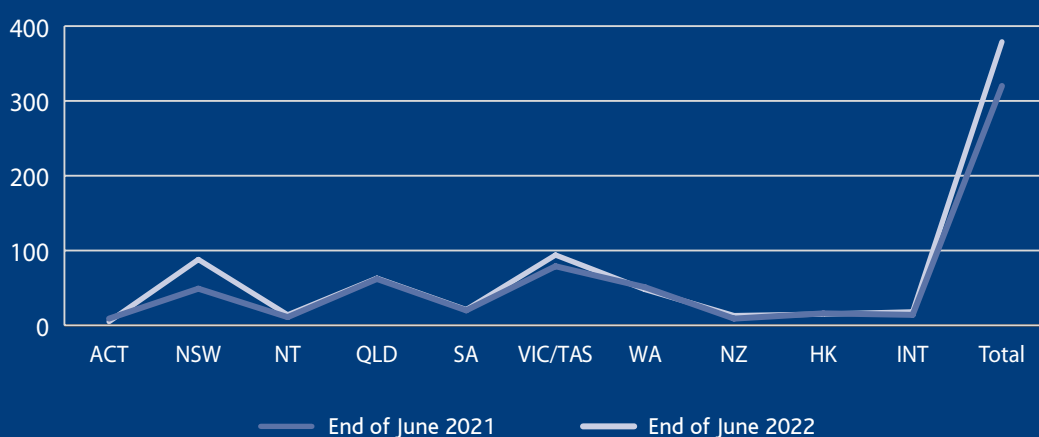
For all Board Directors and Invitees bios
 please go to
[http://www.achsm.org.au/about-us/
 board-of-directors/](http://www.achsm.org.au/about-us/board-of-directors/)

Membership Statistics

Membership growth

The 2021 Fellowship exam inducted 34 Fellows into the College from Australia, 4 international, 13 from Hong Kong, 8 new RACMA Equivalency and 14 Alternative Pathway to Fellowship, a total of 73 new Fellows.

MEMBER CATEGORY	As of 30 June 2021	As of 30 June 2022
Student	59	146
Member	388	404
Associate Fellow	760	769
Fellow	493	548
Retiree Associate Fellow	49	55
Retiree Fellow	30	31
Retiree Member	5	4
Honorary Fellow	40	40
Life Member	56	57
TOTAL	1880	2054



New Members

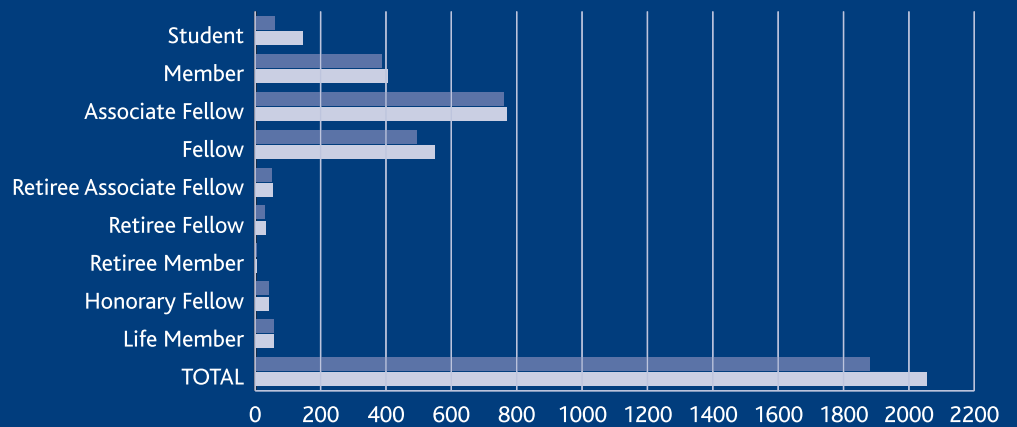
End of June 2021 320

End of June 2022 379

Membership Categories

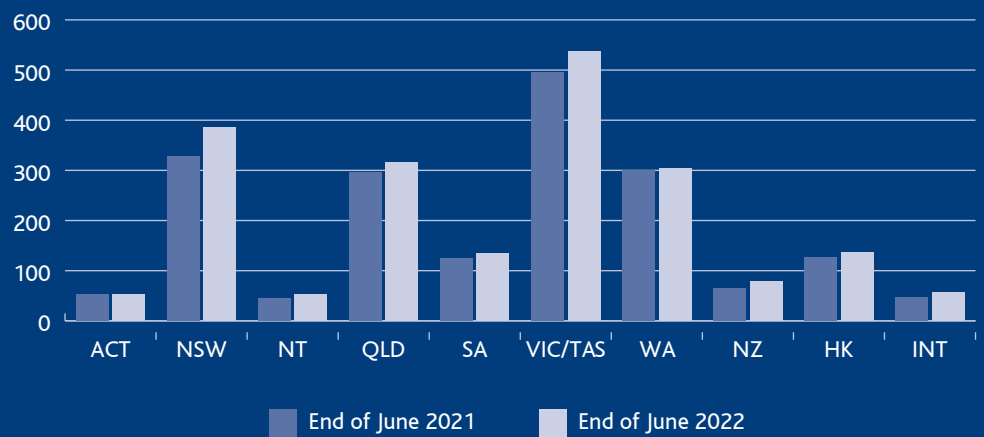
The Associate Fellow category remains the largest group with the most number of members.

■ June 2021 ■ June 2022



Branch Membership

The branches with the most number of members are Victoria/Tasmania and New South Wales.



Fellowship Graduates of 2021

Fellowship is the highest level of membership within the College. It demonstrates an ongoing commitment to excellence in health service management. Fellowship is gained by meeting the requirements set by the Board. The College would like to welcome the following members as new fellows of the College for 2021.

From Australia

ACT: Mrs Toni Bushby

NSW: Ms Diana Peers

QLD: Mr David Kempson

Dr Thi Aung

Dr Nicolie Jenkins

Alex Carrasco

Adj Assoc Prof Deepak Doshi

Mr Damian Green

SA: Peter Vincent

VIC: Mrs Pauline Fogarty

Dr Carolyn Wallace

Ms Debra Benger

Mr David Sheader

Mr Marcus Guthrie

Claire Pierce

WA: Assoc/Prof Sue Taylor

Mrs Eileen Banks

Dr Pamela O’Nions

Mr Neil Doerty

Ms Fiona Duncan

Dr Richard Bostwick

Mr Angus Burnett

Ms Renee de Prazer

Ms Elizabeth (Libby) Oakes

Mr Murray Brown

NT: Dr Ruth Barbour

Mrs Sarah Griffin

Ms Heather Malcolm

Dr David Reeve

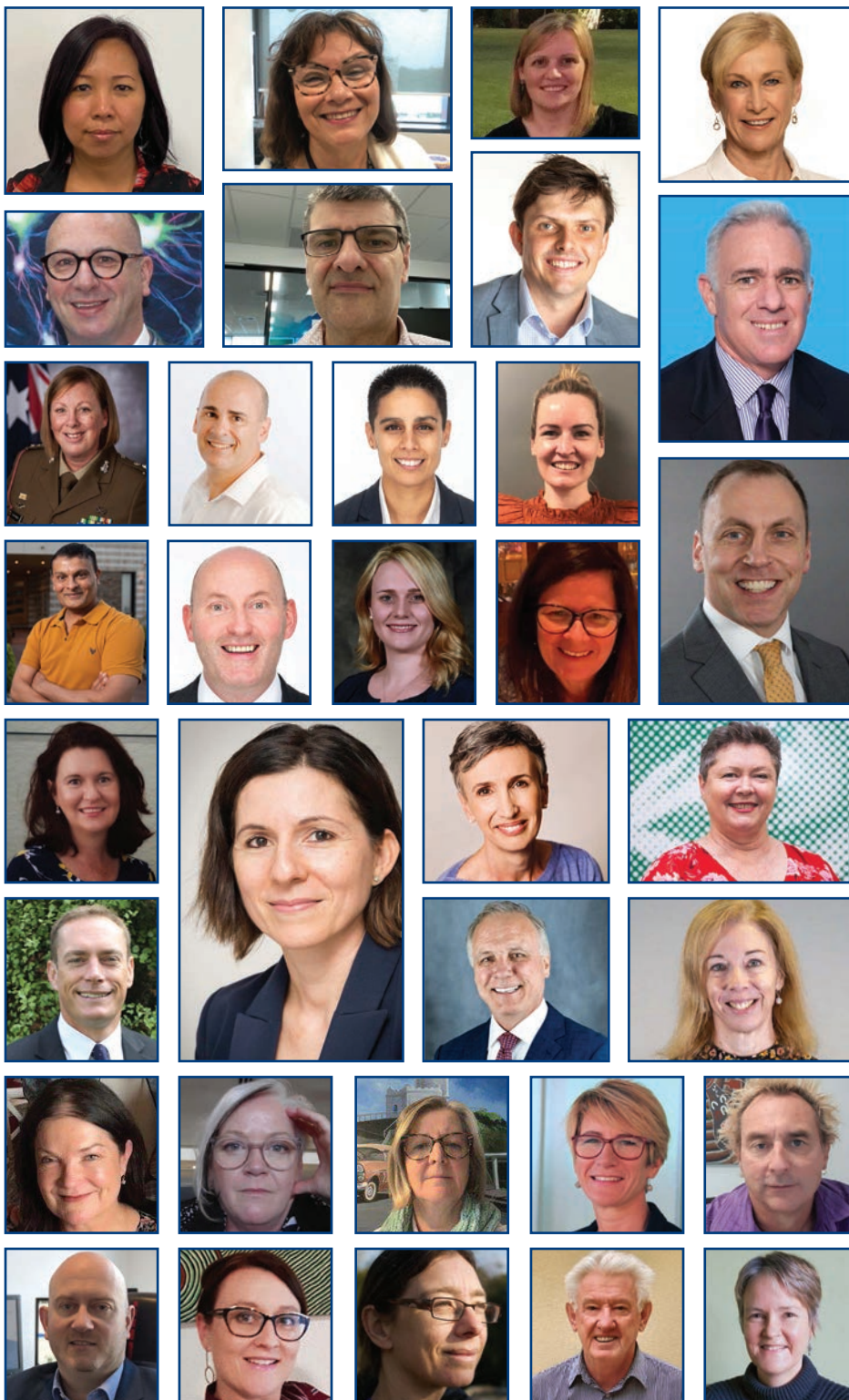
Ms Joanne Norton

Ms Kylee St. George

Mr David Braines-Mead

Dr Kalotina Halkitis

Ms Emma Divilly





International

Dr Zaw Win Sandy

Dr Thiri Aung

Mr Ming Wei Jeffrey Woo

Dr Karan Sharma



From Hong Kong

Mr (Edwin) Yiu Man CHUI

Ms (Bonnie) Ka Wing FONG

Dr (Eris) Ching Man HO

Mr (Christian) Weisong JIANG

Mr (Alan) Tsz Ho LAU

Ms (Connie) Kit Fong LEUNG

Mr (Henry) Chuen Choy LIM

Ms (Cecilia) Tin Yan SIT

Ms (Michele) Kwan Sheung SIU

Mr (Ronald) Wai Chun TSO

Ms Lai Ching WONG

Dr (Benny) Tsz Kit WU

Ms (Sharifa) Yuen Ping YAM



The Hong Kong College of Health Service Executives and the Australasian College of Health Services Management award the

Dr Geoffrey Lieu and Dr David Briggs Award for Excellence

in the 2021 Hong Kong College of Health Service Executives Fellowship Examinations to:



Dr HO Ching Man, Eris



Dr WU Tsz Kit

Fellowship Graduates of 2021 (continued)

Fellows by Alternative Pathway

2021 to 30 June 2022

Within the Australasian College of Health Service Management Fellowship is the peak membership level. It represents the recognition by your peers of your experience, competence and contribution to the profession of health leadership.

Congratulations to:

New Zealand:

Mrs Therese Jeffs, Ms Helen Parker,
Prof Sharon Brownie, Mr David Waters

NSW: Mr Robert Davis, Adj Prof Annette Solman

QLD: Mr Chris Mitchell, Prof Eleanor Milligan

SA: Mr Gaetanino Disisto

VIC: Ms Susan Medlin, Dr Zoe Wainer,
Prof David Clarke, Mr Peter Turner,
Ms Andrea McLeod, Mr Scott Chapman

WA: Mr Kingsley Burton



Top left to bottom right:

Mr Robert Davis, NSW
Mr Chris Mitchell, QLD
Mr Gaetanino Disisto, SA
Ms Susan Medlin, VIC
Dr Zoe Wainer, VIC



2021 RACMA Fellows to 30 June 2022

The ACHSM Board agreed (at its meeting on 28.01.2015) that the Royal Australasian College of Medical Administrators (RACMA) was a similar organisation to ACHSM for the purpose of Rule 10.9.2 of the Rules under the Constitution of the College and that therefore Fellows of RACMA may be accepted as a Fellow of ACHSM.

Congratulations to:

QLD: Dr Kent McDonald, Dr Felicity Jensen,
Dr Lachlan Gordon

VIC: Dr Kean Kuan, Dr Ajai Verma

ACT: Dr Isaac Seidl AM

Awards and Prizes 2021

Gold Medal

The College Gold Medal is awarded annually for outstanding achievement to the College and health management in general. Congratulations are extended to:

Dr Mark Avery FCHSM, CHE, QLD (*right*)



Life Membership

Life Membership to the College is an award and honour that is bestowed by the Board after a Branch Council nomination. Congratulations to the Life Membership recipients for 2021:



Emeritus Professor
Anneke Fitzgerald,
FCHSM, CHE, QLD



Emeritus Professor
Sandra Leggat, FCHSM,
CHE, VIC

Academic Prizes

In 2021, the College offered awards for academic achievement and excellence in the study of health services management.

Congratulations are extended to the following:

The Ian Brand Prize

- for the best grade point average in a Masters Course in Health Management conducted throughout Australia. This year we have three winners:

Alicia Davies, Emmanuel Nene Dei, Lina Guo

The Anthony Suleau Prize

- for the best grade point average in a Postgraduate diploma course in Health Management conducted throughout Australia. This year's winner is:

Damian Coe

The Grace Suleau Prize

- for the best grade point average in an Undergraduate course in health management conducted throughout Australia. This year's winner is:

Allan Feng

CONGRATULATIONS TO ALL OUR WORTHY WINNERS!

*For all past award winners
please go to the College's website:
www.achsm.org.au/education/awards-and-prizes*

Branches in Review

New South Wales

Branch Council

The NSW Branch council seeks to maintain its focus on supporting the strategic priorities of the College at a state level. Our delivery of a series of strong professional development events helps the College advance professionalisation of health care management in a way that enhances membership value, and the shift to online delivery of these events has helped the College grow new frontiers for expansion and influence. The establishment of the NSW Health Manager Leadership Awards has helped grow the profile of the College and builds on our goal to be recognised as the voice for healthcare leaders and managers.

Professional development

NSW Branch professional development offerings have continued to evolve and mature since shifting to online event delivery due to COVID.

Throughout the year, NSW Branch council ran several professional development events, including:

- Tony Gilbertson, A/ Deputy Chief Financial Officer, NSW Health presented the NSW Health Budget 2021–22.
- Kathy Eagar, Professor of Health Services Research, Director of the Australian Health Services Research Institute (AHSRI) presented an online workshop about measuring what matters, in a way that is most useful for clinicians at the point of care.
- ACHSM Fellow and CEO of Uniting (NSW/ACT) Tracey Burton hosted an online session examining how we can advocate together for better ways to support aging Australians in Health Care and Age Care through adversity.
- Mick Reid, AM, Martin Bowles AO PSM and Kathy Eagar examined the ramifications of the Aged Care Royal Commission recommendations against the backdrop of an ageing population, shifting delivery of care models and a dynamic political environment.
- Reema Harrison hosted an NSW and ACT mentoring

event looking at what makes mentorship work, how can mentorship impact clinical performance and patient safety and building and sustaining mentorship in healthcare.

- A healthcare design series was created with three workshop sessions. The first was presented by Robyn Clay-Williams, Associate Professor, Macquarie University who spoke about designing for good health – principles and practices. The second was about healthcare design – does form follow function in which Claire Phelan, Director, Oral Health, SESLHD and Emma Clarke, Director, WSLHD Precinct Leadership Team spoke about their experiences to date. The third is planned for July 2022.
- Dr Michelle Cull and Prof Ann Dadich from School of Business at Western Sydney University spoke about budgeting for a sustainable healthcare sector
- Let's talk about Health Management in Rural and Remote services – free, members only networking events discussing Health Management in Rural and Remote services.

The NSW Branch council sincerely thanks all those involved in presenting, organising and supporting these events.

We would like to acknowledge three members of the NSW Education Sub-committee who have made substantial contributions to the professional development offering.

- Associate Professor Reema Harrison, Australian Institute of Health Innovation
- Natasha Desai, SESLHD Oral Health Service
- David Lim, Western Sydney University

Fellowship program

Diana Peers was successful candidate by examination for Fellowship.

Annette Solman was successful in achieving Fellowship by Alternative Pathway.

Dr Siddharth Vohra was successful in achieving Fellowship by RACMA Dual Recognition.

We congratulate all the 2021 Fellows on their achievements. One NSW Associate Fellow is enrolled in the 2022 Fellowship Program.

Branch sponsors

The NSW Branch would like to formally acknowledge the ongoing sponsorship of HESTA. Their long running support has been invaluable to our branch, with HESTA's Client Partnership Manager, Morgan Houston, demonstrating great commitment and enthusiasm for NSW Professional Development activities. In 2022–23 we are working towards building upon a shared strategic focus being Rural and Remote membership with support for activities/events in these communities.

We would also like to thank Alison Choy Flannigan and her team at Hall and Wilcox. Alison's facilitation of regular in-kind support of professional development and branch events has been invaluable. In addition, Alison's attendance and knowledge sharing at many of these events has helped enrich the overall experience for those in attendance, along with her contribution to the College as a mentor.

We wish to thank all our sponsors and look forward to working with them in the future.

Mentoring program

28 mentees completed the 2021 NSW mentoring program. The commencement of the 2021 mentoring program was moved forward to begin in June. In addition, from 2021, ACT members will be including in the NSW mentoring program. The 2022 NSW/ACT mentoring program has 32 mentoring pairs this year.

Awards and recognition

The NSW Branch Council held its second inaugural Health Manager Leadership Awards in 2021. The Aged Care sector was the focus for these awards, where Health Managers have been required to draw on their leadership skills and attributes, demonstrating daily their resilience, perseverance and a strong commitment to teamwork when leading through uncertainty. Aimed at recognising and celebrating outstanding health management leaders, 12 individuals were nominated by their peers for the awards. All the nominees were recognised with an award and acknowledged at a special online celebration with special guest speakers, Her Excellency the Honourable Margaret Beazley AC QC, her husband, Mr Dennis Wilson and Nicki Doyle, a Partner in the Health, Ageing and Human Services Sector co-leading Ageing across KPMG Australia. NSW Health Secretary, Elizabeth Koff also attended the celebration as part of the panel for the Q and A session.

In April, the College held the 46th NSW HMIP presentation ceremony where four graduands were celebrated – Andrea Earl, Tori Fuller, Christopher Tu and Jonathan Lagos. The ceremony was held at the Hall and Wilcox offices.

Thanks and acknowledgment

I would like to thank my fellow Councillors and NSW Executive Officers, Kate Leonard and Alison Fellows, for their time, commitment and collaborative effort to achieve our FY21–22 goals and support for each other's wellbeing during time of great uncertainty on a global scale.

Karen Patterson FCHSM CHE

New South Wales Branch President

Health Management Intern Program (HMIP) 2022 New South Wales

The NSW HMIP 2022 cohort consists of five second-years and ten first-year Interns placed in a range of NSW Health facilities.

First Years

- Stephanie Kelly
- Sophie Conrade
- Hannah Kenyon
- Lucy Roberts
- Wen Yan Hong
- Tegan Hinchey-Gerard
- Kristie Burge
- Melissa Sinclair
- Roya Kavooosi
- Maleeha Altaf

Second Years

- Sophie Lim
- Samantha Ellenberger
- Ben Wilcox
- Laura Zhang
- Simone Stewart-Noble

NSW HMIP now has a requirement of a minimum of three years experience following undergraduate studies and encourages clinicians wishing to change career direction to management. All suitable candidates also complete five online tests in numeracy, comprehension, problem solving, critical thinking and personality profiling. As a result, the quality of the candidates is

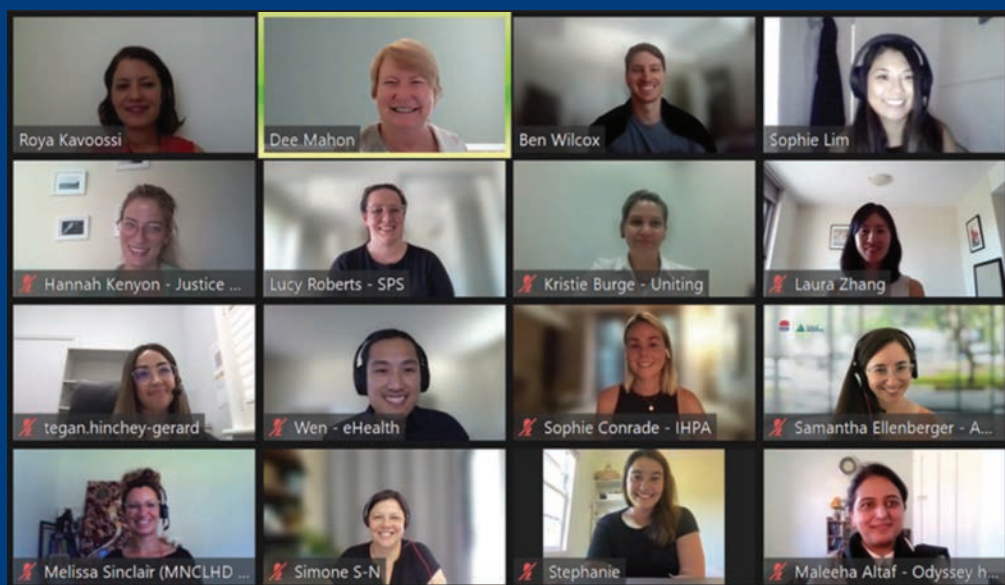
excellent and placement organisations have commented on their pleasure at hosting mature Interns who can contribute so much to the organisation. All have been employed following their internship.

We would like to acknowledge and thank the placement organisations of the current Interns:

- NSW Ambulance
- Independent Hospital Pricing Authority
- Systems Support
- Justice and Forensic Mental Health Network
- Mid North Coast Local Health District
- Maari Ma Aboriginal Health Cooperative
- Agency for Clinical Innovation
- eHealth
- Odyssey House
- Uniting

Professional development

Orientation Day was held online due to Covid-19 Pandemic ongoing risks in late January. The first-years attended for the morning to learn about the internship, the enrolment process with the current academic provider, Griffith University, and the ACHSM Competency Assessment tool and process.



The second-years joined in for the lunch break and spent the time getting to know the new interns. All interns thoroughly enjoyed the afternoon panel discussions with HMIP graduates sharing their experience and offering suggestions to the current Interns to ensure they got the best value from the experience. The second panel of senior health leaders included Ros O'Sullivan FCHSM, CHE – Director BHI, Rebekah Florence – Director People and Culture MNCLHD, Stewart Dowrick FCHSM (HON) – CE Mid North Coast and Peter Thomas FCHSM, CHE Chief Medical Officer Northern Beaches Hospital. These health leaders spoke of their leadership journeys and their advice for the Interns as well as answering some great questions.

The first professional development day was held in May with a workshop on Project Management led by two consultants, followed by a very practical session on how to present data correctly with Steve Bowden from the Clinical Excellence Commission. Professional Development workshops for the rest of the year include the topics of leadership and Implementation Science to upskill the Interns in these two key areas. The interns are looking forward to the trip to Perth in September to attend Congress.

Recruitment

Recruitment for the 2023 Program commenced in June 2022 with a target of a minimum of six Year 1 Interns to commence in 2023. We hope our loyal host organisations take the opportunity to secure a first-year intern and of course we continue to seek new organisations to support the development of health leaders by hosting an intern in 2023.

Graduation

The Graduation Ceremony was held on April 7th 2022 at Hall and Wilcox Lawyers function room. The event was well attended by placement organisations and other invited guests. The Kevin Dodd Oration was given by Julie Babineau of Odyssey House. The Stan Williams award was won by Andrea Earl with the Graduates response was given by Christopher Tu.



Karen Patterson NSW Branch President, Andrea Earl, Christopher Tu, Jonathan Lagos, Tori Fuller, David Lim NSW Branch Councillor, Christopher Horn NSW Branch Vice President.

Branches in Review

Australian Capital Territory

Branch Council

The Branch Council for 2020/21 was:

Branch President:	Tony Gill
ACT Board Director:	Rosemary Kennedy
Professional Development Coordinators:	Elisabeth Barnett, Rachel Yates, Toni Bushby

Professional development

The ACHSM Branch of the ACT delivered several high quality online webcasts in the 2021/22 financial year. Event speakers and themes included:

- Leanne Wells, CEO, Consumers Health Forum of Australia discussing the work CHF has done in collaborative practice between consumers and clinicians.
- LTCOL Peta Mantel, Clinical Epidemiologist, Australian Army shared her own insights and tips for health leaders taking on leadership roles in complex and dynamic environments.
- Surgeon General Australian Defence Force / Commander Joint Health Command, Rear Admiral Sarah Sharkey, AM, CSC spoke about innovation and leadership in digital health from the perspective of the Australian Defence Force.
- Michael Woods, Professor of Health Economics at the Centre for Health Economics Research and Evaluation (CHERE) outlined policy lessons for quality health system sustainability.

- Lieutenant Colonel Steve Adamson, Senior Medical Officer, Directorate of Army Health presented the medical aspects of the evacuation of Kabul in August 2021.

The ACT branch council wishes to sincerely thank all those who contributed to the success of these events as presenters, organisers and audience members.

Fellowship program

Lt Col Toni Bushby was successful by examination and she has been awarded Fellowship.

RACMA Dual Recognition Fellowship was awarded to Dr Isaac Seidl AM

We congratulate all the 2021 Fellows on their achievements. Two ACT associate fellows are enrolled in the 2022 Fellowship Program.

Branch sponsors

The ACT Branch continued their sponsorship agreements with HESTA during this reporting period. The ACT Branch

thanks HESTA and Client Partnership Manager, Rachel Dobing, for their continued support and investment in our branch.

Mentoring program

The commencement of the 2021 mentoring program was moved forward to begin in June. In addition, from 2021, ACT members will be included in the NSW mentoring program. The 2021 NSW/ACT mentoring program had 28 mentoring pairs and the 2022 program will have 32 pairs.

Thanks and acknowledgment

The Branch acknowledges the work of its Councillors for their input in what has been another challenging year.

Tony Gill AFCHSM CHM
ACT Branch President

Branches in Review

Victoria/Tasmania

Branch Council

Adam Stormont took the reigns as Branch President for 2021–22. Adam was supported by Greg Allen, Treasurer, Mark Upton, Vice President and Cody Yuen as Secretary. Election of councillors this year saw an increase in the numbers of councillor positions on Branch Council. In addition to those above Amanda Quealy, John Kirwan, Mark Upton, John Rasa, Paul Butler, Sandra Leggat, Marg Way, Deb Stuart, Jan Pannifex, Margaret Cadenhead, Birgit Goetz, Michael Giuliano, Andrew Dean and David McNaughton provided invaluable direction of the Branch's activity. Also invited to the Council are the co-chairs of the Emerging Health Managers special group Hannah Kennedy and Cassie Moore.

The Victorian/Branch Council maintained its support of the College strategic priorities. Council was represented at the Colleges' Remote and Rural Health special interest group by John Kirwan and at the Aged Care special interest group by Birgit Goetz. Redesign of the Branch's interaction with new members will see each new member contacted and welcomed directly by a councillor.

Professional development

Despite the COVID pandemic and the ongoing challenges faced in Victoria and Tasmania, a local

professional development program was provided. This is considered a major activity of the Branch and continues to be supported as an important service we provide to our members. In recognition of this, Council established an Event and Education Committee whose members were Mark Upton (Chair), Hanan Khalil, Hayden Fletcher, Arish Naresh, Cassie Moore and Hannah Kennedy. This allowed the delivery of a series of strong professional development events assisting the College advance professionalisation of health care management in a way that enhances membership value, and the shift to online delivery of these events has helped the college grow new frontiers for expansion and influence. Pivoting to a virtual world, webcasts were provided free to members. In addition, a series of workshops were introduced and the continuation of a robust Emerging Health Managers event program for future leaders.

Fellowship program

Fellowship was sought by six candidates this year. As the usual face to face examination was again not possible this year the candidates sat the Fellowship exam via virtual means in October. All six candidates were successful in attaining Fellowship. Congratulations go to Debra Bengler, Marcus Guthrie, David Sheader, Dr Carolyn Wallace, Pauline Fogarty and Claire Pierce.

A big thank you to Anna Burgess and Mavis Smith for a fabulous job in organising the material and Fellowship sessions.

Congratulations also go Professor David Clarke, Peter Turner and Dr Zoe Wainer who obtained Fellowship via the alternative pathway and to Drs Kean Kuan, Susan Tay and Anthony Kambourakis who obtained Fellowship via the RACMA dual recognition pathway.

Branch sponsors

The Victorian Managed Insurance Authority (VMIA) and HESTA have continued their partnership in sponsoring the Victorian/Tasmanian Branch this year and we thank them for their commitment towards ongoing support. We also thank Hall and Wilcox for their regular in-kind support of the Branch. In addition, the invitation for the Branch to participate in the seminars that they offer is greatly appreciated

The contribution of these groups to the development of our health service managers, not only in sponsorship but also through injecting their expertise into conversations and networking opportunities for our managers, helps to create a richness in the College community and we look forward to continuing to build these relationships.

Mentoring program

The Mentoring Program continues to be very popular with Victorian members with a large number of people seeking the opportunity to be mentored by a senior member of the College. Thank you to Wendy Davis who coordinated the Program for Victoria/Tasmania.

Awards and recognition

The Victorian/Tasmanian Branch would again like to acknowledge the hard work and efforts of all involved in the COVID-19 response over the last difficult year.

We would also like to congratulate Emeritus Professor Sandra Leggat who was awarded Life Membership for her significant contribution to Health Service Management and who has demonstrated a long commitment to the College.

Thanks and acknowledgment

Thank you to all the members who supported the College through this tough year and kept in contact via our virtual webcasts.

Briana Baass FCHSM, CHE

Victoria/Tasmania Branch President

Health Management Intern Program (HMIP) 2022 Victoria

First Year Interns



Tinto Cherian



Sarah Monaghan



Sally Guo



Soumya Shah



Saskia Hartog



Jose Tagaro

HMIP's principal aim is to develop future leaders for the health system and attract high-performing individuals to a career in health service management. This is achieved by offering graduates the opportunity to develop their knowledge and understanding of the health sector and skills relevant to health management. Throughout the two years of the HMIP, Management Interns are exposed to a variety of different workplace and educational opportunities. Interns complete three key components during the HMIP: academic, through attaining their Master of Health Service Management; professional development, through access to a series of ACHSM activities; and experiential component, through four, six-month placement rotations across a range of rural and metropolitan organisations, something which is a unique feature to the Victorian HMIP.

What another challenging year for our interns! For a significant part of this year the interns have been working under Victorian lockdown conditions. Many of the Interns were working from home with work teams they hadn't met, some were lockdown in placements far from home, some were home schooling and our first year interns had never met face to face or with the second year interns. In addition, our second "baby intern" was born! However, the resilience of the interns came through and they rose to the challenges, pivoting their intern roles to meet the demands of the pandemic and health organisations they were placed with and learning a multitude of new (sometimes unusual) skills. We would like to thank the Placement Organisations for their support, guidance, and development of the interns during their work placements. This year interns had six month rotations with Alfred Health, Barwon Health, Department of Health Victoria, Dhelkaya (Castlemaine) Health, DPV Health, Mercy Health, Northern Health, VMIA, West Gippsland Healthcare Group and Western Health. A big thank you also to the senior College members who mentored the interns.

Six interns graduated from the Program in December 2021. Congratulations to Ian Cambelj, Funmi Lamidi, Sabrina Pilla, Ellie Searle, Lucy Sutherland and Kelvin Yap

Much like previous years, recruitment for the 2022 program was highly competitive. A significant number of high quality applications were received, with an intake of six candidates being selected. The new interns come from diverse backgrounds – both clinical and non-clinical – and, along with the now second year interns, made for a total of 10 interns for 2021/22.

Due to the pandemic, the 2021 Congress was converted to a virtual event. However, this presented great professional development opportunities and virtual networking was explored. Furthermore, the virtual congress also gave interns the opportunity to showcase their wide-ranging skills. Several interns were active in the gaming opportunities within the Congress with two Victorian interns winning gaming prizes!

The dedicated Intern professional development program was configured into a unique "Conversations with Leadership" Program where the interns had "virtual" discussions with Leaders of a range of Sectors – not all in health. Leadership styles and lessons learnt were shared in an informal manner – it gave the interns a great perspective. However, with great excitement, the first face to face intern Professional Development masterclass was conducted in two years. Operating in a COVID safe environment it was nice to see what we all looked like from the neck

down! In addition to attending both the National and Victorian/Tasmanian Branch webinars, Interns also had a number of exclusive sessions aligned to domains in the Competency Framework. The framework is used to ensure Interns develop the skills and qualities, over the two year program, that are required to be a high-performing health service manager.

Feedback over many years has indicated that Interns value the opportunities the Program provides for networking across the system. This year, due to lockdowns, presented a lack of networking opportunities for the interns. Due to its success last year, we organised another online "Speed Networking" event where second year interns got to meet leaders from the various health sectors they were interested in. Each intern had three 15 minute sessions with three leaders at each session. This gave the interns a speedy introduction to a range of leaders from levels and organisations.



2020–2021 HMP Graduates

Second Year Interns



Lucy Bertino



Annie Makar



Michelle Middleton



Harrison Thorn

Branches in Review

Northern Territory

Branch Council

The NT Branch Council membership for 2021/22, comprises Professor Leonard Notaras (President), Lisa Vermeulen (Treasurer), Linda Lukitsch, Justine Glover (Secretariat), Allison Grierson, Liza Houghton, and Pieter Walker. The NT Branch met five times this financial year.

The NT Branch farewelled long term Branch Member and founder Raelene Burke and welcomed Dr Daly, CE NT Health, to the position of NT Patron of the NT ACHSM for the next two years.

The Council is on target to reach another important milestone achieving 58 ACHSM members in the NT, including 19 Fellows and 29 Associate Fellows.

Professional development

One successful professional development event occurred during 2021/2022:

- On 29 July 2021 the City of Darwin CE, Scott Waters hosted a networking event and spoke about Councils role in overcoming today's challenges whilst leveraging tomorrow's opportunities.

Fellowship program

The 2021 ACHSM Program commenced with 13 candidates, however due to ongoing COVID pressures three candidates withdrew from the program. The following were successful in completing the program and became the 2021 NT Fellows:

- David Braines-Mead – A/Chief Executive (NT DoH)
- David Reeve – General Manager, Primary Health Care (CAHS)
- Emma Divilly – Co-Director (Nursing), Division of Medicine (TEHS)
- Heather Malcolm – Chief Allied Health Advisor (DoH)
- Joanne Norton – A/Deputy Chief Executive (NT DoH)

- Kalotina Halkitis – Director Workforce Strategy and Safety (TEHS)
- Kylee St. George – Co-Director (Nursing), Division of Emergency Medicine (TEHS)
- Murray Brown – Chief Finance Officer, Business and Information Services (CAHS)
- Ruth Barbour – Consultant Anaesthetist (TEHS)
- Sarah Griffin – Co-Director (Nursing), Division of Surgery and Critical Care RDPH (TEHS)

The 2020 and 2021 NT ACHSM Fellows were recognised at a ceremony hosted by the Honourable Natasha Fyles, MLA, Minister for Health at Parliament House on 13 December 2021. The Minister for Health, Natasha Fyles recognised the Fellows commitment to complete this demanding program whilst in the midst of managing the pandemic, as well as leading the ongoing operations of the NT Health system. Prof Len Notaras, NT Branch President highlighted the success of the program and its contribution to strengthening the NT health leadership.

In December 2021 the NT Health Notaras ACHSM Fellowship Program for 2022 was launched with multiple candidates submitting applications from across the NT Health agency. The program provides senior health leaders an opportunity to develop their leadership capability recognising their experience, competence and contribution to their individual chosen profession in health leadership and management. The February 2022 intake has 15 NT Health participants who will complete the 10 months of online program work and monthly study groups with Alumni Fellowship Coordinators, Liza Houghton and Pieter Walker.

In October 2022 participants will attend the annual ACHSM Health Congress in Perth where they will sit the Viva Examination panel process to attain ACHSM Fellowship, and upon success will confer as Fellows of ACHSM (graduate).



2021 NT Fellows

The following are the 11 successful 2022 candidates:

- Amanda O’Keefe – A/Director Allied Health
- Amanda Hart – Manager Consumer Engagement RDPH
- Deborah Butler – Director System Performance
- Deidre Logie – Deputy Director NCCTRC
- Jeffrey Gaden – Deputy Chief Nurse and Midwifery Officer
- Olivia Toune – A/Senior Director, Performance, Reporting and Decision Support
- Renae Moore – Executive Director Allied Health
- Samuel Rigg – Consultant Anaesthetist
- Theresa Clasquin – Senior Midwife Advisor

- Vera Whitehouse – Director People Strategy, Safety and Analytics
- William Monaghan – Chief Procurement Officer

Thanks and acknowledgment

The Council recognise the efforts of its members in promoting the role of the ACHSM, their participation in ACHSM events and their promotion to colleagues of the benefits of ACHSM membership. Thank you to Liza Houghton and Justine Glover for participating in the NT Health Mentoring Program.

Such promotion has continued to seek members from outside the public health sector.

Prof Len Notaras AO FCHSM, CHE
Northern Territory Branch President

Branches in Review

Queensland

Branch Council

Branch Council Members and our Executive Officer provided a strong and contemporary program of professional learning and engagement across the year. A comprehensive program including education, personal and professional development, mentoring, Fellowship learning and advancement as well as networking events was delivered.

Adaption because of pandemic impact has seen a strong use and value in online communications for much of the Branch's professional development program and the demand for this opportunity continues and will be supported by the Branch. In addition to flexibility and access locally and regionally across Queensland, this mode of program delivery has enabled us to welcome Members and Colleagues from across Australia and the Asia Pacific region to many of our learning events.

Frances Peart left her role on Branch Council during the year to take up an appointment interstate. Branch Council thanks Frances for her contributions to the College in Queensland.

Professional development

The Branch organised and presented a range of professional growth and development activities during the year. Branch Council sought suggestions and advice from Members and Colleagues regarding the program content and speakers. Special professional networking events related to mental health and aged care were facilitated as part of the annual program. Session presenters connected from Queensland, nationally and internationally:

- Adjunct Professor Nancy Howell, President and CEO, Carilion Clinic, Roanoke, Virginia, United States
- Dr Alex Chaudhuri, Director Infectious Diseases, The Prince Charles Hospital, Brisbane
- Ms Hedy Cray, Consultant, former Partner Clayton Utz, Brisbane
- Professor Ian Frazer AC, Chair TRI Foundation Board, Brisbane

- Mr Damian Green, Deputy Director General eHealth Queensland and CIO Queensland Health, Brisbane
- Ms Suzanne Hawksley, Director of Clinical Services, Mater Private Hospital, Springfield
- Professor Keith McNeill, Chief Medical Information Officer, Queensland Health, Brisbane
- Professor Mindaugas Stankunas, Department of Health Management, Lithuanian University of Health Sciences, Kaunas, Lithuania
- Dr John Wakefield PSM, Director-General Queensland Health, Brisbane

Fellowship program

Queensland and International members participated in the 2021 Fellowship learning and development opportunities. Emeritus Professor Anneke Fitzgerald has been the Queensland Study Co-ordinator for the Fellowship learning, engagement and advancement program delivering another highly successful program. Branch Council sincerely appreciates and values the work and commitment Anneke makes in this important aspect of College life. Griffith University again kindly supported this professional development in the provision of electronic learning platforms for access for all candidates in the College to benefit from on-line learning.



A successful Queensland Fellows Dinner was held in Brisbane in November 2021 where Dr Nicolie Jenkins and Dr Thi Aung were presented with their Fellowship Certificates.

Seven new Fellows were admitted to this level of membership Dr Thi Aung, Mr Alex Carrasco, Adj Assoc Professor Deepak Doshi, Mr Damian Green, Dr Nicolie Jenkins, Mr David Kempson and Mr Ming Wei Jeffrey Woo through the examination pathway and one new Fellow, Professor Eleanor Milligan, was admitted through the alternative pathway. A further four Fellows were admitted through RACMA Dual Recognition; Dr Felicity Jensen, Dr Lachlan Gordon, Dr Kent McDonald and Dr Marius Goosen. State Branch Council extends sincere congratulations and welcome to the new Fellows.

Branch sponsors

Branch Council is sincerely grateful to the organisations who have directly enabled professional development success for the College, and we extend our thanks to HESTA Super Fund; QUT University – School of Public Health and Social Work; and Griffith University - School of Applied Psychology for their ongoing support.

The Springfield City Group's Education, Health and Smart City Enterprises, supported and joined with the Branch again this year to conjointly deliver the Springfield Health Webinar series as part of the education program focussing on development, support and growth of health in regional communities.

Mentoring program

Dr Dennis Campbell facilitated the College's Mentoring program in Queensland. Branch Council values Dennis's great contributions in this initiative. This provided for another year of the program aimed at professional and career development for individuals. Many senior and experienced members and colleagues of the Branch took on the role of Mentors, for which we are most grateful. Feedback reports from Mentees involved in the program has been very positive.

Thanks and acknowledgment

Tracey Silvester, our Executive Officer in Queensland, maintained the work delivery program for the Branch and created strong and important bridges between members; health, aged and social care organisations; students; and colleagues. Members of Branch Council extend thanks and appreciation for these contributions.

Mark Avery FCHSM, CHE
Queensland Branch President

Awards and recognition

Branch Council, in conjunction with the Australia Day Council, made three awards in recognition of professional contribution by Branch Members and Partners.

The **Australia Day Achievement Medallion** was awarded to:

Professor Stephen Gough ASM FCHSM CHE
Assistant Commissioner Capability & Development,
Queensland Ambulance Service and Chair – Paramedicine
Board of Australia.

Dr Richard Olley FCHSM CHE
Associate Professor (Adjunct) Griffith University, Vice
President Queensland Branch Council, Director National
Board ACHSM and Assistant Chief Examiner ACHSM.

The **Australia Day Achievement Certificate** was awarded to:

HESTA Super in Queensland

The **Meritorious Professional Service Award** was awarded to:

Ms Kate Copeland AM FCHSM CHE
Executive Director Corporate Systems and Infrastructure
Metro North Hospital and Health Service, Brisbane

Queensland Branch sponsors several academic prizes in conjunction with Griffith University and the QUT University to recognise both student achievement in health management and the significant contributions made to the College by high achieving graduates in the health management programs. The awards in 2021 were made to:

Griffith University – Sister Angela Mary Doyle Award
Natalie Evans

**QUT University – ACHSM
Jack Richards Memorial Award**
Dr Alison Roper

**QUT University – ACHSM
Duncan Palmer Memorial Award**
Elizabeth Wyatt and Alex Shepherd

Branches in Review

South Australia

Branch Council

President: Assoc Prof Christine Dennis FCHSM

Vice President: Jennifer Richter FCHSM CHE

General meeting was held over until March 2022 where we welcomed new members:

- Scott McMullen
- Jo Glover
- Suzanne Delaney
- Karina Sader

Professional development

The impact of COVID19 is being felt by health systems and health professionals around the world.

We were fortunate to be able to offer three face-to-face events in 2021/22. These proved popular not only due to the high calibre speakers, but also due to the opportunity to network socially; to share lessons learnt and to acknowledge the personal and professional challenges that many have faced during this crisis.

Our event summary:

September 2021: One Day Face to Face Conference *'Innovation to Impact'*.

November 2021: 'The Health Performance Council' Breakfast with Stephen Duckett, Kae Martin, Mohammad Al-Khafaji – Zoom and *Face to Face*.

February 2022: *'The Role of the Media in Driving the Health and Aged Care Agenda'*.

Panel Members included: Tory Shephard, John Hill, Jane Pickering and Jim Birch.

In **February 2022** we launched our inaugural four-part series in our Community of Practise (CoP) Project Management – Health Projects. Coordinated by Branch Council members: Chris Barber and Scott McMullen along with ACHSM Member Matt Wood.

February: Co-design for project success

March: Cultural Change for project delivery

April: Lean thinking in project design

May: Lessons learned from Project Delivery

The CoP program was well received amongst our members.

Fellowship program

SA wish to acknowledge the successful completion of the Fellowship Program in 2021:

- Peter Vincent
- Nino De Sisto (Alternative Pathway)

Branch sponsors

We are very grateful and indebted our sponsors for their continued support:

Platinum Sponsor: SA Health –supporting our Professional Development Program, and the 2022 Fellowship Program.

Lead Sponsor: HESTA We welcomed a new accounts manager Rebecca Anasson.

Local Sponsors: Celsus, ZED and Flinders University (Health Care Management) continuing their support.

Event Sponsor: Hardy Group for their support in a Mentor Professional Development session.

In-kind Sponsor: St Andrew's Hospital

Mentoring program

We were delighted with the high level of interest in the 2021/2022 ACHSM Mentoring Program.

We are extremely lucky to have attracted such high calibre mentors who have shared their personal journeys and lessons learned and guided our emerging leaders over the past year.

In November 2021 we held an exclusive meeting with Dr Nick Coatsworth sharing with the group his leadership roles and support mechanisms he had gathered around him to help along his career journey.

The teams have been working together and will gather again in June 2022 for a final event and reflection.

Awards and recognition

Our long association with Healthcare Management at Flinders University continued in 2022.

The ACHSM SA Branch Health Management Prize was awarded to **Ms Liana Nuitta**.

Congratulations, we will be able to personally recognise Liana's achievement at our Annual One Day Conference.

Thanks and acknowledgement

We extend sincere thanks to our SA members who continue to support our local activities and enable us to our learning and development goals. We also acknowledge the support we receive from the National Office and the ACHSM leadership team.

Dr Christine Dennis LMFCHSM

South Australia Branch President

Branches in Review

Western Australia

Branch Council

WA has maintained a robust member base and consistently builds on one of the largest Fellows cohorts per state each year.

The Branch Council continues under strong leadership in Dr Neale Fong in the position of President, Karen Bradley (Consultant) as Vice-President and Colin Young (Director of Finance, St John of God Health Midland) as Treasurer. We thank the following members who served over 2021/2022: Trenton Greive, Suzanne Robinson, Kim Gibson, Learne Durrington, Elizabeth Rohwedder, Karen Gullick, Renee de Prazer, Mary Miller, Bryan Pyne, Kerry Winsor, Erica Davison, Fleur Gilroy and Patricia Whalley.

State Leadership Conference

The 2022 WA Leadership Conference saw over 450 health leaders and executives, a record attendance, from around the state come together to invest in their leadership journeys. This was a remarkable effort, given the pandemic environment in WA, and highlights the consistency of our health system prioritising ongoing leadership development.

The conference was officially opened by the Premier of Western Australia, The Honourable Mark McGowan MLA, and Carmel Monaghan (CEO of Ramsay Health Care Australia) set the scene as the opening keynote. The



Dr Neale Fong,
Hon Mark McGowan MLA,
Carmel Monaghan

conference had a focus on sustainability and the role of indigenous leadership in shaping future policies. The young aboriginal leaders panel, comprised of Bec Smith, Michelle Parsons and Darellyn Ogilvie, offered invaluable insight into the disparity between cultures in Australia, and how we need to listen, learn and involve our indigenous people in decisions made about their health care.



Young Aboriginal Leaders Panel - Bec Smith, Michelle Parsons, Darellyn Ogilvie

Delegates heard from an array of industry leaders outside of health in Rick Ardon (Ch7 News Anchor), Ros Thomas (Author), Prof Colleen Hayward (Education, Indigenous Affairs) and Adam Voges OAM (Head Coach, Perth Scorchers and WA Men's Team) and within health in Lesley Nelson (CEO, Southwest Aboriginal Medical Service), Jeffrey Williams (CEO, St John of God Bunbury) and Dr Kieran Hennelly (General Manager Clinical, RFDS WA). Prof Peter Klinken AC spoke on WA's potential to be a leading city in the world and left delegates thinking how their actions can contribute to this Destination State.

The 7-Minute Slammer session returned, highlighting the current achievements made by our sponsors. The concurrent sessions were strong, and the day was rounded out by Dr Katharine Giles (CEO, OncoRes Medical) who is steadfast in her determination to put medical technology and innovation in WA on the map.

Professional development

Each year the Regional Health Leaders Forum moves around our great state, to provide accessible face-to-face events for our regional and remote members. This year we were fortunate to hold the forum in beautiful Broome, in WA's Kimberley region. The day was a mixture of keynotes and panels, with thanks to the following speakers for making the trip up: Liz MacLeod (CE, East Metropolitan Health Service), Tim Shackleton (CEO, Rural Health West), Jeff Moffet (CE, WA Country Health Service), Michelle Fyfe APM (CEO, St John WA), Prof Gervase Chaney (National Head of School, School of Medicine, University of Notre Dame), Vicki O'Donnell (CEO, Kimberley Aboriginal Medical Services) and Dr Helen Wright (Co-Lead Child and Youth Health network).



ACHSM WA Leadership Conference

Thank you to our partners in the WA Country Health Service and Rural Health West, who assist in putting on this great event.

In November we heard from the new Executive General Manager of Health at HBF, Dr Daniel Heredia. Daniel spoke on the shift in the public health insurance landscape and how the health funds are transforming to remain players in the health ecosystem.

ACHSM were quick to jump on the opportunity to hear from WA's new Health Minister, the Hon Amber-Jade Sanderson. Unfortunately, this coincided with our COVID peak and was postponed.

The Morning Network

The successful Cuppa with the Chief series rebranded to The Morning Network, with the same aim of being intimate events that provide access to health leaders across the state. The Morning Network was widely delivered online this year via Teams, which is working well and allows involvement from our regional leaders.

Hosts included: Adj Assoc Prof Robyn Collins (Board Chair, SMHS), Bec Smith (Regional Director, WACHS Kimberley), Ben Edwards (CEO, SJOG Murdoch), Tony Dolan (A/Chief Executive, NMHS), Erica Davison (Senior Manager Executive Services & Commonwealth Reporting, WAPHA), Helen van Gessel (Executive Director Clinical Excellence, WACHS), Dr Paddy Glackin (Regional Medical Director, WACHS Great Southern), Giles Nunis (Chief Digital Transformation Officer, WAPHA).

Thank you Fleur Gilroy, who coordinates this program each year.

Fellowship program

WA's Fellowship program continues to attract a strong cohort. Under the tutelage of Trenton Greive and Elizabeth Rohwedder, WA had 9 Fellows graduate, bringing our total Fellows to 63. The WA Branch would like to congratulate those who were successful in gaining college Fellowship last year. In 2022 we have 5 Associate Fellows sitting the exam in their home state. We wish them all the best for September.

Branch sponsors

The WA Branch has fantastic relationships with its sponsors who understand the importance of building, supporting and recognising health leadership in such a large and remote state. A special thank you to our 2022 Leadership Conference sponsors, whose support allows the event to be the best value for money conference in the state. A special thank you to Ramsay Health Care, St John of God Health Care, the WA Department of Health, HESTA, WA Country Health Service, East Metropolitan Health Service, Silver Chain, Mindful Meditation Australia, Royal Flying Doctor Service WA, Mount Hospital, St John WA, Pricewaterhouse Coopers and Rural Health West.

Mentoring program

The mentor program was reinvigorated this year, with each mentee paired with a WA ACHSM member mentor. WA has 23 ongoing mentor/mentee relationships and looks to expand next year. Thanks to the work from Karen Bradley, Renee de Prazer, Mary Miller, Suzanne Robinson, and our mentors, for the time put into this valuable service for our members

Thanks and acknowledgement

Thank you to the WA State Branch Council for putting in voluntary hours to ensure our professional development calendar grows each year in its relevance, value and reputation. Thank you to all our speakers over the last year who volunteered their time to develop our members.

Professor Neale Fong FCHSM, CHE
President, Western Australia Branch

Branches in Review

Aotearoa

Branch Council

The ACHSM-Aotearoa National Council has 11 members including a Student Member. The National Council has six working groups: Membership and Fellowship; Communication; Journal Club; Mentorship; Webinars and Events; Awards. Each Working Group has a mix of National Council members and branch members which has extended the involvement of members in the work of their Incorporated Society.

A significant achievement of the National Council over the past year has been the development of new ACHSM-Aotearoa logo, brand story and short video.



The Council has a Strategic Plan which has been guiding the direction for the work with a focus on building the value we offer to members. The new purpose statement is: Together we advocate, grow, and inspire health leaders for better health outcomes for all in Aotearoa

Professional development

During the 2021/22 year we have:

- Offered the monthly online interactive Journal

Club to Aotearoa members with an average of 20+ members registering for each event. A range of research and non-research articles/papers have been presented prompting lively discussion;

- Input to the Ministry of Health Leadership Capability Project which is the most substantive national development into health leadership in decades;
- Commenced the ACHSM certification programme for Associate Fellows in our Branch – with three candidates enrolled in 2021/2022;
- Established the Aotearoa Branch 2022 Webinar speaker programme with a focus on the health reforms. The first session was held 11 May with the Chairs of the new health entities Health NZ and the Māori Health Authority presenting;
- Commenced discussions with two NZ Universities regarding ACHSM accreditation of their post graduate health management programmes;
- Published quarterly e-newsletters to members;
- Commenced a regional networking forum as a pilot in the Midland region.

Fellowship program

ACHSM-Aotearoa has four Fellowship candidates in 2022 and we wish them all the very best for the examinations. Also, our congratulations to Fellows Helen Parker and Thérèse Jeffs on becoming Fellows via the Alternative Pathway.

Our sincerest thanks are extended to Jagpal Benipal who selflessly gives of his time as the Fellowship Programme Coordinator.

Mentoring program

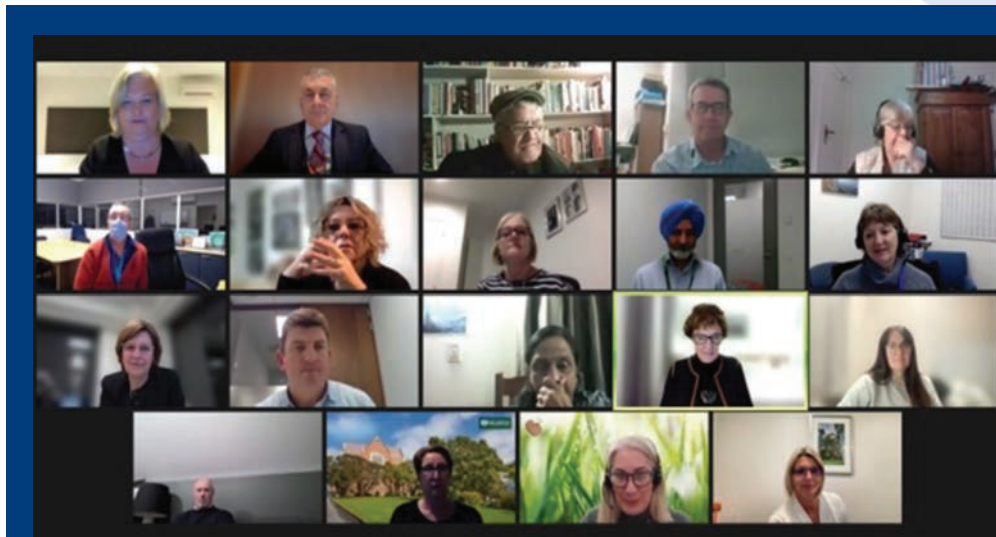
Aotearoa had three mentees during 2021/22. This program is coordinated by the Mentorship Working Group and administratively supported by ACHSM.

Thanks and acknowledgment

Sincere thanks to Catherine Chaffey and the team of ACHSM, and to Neale Fong and the ACHSM Board members for the collegial support and encouragement we have received over the past year.

Thank you also to members of the National Council and the ACHSM-Aotearoa membership for their contribution to advancing the profession of health management in New Zealand.

Catherine Cooney FCHSM, CHE
President, ACHSM Aotearoa



Screenshot taken at the 14 June 2022 ACHSM – Aotearoa AGM

Branches in Review

Hong Kong College of Health Service Executives (HKCHSE)

Branch Council

2021/22 was a difficult and challenging year for healthcare leaders and professionals in Hong Kong. Hong Kong declared the 5th wave of outbreak of coronavirus infection on 31 Dec 2021, and up till 16 June 2022, 754,174 cases and 456,182 cases were tested positive by nucleic acid test and rapid antigen test respectively under this single episode. During the peak of the fifth wave of outbreak in Hong Kong, the average daily reported cases reached over 50,000 cases in February 2022, and it were the darkest days for our healthcare professionals, the government, the general public, and in fact the whole economy. With the concerted effect of the public and private healthcare sectors, Hong Kong Government of the Special Administrative Region, the China Government and many other associated stakeholders, we overcame the fifth wave with heavy price.

We survived, we learned and became stronger.

In 2021/22, despite of the fifth wave of the outbreak in Hong Kong, the College continued to serve our members and the society with passion and commitment through various digital platforms and collaborations. Participation of members in the continuous professional development has increased and the fellowship program ran smoothly as usual via zoom.

Professional development

Invited Speech

Dr. Fowie Ng has been invited by the Queensland Trade and Investment Queensland Commissioner in Hong Kong to deliver a guest talk with the title 'Digital Health in Hong Kong' at the Queensland Government and Society for Innovative Healthcare Hong Kong Roundtable on 4 August 2021.

SHAPE – Society for Health Administration Programs in Education

Hong Kong College of Health Service Executives has continued to be the Affiliate Member of the Society for Health Administration Programs in Education (SHAPE). Dr. Arthur Sham is now the representative since June 2022 to coordinate between HKCHSE and SHAPE. The SHAPE International Symposium 2022 was held on 6-8 July 2022 in Hybrid Mode via Zoom and two physical locations: Bangkok (Thailand) and Townsville (Australia).

HIMSS – Health Information and Management Systems Society

Hong Kong College of Health Service Executives has joined the Health Information and Management Systems Society (HIMSS) as Non-Profit Partner since Jan 2021. Updates are sent to our members regarding industrial news related to Health Information Management.

Continuous Professional Development (CPD) Point Scheme

In July 2021, reciprocal arrangement of CPD activities between ACHSM and HKCHSE has been reached. Members can now benefit from both Colleges to gain CPD points. The College has continuously invested in providing learning opportunity to support members' continuous professional development. The online CPD Platform being one of them. Since last report update, an additional of 37 new members have registered to the platform. And up to June 2022, the platform provides a total of 42 learning materials online, topics ranging from healthcare trend and policy, insights and impact from the pandemic, to healthcare executives interviews. A total of 842 CPD points have been registered and granted to date.

Newsletters

The College published one issue of newsletters with circulation by electronic to our members covering the topics of Connecting Knowledge for New Norms in Post-COVID Era by President Dr. Shao Haei LIU, Fellowship Conferment Ceremony 2021, new fellows' project abstracts on "A Starting Journey of Enhanced Recovery After Surgery (ERAS) in Orthopaedic Surgery in a Local Hospital" by Dr. Benny Tsz Kit WU, and "Delivering Quality Health Service: Occupational Therapy Sleep Management Program in General Outpatient Clinic" by Dr. Eris HO; special articles on "What Seasonal Influenza Vaccination (SIV) Comprised this year?" and "Invasive Group B Streptococcus Alert" by Dr. Wai Kwong POON. Conjoint People Centered Primary Health Webinars organized by the College with other supporting organizations was also promoted in the newsletter.

Fellowship program

Fourteen (14) candidates enrolled the Dual Fellowship Program in 2021/22 and participated actively in the Study Group Meetings of theme discussion, case studies and journal presentation. Experienced fellow is assigned to each candidate as mentor to help the candidates to walkthrough the journey of the fellowship program. All candidates will take part in the coming viva examination to be held on 18-19 August 2022 in Hong Kong.

College events

(1 August 2021 to 30 June 2022)

Date	Event
4 Aug 2021	Invited Speakers for "Queensland Government and Society for Innovative Healthcare Hong Kong Roundtable" (Zoom Webinar)
4 Aug 2021	Members' Visit to Roseville Rehabilitation Centre
20 Sep 2021	Co-organiser of CPCE Health Conference 2021 "Post pandemic health and long-term care: A new Paradigm" (Hybrid mode)
25 Sep 2021	Organised Health Service Management Forum "醫療動態新展望 – 公營私營協作" (Chinese only) (Hybrid mode)
30 Oct 2021	Organised "Future Health for You & Me" (Hybrid mode)
24 Nov 2021	Organised "People Centered Primary Health Webinar" (Hybrid mode)
10 Jan 2022	Co-organiser of CPCE Health Conference 2022 "Long-term Care: Financing and Service Delivery in Asia-Pacific" (Hybrid mode)
24 Jan 2022	Organised "Israel-China HK Summit on MedTech" (Hybrid mode)
19 Feb 2022	Organised Webinar "醫療發展在灣區，人才融合為創新"(Chinese only) (Zoom Webinar)
18 Mar 2022	Organised "Advances in Covid Management, Vaccines / Treatment and Technologies" (Zoom Webinar)
9 Apr 2022	Invited Guest Speaker for PolyU SPEED Online Info Day 2022 on "Career in Healthcare"
29 Apr 2022	Co-organiser of "Wow! Metaverse Webinar" (Zoom Webinar)
14 May 2022	Co-organiser of "社區老人服務研討會 (二) 醫藥之外" (Chinese only) (Zoom Webinar)
21 May 2022	Co-organiser of "社區老人服務研討會 (三) 老吾老" (Chinese only) (Zoom Webinar)
18 Jun 2022	Co-organiser of "社區老人服務研討會 (四) 理論及實踐" (Chinese only) (Zoom Webinar)

Note: Hybrid mode = Face to face seminar plus zoom webinar Fellowship Program

Membership

As at 31 June 2022, with the proactive actions taken to reconnect our past Fellows, the number of our Fellows and Associate Fellows is being restored in 2021/22 despite of the pandemic. We are committed to re-connect our past Fellows and explore opportunities to reach out for the healthcare professionals in the industry in coming year.



Visit to the Roseville Rehabilitation Centre on 4 August 2021

Year	Fellows	Associate Fellows	Associates	Total
21/22	134*	50*	19	203
20/21	121	46	15	182
19/20	120	64	43	227
18/19	105	60	66	231
17/18	94	60	38	192
16/17	87	56	14	157

*Note: Including 112 Dual Fellow, 23 Dual Associate Fellow

With the support of our fellow members, the College would be continuing to grow in collaboration with our partners in Australasian region. I am confident that our College will be a force to reckon with for the foreseeable future, particularly in the Greater Bay Area of China!

Dr LIU Shao Haei FHKCHSE, FCHSM
HKCHSE President



Visit to the Roseville Rehabilitation Centre on 4 August 2021

National Treasurer's Report

2021–2022 Financial Year



Michael Plassis

AFCHSM, B COM, LLB, GR DIP APP
FIN, M APP FI, F FIN
NATIONAL
TREASURER

On behalf of the Board, I am pleased to present the financial report for the year ended 30 June 2022.

Despite the ongoing operational and financial challenges of COVID-19, ACHSM maintained a strong financial position while delivering a broad range of initiatives to develop, equip and support our membership.

Many of our State branches were able to re-commence face to face professional development and collaborative learning opportunities as COVID-19 restrictions were gradually eased in many jurisdictions.

With prudent financial management, ACHSM delivered an operating surplus of \$452,645 from a turnover of \$2.8m. Whilst the annual turnover was down on the previous year (FY21: \$3.2m), the Federal government JobKeeper subsidies received during FY21 contributed \$646K to the bottom line and should be regarded as a once off position.

We are grateful for the continued strong support of our membership, with high levels of renewal driving an increase in revenue derived from membership fees of 12% [\$699,264 in FY22, up from \$624,655 in FY21].

Other key highlights include:

1. Following the cancellation of the Annual Congress in 2020 due to COVID-19, the Board

determined that the event would proceed via the online platform in FY22. Revenue from the Annual Congress was \$158K in FY22 and expenses were well managed at \$31K.

2. The WA Branch hosted the highly regarded and successful annual State Leadership Conference in May 2022 which was attended by over 450 healthcare leaders and executives and generated a surplus of \$144K.
3. ACHSM continued to enhance its online education program and offered members a broad range of informative webcasts featuring special interest topics and guest speakers. Income from professional education activities increased to \$588K, up from \$424K in FY21.
4. Branches received an increase in sponsorship revenue rising from FY21 \$178K to \$208K in FY22 following the re-commencement of hybrid and face to face professional development activities and events. We are grateful to our sponsors, financial and in-kind, for their ongoing support which ensures that ACHSM continues to increase its capacity to develop and deliver cost-effective professional development and learning initiatives for members.
5. Overall expenditure decreased by 9% in comparison to FY21 due to reductions in employee benefits and administration expenses.
6. The WACHS Leadership Program concluded in December 2021 resulting in an overall decrease in revenue (6%) and expenses (23%) in ACHSM's trainee management programs.

A summary of the financial results includes:

- 97% (78% FY21) of revenue is derived from:
 - Professional Development Events \$588k (\$424k FY21)
 - Trainee Management Programs \$1,097k (\$1,168 FY21)
 - Program Grants \$219k (\$216k FY21)
 - National Congress \$157k (nil FY21)
 - Membership Fees \$700k (\$625k FY21)
- 97% (97% FY21) of expenditure was incurred from:
 - Employee Benefits \$1,024k (\$1,085k FY21)
 - Administration Expenses \$294k (\$300k FY21)
 - Professional Development Expenses \$187k (\$131k FY21)
 - Congress Expenses \$31k (\$nil FY21)
 - Trainee Management Program \$801k (\$1,038 FY21)

The results compared favourably to budget.

Item	Budget	Actual	Variance
Income	\$ 3,124,618	\$ 2,852,113	(\$272,505)
Expenditure	\$ 3,109,565	\$ 2,399,468	(\$710,097)
Net Surplus	\$ 15,053	\$ 452,645	\$ 437,592

Events arising since the end of the reporting period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations or the situation of the Company in future financial years.

Future development and results

There are no likely developments that will affect the expected results from operations in future years known at the date of this report.

Please note that the accounts provided in this Annual Report are summarised and the full FY22 Financial Statements are available on the ACHSM website.

Financial Report

Australasian College of Health Service Management

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2022		
	2022 \$	2021 \$
REVENUE		
Trainee management programs	1,097,540	1,168,278
Membership fees	699,264	624,655
Educational activities	588,425	424,074
Program grants	219,975	216,715
National Congress	157,518	-
Advertising and sponsorship	83,200	53,650
Sales	-	3,117
Other revenue	6,191	646,556
TOTAL INCOME	2,852,113	3,137,045

EXPENDITURE		
Administration expenses	294,438	299,312
Congress expenses	31,370	-
Depreciation	39,662	54,487
Distribution to overseas branches	9,916	10,018
Educational expenses	186,643	131,509
Employee benefits	1,024,122	1,085,091
Interest expense	2,832	4,752
Lease payments for short-term and low-value assets	9,437	7,415
Trainee management scholarships	801,048	1,038,148
TOTAL EXPENSES	2,399,468	2,630,732
NET SURPLUS FOR THE YEAR	452,645	506,313
Income tax expense	-	-
SURPLUS AFTER INCOME TAX	452,645	506,313
Other comprehensive income	-	-
TOTAL COMPREHENSIVE INCOME	452,645	506,313

**STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2022**

	2022 \$	2021 \$
CURRENT ASSETS		
Cash and cash equivalents	3,061,574	2,490,308
Trade and other receivables	53,320	91,508
Financial assets	6,875	6,875
Other assets	214,980	180,593
Total Current Assets	3,336,749	2,769,284
NON-CURRENT ASSETS		
Financial assets	1,688	1,688
Property, plant, and equipment	36,901	61,669
Intangible assets	-	2,285
Total Non-Current Assets	38,589	65,642
TOTAL ASSETS	3,375,338	2,834,926
CURRENT LIABILITIES		
Trade and other payables	261,835	394,061
Provisions	168,613	201,846
Other liabilities	1,285,749	1,039,676
Total Current Liabilities	1,716,197	1,635,583
NON-CURRENT LIABILITES		
Provisions	63,821	33,017
Other liabilities	-	23,651
Total Non-Current Liabilities	63,821	56,668
TOTAL LIABILITIES	1,780,018	1,692,251
NET ASSETS	1,595,320	1,142,675
EQUITY		
Accumulated Funds	1,595,320	1,142,675
TOTAL EQUITY	1,595,320	1,142,675

Financial Report

Australasian College of Health Service Management

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2022	
	Accumulated Funds \$
Balance as at 1 July 2020	636,362
Surplus for the year	506,313
Other comprehensive income	–
Total comprehensive income	506,313
Balance as at 30 June 2021	1,142,675
Balance as at 1 July 2021	1,142,675
Surplus for the year	452,645
Other comprehensive income	–
Total comprehensive income	452,645
Balance as at 30 June 2022	1,595,320

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2022		
	2022 \$	2021 \$
Cash flows from operating activities		
Receipts from members, grants and others	3,422,957	2,901,290
Receipts from government stimulus	–	708,350
Interest received	159	824
Payments to suppliers and employees	(2,836,425)	(2,953,348)
Interest paid	(2,832)	(4,752)
Net cash provided by operating activities	583,859	652,364
Cash flows from investing activities		
Dividends received	88	58
Payments of property, plant and equipment	(12,924)	(10,496)
Proceeds on sale of property, plant and equipment	243	–
Net cash used in investing activities	(12,593)	(10,438)
Cash flows from financing activities		
Net cash provided by financing activities	–	–
Net change in cash and cash equivalents	571,266	641,926
Cash and cash equivalents at beginning of financial year	2,490,308	1,848,382
Cash and cash equivalents at end of financial year	3,061,574	2,490,308

ACHSM Australasian College of
Health Service Management

Better leadership. Healthier communities.

Australasian College of Health Service Management

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